



# **California Children's Services (CCS) Program**

## **Performance Measures Quality Subcommittee**

### **Webinar**

**February 28, 2018**

**10:00 - 11:30 am**

Integrated Systems of Care Division  
California Department of Health Care Services



# Agenda

1. Welcome and Introductions
2. Purpose and Goals of Webinar
3. Performance Measures Categories
4. Care Coordination Category Discussion
5. Public Comment
6. Next Steps



# Welcome and Introductions

**Sarah Eberhardt-Rios**

Division Chief

Integrated Systems of Care Division  
(ISCD)

Department of Health Care Services



# Performance Measures Quality Subcommittee Members

**Anand Chabra, MD**, Medical Director, Family Health Services, San Mateo County Health System

**Caryl Greenwood, MN, PHN**, Supervising Public Health Nurse, Shasta County Health and Human Services-Public Health Branch

**Kevin Clough**, Data Manager, Kern County California Children's Services

**Tracy Hitzeman, RN**, Executive Director, Clinical Operations, CalOptima

**Karen Dahl, MD**, Vice President for Quality and Patient Safety, Valley Children's Hospital

**Dave Kramer-Urner**, CCS Senior Health Services Manager, Santa Cruz County CCS

**Charles Davis, MD**, Senior Vice President for Care Redesign; COO, Medical Foundation at Rady Children's Hospital

**Alice Kuo, MD**, Professor and Chief, UCLA Internal Medical and Pediatrics

**Tonya Erickson**, Public Health Manager II, Monterey County Health Department

**Carlos Lerner, MD**, Vice Chair for Clinical Affairs and Quality, Children's Specialty Care Coalition

**Lauren Gambil, MD, FAAP**, Pediatrician, University of California, Davis

**Ed Schor, MD**, Senior Vice President, Lucile Packard Foundation for Children's Health



# Performance Measures Quality Subcommittee ISCD Staff

**Sarah Eberhardt-Rios**, Division Chief

**Jill Abramson, MD, MPH**, Public Health Medical Officer III

**Maria Jocson, MD, MPH, FAAP**, Medical Consultant, Public Health  
Medical Officer III

**Christine King-Broomfield**, Quality and Monitoring Branch Chief

**Joseph Billingsley**, Program Policy and Operations Branch Chief

**Brian Kentera**, Data Processing Manager III, Chief, Information  
Technology Section

**Annette Lee**, Special Populations Section Chief

**Rhonda Shields**, Quality Assurance and Reporting Section Chief

**Barbara Sasaki**, CCS and MTP Unit Chief

**Ven Josen**, Nurse Evaluator II

**Elsa Fonseca**, Research Program Specialist II

**Pooja Nath**, Research Analyst II

**Blia Vang**, Associate Governmental Program Analyst

**Ursula Devereaux**, Associate Governmental Program Analyst



# Performance Measures Quality Subcommittee MCQMD staff

## Managed Care Quality and Monitoring Division (MCQMD):

**Nathan Nau**, Division Chief

**Anna Lee Amarnath, MD**, Medical Consultant  
Medical Quality & Oversight Section Chief

**Elizabeth Albers, MD**, Medical Consultant II

**Aaron Toyama**, Program Monitoring and Compliance Branch Chief

**Dana Durham**, Policy and Medical Monitoring Branch Chief



# Purpose and Goals of Webinar

- Second in a series of 6 webinars over 6 months
- Webinars will be 1.5 hours in length
- Create a pattern of time and conversation to discuss technical specifications for standardized data pulls



# Performance Measures Timeline

1

- **January:** Access to Care (3 measures)

2

- **February: Care Coordination (4 measures)**

3

- **March:** Family Participation [Family-Centered Care] (2 measures)

4

- **April:** Quality of Care (2 measures)

5

- **May:** Transition Services (1 measure)

6

- **June:** Summary Meeting (Potentially)





# Care Coordination

1. Percentage of children and youth with special health care needs (CYSHCN) with selected conditions who have a documented special care center (SCC) visit within 90 days of referral
  - Numerator:** Number of unique CCS children with selected conditions who have an initial visit with a SCC within 90 days of a CCS Program (State or County) receiving a service authorization request (SAR) to a SCC
  - Denominator:** Number of unique CCS children with selected conditions with an initial SAR to a SCC
  - Data source:** Children's Medical Service (CMS Net) and fee for service claims and encounter data



# Care Coordination

2. The number of acute inpatient stays that were followed by an unplanned acute readmission for any diagnosis within 30 days, and had a predicted probability of an acute readmission for CCS children <21 years of age.
  - Numerator:** Number of unique CCS children with at least one acute readmission for any diagnosis within 30 days of the index discharge date
  - Denominator:** All acute inpatient discharges for unique CCS children <21 years of age as of the index discharge date who had one or more discharges on or between January 1 - December 1 of the measurement year
  - Data source:** Fee for service claims and encounter data



# Care Coordination

## 3. Utilization of emergency room (ER) visits and inpatient (IP) services for CYSHCN

**Numerator:** Number of:

- ER visits
- ER visits with an IP admission
- IP admission

**Denominator:** 1,000 member months

**Data source:** Fee for service claims and encounter data



# Care Coordination

4. Percentage of CYSHCN discharged from a hospital who had at least 1 follow-up contact or visit within 28 days post-discharge
  - Numerator:** Number of unique CCS children with at least 1 follow-up visit within 28 days post-discharge
  - Denominator:** Total number of unique CCS children discharged from a hospital
  - Data source:** Fee for service claims and encounter data



# Public Comment





# Next Steps

Please contact the team with comments:

- Email [CCSRedesign@dhcs.ca.gov](mailto:CCSRedesign@dhcs.ca.gov)

Next Webinar

- Wednesday, March 28, 2018, 10:00 - 11:30 am
- Topic: Family Participation [Family-Centered Care]

**Thank you!**