July 31, 2009

Sean Tracy, Chief
DMH Office of Strategic Planning & Policy
1600 9th street Ste. #150
Sacramento, CA 95814

Dear Mr. Tracy:

In compliance with the DMH Information Notice #08-38, Riverside County Department of Mental Health (RCDMH) conducted the required two annual meetings to review the core elements of TBS. These core elements were access, utilization, behavioral and institutional risk reduction. This letter is to report out regarding the results these two meetings generated.

The first meeting, which RCDMH held was 9am-11am on April 22, 2009. This meeting was identified for designees of appropriate local authorities, including the Child Welfare Services Director, the Chief Probation Officer or Deputy Chief of Juvenile Probation, the Presiding Judge of the Juvenile Court, the MHP Office of Education Special Education Director; Parent/Child/Youth advocate representatives, and local TBS provider representatives. There were twenty nine (29) people in attendance, which included the Riverside County Chief of Probation, Riverside County Mental Health Assistant Director, and the Deputy Director of Riverside County Department of Social Services.

For the second meeting, RCDMH conducted an open forum from 2pm-4pm, also on April 22, 2009. This meeting was intended for the general public. However, RCDMH had invited TBS providers, parents/youth, Officers of the Court, attorneys, members of the faith community and other volunteers. There were a total of twenty six (26) people in attendance, including some representatives from the County Office of Education and some school counselors.

At the end of both meetings we conducted a Satisfaction Survey. Of the thirty two (32) people who completed the survey; thirty one (31) people were satisfied with the overall presentations and thirty one (31) people had a better understanding of TBS. Furthermore, thirty (30) people noted that they would more than likely refer or recommend TBS for eligible clients.

Attached are the flyers and meeting agendas, a list of attendees for both meetings, and a copy of the materials used for the presentation. If you have any further questions please feel free to contact Tom Thomazin at (951) 358-5810.

Sincerely,

Jerry Wengerd, Director
Department of Mental Health

http://mentalhealth.co.riverside.ca.us ♦ www.riverside.networkofcare.org
TBS Training Agenda
April 22, 2009

TIME: AGENDA ITEM:
(AM) (PM) (Details)

9:00/2:00 Welcome by Donna Dahl, Assistant Director RCDMH

9:05/2:05 Video Clip of Supernanny Show

9:10/2:10 Introductions of TRAC Team Outline for day
- Introduction of TRAC Team, TBS Providers & Outline Plan for Today
- Update on CARES

9:20/2:20 Overview of TBS (What it is and Who would Qualify)
- History of Emily Q
- What TBS is and is not
- Who qualifies for TBS

9:50/2:50 What is a TBS Coaching
- Who are TBS Coaches
- ABCs of Coaching

10:00/3:00 Identifying Example of TBS Behaviors (video role play example)
- Introduction TBS Behaviors
- Video Role Play

10:10/3:10 Identifying Examples of Interventions (video examples)
- Video Commercial
- Unique Interventions which address the function of the behavior (basic need being met)
- Real TBS Video Example

10:20/3:20 Success with TBS (including Stats and Handouts)
- TBS Annual Report and Satisfaction Survey Stats

10:30/3:30 Testimonials (in person or on video clips)
- Presentation of personal testimony clips

10:35/3:35 TBS Access Information (Current Access Stats & How to Access)
- How to Access TBS
- Review who Qualifies of TBS

10:50/3:50 Q&A (and surveys passed out)
- Frequently asked Questions (Q&A)
- Pass Out Surveys

11:00/4:00 End
TBS Training Agenda
April 22, 2009

TIME: AGENDA ITEM:
(A.M.)(P.M.) (Details)

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Welcomed by Tom Thomazin Mental Health Services Supervisor RCDMH

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11:00/4:00 End
Please Join Us for the Department Heads & Designees Meeting Regarding Access to: Therapeutic Behavioral Services (TBS)

This Therapeutic Behavioral Service (TBS) informational meeting is to increase and promote the utilization of TBS. This meeting will identify, discuss and review the core elements of TBS: Access, Utilization, and effective Behavioral Interventions that have dramatically influenced Institutional Risk Reduction for our Riverside County Youth.

Please call in your RSVP by April 16th to the TRAC Team at (951) 358-5810

Please include your Name, Department /Agency and Phone Number
Please Join Us for the Therapeutic Behavioral Services (TBS) Informational Meeting On April 22, 2009 from 2-4pm

Presented by RCDMH TRAC Team

Location:
DPSS Staff Development Training Center
226690 Cactus Avenue
Suite 100
Moreno Valley, Ca 92553

TBS can be a life changing mental health service for someone who is:
- A Medi-Cal beneficiary.
- Under 21 years of age.
- Struggling with significant mental health issues.
- At risk of being placed in an RCL 12 level facility or higher (hospital).

Please come see how TBS can help them. We have helped many families through the years. Please come and learn more about our services and how to access TBS.

For additional information please call (951) 358-5810
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<td><a href="mailto:joe@company.com">joe@company.com</a></td>
<td>Sales</td>
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<tr>
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**Notes:**
- Department: Sales
- Organization: Company Inc.
- Joe's phone number is 555-4321.
- Alice's email is alice@company.com.
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<td>Maria Thompson</td>
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TBS Informational Meeting 4/22/09