

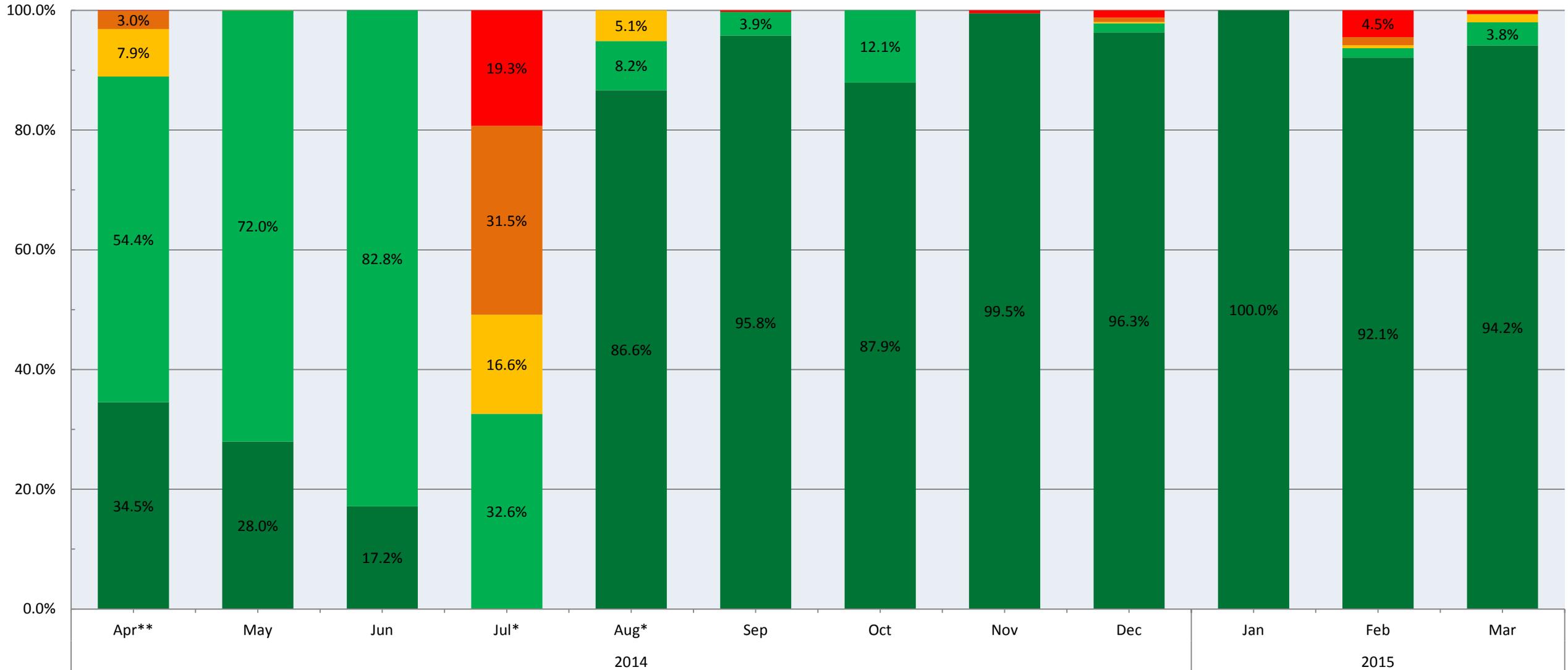
Short-Doyle/Medi-Cal Timeliness Report: Specialty Mental Health

Distribution of Claim Payment Times by Month Paid

Claims Paid April 2014 Through March 2015

| Average time from claim receipt to payment | | | |
|--|-----------|----------|-----------|
| Apr 2014 | : 34 days | Oct 2014 | : 24 days |
| May 2014 | : 31 days | Nov 2014 | : 25 days |
| Jun 2014 | : 34 days | Dec 2014 | : 23 days |
| Jul 2014 | : 64 days | Jan 2015 | : 23 days |
| Aug 2014 | : 25 days | Feb 2015 | : 33 days |
| Sep 2014 | : 25 days | Mar 2015 | : 23 days |

■ Within 30 days
 ■ 31 - 45 days
 ■ 46 - 60 days
 ■ 61 - 90 days
 ■ 91 days or more



*The months of July & August typically show an increase in claim payment time due to payment hold during the fiscal year end reconciliation activities.

**April 2014 experienced a slight increase in claim payment time due to a delay in the implementation of the Affordable Care Act Aid Codes in the payment system.

Supplemental Accessibility Table

Short-Doyle/Medi-Cal Timeliness Report: Specialty Mental Health Distribution of Claim Payment Times by Month Paid Claims Paid April 2014 Through March 2015

| Claim Submission Timeframe Category | Service Month Apr** 2014 | Service Month May 2014 | Service Month Jun 2014 | Service Month Jul* 2014 | Service Month Aug* 2014 | Service Month Sep 2014 | Service Month Oct 2014 | Service Month Nov 2014 | Service Month Dec 2014 | Service Month Jan 2015 | Service Month Feb 2015 | Service Month Mar 2015 |
|--|-----------------------------|---------------------------|---------------------------|----------------------------|----------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
| Within 30 days | 34.5% | 28.0% | 17.2% | 0.0% | 86.6% | 95.8% | 87.9% | 99.5% | 96.3% | 100.0% | 92.1% | 94.2% |
| 31 - 45 days | 54.4% | 72.0% | 82.8% | 32.6% | 8.2% | 3.9% | 12.1% | 0.0% | 1.5% | 0.0% | 1.6% | 3.8% |
| 46 - 60 days | 7.9% | 0.0% | 0.0% | 16.6% | 5.1% | 0.0% | 0.0% | 0.0% | 0.2% | 0.0% | 0.5% | 1.4% |
| 61 - 90 days | 3.0% | 0.0% | 0.0% | 31.5% | 0.0% | 0.0% | 0.0% | 0.0% | 0.7% | 0.0% | 1.3% | 0.0% |
| 91 days or more | 0.1% | 0.0% | 0.0% | 19.3% | 0.0% | 0.3% | 0.0% | 0.5% | 1.2% | 0.0% | 4.5% | 0.6% |

*The months of July & August typically show an increase in claim payment time due to payment hold during the fiscal year end reconciliation activities.

**March & April 2014 experienced a slight increase in claim payment time due to a delay in the implementation of the Affordable Care Act Aid Codes in the payment system.