

PRC Teleconference Call Summary

Participants –

Daphne Shaw Walter Shwe Adam Nelson Dan Brzovic

Cindy Claffin Michael Gardner

Daphne began the meeting at 10:32 am.

Discussion Included

Welcome Dan Brzovic who gave background of his advocacy efforts

Discussion of additional ad-hoc member

Prefer only having one attorney on committee

Would like a consumer member

Discussed inviting Rex Busey from San Joaquin who is retiring shortly

Talked about inviting someone from Sonoma County, Janet?

Talked about possible conflict of interest if employed by county agency

Dan's organization is funded primarily from a contract with DSH

Discussed briefly the 4 level appeal system

Group talked about becoming a full committee meeting at the same time as other committees. This would mean that members would have to resign from other committee participation. More development of the committee's work plan will be necessary before decisions can be made.

Daphne received the MH Plan for her county and was still determining the level of advocacy it contains.

Group did not want to the committee to restrict itself to looking at 'paper' reports only.

Wanted to know how patient rights advocates are working in other counties.

Adam grouped his understanding of the material reviewed into a 4 part patients' rights summary-

- 1) Quality of Care/Treatment
- 2) Relationships/Personal Rights (dignity, etc.)
- 3) Privacy and Disclosure
- 4) Grievance Process

Committee would like to check with patients and families on adequacy of service.

One goal mentioned was to sample treatment sites, MediCal records, County Health Programs.

Site visits were discussed and 'tagging' along with other organizations was discussed but deemed not practical.

"What is the scope of the problem?"

"Are the Patient Rights Advocates in the counties involved in the grievance groups?"

"Does SAMHSA have data?"

"Is anyone doing Block Grant site visits that the CMHPC was doing?"

Tasks to be accomplished before next conference call on March 20th.

Investigate CAMHPA and COPR and look for data sources that may show bias in collection of data – Michael

Contact Kimberly Waverly for status of Block Grant reviews – Michael

Determine if committee could use survey monkey – Cindy

Send list of potential ad-hoc members to Michael - Dan