



2013 DHCS Strategy for Quality Improvement in Health Care

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National Quality Strategy

- Goal: To build a consensus so that stakeholders can align their quality efforts for maximum results
- National framework for quality measurement, measure development and analysis
- Three Aims
 - Better Care
 - Healthy People/Healthy Communities
 - Affordable Care
- Six Priorities



DHCS Strategy for Quality Improvement in Health Care

Quality Strategy Drivers

- Aligned with the National Quality Strategy
- Integrated with the DHCS Strategic Plan
- DHCS commitment to eliminating overuse, ineffective services, avoidable complications and providing safe, effective care
- Medicaid 1115 Waiver, the *Bridge to Reform*
- Patient Protection and Affordable Care Act



DHCS Quality Strategy Structure



Three Linked Goals

- Improve the health of all Californians
- Enhance quality, including the patient care experience, in all DHCS programs
- Reduce the Department's per capita health care program costs



DHCS Quality Strategy Structure

Seven Priorities

- Improve Patient Safety
- Deliver Effective, Efficient, Affordable Care
- Engage Persons & Families in Their Health
- Communication & Coordination of Care
- Prevention
- Healthy Communities
- Eliminate Health Disparities



DHCS Quality Strategy Priorities and Initiatives

Improve Patient Safety

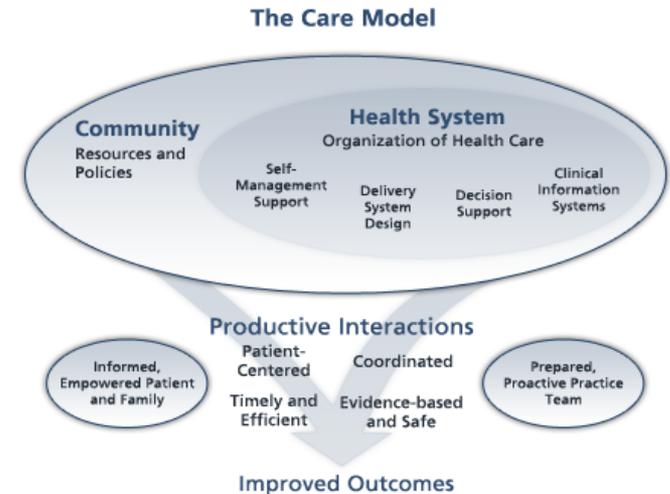
- Improve Psychotropic Medication Use for Children & Youth in Foster Care
- Maternal Health QI Project to reduce early elective deliveries
- Payment Adjustment for Provider-Preventable Complications, including Health Care-Acquired Infections



DHCS Quality Strategy Priorities and Initiatives

Deliver Effective, Efficient,
Affordable Care

- Fraud detection and deterrence through field audit reviews
- Pediatric Palliative Care Initiative
- Managed Care Statewide Collaborative to reduce all-cause readmissions
- HIV/AIDS Waiver to provide continuum of care to persons with mid-late stage HIV/AIDS in home setting



DHCS Quality Strategy Priorities and Initiatives

Engage Persons & Families in Their Health

- Managed Care Health Plan QIPs
 - Increase the # of advanced directives
 - Increase rate of provider documented nutrition and physical education counseling
- Development of Welltopia by DHCS page to link Medi-Cal members to prevention resources



DHCS Quality Strategy Priorities and Initiatives

Enhance Communication & Coordination of Care

- Increase adoption of Electronic Health Records for:
 - Improved care coordination
 - Greater member engagement
 - Population health improvement
- Diabetes QI Project to improve diabetes management:
 - Provider education
 - Patient education and outreach



DHCS Quality Strategy Priorities and Initiatives

Advance Prevention

- Medi-Cal Incentive to Quit Smoking Project
- American Indian Infant Health initiative
- Increase children's use of preventive dental services and dental sealants
- Statewide alcohol and other drug prevention measures for youth



DHCS Quality Strategy Priorities and Initiatives

Foster Healthy Communities

- Strategic Prevention Framework Incentive Program
 - Increase # of counties addressing underage and excessive drinking
- Increase CalFresh enrollment among Medi-Cal members

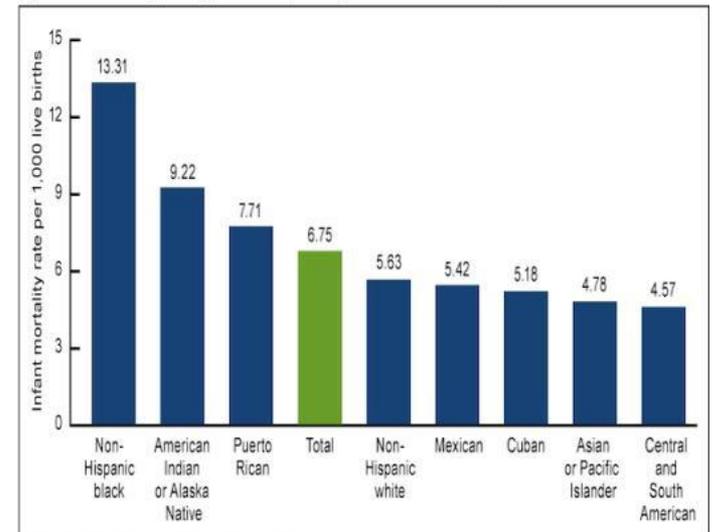


DHCS Quality Strategy Priorities and Initiatives

Eliminate Health Disparities

- Managed Care Health Plan QIPs
 - Reduce health disparities in perinatal access and care
- Disparity Analysis - Medi-Cal Adult Quality Care Improvement Project
 - Assess data quality of key demographic characteristics
- Partner with the Office of Health Equity at the California Department of Public Health

Figure 1. Infant mortality rates, by race and Hispanic origin of mother: United States, 2007



SOURCE: CDC/NCHS, linked birth/infant death data set, 2007.



Quality Strategy Guiding Principles

- Person-centeredness and family engagement central to high-quality care
- Science provides the foundation for policy
- Accelerate integration and coordination of services and systems within DHCS & partners
- Ongoing evaluation and updates of the Quality Strategy
 - represent a commitment to strive for the highest quality and best possible outcomes



Contact Information

DHCS Quality Strategy Website Link:

http://www.dhcs.ca.gov/services/Documents/DHCS_Quality_Strategy_2013.pdf

Email: OMD@dhcs.ca.gov

