

# MHSOAC Current Evaluation Efforts and Data Projects

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# Summary of Current Evaluation Projects

- ▣ Data Quality and Corrections Plan
- ▣ FSP Costs/Cost Offsets
- ▣ Trends in Priority Indicators
- ▣ Impact of Services on Client Outcomes
- ▣ Reducing Disparities in Access to Care
- ▣ Prevention and Early Intervention
- ▣ Upcoming Evaluation Projects

# Data Quality & Corrections Plan

- ▣ Objective: Assess the quality of FSP data available via the Data Collections and Reporting (DCR) system and make recommendations for how to overcome problems and limitations
- ▣ Information regarding the DCR obtained via interviews with State, county, provider, vendor, and stakeholder groups
- ▣ Summarize issues and recommend potential solutions and best practices

# Data Quality & Corrections Plan (cont.)

- ▣ Sample issues and potential solutions include:
  - Limited training for staff
    - ▣ *Solution:* All staff to receive FSP and DCR training
  - Data collection forms (provided by state) are long and difficult to use under some conditions
    - ▣ *Solution:* Create an instruction manual to accompany forms
  - No defined process for collecting Key Event Information
    - ▣ *Solution:* Create and define a standard process
  - Difficulties submitting DCR data electronically
    - ▣ *Solution:* Meetings between State and counties that are trying to become certified to share information about the process

# FSP Costs/Cost Offsets

- ▣ Objective: Summarize expenditures of MHSA funds for Full Service Partnerships (FSP)
  - Per person annual cost average and range for program services and housing costs
  - Offsets based on savings incurred for incarceration and mental/physical health services
    - ▣ By year (2008-2010)
    - ▣ By age group (CYF, TAY, Adults, Older Adults)
    - ▣ Statewide and by County

# Priority Indicators Reports

- ▣ Objective: Establish trends in system- and individual-level priority indicators for FSPs and all consumers for FY 08-09 and 09-10
  - By age group (CYF, TAY, Adults, Older Adults)
  - Statewide and by County
  - Only for Community Systems and Supports (CSS)
  
- ▣ Underlying Goals:
  - Understand ability to achieve this goal with available data
  - Create reporting templates
  - Start documenting trends on a regular basis

# Indicators vs. Outcomes

- ▣ **Outcomes:** What are we trying to achieve (i.e., goals)?
  - Outcomes were determined by the Act
- ▣ **Performance Indicators:** How will progress toward outcomes be determined?
  - Indicators were determined based on existing statewide data

# Why Create Outcomes and Obtain Performance Indicators?

- ▣ Ultimate aim is to assess ability to achieve goals (i.e., outcomes) defined within the MHSA
- ▣ To do this, indicators for a designated period should be compared to a benchmark
- ▣ Provides knowledge regarding current system (i.e., Act) performance and whether changes/improvements are needed

# CSS Priority Indicators— Consumers

- ▣ Consumer Indicators and \*Outcomes
  - Rates of suspension/expulsion
    - ▣ \*Increase educational progress
  - Rates of employment in paid/unpaid employment
    - ▣ \*Increase employment
  - Homelessness; days spent in family/foster homes; independent residential status
    - ▣ \*Improve housing situation
  - Arrest rates
    - ▣ \*Reduce justice involvement

# CSS Priority Indicators—System

- ▣ System Indicators and \*Outcomes
  - Demographic profile of consumers served and new consumers
    - ▣ \*Reduce disparities in access
  - Penetration of mental health services
    - ▣ \*Increase individuals receiving public mental health services
  - Access to primary care; perceptions of access to services; perceptions of well-being
    - ▣ \*Improve health and mental health
  - Rates of involuntary status (3 and 14 day involuntary commitments)
    - ▣ \*Implement Recovery Vision
  - Satisfaction with services

# Next Steps with Priority Indicators

- ▣ Initial report for FY 2008-09 and 2009-10 recently submitted; will be reviewed at November Commission Meeting
  
- ▣ Next reports due March 2013; September 2013; March 2014
  - Need to establish benchmark
  - Need to further refine and perhaps add to indicators (e.g., those for PEI, Innovation)
  - Need to establish process for using this information
  - Need to figure out OAC's role

# Impact of Services on Client Outcomes

- ▣ Objective: Evaluate the Impact of Peer Support, Employment Support, and Crisis Intervention Services (CSS) on individual outcomes
  - Employment, Housing, Wellbeing
- ▣ Facilitated statewide survey and 40 in-depth interviews
- ▣ Used participatory research process
  - “PEPs” (Participatory Evaluation Partners)

# Impact of Services on Client Outcomes (cont.)

- ▣ Sample research questions include:
  - Was level of care appropriate?
  - Did services exemplify a recovery orientation/approach?
  - What are consumer perceptions for access to services?
  - Any changes in employment after services?
  - Any changes in housing after services?
  - Any changes in wellness after services?

# Reducing Disparities in Access to Care

- ▣ Objective: Obtain trends in new admissions to county mental health systems broken down by age, race/ethnicity, gender
- ▣ Objective: Assess consumer/family member perspective regarding MHSA impact on reducing disparities
  - Will be done via participatory research methods

# Prevention & Early Intervention

- ▣ Objective: Assessment of Prevention and Early Intervention Programs
  - Program costs
  - Numbers served
  - Spectrum of clients served
  - Program components/focus
  
- ▣ Objective: Evaluate the Impact of Early Intervention Programs
  - Outcomes associated with untreated mental illness (e.g., suicide, incarceration, unemployment, prolonged suffering)

# Upcoming Projects

- ▣ Create a Baseline for CSS Priority Indicators
- ▣ Evaluate Quality of County Innovation Evaluations
- ▣ Strengthen CSS Data Collection and Reporting Systems
- ▣ Evaluate the Impact of the Community Planning Process

# Thank you!

- ▣ Questions? Comments?

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