



State of California—Health and Human Services Agency
Department of Health Care Services



EDMUND G. BROWN JR.
GOVERNOR

DATE: July 10, 2018

MHSUDS INFORMATION NO.: 18-030

TO: COUNTY BEHAVIORAL HEALTH DIRECTORS
COUNTY DRUG & ALCOHOL ADMINISTRATORS
COUNTY BEHAVIORAL HEALTH DIRECTORS ASSOCIATION OF CALIFORNIA
CALIFORNIA COUNCIL OF COMMUNITY BEHAVIORAL HEALTH AGENCIES
COALITION OF ALCOHOL AND DRUG ASSOCIATIONS
CALIFORNIA ASSOCIATION OF ALCOHOL & DRUG PROGRAM EXECUTIVES, INC.
CALIFORNIA ALLIANCE OF CHILD AND FAMILY SERVICES
CALIFORNIA OPIOID MAINTENANCE PROVIDERS
CALIFORNIA STATE ASSOCIATION OF COUNTIES
DIRECT PROVIDERS

SUBJECT: PROCESSING SPLIT CLAIMS IN SHORT DOYLE MEDICAL SYSTEM (SDMC)

PURPOSE:

The purpose of this Information Notice is to address a change to the SDMC system 835 Remittance Advice to populate line item control numbers and Medicare Inpatient Adjudication (MIA)/Medicare outpatient Adjudication (MOA) segments for split claims.

BACKGROUND:

A split claim occurs post-adjudication when an 837P file contains both approved and denied service lines within the same claim. When a unique line item control number has not been populated in loop 2400, REF segment (Line Item Control Number Segment with qualifier REF01="6R"), it is challenging for trading partners to reconcile the 835 to the original 837P claim. Because this is a situational segment in the 837P and 835, the line item control number is only returned in the 835 if it was originally received in the corresponding 837P.

DISCUSSION:

In order to address this issue, the SDMC system is being update to perform the following process for split claims:

- 1) If a unique line item control number is not populated for each of the service lines in the claim, the line sequence number (LX01) from the claim will be returned in loop 2110, REF segment, in the 835.
- 2) The MIA or MOA segment will be returned in the 835 with Remittance Advice Remark Code, MA15 to indicate that the claim had been split.

Trading partners are strongly encouraged to populate each service line within a claim with a unique line item control number (with qualifier REF01="6R") in order to more easily reconcile the 835 to the claim in the 837P.

If there are any questions, please contact DMCSDMCII-Helpdesk@dhcs.ca.gov.

Sincerely,

Original signed by

Brenda Grealish, Acting Deputy Director
Mental Health & Substance Use Disorder Services