



**Department of Health Care Services
Performance Measures Quality Subcommittee Webinar
March 28, 2018
10 – 11:30 a.m.**

Webinar information: please register [here](#)

Agenda

- 10:00 – 10:05 **Welcome and Introductions**
- *Sarah Eberhardt-Rios, Division Chief, DHCS*
- 10:05 – 10:10 **Purpose and Goals of Webinar**
- *Sarah Eberhardt-Rios, Division Chief, DHCS*
- 10:10 – 10:15 **Performance Measures Categories**
- *Sarah Eberhardt-Rios, Division Chief, DHCS*
- 10:15 – 10:45 **Family Participation (Family-Centered Care) Category Discussion**
- *Jill Abramson, MD, Medical Consultant, Public Health Medical Officer III*
- 10:45 – 11:15 **Recap from Previous Webinars**
- *Sarah Eberhardt-Rios, Division Chief, DHCS*
- 11:15 – 11:25 **Public Comment**
- *All*
- 11:25 – 11:30 **Next Steps**
- *Elsa Fonseca, Research Program Specialist II*



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Questions to Subcommittee Members

The goal is to assess the level of family participation in all aspects of CCS policy, both in fee-for-service CCS and in managed care.

Do the proposed activities and participation in informational trainings reflect most ways in which family members would participate?

- Family satisfaction through survey, group discussion, or individual consultation
- Family participation on advisory committee/task forces
- Family participation in SCC team and/or transition plan
- Family advocates with CYSHCN expertise

If not, how else might family participation be assessed?