



Therapeutic Behavioral Services Accountability Structure Report to the Department of Mental Health

Purpose: The goal of the Therapeutic Behavioral Services (TBS) Accountability Structure is to identify and develop a statewide practice and performance improvement structure. This structure will include outcome and utilization measures and a continuous quality improvement process that will allow the California State Department of Mental Health (CDMH) to effectively ensure that TBS are accessible, effective, and sustained for the Emily Q class members as outlined in the Court-approved TBS Plan.

The accountability structure, to be implemented by CDMH, will be accomplished through annual reports submitted by the county Mental Health Plans (MHPs). This new report utilizes a quality improvement process based on principles and accountability activities that focus on practice and service coordination, rather than compliance and disallowances. The report is designed to increase Emily Q class access to appropriate TBS services. This approach requires an interagency review of relevant data in response to four questions, utilizing a standard report format.

—Nine Point Plan, Appendix C

Directions: Please provide a brief summary of the answers to the following four questions as discussed in your local learning conversation (both Level I and Level II counties). Per the Nine Point Plan, it is the Mental Health Director's responsibility to submit the completed form. Please save this form to your computer then submit, along with a list of attendees, to TBS@dmh.ca.gov.

County MHP: Santa Clara County

Date of Meeting: September 21, 2009

MHP Contact (name, phone, e-mail): David Guerrero, 408.885.5784,
david.guerrero@hhs.sccgov.org

Was this a Stakeholder or Decision-Maker meeting? Stakeholder

1. Are the children and youth in the county who are Emily Q class members and who would benefit from TBS, getting TBS?

The Stakeholder group identified the following as challenges to getting TBS for children and youth they deem as potentially eligible:

- Lack of Medi-Cal coverage. Incarcerated kids do not have Medi-Cal coverage.
- Overall lack of awareness of TBS or misperceptions, such as believe that DD cannot receive MH or TBS services which is not correct if clients have included eligible primary diagnoses.
- Eligibility Criteria of "At Risk" that is difficult to identify or measure.
- Requirements are complex.
- Requirement that client must be using concurrent mental health services.
- Lack of adequate outreach to schools and sensitivity to cultural barriers.
- Referral process is lengthy.
- Caregivers afraid that too much honesty about child's behavior will lead to losing their child.
- No systematic method to screen for potential TBS eligible clients already in the system. Lack of automatic screening process.
- Lack of standardized data collected to measure client success.
- Perception that 0-5 kids are not at risk of higher level of care.

Therapeutic Behavioral Services Accountability Structure Report to the Department of Mental Health

Page 2

- Younger kids have fewer professionals in their lives who notice behavioral problems that can be addressed by TBS.
- Staff at certain key entry points may not have enough knowledge about TBS to make referrals.
- Language barriers, such as speaking about TBS in parent-friendly language rather than clinical language.
- Attorneys are not able to refer because probation must initiate the referral.
- Communication with probation programs, legal advocates, judges, and school psychologists and principals is insufficient.
- Referral process for out of county kids is cumbersome.

2. Are the children and youth who get TBS experiencing the intended benefits?

TBS is:

- Targeting behaviors in a concrete way.
- Results oriented.
- Identifying and incorporating cultural factors.
- Aligning services differently and appropriately for department or school settings.
- Assisting with environmental changes or transitions to different placements for DD clients.
- Taken away from kids over time, which then leaves a void that is often not filled.
- Successful with DD populations, but there are no longitudinal studies.
- Extremely helpful when behavioral interventions are consistent across environments.
- Benefiting children when interventions are successfully transitioned to caregivers.
- Lacking of feedback loops.
- Dependent on family's acceptance.
- Potentially beneficial for Fetal Alcohol Syndrome clients when concrete and behavioral work is needed.
- Beneficial when children and coach are well matched.
- Scoring successes with younger children and recidivism appears low, which seems to vindicate early intervention.
- Good for modeling/teaching structure in home., such as laying down curfews.

Other comments:

- Juvenile Probation parents tend to be more involved.
- Juvenile Probation Department has a different mentality about TBS than other programs.
- Commitment from Families is important.
- Cultural boundaries are important.
- Social work system is fragmented; can be hard to reach social workers to get TBS authorizations.
- When grandma saw first small successes of TBS with grandsons, she was invested.

3. What alternatives to TBS are being provided in the county?

Alternatives include:

- Wraparound: broader than TBS. Alternative to residential setting. Good transitional option.
- Developmental Disabilities—San Andreas Regional Center (SARC) programs. Provides behavioral analysis for living and/or vocational skills.
- MACSA, Alum Rock Community Center, Matrix, Full Service Partnerships, Children's Health Council, San Andreas Regional Center (SARC).
- School based services.
- IEP connected Behavioral Support Plan

Therapeutic Behavioral Services Accountability Structure Report to the Department of Mental Health

Page 3

- Applied Behavioral Analysis (ABA) – services which are strictly behaviorally focused.
- Mentorship programs like Big Brother and Big Sister.

4. What can be done to improve the use of TBS and/or alternative behavioral support services in the county?

- More marketing and outreach in the community, including: agency to agency collaboration, using KidConnections to get into pediatrician packets, every school, state funded daycares and preschools, principals, counselors, and hospitals.
- More outreach or education to youth service organizations and probation program staff, parents of probation program youth.
- Compulsory TBS screening at the point of entry to system (crisis programs, Juvenile Probation Department, schools)
- Find more effective ways to outreach to families, schools, foster parents, etc.
- Simplify the referral process; standardized referral process and quick referral response.
- County contracting programs need to be expanded to serve more individuals.
- More training of agencies about the DD population eligibility.
- More awareness focusing on who can make a referral.
- Sharing of best practices among TBS providers and better consistency.
- Better coordination of care; improve cross agency communication/collaboration.
- Implement a “How to market TBS” forum, and invite caregivers, clinicians, Department of Family and Children Services, etc.
- Reach out to MDs who do not know anything about TBS.
- Make TBS available to non-Medi-cal youth.
- Get providers to help market TBS.
- Screen all special education students.
- Remove barrier requiring mental health services to be in place prior to TBS referral.

Additional Comments:

Planning for this forum took about 4 to 6 weeks of preparation, and involved the Deputy Director (5 hours), and 4 other staff (30 to 35 hours total). The forum agenda consisted of presenting a powerpoint and then using breakout groups to discuss the 4 questions.

We sent out about 100 invitations to a broad range of community members. About 60 participants attended. The great majority of the 60 members that participated already had a connection to or a good understanding of TBS. It is likely that having so many members of the Santa Clara County community very familiar with TBS is an important factor in Santa Clara County being able to maintain TBS penetration rate above 4%.

Santa Clara County
Department of Mental Health



INVITATION

Therapeutic Behavioral Services in Santa Clara County

Agenda Topics:

- Introduction—Welcome & Purpose of the Meeting
- TBS Overview
- TBS - A Case Presentation and Q&A Session
- Learning Conversations

PURPOSE: In order to implement the Court Approved Emily Q Settlement Nine-Point Plan we are bringing together an array of community stakeholders who are involved or interested in (TBS) for children who meet Emily Q class membership criteria and to discuss four topics related to TBS in Santa Clara County: (1) access, (2) quality of TBS, 3) options to TBS, and (4) strategies.

WHEN: SEPTEMBER 21, 2009, 3pm– 5pm

WHERE: IBEW Hall

2125 Canoas Garden Avenue
San Jose, California 95125

For Questions Call Mary or Cheryl
at (408) 793-5894

PLEASE RSVP

by 09/16/09 to

Mona.Litman@HHS.SCCGOV.ORG

Refreshments will be provided !!



FOR MORE INFORMATION REGARDING EMILY Q AND TBS GO TO:
<http://www.dmh.ca.gov/Services and Programs/Children and Youth/EPST.asp>

Santa Clara County Mental Health Department Presents the Therapeutic Behavioral Services Community Forum Agenda

3:00 pm – 3:10 pm
Welcome and Objective
Bruce Copley
Deputy Mental Health Director



3:10 pm – 3:25 pm
TBS Overview
Bruce Copley



3:25 pm – 3:55 pm
Case Presentation / Questions
Starlight TBS

3:55 pm – 4:45 pm
Break-Out Groups

4:45 pm – 5:00 pm
Break-Out Group Report Back
Bruce Copley



FOR MORE INFORMATION REGARDING EMILY Q AND TBS GO TO:
http://www.dmh.ca.gov/Services_and_Programs/Children_and_Youth/EPSTDT.asp

Therapeutic Behavioral Services (TBS)

TBS Learning Conversation with
Santa Clara County MHD
September 21, 2009, 3-5 pm
IBEW Hall



SANTA CLARA VALLEY HEALTH DEPARTMENT
9/17/2009



Agenda

- Welcome
 - Emily Q. History
- Overview of TBS and who qualifies for services
- TBS Case Presentation
 - Starlight Community Services
- Break out groups with questions
- Next steps

9/17/2009
2

Emily Q vs. State DMH

- As a result of a lawsuit (Emily Q) initiated by advocates in 1998, state began offering TBS as a Medi-Cal Mental Health supplemental service
- Goal of lawsuit was to provide services to help prevent higher levels of care or assist with transitions to lower levels of care
- Court has had continued oversight of TBS implementation and there has been concern that there has not been sufficient utilization of TBS
- Nine-Point Settlement Plan was adopted in November 2008 to resolve continued concerns. One requirement of the plan is for counties to increase TBS access and utilization.

9/17/2009
3

What is TBS?

- Supplemental program to an ongoing Specialty Mental Health Service
- Intensive, short-term, home or placement-based, 1:1 behavioral interventions
- Trained behavioral coaches teach child or youth and caregivers or TAY youth effective coping skills, anger management skills and mood regulation
- Interventions are strength-based, individualized and culturally sensitive

9/17/2009 4

Who is eligible?

Insurance Eligibility

- Medi-Cal beneficiaries up to age 21

Class Criteria Requirements

- Is currently placed in a group home
- "Being considered" for a group home *(level 12 or above)*
- "At risk of" psychiatric hospitalization **or** has had a previous hospitalization *(within last 2 years)*
(Is one option, though not necessarily the only option, that is being considered as part of a set of possible solutions to address the child/youth's needs)

Service Need Criteria

- Participating in Specialty Mental Health Services
- Prevent higher level of care
- Transition successfully to lower level of care

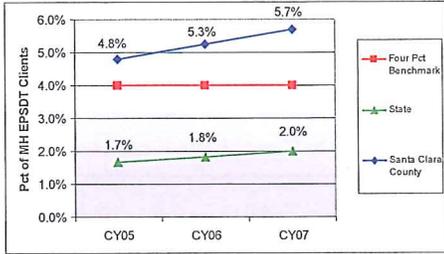
9/17/2009 5

Four Questions for breakout groups

1. Are the children and youth in the County who are Emily Q class members and who would benefit from TBS, getting TBS?
2. Are the children and youth who are getting TBS experiencing the intended benefits?
3. What alternatives to TBS are being provided in your County?
4. What can be done to improve the use of TBS in this County?

9/17/2009 6

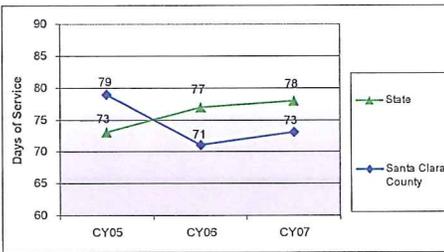
TBS Recipients as a Percentage of EPSDT Youth with MH Services



9/17/2009

7

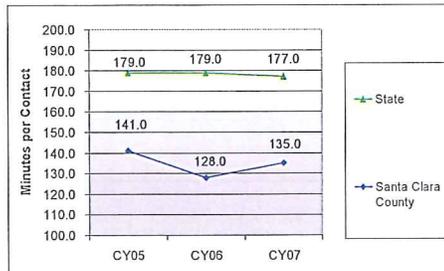
Average Duration per TBS Episode of Care



9/17/2009

8

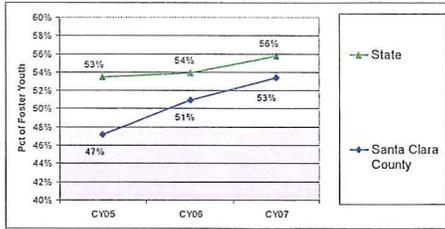
Average Number of Minutes per TBS Contact



9/17/2009

9

Youth in Foster Care System Served by the Mental Health System



9/17/2009

10

Break Out Groups

- o **Transition Age Youth**
 - 16 year old – 21 year old
- o **FIRST 5 Children**
 - Children birth to 5 years & their families
- o **Juvenile Probation Youth**
 - Probation involved youth
- o **Department of Family & Children Services**
 - Social Service involved children & Youth
- o **Youth of all ages with Developmental Disabilities**
 - Children & youth treated for Developmental Disabilities & Neurological disorders
- o **Children and Youth from the community**
 - Schools, Community referrals

9/17/2009

11

TBS Contact Information

County TBS Office: (408)793.5894 fax: (408)288.6113

OI Coordinators:

Cheryl Levinson, MFT, (408) 793-5812
 Mary Harnish, MFT, (408) 793-5892

OI Manager:

David Guerrero, (408) 885-5784

DMH TBS Website:

www.dmh.ca.gov/Services_and_Programs/Children_and_Youth/EPSDT.asp



9/17/2009

12

Girard, Lorraine

Distribution List Name: . TBS Dist List

Members:

Abner, Karly	kabner@starsinc.com
Acevedo, Domingo	Domingo.Acevedo@hhs.sccgov.org
Acupido, Roland	roland.acupido@aacj.org
Albright, Angela	AAlbright@gfc-corp.org
Antons, Peter	Peter.Antons@hhs.sccgov.org
Arriola, Michael	marriola@gfc-corp.org
Barth, Kathy	Kathy.Barth@hhs.sccgov.org
Berkaloff, Maylen	mailan.berkaloff@gmail.com
Blake, Jessie	jblake@sunnyhillsservices.org
Blevins, Lisa (Grace)	lisa.blevins@ci.sj.ca.us
Brunner, Alison	alisonb@lawfoundation.org
Buller, Marc	MBuller@da.sccgov.org
Bunnett, Dana	Dbunnett@kidsincommon.org
Cain, Andrew	Andrewc@lawfoundation.org
Carducci, David	davidc@lawfoundation.org
Chambers, Lori	lchambers@rcskids.org
Champion, Laura	laurac@emq.org
Champlin, Kathy	kathyc@7thavecenter.com
Chapman, Andre	andre@unitycare.org
Chiapellone, Patricia	pchiapellone@alumrockcc.org
Chicoine, David	Davidc@communitysolutions.org
Copley, Bruce	Bruce.Copley@hhs.sccgov.org
Cornier, Marilyn	Marilyn.Cornier@hhs.sccgov.org
Cvitanich, Sonja (EESA)	cvitanich@hotmail.com
DeJesus, Robert	Robert.DeJesus@pro.sccgov.org
Delatorre, Marianne	Marianne.Delatorre@hhs.sccgov.org
DeLeon, Judy	jdeleon@gfc-corp.org
Detrick, Susan (HOPE)	sdetrick@hopeservices.org
Dickey, Allison	Allison.Dickey@hhs.sccgov.org
Doyle, Derek	Derek.Doyle@hhs.sccgov.org
Evora, Darrell	devora@emq.org
Fermon, Gladys	Gladys.Fermon@hhs.sccgov.org
Fernandez, Anna	annafernandez@hopeservices.org
Flint, Andrea	andrea.flint@pdo.sccgov.org
Flores, Lorraine	LFlores@billwilsoncenter.org
Fultonberg, Barry	BARRY.FULTONBERG@hhs.sccgov.org
Gennette, Michael (Achievekids)	mgennette@achievekids.org
Gerski, Mary Kaye	mgerski@rcskids.org
Greenson, Deborah	Deborah.Greenson@hhs.sccgov.org
Grier, Jennifer	jpgrier@rcskids.org
Guerrero, David	David.Guerrero@hhs.sccgov.org
Guerrero-Urbanski, Carol	Carol.Guerrero-Urbanski@hhs.sccgov.org
Harnish, Mary	Mary.Harnish@hhs.sccgov.org
Hill, Louise	Louise.Hill@hhs.sccgov.org
Hing, Kim	Kim.Hing@hhs.sccgov.org
Huettl, Martha	Martha.Huettl@ssa.sccgov.org
Hunt, Liz	lhunt@ihcscv.org
Hussain, Rahim	Hussain.Rahim@hhs.sccgov.org
Jacobson, Beverly	Bjacobson@rcskids.org
Johnston, Teresa	Teresa.Johnston@hhs.sccgov.org
Jones, Jennifer	jonesjen@hhs.sccgov.org
Kaplan, Jon	jkaplan@fcservices.org
Kapsinow, Marcy	marcyk@unitycare.org
Kelliher, Jennifer	Jennifer@lawfoundation.org

Laufersweiler, Charley	CLaufersweiler@fcservices.org
Ledesma, Margaret	Margaret.Ledesma@hhs.sccgov.org
Levinson, Cheryl	Cherly.Levinson@hhs.sccgov.org
Lew, Michele	michele.lew@aaci.org
Lucero, Katherine	Klucero@scscourt.org
Marafino-Johnson, Marianne	Marianne@communitysolutions.org
Mariner, Cauletta	Caulettalytnup@yahoo.com
Marvin, Dave	Dave_marvin@sccoe.org
Mason, Kitty	kmason@ccsj.org
Maxwell, Yvonne	yvonne@ujimaagency.org
McDonald, Michele	mmcdonald@starsinc.com
McNerney, Michelle	Mmcnerney@emq.org
Medina, Lori	lori.montes@ssa.sccgov.org
Mensah, Joseph	Joseph.Mensah@pro.sccgov.org
Mitchem, John	mitchem@pacbell.net
Montes, Jorge	jmontes@rckids.org
Moses, Anne	amoses@chconline.org
Munoz, Mara	Mara.Munoz@hhs.sccgov.org
Nguyen, Vivian	Vivian.Nguyen@hhs.sccgov.org
Nunn, Linda	LNunn@emq.org
Obiler, Margaret	Margaret.Obiler@hhs.sccgov.org
O'Brien, Erin	erino@communitysolutions.org
Ortiz, Janette	JOrtiz@gfc-corp.org
Pack, Sarah	Spack@emq.org
Palmer, Laura	LPalmer@emq.org
Papa, Erl	Erl.Papa@hhs.sccgov.org
Pena, Nancy	Nancy.Pena@hhs.sccgov.org
Pham, Chuan	Chuan.Pham@hhs.sccgov.org
Ponce, Mario	Mponce@unitycare.org
Putt, Ned	Ned.Putt@pro.sccgov.org
Rahim, Hussain	Hussain.Rahim@hhs.sccgov.org
Robins, Cindi	Crobins@cbhi.net
Robinson, Carol	Carol.Robinson@cco.sccgov.org
Rodriguez, Diana	drodriguez@starsinc.com
Rosenbaum, Konika	krosenbaum@starsinc.com
Russell, Sheri	sherir@garlic.com
Sabankaya, Mustafa	mustafas@rivieraliving.com
Salada, Brian	Brian.Salada@hhs.sccgov.org
Sanchez, Esther	Esther.Sanchez@hhs.sccgov.org
Schlim-Bianchi, Mary	Mary.Schlim@ssa.sccgov.org
Scovel, Denise	dscovel@innvision.org
Smith, Jolene	Jolene@first5kids.org
Soto, Larry	Larry.Soto@hhs.sccgov.org
Speicher, David	Speicher_David@yahoo.com
Sue, Jae	Jae.Suh@alliance4care.org
Suh, Jae	JSuh@momentumMH.org
Ta, Minh	minhta89@yahoo.com
Taylor, Paul	ptaylor@momentummh.org
Terao, Sherri	sherri@first5kids.org
Torregroza, Erick	Erick.Torregroza@hhs.sccgov.org
Tran, Anthony	Anthony.Tran@hhs.sccgov.org
Tretheway, Erin	Erin.Tretheway@ssa.sccgov.org
Valencia, Miquel	mvalencia@gfc-corp.org
Wiley, Deane	Deane.Wiley@hhs.sccgov.org
Williams, Rohn	RWilliams@rcskids.org
Wolfe, Craig	cwolfe@emq.org
Zeller, Lorraine	Lorraine.Zeller@hhs.sccgov.org

**Therapeutic Behavioral Services in Santa Clara County
September 21, 2009**

IBEW

2125 Canoas Garden Avenue, San Jose

NAME	AGENCY	CONTACT NUMBER
Nancy Marquez	HOPE	282-0402
Khanh Dang	HOPE	282-0402
Jennifer Martinez	HOPE	282-0402
Marcos Calderon	BWC	278-2525
Elizabeth Carattini	EMQFF	876-4111
Nicole Garcia	HOPE	282-0402
Dee Denise ^{deed@} _{com.sal.org}	Community of Salaries	876-4701
Daniel Perez	Starlight	(505) 20-3357
Carmen Rodriguez	HOPE	781-4188
Megan Salinas	Starlight	(510) 299-2014
Ruby Mendoza	RCS	408-849-9874
Jolene Dotson	EMQFF	408-876-4125
Jabdo Garcia	RCS	408-846-2100
MARICCA P-DINA	STARLIGHT	(408) 605-5332
VICTOR IBABAO	DECISION SUPPORT LEARNING PARTNERSHIP	HD 408-792-3930
Eon Hill	Starlight	408-284-9000 x517
Lori Montes	BWC	408-278-2928
Victoria Burton Bule	Pub Def Office	299-7772
Kate Pabinui	Unity Care Group	916 832 3289
Andres Arastiqui Salazar	EMQFF	408-876-4231
Calla Bedda	"	408-876-4193
Don Taylor	EMQFF	408-364-4009

NAME	AGENCY	CONTACT NUMBER
Melissa Moscardon	EMQFF	(650) 619-7765
REBECA CARRILLO	HOPE	(408) 730-4625
JAVIER PINEDA	EMQFF	408 876-4215
Erin Kelly	EMQFF	(408) 876-4111
Noemmi Cardenas	EMQFF	408-332-6854
Andres Del Acazar	Public Defense	(408) 299-7226
Lisa Davis	EMQFF	408-364-7073
Janice Dwyer	EMQ	408-249-2448
Michael Calder	EMQ-TBS	(408) 876-4188
Adriana Ros	Bardner	(408) 938-2142
Michelle Hoodlum	EMQ-FF ^{PSA} upst	(408) 876-4149
Heraldine Garcia	GfCC	287-6200
Clementine D	HOPE	282-0413
Larry Harvile	EMQFF	876-7103
Jessica Clark	RCS	871-4939
David Tarica	Public Defense	299-7919
Erick Torregroza	TAY	(408) 802-8290
JEAN TORRES	AZTEVECIDS	(650) 213-3290
Mama Eva Puyllinan Decision Support		

Therapeutic Behavioral Services in Santa Clara County
 September 21, 2009 3PM to 5PM
 IBEW Hall

NAME	Email	Signature
Abner, Karly	kabner@starsinc.com	
Acevedo, Domingo	Domingo.Acevedo@hhs.sccgov.org	
Acupido, Roland	roland.acupido@aaci.org	
Albright, Angela	AAlbright@gfc-corp.org	
Angela Albright	AAlbright@gfc-corp.org	
Anna Fernandez	annafernandez@hopeservices.org	
Antons, Peter	Peter.Antons@hhs.sccgov.org	
Arriola, Michael	mariola@gfc-corp.org	
Barth, Kathy	Kathy.Barth@hhs.sccgov.org	
Berkaloff, Maylen	mailan.berkaloff@gmail.com	
Blake, Jessie	jblake@sunnyhillsservices.org	
Blevins, Lisa (Grace)	lisa.blevins@ci.sj.ca.us	
Brunner, Alison	alisonb@lawfoundation.org	
Buller, Marc	MBuller@da.sccgov.org	
Bunnett, Dana	Dbunnett@kidsincommon.org	

P C P

Peer Mentor -
 Peer Mentor Facilitator -
 Peer Mentor Facilitator -

C. M. O. G.

Cain, Andrew	Andrewc@lawfoundation.org	
Carducci, David	davidc@lawfoundation.org	
Chambers, Lori	lchambers@rcskids.org	<i>Lori Chambers</i>
Champion, Laura	laurac@emq.org	
Champlin, Kathy	kathyc@7thavecenter.com	
Chapman, Andre	andre@unitycare.org	
Chiapellone, Patricia	pchiapellone@alumrockcc.org	<i>P. Chiapellone</i>
Chicoine, David	Davidc@communitysolutions.org	
Copley, Bruce	Bruce.Copley@hhs.sccgov.org	
Cornier, Marilyn	Marilyn.Cornier@hhs.sccgov.org	
Cvitanich, Sonja	cvitanich@hotmail.com	
DeJesus, Robert	Robert.DeJesus@pro.sccgov.org	
Delatorre, Marianne	Marianne.Delatorre@hhs.sccgov.org	
DeLeon, Judy	jdeleon@gfc-corp.org	<i>Judy DeLeon</i>
Detrick, Susan	sdetrick@hopeservices.org	
Diana Rodriguez	drodriguez@starsinc.com	
Dickey, Allison	Allison.Dickey@hhs.sccgov.org	
Doyle, Derek	Derek.Doyle@hhs.sccgov.org	<i>Derek Doyle K.L.R.A.H.I.</i>
Evora, Darrell	devora@emq.org	<i>LOGO</i>
Fermon, Gladys	Gladys.Fermon@hhs.sccgov.org	<i>Yohov.Co</i>
Fernandez, Anna	annafernandez@hopeservices.org	

*P-EDS
Publication*

*Dee Advocate
Concussion*

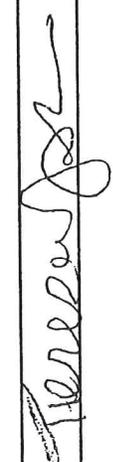
PDP

Peer Counselor / Advocate

Peer Mentor

Peer Counselor / Student

TA / Counselor

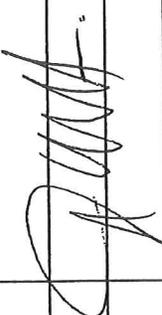
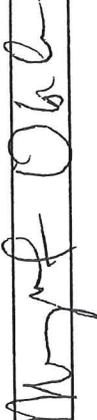
Flint, Andrea	andrea.flint@pdo.sccgov.org	
Flores, Lorraine	LFlores@billwilsoncenter.org	
Fultonberg, Barry	BARRY.FULTONBERG@hhs.sccgov.org	
Gennette, Michael	mgennette@achievekids.org	
Gerski, Mary Kaye	mgerski@rcskids.org	
Greenson, Deborah	Deborah.Greenson@hhs.sccgov.org	
Grier, Jennifer	ygrier@rcskids.org	
Guerrero, David	David.Guerrero@hhs.sccgov.org	David Guerrero - OIT Mgr.
Guerrero-Urbanski, Caro	Carol.Guerrero-Urbanski@hhs.sccgov.org	Carol Guerrero - Peer Mentor
Harnish, Mary	Mary.Harnish@hhs.sccgov.org	Mary Harnish - Peer Mentor
Hill, Louise	Louise.Hill@hhs.sccgov.org	Louise Hill - Peer Mentor
Hing, Kim	Kim.Hing@hhs.sccgov.org	
Huettl, Martha	Martha.Huettl@ssa.sccgov.org	
Hunt, Liz	lhunt@ihcscv.org	
Hussain, Rahim	Hussain.Rahim@hhs.sccgov.org	
Jacobson, Beverly	Bjacobson@rcskids.org	
Janette Ortiz	JOrtiz@gfc-corp.org	
Jennifer Grier	ygrier@rcskids.org	
Johnston, Teresa	Teresa.Johnston@hhs.sccgov.org	
Jones, Jennifer	jonesjen@hhs.sccgov.org	
Judy DeLeon	jdeleon@gfc-corp.org	

Kaplan, Jon	jkaplan@fcservices.org	
Kapsinow, Marcy	marcyk@unitycare.org	
Karly Abner	kabner@starsinc.com	
Kelliher, Jennifer	Jennifer@lawfoundation.org	
Konika Rosenbaum	krosenbaum@starsinc.com	
Laufersweiler, Charley	CLaufersweiler@fcservices.org	
Ledesma, Margaret	Margaret.Ledesma@hhs.sccgov.org	<i>MMK</i>
Levinson, Cheryl	Cheryl.Levinson@hhs.sccgov.org	
Lew, Michele	michele.lew@aaci.org	
Linda Nunn	LNunn@emq.org	
Lori Chambers	lchambers@rcskids.org	
Lori Montes	lmontes@bwcmail.org	
Lucero, Katherine	Klucero@scscourt.org	
Marafino-Johnson, Maria	Marianne@communitysolutions.org	
Marcy Kapsinow	marcyk@unitycare.org	
Marianne Marafino Johns	marianne@communitysolutions.org	
Mariner, Cauletta	Cauletta@ytnup@yahoo.com	
Marvin, Dave	Dave_marvin@sccoe.org	
Mason, Kitty	kmason@ccsj.org	
Maxwell, Yvonne	yvonne@ujimaagency.org	
McDonald, Michele	mmcdonald@starsinc.com	

Cortesi / Kim Beth Clark

LOC

dkh

McNerney, Michelle	Mmcnerney@emq.org	
Medina, Lori	lori.montes@ssa.sccgov.org	
Members:		
Mensah, Joseph	Joseph.Mensah@pro.sccgov.org	
Mitchem, John	mitchem@pacbell.net	
Montes, Jorge	jmontes@rckids.org	
Moses, Anne	amoses@chconline.org	
Munoz, Mara	Mara.Munoz@hhs.sccgov.org	
Nguyen, Vivian	Vivian.Nguyen@hhs.sccgov.org	
Nunn, Linda	LNunn@emq.org	
Obiler, Margaret	Margaret.Obiler@hhs.sccgov.org	
O'Brien, Erin	erino@communitysolutions.org	
Ortiz, Janette	JOrtiz@gfc-corp.org	
Pack, Sarah	Spack@emq.org	
Palmer, Laura	LPalmer@emq.org	
Papa, Erl	Erl.Papa@hhs.sccgov.org	
Pena, Nancy	Nancy.Pena@hhs.sccgov.org	
Pham, Chuan	Chuan.Pham@hhs.sccgov.org	
Ponce, Mario	Mponce@unitycare.org	
Ponce, Mario	mponce@unitycare.org	
Putt, Ned	Ned.Putt@pro.sccgov.org	

DCP

Prob

pub Ben

Dee Adair

Dee Nefta

Dee Nefta

pub Ben

Rahim, Hussain	Hussain.Rahim@hhs.sccgov.org	
Robins, Cindi	Crobins@cbhi.net	
Robinson, Carol	Carol.Robinson@cco.sccgov.org	
Rodriguez, Diana	drodriguez@starsinc.com	<i>Car</i>
Rosenbaum, Konika	krosenbaum@starsinc.com	<i>Car</i>
Russell, Sheri	sherir@garlic.com	<i>Sheri Russell</i>
Sabankaya, Mustafa	mustafas@rivieraliving.com	
Salada, Brian	Brian.Salada@hhs.sccgov.org	
Sanchez, Esther	Esther.Sanchez@hhs.sccgov.org	
Schlim-Bianchi, Mary	Mary.Schlim@ssa.sccgov.org	
Scovel, Denise	dscovel@innvision.org	
Smith, Jolene	Jolene@first5kids.org	
Soto, Larry	Larry.Soto@hhs.sccgov.org	
Speicher, David	Speicher_David@yahoo.com	
Sue, Jae	Jae.Suh@alliance4care.org	
Suh, Jae	JSuh@momentumMH.org	
Susan Detrick	sdetrick@hopeservices.org	
Ta, Minh	minhta89@yahoo.com	<i>Ma</i>
Taylor, Paul	ptaylor@momentummh.org	
Terao, Sherri	sherri@first5kids.org	
Torregroza, Erick	Erick.Torregroza@hhs.sccgov.org	

Car

Car

So Se

0-5

Chil Arg

*Peer Ment
TAX-1 Proj*