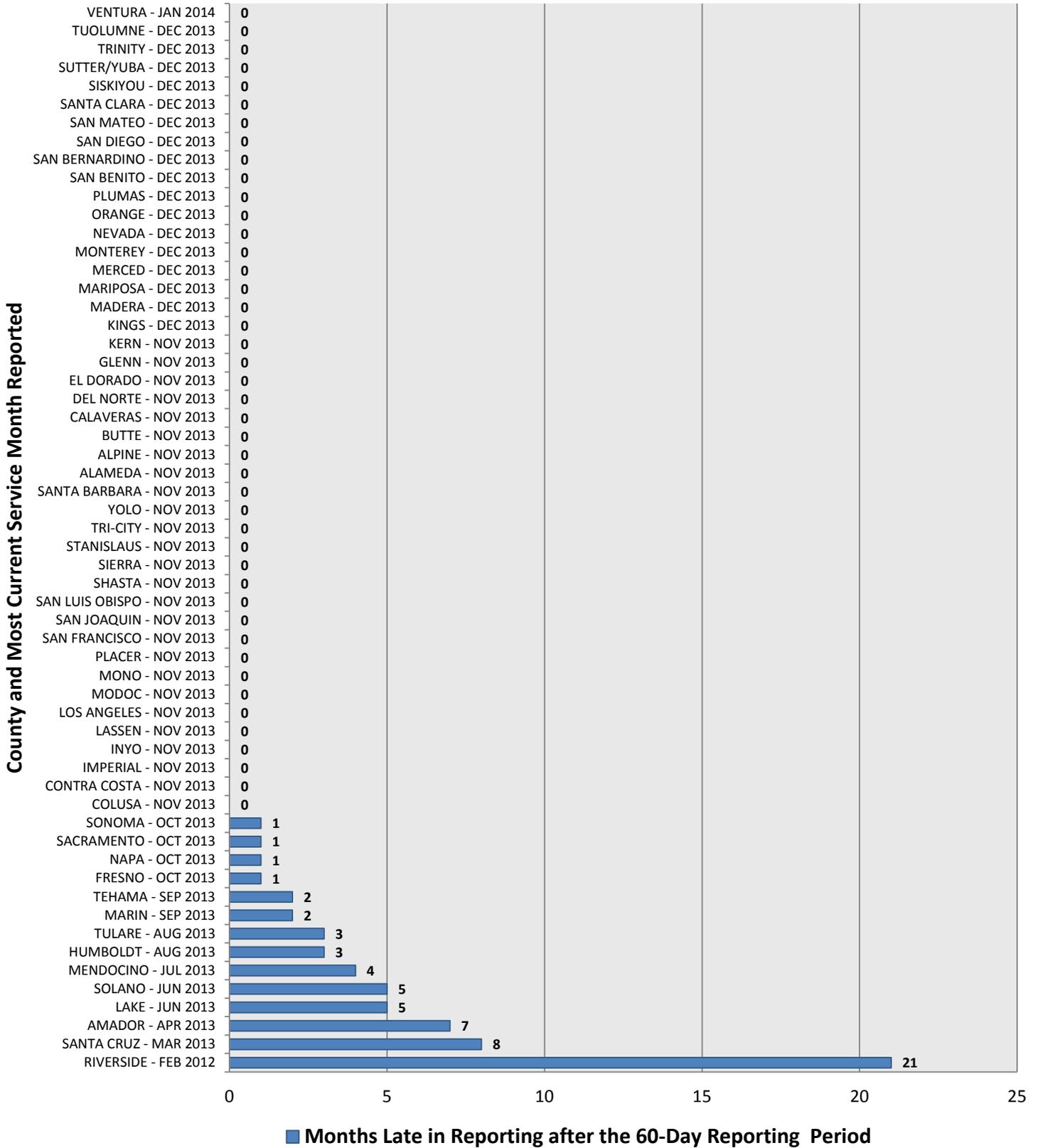


# CA Department of Health Care Services Client and Services Information (CSI) System County Submission Status As of February 3, 2014



**CA Department of Health Care Services**  
**Client and Services Information (CSI) System**  
**County Submission Issue Status**  
As of February 19, 2014

County	Date	County Submission Issue Status	Planned Submission Date
Amador	10/4/2013	No response from county.	
	11/7/2013	No response from county.	
	12/6/2013	County has implemented new system, they are working with vendor and plans to be caught up by end of March.	3/31/2014
	1/13/2014	County is working with vendor (Kingsview), they anticipate to current by 3/31/2014.	3/31/2014
	2/7/2014	No response from county.	
	2/10/2014	Working with new vendor to enter bed days and will begin submitting CSI files by the end of next week. They anticipate being current by the end of March, 3/31/14.	3/31/2014
Humboldt	2/7/2014	No response from county.	
	2/19/2014	They will be submitting November 2013 by the end of next week. They are in the process of implementing a new system by April 2014 that will make reporting much easier.	2/28/2014
Lake	3/25/2013	Software issues; will have data submitted within next 2 months.	5/24/2013
	5/30/2013	No response from county.	
	7/12/2013	No response from county.	
	8/6/2013	MHSA coordinator to be contacted.	
	9/9/2013	Vendor is fixing bug, holding off on remitting until problem has been solved.	*
	10/4/2013	County is still waiting on vendor to fix bug, holding off on remitting until problem has been solved. County hopes to be caught up by mid November.	11/15/2013
	11/12/2013	County plans to submit data next week.	*
	12/9/2013	County is currently submitting data, has mentioned they have submitted data though June 2013.	*
	1/10/2014	County is currently submitting data.	*
	2/7/2014	No response from county.	
	2/19/2014	They do not have any idea when they will be submitting, they are very short staffed right now. Software has been fixed but no idea when reporting will begin again.	*
Mendocino	5/30/2013	No response from county.	
	7/12/2013	No response from county.	
	8/6/2013	MHSA coordinator to be contacted.	
	9/19/2013	No response from county.	
	10/4/2013	No response from county.	
	11/8/2013	County had system issues, fixes have been made, plans to submit data by end of the month.	11/30/2013
	12/6/2013	No response from county.	
	1/27/2014	County has submitted July 2013 file, and plans to submit August 2013 next week.	2/7/2014
	2/7/2014	No response from county.	
	2/19/2014	Left voicemail on 2/19/14 asking for update. No response from county.	*
Riverside	3/21/2013	No response from county.	
	5/16/2013	County is working on submitting data within the next month.	6/21/2013
	7/12/2013	County is currently working with DHCS staff regarding testing data.	8/31/2013
	8/8/2013	County is currently working with DHCS staff regarding testing data.	9/22/2013
	10/2/2013	County has implemented new system, and encountering errors plans to be caught up by end of Nov.	11/30/2013
	11/14/2013	County is working with vendor (Netsmart Technologies), they plan to submit February 2012 data on 11/27.	11/27/2013
	12/6/2013	County is still working out issues, they plan to submit data within next 3 weeks.	*
	1/15/2014	County is planning on submitting February 2012 file by 1/31/2014.	1/31/2014
	2/7/2014	No response from county.	
		2/11/2014	Working on cleaning up report for March 2012. Since implementing new system, had difficulties sending accurate and complete data. Closer to getting errors out of reporting file. Will provide another update by close of business on 2/21/14 if possible.
Santa Cruz	3/25/2013	System issues; hope to have reports submitted to DHCS soon.	4/25/2013
	5/13/2013	System issues; hope to have reports submitted to DHCS soon.	
	7/12/2013	County encountered software issues, working with vendor.	
	8/14/2013	County is working with DHCS staff in testing mode.	
	9/19/2013	No response from county.	
	10/4/2013	No response from county.	
	11/7/2013	County has shortage of staff, however plans to be caught up within next three months.	1/7/2014
	12/6/2013	No response from county.	

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	1/13/2014	County is currently working on submitting data and they hope to be caught up by 3/31/2014.	3/31/2014
	2/7/2014	No response from county.	
	2/19/2014	Have submitted multiple months up to April 2013. Submitted one report last week (2/14), don't know when next report will be submitted. Hopefully on track and completely caught up by April 2014.	4/30/2014
Solano	10/21/2013	County claims they are working on submitting their data and will have it submitted by end of week.	10/29/2013
	11/8/2013	County under went system changes, will remit into testing mode, prior to submitting data.	*
	12/9/2013	County encountered software issues, working with vendor (Avatar).	2/15/2014
	1/13/2014	County is currently working on a test file and will be submitting within the week.	*
	2/7/2014	No response from county.	
	2/11/2014	Correcting the errors with 7/13 data. Will give an update this Friday; claim to be submitting 7/13 data then.	2/14/2014
Tulare	1/10/2014	County claims they will have August 2013 file submitted within the next week.	1/24/2014
	2/7/2014	No response from county.	
	2/7/2014	County converted to new computer system, currently working to get Accounts Receivable billing processes up by end of 3/14. Once completed, will get CSI functionality working. Claim to have CSI data submitted by end of April 2014.	4/30/2014

Changes since January 3, 2013 report:

- 1) Marin County and Sonoma County have now become current.
- 2) Humboldt County has become late in reporting.

As of February 7, 2014:

Counties current with data submission: 50

Counties late with data submission: 8

\* No date was specified by county in their response.

For questions on this status, please contact DHCS County Customer Services Section at (916) 650-6525, or [Medccc@dhcs.ca.gov](mailto:Medccc@dhcs.ca.gov).