

**Overview of Final MHSOAC
Master Evaluation Plan**

Presented by
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Continuous System Improvement Committee,
California Mental Health Planning Council
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**Second Reading and Adoption of the
Evaluation Master Plan and
Adoption of the Proposed
Implementation Plan for Evaluation**

Adopted by the MHSOAC,
At the Commission Meeting
March 28, 2013

Slides & Information prepared by Dr. Renay Bradley, Ph.D.

Issue

- The MHSOAC is seeking a plan for prioritizing possibilities into a 3-5 year course of action for evaluation investments and activities
- March 28, 2013 Commission meeting:
 - Consider "Second Read" of *Evaluation Master Plan* and vote regarding adoption
 - Consider *Evaluation Implementation Plan* and vote regarding adoption

Background

- There is a statutory role for MHSOAC to evaluate California's public community-based mental health system
 - [W&I Code 5845(a) and 5845(d)(12)]
- Prior to this date, the MHSOAC has not had a comprehensive plan or framework to guide its evaluation efforts
- Dr. Joan Meisel was hired by the MHSOAC to draft an Evaluation Master Plan through a collaborative effort with state departments, counties, and stakeholders

Background (cont.)

- "First Read" of Evaluation Master Plan occurred at January 24, 2013 Commission Meeting
 - Commissioner suggestions have since been incorporated into the Plan
 - Other State entities have also been offered the opportunity to provide feedback on the Plan

Overview of the Evaluation Master Plan

- Evaluation Model / Paradigm (see p. 7)
- Evaluation Activities (see p. 12-13)
- Priority Setting (see p. 38)

INPUTS

MHSA

- Stakeholder planning process
- Values & principles
- Regulations and guidelines
- New money and services
 - CSS
 - PEI
 - WET
 - CF/TN
- Innovative Programs
- MHSSOAC

Existing System

- Adult System of Care
- Children's System of Care
- Financing structure

OUTCOMES

Mental Health System

- Services for SMI/SED and those at risk (access, quality, efficiency, and satisfactory)
 - Recovery/resilience orientation
 - Integrated service experience
 - Client/family driven
 - Culturally competent
 - Community collaboration
 - Outreach and welcoming
 - Cost effective and efficient
 - "Serve first" rather than "treat first"
 - Use of evidence based practices
- System characteristics
- Racial/ethnic and cultural disparities
 - Penetration rate
- Infrastructure
- Workforce
 - Housing alternatives
 - Information systems

Individuals and Family Members Being Served

- Functional status
 - Living situation
 - Education and Employment
 - Social connectedness
 - Family connectedness
- Quality of life
- Well being
 - Identity
 - Hopefulness
 - Empowerment
 - Physical health
- Clinical status
- Negative events
 - Use of 24-hour services
 - Use of emergency rooms
 - Abuse of substances
 - Trouble with the law
 - Victimization
 - Children:
 - o Out-of-home placement
 - o Disruptive behavior
 - o Aggressive behavior
 - o School truancy

Community

- Prevalence of mental illness
- Seven negative outcomes
 - For those with SMI/SED
 - For those at risk
- Receipt of services or supports
 - For those with SMI/SED
 - For those at risk
- Stigma and discrimination

Overview of the Evaluation Master Plan (cont.)

- The criteria applied to the **evaluation questions** include:
 - Consistency with MHSA:** Are the questions consistent with the language and values of the Act?
 - Potential for quality improvement:** Will answers to the question(s) lead to suggestions for and implementation of policy and practice changes?
 - Importance to stakeholders:** Are the questions a high priority to key stakeholders?
 - Possibility of partners:** Are there other organizations that might collaborate and/or partially fund the activity?
 - Context and forward looking:** Are there changes in the environment that make the question particularly relevant? (e.g., the evolving health care environment; political concerns)
 - Challenges:** Do the question(s) address an area that is creating a challenge for the system?
- The criteria for the **evaluation activity** include:
 - Feasibility:** How likely is the evaluation activity to produce information that answers the evaluation question(s)?
 - Cost:** How many resources are needed to do the activity well?
 - Timeliness:** How long will it take to complete the evaluation activity?
 - Leveraging:** Does the evaluation activity build upon prior work of the MHSOAC or others?

8

Revisions to the Evaluation Master Plan—Requests from Others

- DHCS:**
 - Role in performance monitoring after completion of UCLA contract
 - Partnering to discuss and support immediate need to devote sufficient resources to existing data systems
- Planning Council:**
 - Ensure that all forthcoming documents are understandable by the diverse array of MHSA stakeholders
- CMHDA:**
 - Agree with need for continuous quality improvement efforts and improvements in data reporting systems
 - Request more collaboration with counties on evaluation designs

Overview of the Evaluation Implementation Plan

- Summarizes evaluation priorities for FY 2013/14 – 2017/18 given two alternatives:
 - MHSOAC is provided with additional resources for evaluation (hire new staff: Research Scientists and Research Program Specialists).
 - MHSOAC evaluation efforts continue on via our current level of resources (focus on contracting via RPF, as has recently been done).

Update re: MHSOAC approval to hire research staff
