

Continuous System Improvement Committee

Conference Call
December 6, 2012
11:00 A.M.

Members

Susan Wilson, Vice-Chair
Jeff Riel
Walter Shwe
Karen Hart
Carmen Lee

Staff

Tracy Thompson
Linda Dickerson

Establish who will be on the Work Book Subcommittee

The following three people have volunteered for the subcommittee to examine the work the committee hopes to do on the workbook

Susan Wilson
Patricia Bennett
Karen Hart

Discuss the scope of the workbook

Susan: A bit of background on the work book: It was decided that local MH boards needed some assistance to meet their requirement. The CALMHB/C and Quality Improvement Committee of the Planning Council launched this joint project. Unfortunately, the data collected by the DMH was not current but an effort was made to narrow the scope. The idea was to train the Mental Health Boards to think about data. Many of the boards did not attend the education opportunities. These are things we need to keep in our minds when moving forward.

Linda: There were also issues with enough advance notice for training that may have caused a problem.

Karen: Many problems can be solved with our in house approach this time around.

Linda: The California External Quality Review (EQRO) is the most up to date data source thus far. Members can access the site at: www.caeqro.com to find the report for their county and look it over.

Susan: One of the things we can do is walk committee members through the EQRO website and how to use it with a brief presentation. We can follow this up with a focused discussion on how to get others to use this? Could we provide a presentation to the CALMHB/C or possibly have another webinar? Walter Shwe is a great resource for this.

Jeff Riel: Does the EQRO list anything about employment status?

Walter: The EQRO doesn't have employment data- they analyze Medi-Cal claims but will double-check.

Discuss Work Plan

Thus far, members have listed the following items:

- Review performance indicators
- Stay up to date in SAMHSA reviews
- Continue to invite others to be a part of our group to enrich our knowledge.
- Produce a scorecard that would indicate hospitalization rates in counties.
- Data Review
- Workbook

Karen: We should have something in there about collaboration with the MHSOAC. At the very least we need to keep up with what they are doing around evaluation. It would be helpful if we had a standing update at every meeting since Linda will now be on the MHSOAC Evaluation Committee.

Linda: Will attend an orientation on December 11, 2012 for the MHSOAC Evaluation Committee.

Ideas for next meeting

- Presentation about EQRO- discussion about the role that EQRO data can play and how it ties to work plan
- Work plan discussion
- Scope of workbook
- Discuss a standing schedule for conference call.

Walter: We need to get ideas from CALMHB/C on the workbook – feedback

Susan: Will call Cary Martin of the CALMHB/C and discuss how he envisions the interaction between PC and CALMHB/C on the workbook project. Should we officially reach out to the CALMHB/C and ask them to sit in on our meeting?

Karen: Yes! We can work that out informally

Karen: It is important that we rotate to cover all age groups within the committee.