

Online Payment Guidelines

Electronic Funds Transfer (EFT) is a method of instructing financial institutions to electronically transfer money from one account to another eliminating the use of paper checks. With the Department of Health Care Services's (DHCS) EFT program, a Medi-Cal beneficiary or their representative, providers and other entities can voluntarily submit payments to DHCS by using the Internet. Funds are electronically transferred from the payer's bank account to the state's bank account. The use of the DHCS's EFT is offered at no cost, but it is your responsibility to check with your financial institution whether they charge a fee for the actual transfer of funds.

Payments completed during the business day before 3 p.m., Pacific Standard Time (PST), would settle the next banking day. Payments completed after 3 p.m., PST, would settle after two (2) banking days following initiation of your payment.

Third Party Liability and Recovery Division

The Third Party Liability and Recovery (TPLRD) is now accepting online payments through DHCS's EFT. This EFT payment process is offered through a debit method called *Just Pay It*, which is a secure, easy, and convenient electronic payment option that allows a payer to make a payment online using their checking or savings bank account.

If you would like to proceed with making an online payment, the EFT website can be accessed through one of the following:

- On the DHCS TPLRD web page, under **Resources**, click on **DHCS Online Payments**
- Go to PayCalifornia.com, select **California Department of Health Care Services**

You would need the payment correspondence received from DHCS/TPLRD and the payer's bank information.

Follow the prompts to enter payment information. Once the transaction is complete, a reference number is issued and the Automated Clearing House (ACH) transaction is initiated.

On-line access is available 24 hours a day, 7 days a week. If you cannot access the above-mentioned website, please try again at a later time.

For more information, please refer to the DHCS EFT Information Guide located on the DHCS TPLRD web page, **Quick Reference Links**, and click on **EFT Info Guide**.