

**California Children's Services (CCS) Redesign  
Data and Quality Measures Technical Workgroup Charter**

**Background and Purpose**

The CCS program provides diagnostic and treatment services, medical case management, and physical and occupational therapy services to children under age 21 with CCS-eligible medical conditions. Examples of CCS-eligible conditions include, but are not limited to, chronic medical conditions such as cystic fibrosis, hemophilia, cerebral palsy, heart disease, cancer, traumatic injuries, and infectious diseases producing major sequelae. CCS also provides medical therapy services that are delivered at public schools.

The Department of Health Care Services (DHCS), in an effort to improve health care and to emphasize quality and coordination of care for Children and Youth with Special Health Care Needs (CYSHCN), initiated the CCS Redesign process in 2014 to work with stakeholders and investigate potential CCS program improvements. Within the Redesign process, DHCS proposed a "Whole-Child Model," an organized delivery system that will provide comprehensive, coordinated services for children and youth with special health care needs in a limited number of counties, no sooner than 2017.

To inform the ongoing CCS Redesign process in all counties, as well as the Whole Child Model implementation, DHCS established the CCS Redesign Advisory Group (AG), composed of individuals with expertise in both the CCS program and care for CYSHCN. In addition, a series of topic-specific technical workgroups are being conducted:

- Data and Quality Measures
- Care Coordination/Medical Home/Provider Access
- Eligible Conditions

**Data and Quality Measures Technical Workgroup Goals and Objectives**

- **Goal 1:** Support the data needs of the CCS AG and other technical workgroups.
- **Goal 2:** Establish a set of performance and quality measures for the CCS Program. Some measures may be applicable across all counties, and some may be structured differently in counties with the Whole-Child Model.
- **Goal 3:** Assess future data needs and gaps, particularly for the Whole-Child Model implementation and evaluation. Consider data monitoring and reporting structure for Whole-Child Model and for other counties.
- **Goal 4:** Inform the evaluation process for the Whole-Child Model.

## **Priorities and Workgroup Activities**

### ***Continuous Priorities***

- Provide the AG and other technical workgroups descriptive data and analysis as requested
- Check and update the “CCS Advisory Group Data Requests Summary” on a semi-monthly basis
- Retrieve CCS AG Data request forms, and take action (i.e. process or deny) requests in a timely manner
- Present a summary of data requests at each CCS AG Meeting

### ***Priorities for 2015-2016***

- Conduct an assessment of current data categories that are collected by CCS and collaborative partners and are used to measure activities and quality in CCS, for an overall process and quality measure framework.
- Identify strengths and gaps in CCS quality and process measures and data, and present them to CCS AG by Spring or Summer 2016 AG Meeting
- Review considerations for the evaluation structure for the Whole-Child Model.

### ***Priorities for 2016-2017***

- Propose solutions and/or alternatives to address any gaps in CCS quality measures and quality data and an implementation plan to solve current data issues by Fall 2016 AG Meeting
  - Propose an implementation plan on how to add other data categories to the current system by Fall 2016 AG Meeting
  - Review information received from initial implementation of the Whole-Child Model, and the evaluation of that Model.
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