

**Department of Health Care Services
California Children’s Services (CCS) Redesign**

**Outcome Measures/Quality Technical Workgroup (TWG)
May 7, 2015 webinar
Care Coordination Measures Feedback Form**

TWG/ RSAB Member Name and Organization: _____

Email: _____ Date: _____

*Stakeholder feedback is due Tuesday, May 26, 2015. Please email your feedback to chpr_ccs@em.ucla.edu and ccsredesign@dhcs.ca.gov

I. Care Coordination Measures

TWG-proposed priority area	Measures from Existing Data Sources	Stakeholder input <u>Please address the following questions:</u> <ul style="list-style-type: none"> • Are these the appropriate measurements? • What changes are suggested? • What additions are suggested?
1) Existence of care plan	CCS administrative data: At least 1 visit coded for “care coordination” per year.	
	Title V CCS Family Survey: Parent/caregiver provided with or want care plan for child?	
2) Existence of EHR	Title V CCS Administrator Survey: Impact of EHR on access to and sharing of information regarding CCS clients with other providers serving the same clients	

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<p>3) Usage of electronic patient information portals</p>	<p>National Survey – Children with Special Health Care Needs (NS-CSHCN): Likelihood that parent/caregiver would use a website to help arrange or coordinate care.</p>	
<p>4) Usage of EHR incentive payments</p>	<p>No existing measures identified.</p>	
<p>5) Meaningful use of EHR</p>	<p>Title V CCS Physician Survey: Importance of additional resources to becoming a primary medical home for CCS clients [rank order], including: EMR system that links with pediatric subspecialty providers.</p>	

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6) Provider-to-Provider communication (Including Integrated EHR)	<p>Title V CCS Physician Survey: Significance of barrier to providing quality care: PCP's ability to access electronic information from specialty providers serving the same CCS children.</p>	
	<p>Title V CCS Physician Survey: Frequency of communication with other providers (and type of provider) serving the same CCS clients.</p>	
	<p>Title V CCS Physician Survey: Importance of additional resources to becoming a primary medical home for CCS clients [rank order], including: Ability to conduct informal consults and make contact with subspecialty providers (email, phone, telemedicine).</p>	
	<p>Title V CCS Family Survey: Frequency of</p>	

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6) Provider-to-Provider communication (Including Integrated EHR), continued	feeling that PCP and specialty provider were working together to care for child in last 12 mos.	
	Title V CCS Administrator Survey: Frequency of discharge delays because of lack of care coordination or DME access	
	Title V CCS Administrator Survey: Frequency of CCS provider's communication with: PCPs, Special Care Centers, regional centers, schools, MTPs, community based organizations	
	NS-CSHCN: Parent/caregiver's satisfaction with providers' communication with each other and with outside services (school, early intervention, child care providers, vocational education,	

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	rehabilitation programs)	
Uncategorized Care Coordination Measures from existing sources	NS-CSHCN: Is there someone who helps parent/caregiver arrange/coordinate care; if yes, who; need for additional assistance coordinating care; overall satisfaction with care coordination received	
Additional comments or suggestions from TWG for Care Coordination Measures		

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