



California Children's Services (CCS) Program

Performance Measures Quality Subcommittee

Webinar

March 28, 2018

10:00 - 11:30 am

Integrated Systems of Care Division
California Department of Health Care Services



Agenda

1. Welcome and Introductions
2. Purpose and Goals of Webinar
3. Performance Measures Categories
4. Family Participation (Family-Centered Care) Category Discussion
5. Recap from Previous Webinars
6. Public Comment
7. Next Steps



Welcome and Introductions

Sarah Eberhardt-Rios

Division Chief

Integrated Systems of Care Division
(ISCD)

Department of Health Care Services



Performance Measures Quality Subcommittee Members

Anand Chabra, MD, Medical Director, Family Health Services, San Mateo County Health System

Caryl Greenwood, MN, PHN, Supervising Public Health Nurse, Shasta County Health and Human Services-Public Health Branch

Kevin Clough, Data Manager, Kern County California Children's Services

Tracy Hitzeman, RN, Executive Director, Clinical Operations, CalOptima

Karen Dahl, MD, Vice President for Quality and Patient Safety, Valley Children's Hospital

Dave Kramer-Urner, CCS Senior Health Services Manager, Santa Cruz County CCS

Charles Davis, MD, Senior Vice President for Care Redesign; COO, Medical Foundation at Rady Children's Hospital

Alice Kuo, MD, Professor and Chief, UCLA Internal Medical and Pediatrics

Tonya Erickson, Public Health Manager II, Monterey County Health Department

Carlos Lerner, MD, Vice Chair for Clinical Affairs and Quality, Children's Specialty Care Coalition

Lauren Gambil, MD, FAAP, Pediatrician, University of California, Davis

Ed Schor, MD, Senior Vice President, Lucile Packard Foundation for Children's Health



Performance Measures Quality Subcommittee ISCD Staff

Sarah Eberhardt-Rios, Division Chief

Jill Abramson, MD, MPH, Public Health Medical Officer III

Maria Jocson, MD, MPH, FAAP, Medical Consultant, Public Health Medical Officer III

Christine King-Broomfield, Quality and Monitoring Branch Chief

Joseph Billingsley, Program Policy and Operations Branch Chief

Brian Kentera, Data Processing Manager III, Chief, Information Technology Section

Annette Lee, Special Populations Section Chief

Rhonda Shields, Quality Assurance and Reporting Section Chief

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Performance Measures Quality Subcommittee MCQMD staff

Managed Care Quality and Monitoring Division (MCQMD):

Nathan Nau, Division Chief

Anna Lee Amarnath, MD, Medical Consultant
Medical Quality & Oversight Section Chief

Elizabeth Albers, MD, Medical Consultant II

Aaron Toyama, Program Monitoring and Compliance Branch Chief

Dana Durham, Policy and Medical Monitoring Branch Chief



Purpose and Goals of Webinar

- Create a pattern of time and conversation to discuss technical specifications for standardized data pulls



Performance Measures Categories

1

- **January:** Access to Care (3 measures)

2

- **February:** Care Coordination (4 measures)

3

- **March: Family Participation [Family-Centered Care]**
(2 measures)

4

- **April:** Quality of Care (2 measures)

5

- **May:** Transition Services (1 measure)

6

- **June:** Summary Meeting (Potentially)



Family Participation (Family-Centered Care)

1. Activities that indicate family participation in the CCS program:
 - Family satisfaction through survey, group discussion, or individual consultation
 - Family participation on advisory committee/task forces
 - Family participation in SCC team and/or transition plan
 - Family advocates with CYSHCN expertise



Family Participation (Family-Centered Care)

2. Number of completed informational trainings for increasing awareness and participation in activities that engage families

- Numerator:** Number of completed trainings
- Denominator:** Number of scheduled trainings
- Data source:** Fee-for-service claims and encounter data



Recap from Previous Webinars



Public Comment





Next Steps

Please contact the team with comments:

- Email CCSRedesign@dhcs.ca.gov

Next Webinar

- Wednesday, April 25, 2018, 10:00 - 11:30 am
- Topic: Quality of Care

Thank you!