

# Continuous System Improvement Committee Charter

## Overview

The California Mental Health Planning Council (CMHPC) is mandated by federal and state statute to advocate for children with serious emotional disturbances and adults and older adults with serious mental illness, to provide oversight and accountability for the public mental health system, and to advise the Governor and the Legislature on priority issues and participate in statewide planning.

## Purpose

The purpose of the Continuous System Improvement Committee is to monitor, review, evaluate, and recommend improvements in the delivery of services in the public mental health system in California. By highlighting and recognizing outstanding service delivery programs, it is hoped that effective care can be duplicated and shared throughout the State of California.

The CSI will consider programs across the lifespan, incorporation of cultural competence in all programs, fiscal impacts on service delivery, legislative issues affecting programs, and other issues that may require attention as they occur.

## Mandate

**5772.** The California Mental Health Planning Council shall have the powers and authority necessary to carry out the duties imposed upon it by this chapter, including, but not limited to, the following:

- (a) To advocate for effective, quality mental health programs.
- (b) To review, assess, and make recommendations regarding all components of California's mental health system, and to report as necessary to the Legislature, the State Department of Health Care Services, local boards, and local programs.
- (c) To review program performance in delivering mental health services by annually reviewing performance outcome data as follows:
  - (1) To review and approve the performance outcome measures.
  - (2) To review the performance of mental health programs based on performance outcome data and other reports from the State Department of Health Care Services and other sources.
  - (3) To report findings and recommendations on programs' performance annually to the Legislature, the State Department of Health Care Services, and the local boards.
  - (4) To identify successful programs for recommendation and for consideration of replication in other areas. As data and technology are available, identify programs experiencing difficulties.

(d) When appropriate, make a finding pursuant to Section 5655 that a county's performance is failing in a substantive manner. The State Department of Health Care Services shall investigate and review the finding, and report the action taken to the Legislature.

(e) To advise the Legislature, the State Department of Health Care Services, and county boards on mental health issues and the policies and priorities that this state should be pursuing in developing its mental health system.

(f) To periodically review the state's data systems and paperwork requirements to ensure that they are reasonable and in compliance with state and federal law.

*(This is only a partial list of all the CMHPC's mandates)*

### Guiding Principles

Committee policy and strategy recommendations should reflect and strive to address the following priorities:

- 1) Focus on improved outcomes for clients and their families.
- 2) Best practices and continuous quality improvement
- 3) Culture and linguistic competence
- 4) Promotes a client/family/parent driven system
- 5) Reduces stigma and discrimination
- 6) Emphasize the inclusion of all ages across the life-span
- 7) Aimed to reduce mental health disparities
- 8) Promote total health integration

The committee is made up of a chair-person, vice chair-person, and members. Currently, the committee consists of the following members.

### Continuous System Improvement

<b>Name</b>
Lorraine Flores Chair
Walter Shwe Vice-Chair
Noel O'Neill
Monica Nepomuceno
Esmeralda Liberato
Karen Hart
Celeste Hunter
Raja Mitry
Monica Nepomuceno
Susan Wilson