

Spotlight on Excellence - Reviewer Score Sheet

Scoring Categories	Reviewer's Comments	Points
Please describe the Program's purpose and why it is so successful:		
<small>25 pts. possible</small>		
How are consumers and family members involved in policy programming and leadership/management services?		
<small>15 pts. possible</small>		
In what way(s) is it culturally sensitive or competent?		
<small>15 pts. possible</small>		
How does it create and maintain a Recovery/Wellness/Resilience focus?		
<small>15 pts. possible</small>		
How does it connect the participants to the community?		
<small>15 pts. possible</small>		
Please describe how it empowers participants to maintain an independent lifestyle:		
<small>15 pts. possible</small>		
Additional Reviewer Comments		Final Score

Consumer and family driven: Services use consumer and family members' input as the main factor for planning, policies, procedures, service delivery, evaluation and the definition and determination of outcomes

Culturally competent: Awareness of diverse attitudes, beliefs, behaviors, practices, and communication patterns attributable to a variety of factors (such as race, ethnicity, religion, SES, historical and social context, physical or mental ability, age, gender, sexual orientation, or generational and acculturation status) and is able to provide culturally appropriate and specifically tailored services or program options to clients with diverse values, beliefs, and behaviors.

Recovery: Mark Ragins has identified the four cornerstones of recovery for both clients and partners as being Hope, Empowerment, Self-Responsibility, and Meaningful Roles. CSS Plan definition: *Recovery refers to the process in which people who are diagnosed with a mental illness are able to live, work, learn, and participate fully in their communities.*

Connecting participants to the community: The program links participants to community events or resources in ways that encourage continued contact, commitment to recovery, purpose, and inclusion.

Empowering participants to maintain an independent lifestyle: Program components that enable participants to become active self-advocates for improved services, navigate social services systems if needed, pursue educational or training goals, job seeking and employment retention skills, money management and budget, and develop self-awareness and communication skills that promote healthy relationships on a personal as well as professional level.