Performance Outcomes System Initial Reports

Report run on July 29, 2015

Background

This is the first round of county-specific reporting produced for the Performance Outcomes System which reflects a refresh of the data on the indicators that were reported in February 2015 at the statewide aggregate level. These reports help meet the intent of the Legislature, as stated in Welfare and Institutions Code Section 14707.5, to develop a performance outcomes system for Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) mental health services that will improve outcomes at the individual, program, and system levels and inform fiscal decision-making related to the purchase of services. This reporting effort is part of the implementation of a performance outcomes system for Medi-Cal Specialty Mental Health Services (SMHS) for children and youth.

Since 2012 DHCS has worked with several groups of stakeholders to create a structure for reporting, develop the Performance Measurement Paradigm, and develop indicators and measures. The Performance Outcomes System will be used to evaluate the domains of access, engagement, service appropriateness to need, service effectiveness, linkages, cost effectiveness and satisfaction.

Purpose and Overview

Moving forward, three reports will be created during each new reporting period. The reports that will be produced are the following: statewide aggregate data; population-based county groups; and county-specific data. These are the first county-specific reports providing updated information on the initial indicators that were developed for the Performance Outcomes System and reported on at the statewide aggregate level in February 2015; they help establish a foundation for on-going reporting. DHCS plans to move to annual reporting of this data for the Performance Outcomes System.

The first reports focus on the demographic characteristics of the children and youth under 21 who are receiving Specialty Mental Health Services (SMHS), based on approved claims for Medi-Cal eligible beneficiaries. The reports include data on the demographics of this population by age, gender, race/ethnicity. Two types of penetration information are provided for children/youth served and not served. Both penetration rate tables are also broken out by demographic characteristics.

Utilization of services reports are shown in terms of dollars, as well as by service, in time increments. The snapshot report provides a point-in-time view of children arriving, exiting and continuing services over a two year period. The final report provides a view over the past four years of the time to step-down services (i.e., time to next contact after an inpatient discharge). Where possible, the reports provide trend information by displaying information for Fiscal Years (FY) 10/11, 11/12, 12/13, and 13/14.

Note: The time to step-down report has a change in methodology from the first report produced in February 2015. In the initial February report only outpatient services provided at least one day after the inpatient discharge were included in the calculations. Starting with this report, any outpatient service that occurs on or after the inpatient discharge is included in the analysis.

Definitions

Population –

Beneficiaries with approved services adjudicated through the Short Doyle/Medi-Cal II claiming system that were:

- Age 20 or younger during the approved date of service on the claim; or
- Age 21 during the approved date of the service on the claim and a birth date on or after January 1st of the Fiscal Year.

Data Sources -

- Short-Doyle/Medi-Cal II (SD/MC II) claims with dates of service in FY 10/11 through FY 13/14.
- Medi-Cal Eligibility Data System (MEDS) data from the Management Information System/Decision Support System (MIS/DSS) FY 10/11 through FY 13/14.

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Additional Information

The Measures Catalog is the companion document for these reports and provides the methodology and definitions for the measures. Each measure is defined and the numerator and denominator used to develop the metrics are provided with relevant notes and additional references. The Measures Catalog may be found at:
http://www.dhcs.ca.gov/services/MH/Documents/MedCCC/Library/POSMeasuresCatalog_Sept15Reporting_Final_1.11.15.pdf

Background information on the Performance Measures System implementation is available on the DHCS website. Documents posted include the relevant legislation, plans submitted to the Legislature, and handouts for meetings with the Stakeholder Advisory Committee dating back to the first meeting in 2012. To obtain this information go to:
http://www.dhcs.ca.gov/provgovpart/pos/Pages/Performance-Outcomes-System-Legislation.aspx

Report Interpretation

*County-specific findings may be interpreted alongside the POS statewide and population-based report findings.

*The penetration rates reported here were calculated using a different methodology than that used by the External Quality Review Organization (EQRO). The differences in methodology make comparison between the POS penetration rates and the EQRO penetration rates not appropriate or useful. The POS methodology for calculating penetration rates was selected because it is easier to compute, more straightforward to interpret, and is in use by other states and counties. For the POS, the penetration rate is calculated by taking the total number of youth who received X number of Specialty Mental Health Services (1 or 5 for POS) in a FY and dividing that by the total number of Medi-Cal eligible youth for that FY. This methodology results in lower penetration rates as compared to the EQRO rates, but it does so across the board so that all counties and the state will be similarly impacted.

*The snapshot report provides a point-in-time look at children and youth's movement through the SMHS system. The report uses five general categories to classify if a youth is entering, exiting, continuing services, or a combination of these categories (e.g., arriving and exiting). As of now, this report only classifies youth and their service usage for FY 12/13 and FY13/14. Eventually the snapshot data will be used along with measures of service effectiveness to identify whether youth are improving as a result of receiving services from the time they first arrived in the system to when they exit the system. This methodology was adapted from the California Mental Health and Substance Use System Needs Assessment (2012). More information on the original methodology can be found here:
http://www.dhcs.ca.gov/services/MH/Documents/MedCCC/Library/POSMeasuresCatalog_Sept15Reporting_Final_1.11.15.pdf

*The psychiatric emergency services/hospital data reported on in the time to step-down services report relies solely on claims data from Short Doyle/Medi-Cal II. In the future this report will incorporate other outpatient and inpatient Medi-Cal SMHS' billed through the Managed Care healthcare delivery systems.

*DHCS is in process of updating the data source for the two following types of Service Usage: Hospital Inpatient and Hospital Inpatient Admin.. This is being done to ensure the findings are complete. June 1016 is slated for an update of the POS reports and will include fee-for service data where it is appropriate.

Please contact cmhpos@dhcs.ca.gov for any questions regarding this report.

Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year
San Mateo County as of July 29, 2015

SFY	Unique Count Receiving SMHS*	Year-Over-Year Percentage Change	Unique Count of Medi-Cal Eligibles	Year-Over-Year Percentage Change
FY 10-11	1,909		40,724	
FY 11-12	2,039	6.8%	42,516	4.4%
FY 12-13	2,519	23.5%	50,271	18.2%
FY 13-14**	2,713	7.7%	60,635	20.6%
Compound Annual Growth Rate SFY**		**12.4%**		**14.2%**

**SMHS = Specialty Mental Health Services. See Measures Catalog for more detailed information.*

***SFY = State Fiscal Year which is July 1 through June 30.*

Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year
San Mateo County as of July 29, 2015

Fiscal Year	Alaskan Native or American Indian Count	Alaskan Native or American Indian %	Asian or Pacific Islander Count	Asian or Pacific Islander %	Black Count	Black %	Hispanic Count	Hispanic %	White Count	White %	Other Count	Other %	Unknown Count	Unknown %
FY 10-11	^	^	157	8.2%	202	10.6%	1,000	52.4%	388	20.3%	^	^	96	5.0%
FY 11-12	^	^	187	9.2%	196	9.6%	1,098	53.8%	379	18.6%	^	^	96	4.7%
FY 12-13	^	^	238	9.4%	207	8.2%	1,432	56.8%	397	15.8%	^	^	123	4.9%
FY 13-14	^	^	267	9.8%	185	6.8%	1,572	57.9%	420	15.5%	^	^	150	5.5%

**FY 13-14 claims are estimated to be 95% complete as of January 1, 2015.*

^ Data has been suppressed to protect patient privacy.

Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year
San Mateo County as of July 29, 2015

Fiscal Year	Children 0-5 Count	Children 0-5 %	Children 6-11 Count	Children 6-11 %	Children 12-17 Count	Children 12-17 %	Youth 18-20 Count	Youth 18-20 %
FY 10-11	262	13.7%	507	26.6%	836	43.8%	304	15.9%
FY 11-12	276	13.5%	592	29.0%	859	42.1%	312	15.3%
FY 12-13	288	11.4%	760	30.2%	1,142	45.3%	329	13.1%
FY 13-14	333	12.3%	749	27.6%	1,232	45.4%	399	14.7%

**FY 13-14 claims are estimated to be 95% complete as of January 1, 2015.*

Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year
San Mateo County as of July 29, 2015

Fiscal Year	Female Count	Female %	Male Count	Male %
FY 10-11	889	46.6%	1,020	53.4%
FY 11-12	928	45.5%	1,111	54.5%
FY 12-13	1,171	46.5%	1,348	53.5%
FY 13-14	1,315	48.5%	1,398	51.5%

Penetration Rates* Report: Children and Youth With At Least One SMHS Visit**
San Mateo County as of July 29, 2015

	FY 10-11			FY 11-12			FY 12-13			FY 13-14		
	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate
All	**1,909**	**40,724**	**4.7%**	**2,039**	**42,516**	**4.8%**	**2,519**	**50,271**	**5.0%**	**2,713**	**60,635**	**4.5%**
Children 0-5	262	18,083	1.4%	276	18,253	1.5%	288	18,743	1.5%	333	20,127	1.7%
Children 6-11	507	10,649	4.8%	592	11,245	5.3%	760	14,860	5.1%	749	17,942	4.2%
Children 12-17	836	7,988	10.5%	859	8,546	10.1%	1,142	11,476	10.0%	1,232	14,929	8.3%
Youth 18-20	304	4,004	7.6%	312	4,472	7.0%	329	5,192	6.3%	399	7,637	5.2%
Alaskan Native or American Indian	^	75	^	^	68	^	^	66	^	^	83	^
Asian or Pacific Islander	157	6,276	2.5%	187	6,566	2.8%	238	8,182	2.9%	267	10,975	2.4%
Black	202	2,080	9.7%	196	2,049	9.6%	207	1,924	10.8%	185	1,943	9.5%
Hispanic	1,000	24,035	4.2%	1,098	25,266	4.3%	1,432	29,816	4.8%	1,572	33,474	4.7%
White	388	3,778	10.3%	379	3,770	10.1%	397	4,223	9.4%	420	5,701	7.4%
Other	^	2,371	^	^	2,616	^	^	3,596	^	^	5,188	^
Unknown	96	2,109	4.6%	96	2,181	4.4%	123	2,464	5.0%	150	3,271	4.6%
Female	889	20,088	4.4%	928	21,101	4.4%	1,171	24,787	4.7%	1,315	29,731	4.4%
Male	1,020	20,636	4.9%	1,111	21,415	5.2%	1,348	25,484	5.3%	1,398	30,904	4.5%

**Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in Medi-Cal Managed Care system.*

***Children and Youth that have received at least one SMHS that was claimed through the Short-Doyle/ Medi-Cal claiming system on at least one (1) day in the Fiscal Year.*

^ Data has been suppressed to protect patient privacy.

Penetration Rates* Report: Children and Youth With At Least One SMHS Visit**
San Mateo County as of July 29, 2015

	FY 10-11			FY 11-12			FY 12-13			FY 13-14		
	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate
All	**1,358**	**40,724**	**3.3%**	**1,449**	**42,516**	**3.4%**	**1,768**	**50,271**	**3.5%**	**1,794**	**60,635**	**3.0%**
Children 0-5	166	18,083	0.9%	167	18,253	0.9%	160	18,743	0.9%	164	20,127	0.8%
Children 6-11	382	10,649	3.6%	421	11,245	3.7%	539	14,860	3.6%	495	17,942	2.8%
Children 12-17	606	7,988	7.6%	647	8,546	7.6%	833	11,476	7.3%	875	14,929	5.9%
Youth 18-20	204	4,004	5.1%	214	4,472	4.8%	236	5,192	4.5%	260	7,637	3.4%
Alaskan Native or American Indian	^	75	^	^	68	^	^	66	^	^	83	^
Asian or Pacific Islander	97	6,276	1.5%	128	6,566	1.9%	165	8,182	2.0%	188	10,975	1.7%
Black	149	2,080	7.2%	143	2,049	7.0%	147	1,924	7.6%	124	1,943	6.4%
Hispanic	704	24,035	2.9%	756	25,266	3.0%	974	29,816	3.3%	984	33,474	2.9%
White	293	3,778	7.8%	286	3,770	7.6%	295	4,223	7.0%	312	5,701	5.5%
Other	^	2,371	^	^	2,616	^	^	3,596	^	^	5,188	^
Unknown	69	2,109	3.3%	75	2,181	3.4%	89	2,464	3.6%	106	3,271	3.2%
Female	630	20,088	3.1%	635	21,101	3.0%	825	24,787	3.3%	866	29,731	2.9%
Male	728	20,636	3.5%	814	21,415	3.8%	943	25,484	3.7%	928	30,904	3.0%

**Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in Medi-Cal Managed Care system.*

***Children and Youth that have received at least five SMHS that were claimed through the Short-Doyle/ Medi-Cal claiming system on at least five (5) or more different days in the Fiscal Year.*

^ Data has been suppressed to protect patient privacy.

Utilization Report*: Approved Specialty Mental Health Services for Children and Youth
Mean Expenditures and Mean Service Quantity per Unique Beneficiary by Fiscal Year**
San Mateo County as of July 29, 2015

Fiscal Year	SDMC Total Approved	IHBS (Minutes)	ICC (Minutes)	Case Management/ Brokerage (Minutes)	Mental Health Services (Minutes)	Therapeutic Behavioral Services (Minutes)	Medication Support Services (Minutes)	Crisis Intervention (Minutes)	Crisis Stabilization (Hours)	Full Day Treatment Intensive (Hours)	Full Day Rehabilitation (Hours)	Hospital Inpatient (Days)***	Hospital Inpatient Admin (Days)	Crisis Residential Treatment Services (Days)	Adult Residential Treatment Services (Days)	Psychiatric Health Facility (Days)
FY 10-11	$ 3,913.94	0	0	278	972	2722	263	232	14	530	217	N/A	N/A	43	104	0
FY 11-12	$ 3,889.00	0	0	289	1002	4864	257	147	15	495	411	N/A	N/A	36	75	0
FY 12-13	$ 4,032.06	0	0	270	959	3887	276	121	12	532	525	N/A	N/A	57	105	0
FY 13-14	$ 5,586.06	2457	375	290	870	5156	275	152	14	624	164	N/A	N/A	41	111	0
MEAN	**$ 4,355.27**	**2457**	**375**	**282**	**950**	**4157**	**268**	**163**	**14**	**545**	**329**	**N/A**	**N/A**	**44**	**99**	**0**

**The graphs are color coded so that those reported in the same unit of analysis (e.g., minutes) are colored similarly.*
Please note that (n) values listed at the bottom of each bar graph represent the actual number of children/youth that received the SMHS represented in their respective graph by Fiscal Year.
***This report contains inpatient services that were claimed through the Short-Doyle/Medi-Cal claiming system.

Snapshot Report: Unique Count of Children and Youth Receiving SMHS
Arriving, Exiting, and with Service Continuance by Fiscal Year
San Mateo County as of August 3, 2015

Category	Description (Please refer to the Measures Catalog for more detailed descriptions on all Performance Outcomes System measures.)
Arrivals	Children/Youth that did not receive any SMHS within 3 months of their first date of service in the Fiscal Year.
Service Continuance	Children/Youth receiving continuous services with no breaks in service greater than 90 days for a period of at least 2 years (>= 2 YR) or a period of 1 to 2 years (< 2 YR).
Exiting	Children/Youth that did not receive any SMHS within 3 months after their last date of service in the Fiscal Year.
Arriving & Exiting	A distinct category in which children/youth met both the criteria for **Arrivals** and **Exiting** above for the fiscal year.
Service Continuance & Exiting	A distinct category in which Children/Youth had at least 2 years of Service Continuance going into the Fiscal Year and then Exited within the same Fiscal Year.

Service Fiscal Year	Arrivals Count	Arrivals %	Service Continuance (>= 2 YR) Count	Service Continuance (>= 2 YR) %	Service Continuance (<2 YR) Count	Service Continuance (< 2 YR) %	Exiting Count	Exiting %	Arriving & Exiting Count	Arriving & Exiting %	Service Continuance (>= 2 YR) & Exiting Count	Service Continuance (>= 2 YR) and Exiting %	Total Count	Total %
FY 12-13	848	33.7%	36	1.4%	49	1.9%	245	9.7%	1,296	51.4%	45	1.8%	2,519	100%
FY 13-14	447	16.5%	115	4.2%	143	5.3%	593	21.9%	1,288	47.5%	127	4.7%	2,713	100%

Time to Step Down Report: Children and Youth Stepping Down in SMHS Services Post Inpatient Discharge
San Mateo County as of July 28, 2015

Service FY	Count of Inpatient Discharges with Step Down within 7 Days of Discharge	Percentage of Inpatient Discharges with Step Down within 7 Days of Discharge	Count of Inpatient Discharges with Step Down within 30 Days of Discharge	Percentage of Inpatient Discharges with Step Down within 30 Days of Discharge	Count of Inpatient Discharges with a Step Down > 30 Days from Discharge	Percentage of Inpatient Discharges with a Step Down > 30 Days from Discharge	Count of Inpatient Discharges with No Step Down**	Percentage of Inpatient Discharges with No Step Down	Minimum Number of Days between Discharge and Step Down	Maximum Number of Days between Discharge and Step Down	Mean Time to Next Contact Post Inpatient Discharge (Days)	Median Time to Next Contact Post Inpatient Discharge (Days)
FY 10-11	30	44.1%	43	63.2%	14	20.6%	11	16.2%	0	506	38.4	6
FY 11-12	65	65.7%	81	81.8%	^	^	^	^	0	970	35.9	3
FY 12-13	77	77.0%	83	83.0%	^	^	^	^	0	464	16.3	0
FY 13-14	115	82.1%	123	87.9%	^	^	^	^	0	212	5.1	0

** This report contains inpatient services that were claimed through the Short-Doyle/Medi-Cal claiming system and the Fee-for-Service, California Medicaid Management Information System (CA-MMIS).*

***No Step Down is defined as no Medi-Cal eligible service was claimed through Short-Doyle/Medi-Cal after a claimed inpatient service was billed with a discharge date. This category may include data currently unavailable to DHCS, such as beneficiaries that we*

^ Data has been suppressed to protect patient privacy.