

**California Mental Health Planning Council
Patients' Rights Committee**

Work Plan 2016

Mandate: WIC 5514 ...The committee shall also review the advocacy and patients' rights components of each county mental health plan or performance contract and advise the Director of Health Care Services and Director of State Hospitals concerning the adequacy of each plan or contract in protecting patients' rights. ..."

Goal #1 Measure each County's compliance with WIC 5520 (a)-(e)	Measure of Success Issuing Statewide Report	Targeted Audience Directors of Health Care Services and State Hospitals
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Objectives	Action Steps	Data/Evaluation	Timeline	Leads
<ul style="list-style-type: none"> • Gather Data • Compile Responses • Evaluate Results • Develop and Disseminate Report 	<ul style="list-style-type: none"> • Survey the Counties/MHBs • Collect PRAT Questionnaires • Secure Input from NAMI • Send Letter to County MH Directors • Send Surveys to Local MH Boards/Commissions • Compile/Analyze/Evaluate all Input • Draft Statewide Report • Submit report to DHCS 	<ul style="list-style-type: none"> Review survey data from PRAs, Counties Explore data from Medi-Cal Compliance Reviews Review annual report from Disability Rights CA 	<ul style="list-style-type: none"> • November 2013: County surveys released • ? 2013: Survey of Mental Health Boards • March 2014: Participated in Patient Rights' Advocate training and solicited attendee input • November 2014: Letters sent to County MH Directors • February 2015: Follow up PRA survey at PRAT conference and online <p>COMPLETED Jan. 2016</p> <p>-June 2016</p>	<ul style="list-style-type: none"> Michael Gardner Laura Leonelli Tom Orrock

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Goal Increase Number of PRAs in CA		Measure of Success Decrease the ratio of PRAs to general population		Targeted Audience DHCS County MH Departments	
Objectives	Action Steps	Data/Evaluation	Timeline	Leads	
<p>Establish what is current ratio</p> <p>Seek basis/rationale for current ratios</p> <p>Issue report regarding Patients' Rights Advocacy effectiveness</p> <p>Advise DHCS of findings and make recommendations</p>	<p>Query DRC, CAMHPRA and County PRAs for info</p> <p>Search for studies, reports, articles which include rationale for current PRA staffing ratios.</p>	<p>Chair to attend CAMHPRA meeting to query about ratios.</p> <p>Review Task Force on County PRA report.</p> <p>Review "A Model for CA Comm. MH Programs" report</p>	<p>May, 2016</p> <p>June 2016</p> <p>October 2016</p> <p>October 2016</p>	<p>Daphne Shaw</p> <p>Tom Orrock</p> <p>Tom Orrock</p> <p>PRC Committee</p>	

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Goal Encourage discussion at the county MH Com/Board level about the duties of Patients' Rights Advocates.	Measure of Success Letter distributed to each MHP which encourages the Com/Board to place the issue on their meeting agenda.	Target Audience Local MH Com/Boards		
Objectives	Action Steps	Data/Evaluation	Timeline	Leads
Gather information regarding the duties of PRAs in WIC. Discuss the contents of a letter to be sent to local Com/Board. Draft letter to all Local MH Com/Boards Send letter to all Com/Board Presidents	Review WIC in areas which discuss the specific responsibilities of the local PRA PRC Committee to discuss at the January CMHPC quarterly meeting Chair and EO meet to discuss and draft a letter. Print and send paper letter to Com/Board Presidents through the County Behavioral Health Director's Office.		January, 2016 January, 2016 April, 2016 May, 2016 COMPLETED May, 2015	CMHPC staff Daphne Shaw Tom Orrock