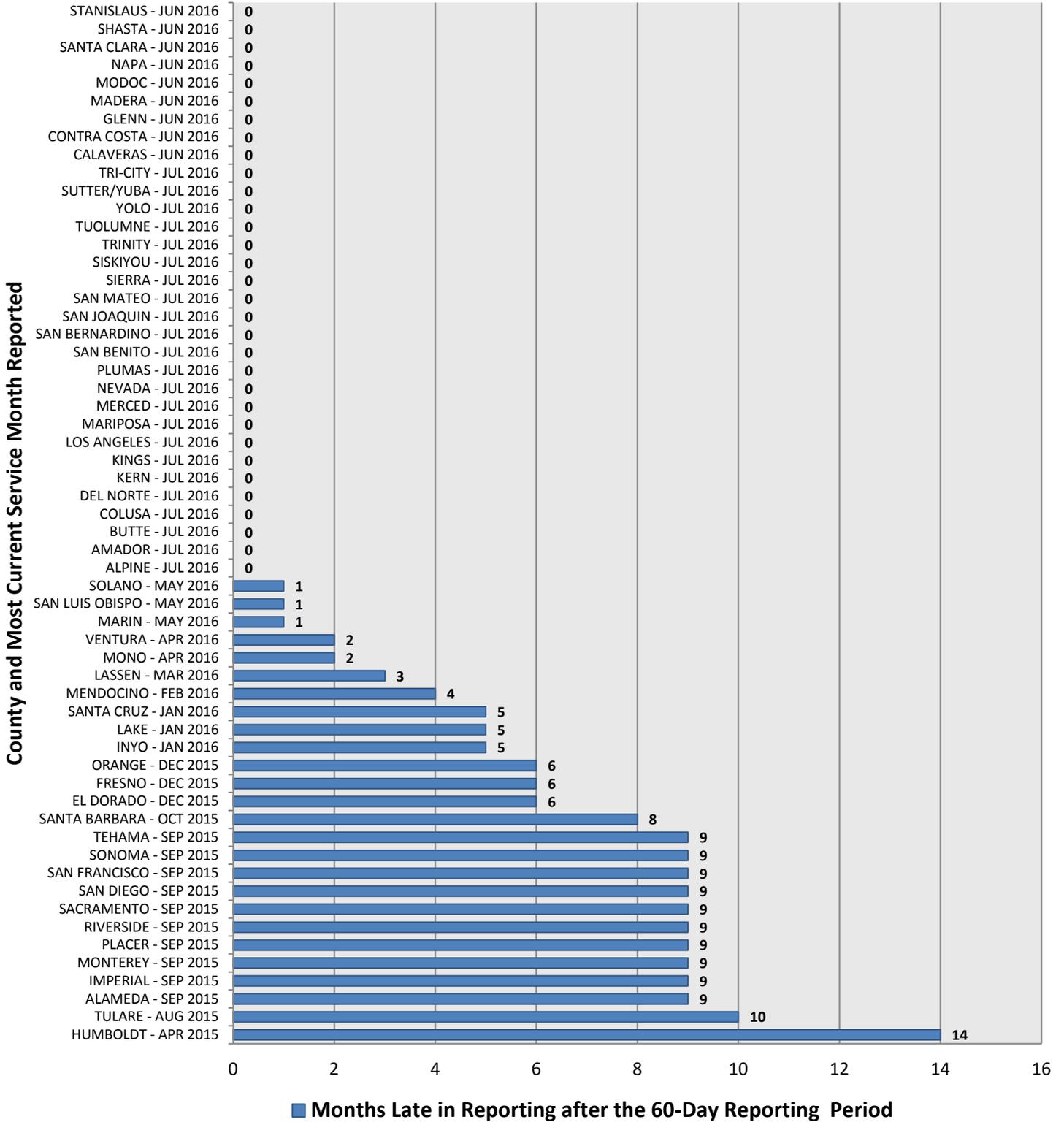


CA Department of Health Care Services Client and Services Information (CSI) System County Submission Status As of September 01, 2016

("CSI Rewrite" Became Effective as of Mid-April 2016)



County	Date	CA Department of Health Care Services Client and Services Information (CSI) System County Submission Issue Status As of September 19, 2016	Planned Submission Date
Alameda	3/24/2016	County will install vendor system in April 2014, and anticipates being current by 6/2016.	6/1/2016
	4/8/2016	No change, county plans to be current by 6/1/2016.	6/1/2016
	5/13/2016	No change, county plans to be current by 6/1/2016.	6/1/2016
	6/27/2016	County currently installing new EHR system. County is working with their vendor to clean up data errors, they anticipate being caught up by mid-August 2016.	8/15/2016
El Dorado	7/22/2016	No change, county plans to be current by 8/15/2016.	8/15/2016
	9/14/2016	County Request by email on 09/14.	
	4/18/2016	County has been working on submitting data, and correcting their errors. County will work with their vendor and anticipates being caught up by May 2016.	5/31/2016
	5/13/2016	No change, county is continuing on working to become current.	*
	6/21/2016	County encountered vendor issues, and staffing issues. They anticipate submitting data by mid July 2016.	7/15/2016
Fresno	7/25/2016	County is working on errors and their plan is to submit January in the next few weeks.	8/15/2016
	9/14/2016	County Request by email on 09/14.	
	3/10/2016	County Request by email on 3/10/16.	
	4/8/2016	County's system is undergoing updates, will submit data once they resolve issue.	*
	5/13/2016	No change, county is continuing on working to become current.	*
Humboldt	6/20/2016	County Request by email on 6/20/16.	
	7/25/2016	County Dept of Behavioral Health have new staff and problem with their system for ICD-10 update.	*
	7/8/2014	County Request by email on 07/08.	
	8/8/2014	County Request by email on 08/08.	
	9/9/2014	County Request by email on 09/09.	
	10/8/2014	County Request by email on 10/08.	
	11/7/2014	County Request by email on 11/7.	
	12/4/2014	County Request by email on 12/4/14.	
	1/12/2015	County is still finishing April's data, plans to be submitting it within next week or two.	1/23/2015
	2/4/2015	County Request by email on 2/4/15.	
	3/5/2015	County Request by email on 3/5/15.	
	4/8/2015	County Request by email on 4/8/15.	
	5/8/2015	County Request by email on 5/8/15.	
	6/8/2015	County Request by email on 6/8/15.	
	7/7/2015	County Request by email on 7/7/15.	
	8/5/2015	County Request by email on 8/5/15.	
	9/9/2015	County Request by email on 9/9/15.	
	10/7/2015	County Request by email on 10/7/15.	
	11/10/2015	County Request by email on 11/10/15.	
	12/8/2015	County Request by email on 12/8/15.	
	1/20/2016	County Request by email on 1/20/16.	
	2/12/2016	County Request by email on 2/12/16.	
	3/10/2016	County Request by email on 3/10/16.	
4/18/2016	County has action plan of becoming current. They will begin submitting data in May 2016, and they anticipate being caught up by September 2016.	9/30/2016	
5/13/2016	No change, county is continuing on working to become current by September 2016.	9/30/2016	
6/7/2016	County is trying to get assistance from vendor, will not meet deadline of 9/2016. Still working to resolve issue.		
7/15/2016	County is still waiting for access into the BHIS system, DHCS is looking into the matter.	*	
8/12/2016	County looks at getting back on track with their submissions and outline a schedule barring any further unforeseen issues.	10/15/2016	
Imperial	11/10/2015	County Request by email on 11/10/15.	
	12/8/2015	County Request by email on 12/8/15.	
	1/20/2016	County Request by email on 1/20/16.	
	2/12/2016	County is working with vendor to fix issues & data errors. They are working on problem and plan to submit data by end of the month.	*
	3/15/2016	County has indicated their system has encountered an issue, they are working on resolving issue.	*
	4/8/2016	County is still resolving system issues.	*
Inyo	5/6/2016	County is still encountering issues with CSI system, still working with their vendor to resolve the issue.	*
	7/1/2016	County is still having issues with ICD-10, they keep encountering errors. They will continue to work with their vendor.	*
	4/8/2016	County Request by email on 4/8/16.	
	5/13/2016	County Request by email on 5/13/16.	
	6/23/2016	County still resolving system issue, they had thought was fixed, still work in progress.	*
	7/22/2016	County Request by email on 7/22/16.	
	8/25/2016	County Request by email on 8/25/16.	
Lake	9/14/2016	County Request by email on 09/14.	
	7/22/2016	County Request by email on 7/22/16.	
	8/25/2016	County is currently working with vendor regarding system issues.	*
	3/11/2016	County is working with their vendor, and plans to submit reports as soon as possible.	
Lassen	4/8/2016	County is working with their vendor, and plans to submit reports as soon as possible.	
	5/11/2016	County ran their data through April 2016, they encountered some questions. They will submit data as soon as they can.	*
	6/1/2016	In process of uploading data hopes to have to end of day.	6/1/2016
	7/22/2016	County Request by email on 7/22/16.	
	8/25/2016	County Request by email on 8/25/16.	
Mendocino	7/22/2016	County Request by email on 7/22/16.	
	8/25/2016	County Request by email on 8/25/16.	
	9/14/2016	County Request by email on 9/14/16.	
Monterey	3/10/2016	County Request by email on 3/10/16.	
	4/8/2016	County Request by email on 4/8/16.	
	5/13/2016	County Request by email on 5/13/16.	
	6/8/2016	County submitted data into the new system after this report was ran.	
	7/27/2016	County is currently working with their vendor to resolve the issue of their uploaded CSI files not containing service data. They anticipate to be up-to-date with uploading CSI service data by the end of August.	8/31/2016
Orange	9/16/2016	The information was uploaded, errors occurred, but county was not notified. County has been communicating with EHR vendor to address these issues	*
	12/21/2015	County encountered issues with ICD coding. They plan to submit 9/2015 data by end of February.	2/29/2016
	1/20/2016	County encountered issues with ICD coding. They plan to submit data by end of March.	3/30/2016
	2/12/2016	County encountered issues with ICD coding. They plan to submit data by end of March.	3/30/2016
	3/10/2016	County still anticipates submitting data at the end of March.	3/30/2016
	4/8/2016	County will submit data as soon as possible.	
	5/24/2016	County indicated they plan to submit September 2015 data at the end of the month.	5/31/2016
Placer	6/21/2016	County has encountered system issues regarding their clients diagnosis, they are working on the issue.	*
	7/21/2016	County plans to submit 9/2015 data by end of July. County plans to submit data every two weeks and to become current by 4/2017.	4/30/2017
	3/10/2016	County Request by email on 3/10/16.	
Placer	4/12/2016	County indicated they are current with data submission, they will look into the issue.	
	5/9/2016	County is still working on resolving their system issue.	*
	6/7/2016	Vendor has corrected files, county working with DHCS regarding submission.	
	7/22/2016	No change, county still working with DHCS.	
	8/25/2016	County is working with vendor to get corrected some issues with errors on their file.	9/15/2016

Riverside	3/10/2016	County's vendor is resolving ICD-10 issues, should be resolved by this month. County anticipates to be caught up with data submission by April 2016.	4/1/2016
	4/8/2016	County will submit data as soon as possible.	
	5/17/2016	County's vendor is finishing resolving issue, it should be fixed by this week. County anticipates being current by June.	6/1/2016
	6/21/2016	County is working with vendor and should get fix by 7/22, if it works county plans to submit data by August 2016.	8/1/2016
	7/22/2016	County is working with vendor and should get fix by 7/22, if it works county plans to submit data by August 2016.	8/15/2016

Sacramento	3/10/2016	County is working with vendor to fix issues & data errors. They are working on problem and plan to submit data after this issue is resolved.	*
	4/8/2016	County is working with vendor to fix issues & data errors. They are working on problem and plan to submit data after this issue is resolved.	
	5/16/2016	County is still working with vendor on resolving their system issue. They anticipate submitting data within the next couple of weeks.	*
	6/21/2016	County working on patches/updates with their vendor. Estimated end of July to submit data.	7/31/2016
	7/22/2016	County is running the report validating the results before they send it to DHCS.	8/15/2016
	9/14/2016	County is currently working with vendor regarding system issues.	*
Santa Cruz	9/9/2015	County Request by email on 9/9/15.	
	10/7/2015	County Request by email on 10/7/15.	
	11/10/2015	County plans to submit the report by 11/13/15.	11/13/2015
	12/8/2015	County Request by email on 12/8/15.	
	1/20/2016	County Request by email on 1/20/16.	
	2/12/2016	County Request by email on 2/12/16.	
	3/10/2016	County is working on acquiring second data base, anticipates submitting data within next 4 weeks.	*
	4/8/2016	County still working on issue, will submit data as soon as possible.	
	5/13/2016	County Request by email on 5/13/16.	
	6/21/2016	County had issues with system, hope to have a solution soon and will submit 2-3 files per week.	*
	7/25/2016	County is working with the vendor to fix some data transfer issues that expected to be fixed in the next 4-6 weeks.	9/5/2016
San Diego	3/10/2016	County Request by email on 3/10/16.	
	4/13/2016	County is cleaning up data, and plans to submit data as soon as possible.	*
	5/19/2016	County has indicated they are still working diligently to resolve data issue. They plan on submitting data by the end of June. They anticipate submitting data weekly until they are current.	6/30/2016
	6/20/2016	No change, county is continuing on working to become current by end of the month.	6/30/2016
	7/22/2016	County Request by email on 7/22/16.	
	8/25/2016	County is currently working with the vendor regarding system issues that are occurring and also working through some Diagnosis setup issues with their Clinical QI .	10/30/2016
San Francisco	3/10/2016	County Request by email on 3/10/16.	
	4/18/2016	County's vendor is Avatar, they will look into the issue and submit data as soon as possible.	
	5/18/2016	County has informed us they will be attending training regarding the new CSI Rewrite. They plan on submitting data as soon as they can.	*
	6/22/2016	County is still transitioning to the new site.	*
	7/22/2016	County Request by email on 7/22/16.	
	8/26/2016	County's update to fix DX errors is in a queue and it will be likely installed in upcoming 3 months time.	11/30/2016
San Mateo	3/10/2016	County is working with vendor to fix issues & data errors.	*
	4/8/2016	No change, county still working with vendor.	
	5/13/2016	County Request by email on 5/13/16.	
	6/20/2016	County Request by email on 6/20/16.	
	7/25/2016	County is currently sending files to us and hope to be caught up within the next two months.	9/26/2016
Santa Barbara	3/14/2016	County is testing ICD-10 CSI submissions. They plan to submit regularly.	*
	4/8/2016	No change, county will submit data as soon as they can.	
	5/13/2016	County submitted data on 5/16/2016. County recently switched vendors, they plan on submitting data daily until they are caught up.	5/16/2016
	6/7/2016	File has been submitted.	
	7/21/2016	County is working with vendor regarding correcting errors they encountered.	*
Shasta	4/25/2016	County is cleaning up data, and plans to submit data as soon as possible.	*
	5/13/2016	No change, county is continuing on working to become current.	*
	6/20/2016	County Request by email on 6/20/2016.	
	7/25/2016	County is having a byte error on their files. They have attempted to submit files and continue to receive byte errors.	*
Sonoma	3/10/2016	County indicated data has been submitted, however no service records have been provided.	
	4/25/2016	County will have patches done to the system by 5/16/2016, which should resolve their data errors.	5/16/2016
	5/13/2016	No change, county is continuing on working to become current.	*
	6/1/2016	County working on patches/updates. Estimated mid-July to have 10/2015-5/2016 data submitted.	7/15/2016
	7/18/2016	County submitted test files, they anticipate submitting all data by mid-August.	8/15/2016
	9/15/2016	County is currently working with vendor regarding system issues.	10/31/2016
Tehama	3/10/2016	County Request by email on 3/10/16.	
	4/8/2016	County Request by email on 4/8/16.	
	5/16/2016	County is working diligently to submit data, they don't have a timeframe for when they will be able to submit data.	*
	6/20/2016	County Request by email on 6/20/16.	
	7/22/2016	County Request by email on 7/22/16.	
	8/25/2016	County Request by email on 8/25/16.	
	9/14/2016	County Request by email on 9/14/16.	
Tulare	11/10/2015	County was experiencing system issues, they anticipate to submit the report as soon as possible.	11/16/2015
	12/8/2015	County currently correcting CSI errors, they plan to submit data by 12/18/15.	12/18/2015
	1/22/2016	County encountered errors with the conversion of ICD-10, staff is manually updating errors. They hope to send file within next couple of weeks.	*
	2/12/2016	County encountered errors with the conversion of ICD-10, staff is manually updating errors. They hope to send file within next couple of weeks.	*
	3/10/2016	County staff is manually updating errors. They hope to send file within next couple of weeks.	
	4/8/2016	No change, county will submit data as soon as they can.	
	5/13/2016	County Request by email on 5/13/16.	
	6/21/2016	County received CSI patch on 6/17, currently they are testing data, and if system works they will submit data to us by 7/10.	7/10/2016
	7/22/2016	County Request by email on 7/22/16.	
	7/22/2016	County can't submit because their vendor hasn't provided them a date with when the fixes will be published.	*

Changes since August 29, 2016 report:¹

- 1) Lassen county have become current.
- 2) No new county have become late in reporting.

As of September 19, 2016:

Counties current with data submission: 38
Counties late with data submission: 20

* No date was specified by county in their response.

¹ As of October 1, 2015, ICD-10 became effective, this new conversion has impacted counties to submit data in a timely matter.

¹ Pertaining to counties 3 months or later

For questions on this status, please contact DHCS County Customer Services Section at (916) 650-6525, or Medccc@dhcs.ca.gov.

CSI Submission Status

Co	County	Most Current Service Month Reported	Months Late in Reporting	
			after the 60-Day Reporting Period	Percentage of 12 Month's Prior
12	HUMBOLDT	APR15	14	78.5%
54	TULARE	AUG15	10	76.1%
1	ALAMEDA	SEP15	9	60.1%
13	IMPERIAL	SEP15	9	82.2%
27	MONTEREY	SEP15	9	96.9%
31	PLACER	SEP15	9	96.3%
33	RIVERSIDE	SEP15	9	59.5%
34	SACRAMENTO	SEP15	9	77.1%
37	SAN DIEGO	SEP15	9	86.3%
38	SAN FRANCISCO	SEP15	9	95.5%
49	SONOMA	SEP15	9	105.0%
52	TEHAMA	SEP15	9	90.1%
42	SANTA BARBARA	OCT15	8	93.7%
9	EL DORADO	DEC15	6	69.0%
10	FRESNO	DEC15	6	34.6%
30	ORANGE	DEC15	6	97.6%
14	INYO	JAN16	5	116.2%
17	LAKE	JAN16	5	111.5%
44	SANTA CRUZ	JAN16	5	76.7%
23	MENDOCINO	FEB16	4	1.2%
18	LASSEN	MAR16	3	144.1%
26	MONO	APR16	2	86.7%
56	VENTURA	APR16	2	90.5%
21	MARIN	MAY16	1	96.0%
40	SAN LUIS OBISPO	MAY16	1	107.9%
48	SOLANO	MAY16	1	55.4%
2	ALPINE	JUL16	0	119.4%
3	AMADOR	JUL16	0	77.9%
4	BUTTE	JUL16	0	72.5%
6	COLUSA	JUL16	0	82.5%
8	DEL NORTE	JUL16	0	82.7%
15	KERN	JUL16	0	93.2%
16	KINGS	JUL16	0	84.2%
19	LOS ANGELES	JUL16	0	44.3%
22	MARIPOSA	JUL16	0	94.1%
24	MERCED	JUL16	0	98.0%
29	NEVADA	JUL16	0	77.0%
32	PLUMAS	JUL16	0	74.3%
35	SAN BENITO	JUL16	0	95.0%
36	SAN BERNARDINO	JUL16	0	54.7%
39	SAN JOAQUIN	JUL16	0	59.4%
41	SAN MATEO	JUL16	0	47.5%
46	SIERRA	JUL16	0	96.4%
47	SISKIYOU	JUL16	0	95.3%
53	TRINITY	JUL16	0	95.7%
55	TUOLUMNE	JUL16	0	100.9%
57	YOLO	JUL16	0	67.4%
63	SUTTER/YUBA	JUL16	0	82.0%
66	TRI-CITY	JUL16	0	144.4%
5	CALAVERAS	JUN16	0	99.2%
7	CONTRA COSTA	JUN16	0	44.7%
11	GLENN	JUN16	0	113.1%
20	MADERA	JUN16	0	118.0%
25	MODOC	JUN16	0	85.2%
28	NAPA	JUN16	0	68.5%
43	SANTA CLARA	JUN16	0	110.4%
45	SHASTA	JUN16	0	64.6%
50	STANISLAUS	JUN16	0	102.2%

CSI Submission Status

County and Latest Service Month Completed

HUMBOLDT - APR 2015
TULARE - AUG 2015
ALAMEDA - SEP 2015
IMPERIAL - SEP 2015
MONTEREY - SEP 2015
PLACER - SEP 2015
RIVERSIDE - SEP 2015
SACRAMENTO - SEP 2015
SAN DIEGO - SEP 2015
SAN FRANCISCO - SEP 2015
SONOMA - SEP 2015
TEHAMA - SEP 2015
SANTA BARBARA - OCT 2015
EL DORADO - DEC 2015
FRESNO - DEC 2015
ORANGE - DEC 2015
INYO - JAN 2016
LAKE - JAN 2016
SANTA CRUZ - JAN 2016
MENDOCINO - FEB 2016
LASSEN - MAR 2016
MONO - APR 2016
VENTURA - APR 2016
MARIN - MAY 2016
SAN LUIS OBISPO - MAY 2016
SOLANO - MAY 2016
ALPINE - JUL 2016
AMADOR - JUL 2016
BUTTE - JUL 2016
COLUSA - JUL 2016
DEL NORTE - JUL 2016
KERN - JUL 2016
KINGS - JUL 2016
LOS ANGELES - JUL 2016
MARIPOSA - JUL 2016
MERCED - JUL 2016
NEVADA - JUL 2016
PLUMAS - JUL 2016
SAN BENITO - JUL 2016
SAN BERNARDINO - JUL 2016
SAN JOAQUIN - JUL 2016
SAN MATEO - JUL 2016
SIERRA - JUL 2016
SISKIYOU - JUL 2016
TRINITY - JUL 2016
TUOLUMNE - JUL 2016
YOLO - JUL 2016
SUTTER/YUBA - JUL 2016
TRI-CITY - JUL 2016
CALAVERAS - JUN 2016
CONTRA COSTA - JUN 2016
GLENN - JUN 2016
MADERA - JUN 2016
MODOC - JUN 2016
NAPA - JUN 2016
SANTA CLARA - JUN 2016
SHASTA - JUN 2016
STANISLAUS - JUN 2016