Coordinated Care Initiative (CCI) Managed Care Plan - Care Coordination Requirements

Purpose: To serve as a reference tool to distinguish care coordination requirements based on beneficiary eligibility.

NHCS CONTRACTOR	Duals in Cal Medi- Connect	Full Benefit Duals who have Opted Out	Duals who	Partial Duals	Medi-Cal Only
Requirements:					
Risk Assessment, Stratification, and HRA's					
Establish a risk stratification mechanism or algorithm. (APL 14.010) (DPL 13.002)	х	x	х	х	
Modify current risk stratification mechanisms to include IHSS hours greater than 195 hours per month, CBAS, or MSSP. (APL 14.010)					х
Conducting HRA's within 45 days for high risk members and within 90 days for low risk members. (APL 14.010)					х
Offer an in-person HRA and conduct an HRA's within 45 days for high risk members and within 90 days for low risk members by phone or by mail. (DPL 13.002)	х				
Report to the Department quarterly the number of beneficiaries who are identified as high or low risk and how many have completed HRA's. (DPL 13.002)	х				
Development of ICP's					
Developing ICP's for high-risk members or at the request of the members and with the participation of the member. (APL 14.010)					х

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NHCS CONTRACTOR	Duals in Cal Medi- Connect	Full Benefit Duals who have Opted Out	Full Benefit Duals who are Ineligible for CMC	Partial Duals	Medi-Cal Only
MCPs must retain and compile a copy of each ICP created on the member's behalf through the IHSS, MSSP, CBAS, or the SNF. MCPs must review these ICPs to determine if any further coordination or delivery of services for the member is appropriate. (APL 14.010)		x	х	х	
MCPs must retain and compile a copy of each assessment conducted on the member's behalf through IHSS, MSSP, CBAS, or the SNF. MCPs must review these assessments to determine if any further coordination of services for the member is appropriate. (APL 14.010)		х	х	х	
Develop a ICP for members who demonstrate need or request an ICP and engage the beneficiary in its design. (DPL 15.001)	х				
Provide the member and/or his/her beneficiary the ability to review and sign the ICP. (DPL 15.001)	х				
Reassess and update the ICP either annually or if a significant change in the members' condition occurs. (DPL 15.001)	x				
Interdisciplinary Care Teams (ICT's)					
Offer an ICT to all high-risk members, or those who request one, when a need is demonstrated and in accordance with the member's functional status, assessed need, and the ICP. (APL 14.010)					x

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NHCS	Duals in Cal Medi- Connect	Full Benefit Duals who have Opted Out	Duals who are	Partial Duals	Medi-Cal Only
Include information about the availability of ICT's and ICP's to all high risk members in welcome materials. (APL 14.010)	х				x
Offer an ICT when a need is demonstrated, or if a dual- eligible beneficiary, or beneficiary-authorized representative, family member and/or caregiver requests one. (DPL 15.001)	x				
Training for ICT members and potential members must be provided prior to CT participation and annually thereafter. (DPL 15.001)	x				

All Plan Letters (APLs)/Dual Plan Letters (DPLs):

http://www.dhcs.ca.gov/formsandpubs/Pages/MMCDPlanPolicyLtrs.aspx