



(916) 654-2309

**Emily Q Settlement Team:
Super TBS Accountability, Communications, and Training (TACT) Task Group
DRAFT Meeting Notes – April 28, 2010; 10:00 AM – 12:00 NOON**

In October 2008, two task groups were formed to create and monitor the development of an accountability structure and training and outreach strategy to implement the Court-approved TBS Nine-Point Plan. In June 2009, the California Department of Mental Health (CDMH) merged the Accountability Structure Implementation Strategy (ASIS) and Technical Assistance, Communications and Training (TACT) task groups to better manage resources due to the State's fiscal situation, loss of staff resources, and the recognition that both task groups were addressing integrated issues. The new task group is known as "Super TACT." –Sean Tracy, Assistant Deputy Director, Community Services Division, DMH.

Attendance: Melinda Bird (Disability Rights, CA), Amber Burkan (California Youth Empowerment Network; CAYEN), Betsy Fitzgerald (LA by phone), Bill Carter (CiMH), Don Kingdon (CMHDA by phone), Troy Konarski (DMH), Rita McCabe (DMH), Janet McKinley (DMH), Kim Nguyen-Pierce (LA by phone), Kathleen Carter Nishimura (DMH), Jim Preis (Mental Health Advocacy Services, Inc.), Mike Reiter (APS), Cindy Robbins-Roth (Parent/Family Advocate), Rick Saletta (Special Master), Gail Schifsky (DMH), Saumitra Sengupta (APS), Sean Tracy (DMH), Barbara Zweig (DMH).

Action Items:

1. **Resend Coordination of Care marketing list to Super TACT for suggestions, etc.**
2. **Documentation Manual revisions comments are due 4/28/10 to Troy Konarski, DMH.**
3. **Super TACT members will provide presentations to California Mental Health Advocates for Children and Youth (CMHACY) on May 6 – 7, 2010.**
4. **Distribution of Youth & Family strategy update and proposed tactics to the workgroup will occur after the team's next meeting.**
5. **Update DMH TBS website and install specific and featured location for family and youth information.**
6. **APS Healthcare will provide an update to the Data Dashboard in May 2010.**

Welcome, Introductions, and Business Issues

A. DMH TBS Updates:

- a. DMH is preparing for spring revise budget issues.
- b. DMH is implementing a new and improved claim payment system known as Short-Doyle II. Due to the transition a "data gap" will occur for TBS and all EPSDT services until June 2010.
- c. The Los Angeles MPH TBS training for June will train supervisors and providers, led by California Institute for Mental Health (CIMH) and consultants hired from Los Angeles providers.

B. Miscellaneous Updates:

- a. Mike Reiter, APS Healthcare, announced that he has accepted the Executive Director position with APS.
- b. Bill Carter, CIMH, announced that he has accepted the Deputy Director for Policy, Planning and Evaluation for Napa County Health & Human Services on May 13, 2010.
- c. David Jones, DMH, has been promoted to Staff Services Manager II and is responsible for the Program Legal Support, Ombudsman Office, External Quality Review Organization (EQRO) and Program and Legislative Support (PALS) units for CDMH.

C. Special Master Report

- a. Rick Saletta reported on the visit to San Diego this month with Rita McCabe and Steve Korosec to review client charts for TBS equivalent services. The results will be discussed with the Settlement Team, and announced publicly in May 2010.

Discussion

1. March 2010 TBS MHP Progress Report & Next Steps

- a. The March Progress Report is posted on the DMH website. The last page of the report covers the “next steps” for consideration by DMH, Mental Health Plans (MHPs), Super TACT and the Emily Q Settlement Team.

2. TBS Coordination of Care Best Practices Manual

- a. Bill Carter informed the group that the final review of draft manual is underway. The next steps are review by the Coordination of Care committee during a conference call. The target release date is the end of May.
- b. A decision was made to resend the marketing list to Super TACT for review and suggestions of additional marketing contacts.

3. TBS Training – Monterey, San Diego and Los Angeles

- a. Monterey – 5/27/10 – will utilize similar training as Kern & Tulare.
- b. San Diego – planning is underway for a summer 2010 event.
- c. Los Angeles – June 2010 dates under consideration. Details to be announced.
- d. Mariposa – interested in training, asking to combine with other counties.
- e. Cindy Robbins-Roth, Emily Q Settlement Team Family & Consumer Representative, petitioned for family & youth inclusion in the trainings.
- f. LA DMH will work with CDMH and CIMH to include the family & youth voice in their trainings.

4. TBS Documentation Manual (handout)

- a. CDMH received comments from CMHDA and San Bernardino County in 2010. After careful and thoughtful review by CDMH, the recommendation to the Emily Q Settlement Team will be to maintain the current version of the manual
- b. CDMH proposed that the TBS Documentation Manual be updated on an annual cycle that matches the CDMH Audit Protocol process so that consistency and uniformity are maintained. The Emily Q Settlement Team will be consulted about this recommendation in May 2010.

5. TBS Data Dashboards (handout)

- a. APS Healthcare distributed a Track II update on “*Psychiatric Inpatient Utilization before and after TBS Episodes in Calendar Year 2007.*”
- b. The goal for this Track II effort is to evaluate the effectiveness of TBS to prevent hospitalization or higher levels of inpatient care.
- c. The Super TACT will receive an update on the Dashboards at the May 2010 meeting.

6. Small County Strategy Update

- a. The Special Master and CDMH discussed a meeting on April 19th with the CMHDA Small Counties Committee.
- b. The Small County option discussion included regional providers and TBS equivalent definitions.
- c. A CMHDA Small Counties team has been created that will inform Super TACT of ideas and proposals about the small county strategy.

7. Family and Youth Strategy Initiatives (handout)

- a. The outreach marketing letter was distributed to Super TACT members and to organizations on the marketing list.
- b. A community family action group with family members to review the website, brochures, etc. was proposed. A presentation at the California Mental Health Advocates for Children and Youth in May 2010 about TBS was proposed.
- c. DMH provided an update of the development of the TBS Family and Youth Strategy.
- d. The plan is to hold one more meeting with additional organizations to develop the strategy.
- e. Recommendation to ensure that the language in TBS brochures and the website is family friendly is underway.

8. Super TACT Roundtable Discussion

- a. Myth-Busting – CDMH discussed the San Diego meeting with a provider where several myths were discussed including: authorizations are only good for 90 days and caregivers can't be present when treatment is underway.
- b. CDMH continues to develop the Frequently Asked Questions (FAQ) page for TBS.

9. Miscellaneous

- a. California Youth Empowerment Network (CAYEN) requested that the committee's **Family and Youth** outreach efforts include the **youth peer mentors**.

Closing Business and Adjourn