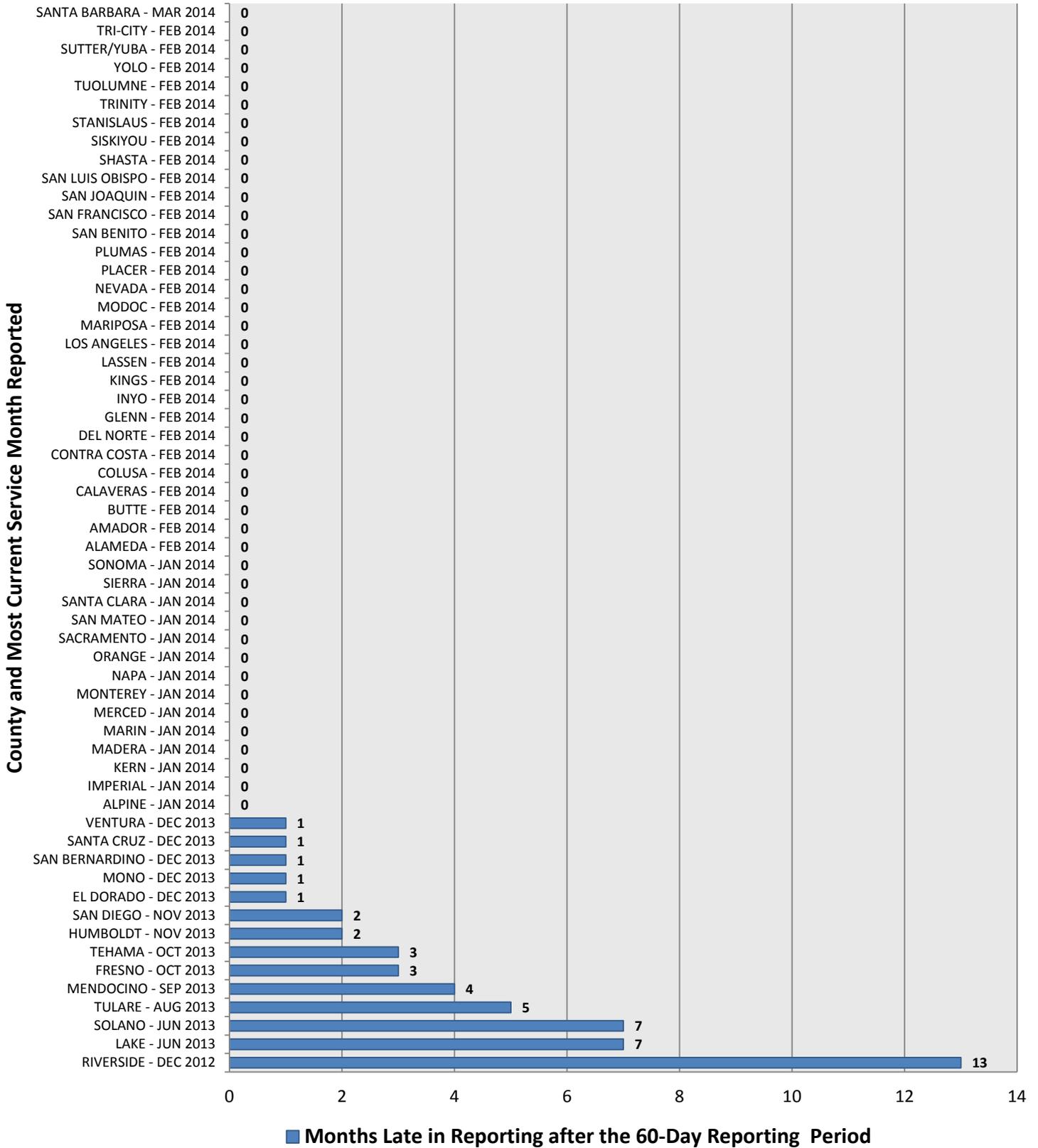


**CA Department of Health Care Services
Client and Services Information (CSI) System
County Submission Status
As of March 31, 2014**



County	Date	CA Department of Health Care Services Client and Services Information (CSI) System County Submission Issue Status As of April 16, 2014	Planned Submission Date
Fresno	4/16/2014	County Request by email on 04/04, Left voice mail 04/15, no response from county	
Humboldt	4/16/2014	County Request by email on 04/04, Left voice mail 04/15, no response from county	*
Lake	3/25/2013	Software issues; will have data submitted within next 2 months.	5/24/2013
	5/30/2013	No response from county.	
	7/12/2013	No response from county.	
	8/6/2013	MHSA coordinator to be contacted.	
	9/9/2013	Vendor is fixing bug, holding off on remitting until problem has been solved.	*
	10/4/2013	County is still waiting on vendor to fix bug, holding off on remitting until problem has been solved. County hopes to be caught up by mid November.	11/15/2013
	11/12/2013	County plans to submit data next week.	*
	12/9/2013	County is currently submitting data, has mentioned they have submitted data though June 2013.	*
	1/10/2014	County is currently submitting data.	*
	2/7/2014	No response from county.	
	2/19/2014	They do not have any idea when they will be submitting, they are very short staffed right now. Software has been fixed but no idea when reporting will begin again.	*
	3/17/2014	Spoke with MHSA coordinator, he will notify person responsible for data submission and have them get back to us.	
	4/16/2014	County Request by email on 04/04, Left voice mail 04/15, no response from county	*
Mendocino	5/30/2013	No response from county.	
	7/12/2013	No response from county.	
	8/6/2013	MHSA coordinator to be contacted.	
	9/19/2013	No response from county.	
	10/4/2013	No response from county.	
	11/8/2013	County had system issues, fixes have been made, plans to submit data by end of the month.	11/30/2013
	12/6/2013	No response from county.	
	1/27/2014	County has submitted July 2013 file, and plans to submit August 2013 next week.	2/7/2014
	2/7/2014	No response from county.	
	2/19/2014	Left voicemail on 2/19/14 asking for update. No response from county.	*
	3/17/2014	Spoke with MHSA coordinator, county is currently understaffed. Will look into the issue and will get back to us.	
	4/16/2014	County Request by email on 04/04, Left voice mail 04/15, no response from county	*
Riverside	3/21/2013	No response from county.	
	5/16/2013	County is working on submitting data within the next month.	6/21/2013
	7/12/2013	County is currently working with DHCS staff regarding testing data.	8/31/2013
	8/8/2013	County is currently working with DHCS staff regarding testing data.	9/22/2013
	10/2/2013	County has implemented new system, and encountering errors plans to be caught up by end of Nov.	11/30/2013
	11/14/2013	County is working with vendor (Netsmart Technologies), they plan to submit February 2012 data on 11/27.	11/27/2013
	12/6/2013	County is still working out issues, they plan to submit data within next 3 weeks.	*
	1/15/2014	County is planning on submitting February 2012 file by 1/31/2014.	1/31/2014
	2/7/2014	No response from county.	
	2/11/2014	Working on cleaning up report for March 2012. Since implementing new system, had difficulties sending accurate and complete data. Closer to getting errors out of reporting file. Will provide another update by close of business on 2/21/14 if possible.	*
	3/7/2014	County is planning on submitting June 2012 file by 3/10/2014. They are submitting 1 report a week, and hope to be caught up by 7/2014.	7/1/2014
	4/16/2014	County Request by email on 04/04, Left voice mail 04/15, no response from county	*
San Diego	4/16/2014	County Request by email on 04/04, Left voice mail 04/15, no response from county	*
Solano	10/21/2013	County claims they are working on submitting their data and will have it submitted by end of week.	10/29/2013
	11/8/2013	County under went system changes, will remit into testing mode, prior to submitting data.	*
	12/9/2013	County encountered software issues, working with vendor (Avatar).	2/15/2014
	1/13/2014	County is currently working on a test file and will be submitting within the week.	*
	2/7/2014	No response from county.	
	2/11/2014	Correcting the errors with 7/13 data. Will give an update this Friday; claim to be submitting 7/13 data then.	2/14/2014
	3/7/2014	County is still correcting 7/13 data errors. This anticipate to submit that data by 3/14/2014.	3/14/2014
	4/16/2014	County Request by email on 04/04, Left voice mail 04/15, no response from county	*
Tehama	3/17/2014	County plans to be current by 4/15/14. They plan on submitting 1 file per week until they are caught up.	4/15/2014
	4/16/2014	County Request by email on 04/04, Left voice mail 04/15, no response from county	*
Tulare	1/10/2014	County claims they will have August 2013 file submitted within the next week.	1/24/2014
	2/7/2014	No response from county.	
	2/7/2014	County converted to new computer system, currently working to get Accounts Receivable billing processes up by end of 3/14. Once completed, will get CSI functionality working. Claim to have CSI data submitted by end of April 2014.	4/30/2014
	3/7/2014	County claims they will have CSI data submitted by end of April.	4/30/2014
	4/16/2014	County Request by email on 04/04, Left voice mail 04/15, no response from county	*

Changes since March 31, 2014 report:

- 1) Butte, Amado, Santa Cruz Counties have become current.
- 2) San Diego and Humboldt County have become late in reporting.

As of April 16, 2014:

Counties current with data submission: 51

Counties late with data submission: 7

* No date was specified by county in their response.

For questions on this status, please contact DHCS County Customer Services Section at (916) 650-6525, or Medccc@dhcs.ca.gov.