California Children's Services (CCS) Program

Advisory Group Meeting
January 10, 2018

Agenda

- Welcome and Introductions

- State and Budget Updates

- Whole-Child Model (WCM) Updates

- WCM Network Certification

- Performance Measure Quality Subcommittee

- WCM Rates

- Open Discussion

- Public Comments, Next Steps, and Upcoming Meetings

Welcome, Introductions, and Purpose of Today's Meeting

Jennifer Kent
Director
Department of Health Care Services

State and Budget Update

Jennifer Kent

Director
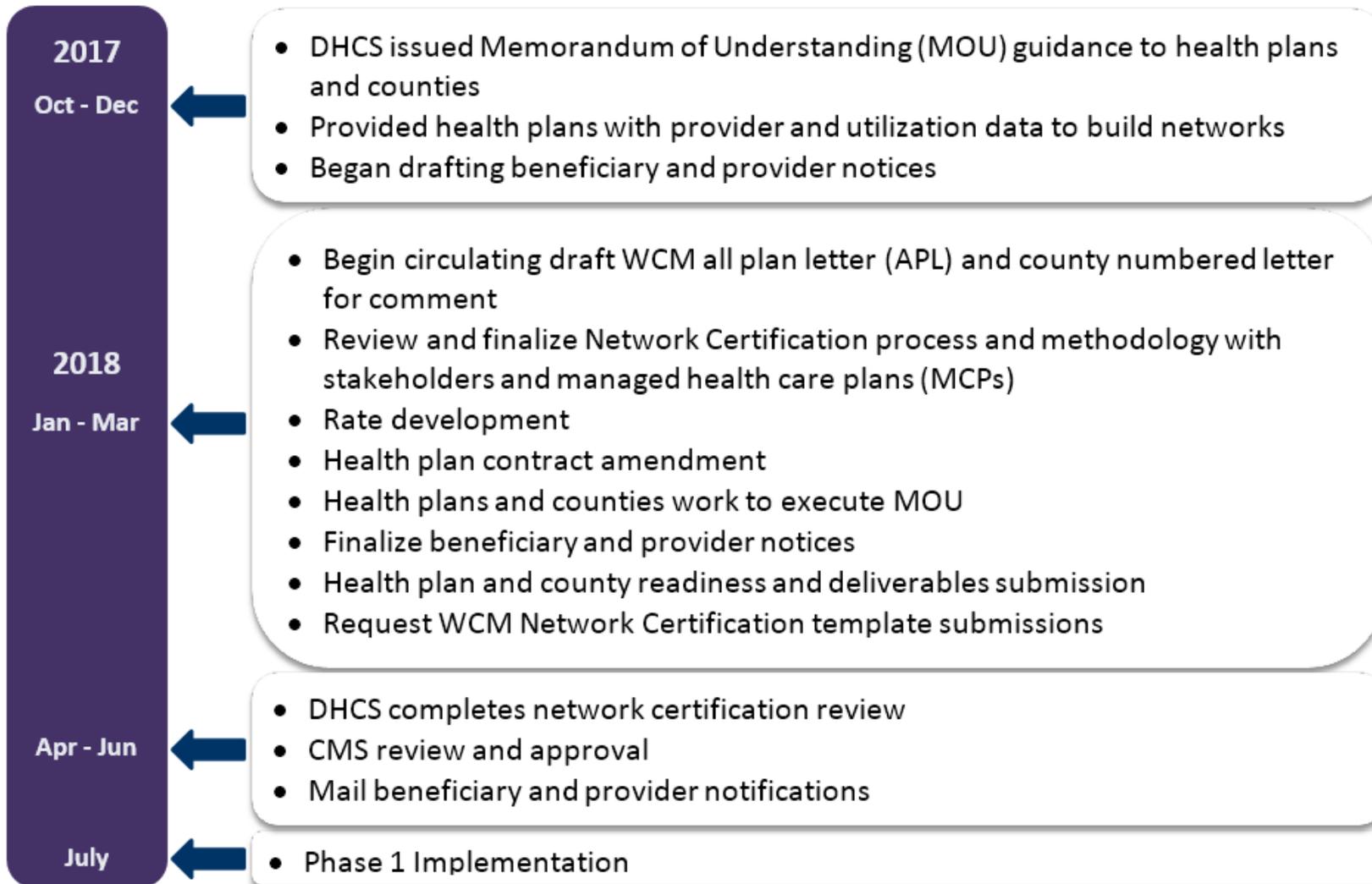
Department of Health Care Services

Whole-Child Model (WCM) Updates

Jacey Cooper
Assistant Deputy Director
Health Care Delivery Systems
Department of Health Care Services

Timeline Update

2017
Oct - Dec

- DHCS issued Memorandum of Understanding (MOU) guidance to health plans and counties
- Provided health plans with provider and utilization data to build networks
- Began drafting beneficiary and provider notices

2018
Jan - Mar

- Begin circulating draft WCM all plan letter (APL) and county numbered letter for comment
- Review and finalize Network Certification process and methodology with stakeholders and managed health care plans (MCPs)
- Rate development
- Health plan contract amendment
- Health plans and counties work to execute MOU
- Finalize beneficiary and provider notices
- Health plan and county readiness and deliverables submission
- Request WCM Network Certification template submissions

Apr - Jun

- DHCS completes network certification review
- CMS review and approval
- Mail beneficiary and provider notifications

July

- Phase 1 Implementation

Data Sharing

- Current Data Sharing
  - CCS Utilization Data
  - CCS Provider Data

- Data to be shared
  - CCS Authorization Data
  - CCS Provider Data Refresh

Other Updates

1	Medical Therapy Program (MTP)
2	90-Day Notice
3	Memorandum of Understanding (MOU)
4	Allocation Workgroup
5	Service Code Grouping
6	WCM All Plan Letter (APL) and CCS Numbered Letter (N.L.)

WCM Network Certification

Nathan Nau
Managed Care Quality and Monitoring Division Chief
Department of Health Care Services

Aaron Toyama
Program Monitoring and Compliance Chief
Department of Health Care Services

Network Certification Timeline for Phase 1

January 2018
- DHCS requests stakeholder input on certification methodology
- DHCS finalizes network certification methodology
- DHCS issues network certification template to WCM MCPs

February-March
- WCM MCP submits network certification template
- DHCS reviews network certification submission

April - June
- DHCS completes network certification review
- DHCS submits network certification package to CMS

Required Provider Network

Each WCM MCP must have an adequate network of CCS-paneled providers for the following provider types and facilities:

- **Physicians/Pediatric Specialists and Subspecialists**
  - o Neonatologist
  - o Dermatologist
  - o Allergist
  - o Neurologist
  - o Radiologist
  - o Urologist
  - o Surgeon
  - o Gastroenterologist
  - o Cardiologist
  - o Pulmonologist
  - o Pediatric Intensivist
  - o Hematologist

Required Provider Network

Each WCM MCP must have an adequate network of CCS-paneled providers for the following provider types and facilities:

- **Licensed Acute Care Hospitals**

- **Special Care Centers**

- **Specialized Durable Medical Equipment (DME)**

- **Professional, Allied, and Medical Supportive Personnel**

  - o Audiologist
  - o Dietitian
  - o Occupational therapist
  - o Orthotist/prosthetist
  - o Social worker
  - o Speech and language pathologist

Network Certification Overview

DHCS will provide the WCM Network Certification Template with relevant information for the following CCS-paneled providers and facilities:

- Primary care physicians
- Specialists and subspecialists
- Professional, allied, and medical supportive personnel
- Licensed acute care hospitals
- Special care centers

Network Certification Template

Each MCP will receive a network certification template with the following data included:

- Provider name, National Provider Identifier (NPI) and Focus

- Date of CCS Paneling and expiration

- Provider address and county

- Medical Group, Independent Physician Association (IPA)

- Licensure Information

- If provider is currently contracted with a WCM MCP

The WCM MCP will review the template and attempt to contract with all CCS paneled providers to ensure they have an adequate network.

Certification Methodology: Provider Network Overlap

- DHCS will review utilization data and collaborate with stakeholders to determine the provider overlap threshold.

- Overlap Factors:
    - In-County
    - Out-of-County/Statewide
    - Out-of-Network
    - Specialty/Provider Type
    - Facility Type
    - Specialty DME

Certification Methodology

Projected Enrollment

- DHCS will evaluate the current, as well as anticipated, number of CCS-eligible beneficiaries who will be accessing CCS services within each service area using CCS Eligibility Data by County.

Projected Utilization

- DHCS will project the utilization for the following year using CCS claims data to ensure the participating WCM MCPs can meet the needs of the transitioning beneficiaries.

Assessment Tools

1. **WCM MCP Provider Network Template**
   - Physicians
   - Pediatric Specialists and Subspecialists
   - Professional, Allied and Medical Supportive Personnel
   - Licensed Acute Care Hospitals
   - Special Care Centers
   - Specialized Durable Medical Equipment

Assessment Tools

2. Policy and Procedure Deliverables
- Subcontractor Monitoring
- Continuity of Care
- Out-of-Network Access
- Service Availability
- Physical Accessibility
- Transportation
- 24/7 Language Assistance

3. Provider Validation
- DHCS will validate a random sample of providers to ensure contracts are in place.

Stakeholder Engagement

- DHCS will solicit feedback on the WCM Network Certification methodology including the threshold determined as the overlap percentage(s).

- Feedback on WCM Network Certification Template will be provided through the CCS Advisory Group.

Performance Measure Quality Subcommittee

Sarah Eberhardt-Rios
Integrated Systems of Care Division Chief
Department of Health Care Services

Goals and Objectives

Goals

- To discuss the set of performance measures for the 1115 Waiver, Title V, WCM, and the CCS Statewide Plan Fiscal Guidelines
- To discuss consistent data pull for the established performance measures

Objectives

- To standardize data collections for the performance measures associated with the 1115 Waiver, Title V, WCM (in conformance with SB 586), and the CCS Statewide Plan and Fiscal Guidelines

Subcommittee Members

Composed of:

Clinicians

Local County CCS Program

CCS Data Experts

DHCS Staff

Meeting Details

Kick-off Meeting/Webinar in Late January 2018

Four (4) to Six (6) Monthly Meetings

1 ½ hours Meetings

WCM Rates

Jennifer Lopez

Capitated Rates Development Division Chief
Department of Health Care Services

CCS Whole-Child Model Rate Timeline

- Draft Rates to Plans – Mid/Late February

- Plan Feedback – Late February/Early March

- Final Rates to Plans – Late March/Early April

Open Discussion

Jennifer Kent
Director
Department of Health Care Services

Public Comments, Next Steps, and Upcoming Meetings

Jennifer Kent
Director
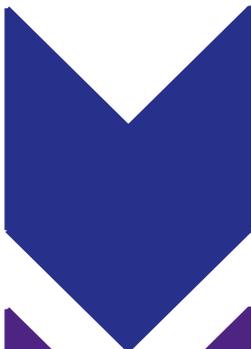Department of Health Care Services

Jacey Cooper
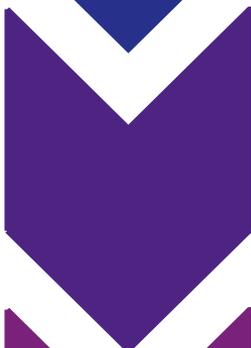Assistant Deputy Director
Health Care Delivery Systems
Department of Health Care Services

2018 CCS AG Meetings
1700 K Street

- April 4, 2018 (Wednesday)

- July 11, 2018 (Wednesday)

- October 10, 2018 (Wednesday)

Information and Questions

- For Whole-Child Model information, please visit:
    - http://www.dhcs.ca.gov/services/ccs/Pages/CCSWholeChildModel.aspx

- For CCS Advisory Group information, please visit:
    - http://www.dhcs.ca.gov/services/ccs/Pages/AdvisoryGroup.aspx

- If you would like to be added to the DHCS CCS Interested Parties email list or if you have questions, please send them to CCSRedesign@dhcs.ca.gov