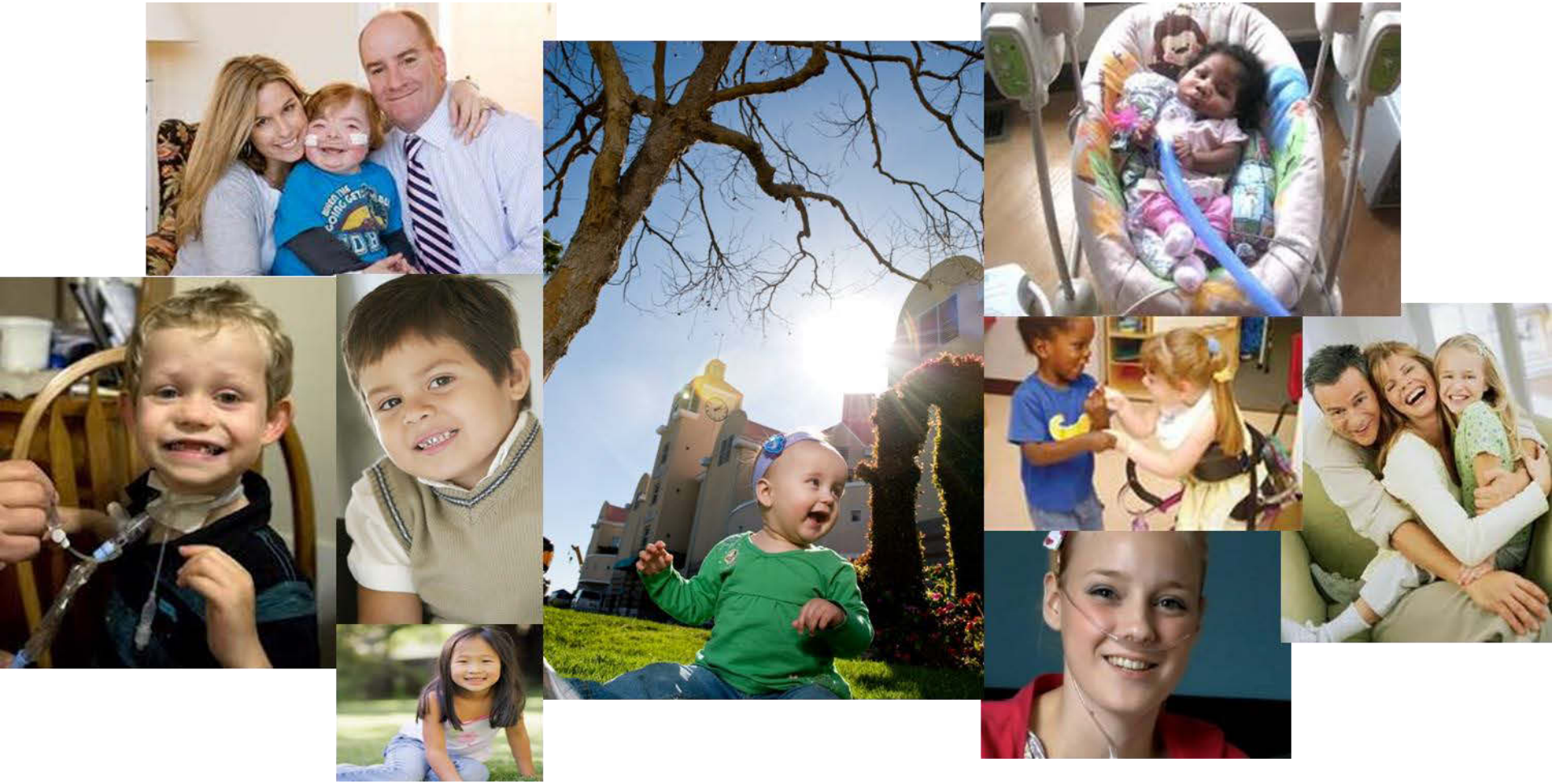


Rady Children's CCS Demonstration Pilot

CCS Redesign Stakeholder meeting

December 2, 2014

CCS Redesign Stakeholder Advisory Board
UCLA Center for Health Policy Research

Rady Children's Hospital and Health Center

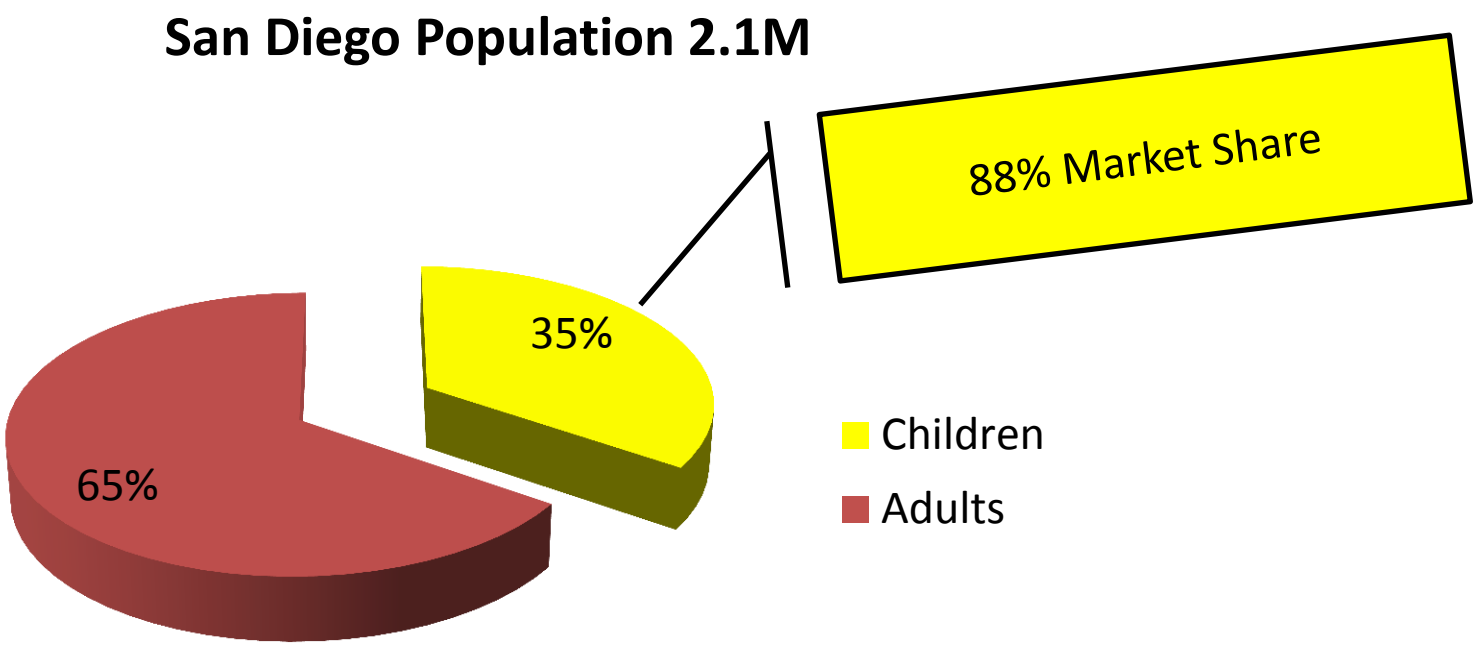
Rady Children's Hospital – San Diego
Overview

D. Hensler, MHA
Director of Care Redesign for Rady Children's

E. Fisher, MD, MHM
Medical Director of Care Redesign for Rady Children's
University of California San Diego, Department of Pediatrics, Professor of Clinical Pediatrics
University of California San Diego, Department of Pediatrics, Vice Chair of Clinical Affairs

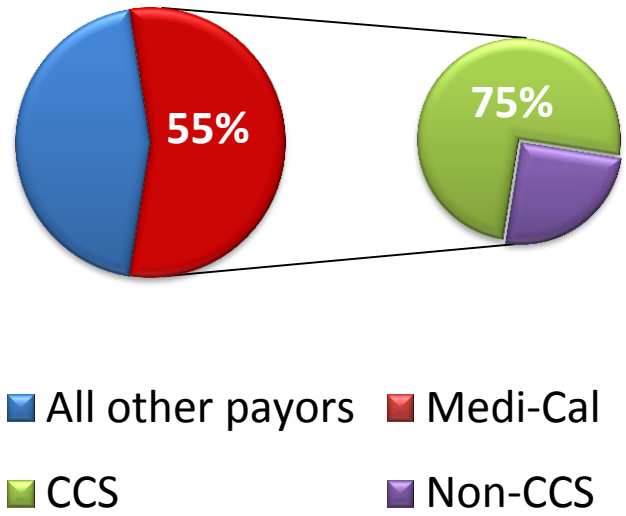
Rady Children's Hospital and Health Center

Rady Children's Hospital – San Diego
Brief Overview

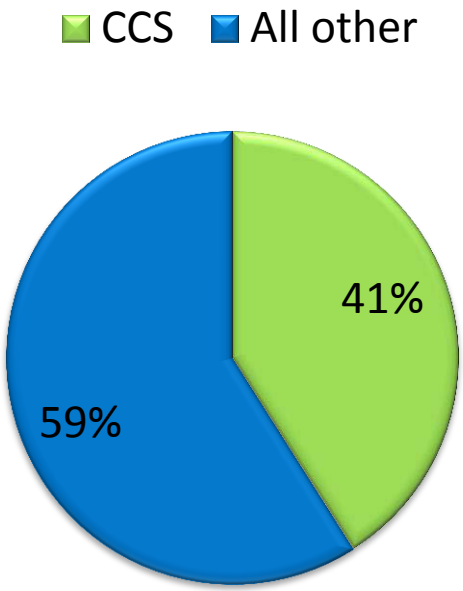


Rady Children's Hospital – San Diego
Brief Overview continued

86,000 Patient Days in 2013



Total Patient Days



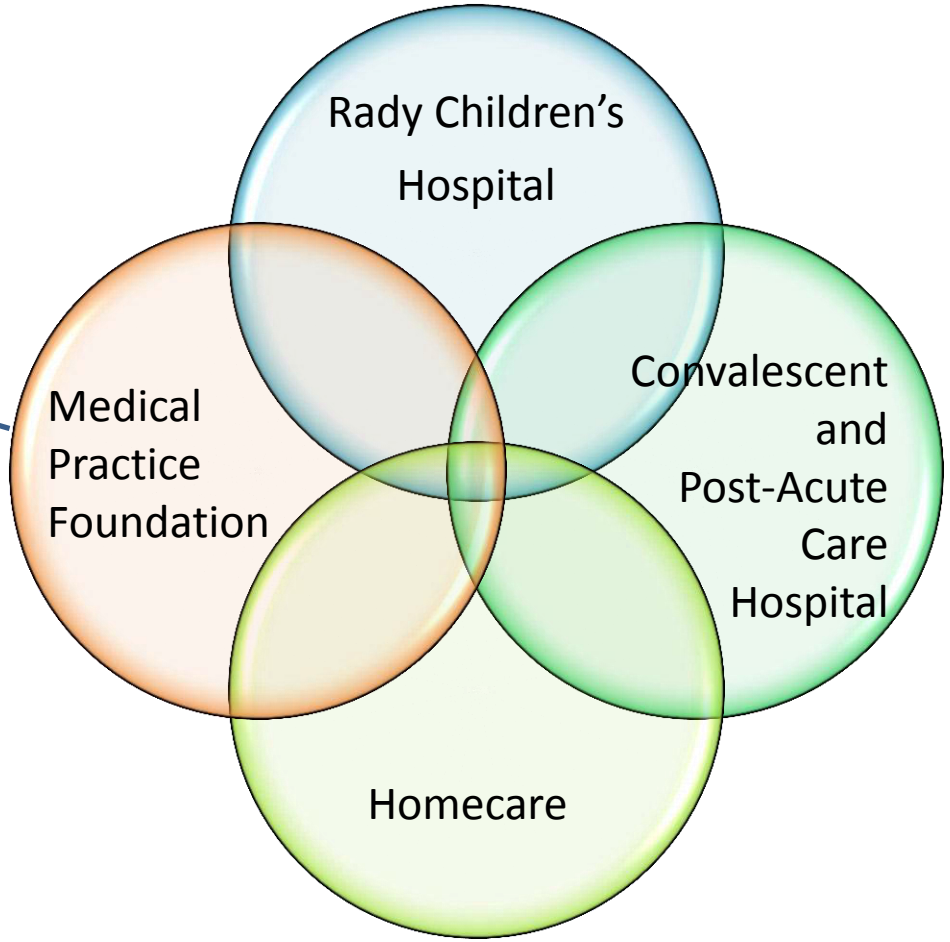
Rady Children's Hospital and Health Center

Rady Children's Hospital – San Diego and Integrated Delivery System Partners

Children's Primary Care Medical Group (CPCMG)

Children's Physicians Medical Group (CPMG)

and
Children's Specialists of San Diego (CSSD)



ORANGE COUNTY
HAWAII
EL CENTRO
PCP Urgent Care
MURRIETA
TEMECULA
North Coastal Center
North Inland Center
ESCONDIDO
ENCINITAS
CARMEL VALLEY
POWAY
MIRA MESA
KEARNY MESA
LA MESA
EL CAJON
SOUTHEASTERN SAN DIEGO
CHULA VISTA
15
215
78
5
56
52
805
8
163
54
125
Rady Children's Hospital San Diego
Rady Children's Specialists of San Diego Office Locations
Rady Children's Hospital San Diego Urgent Care Centers
Rady Children's Hospital San Diego Specialty Services
Children's Primary Care Medical Group Office Locations
Hospital Within a Hospital
Branded Center with Multiple Outpatient Services
Medical Outreach Location
CCS Redesign Stakeholder Advisory Board
UCLA Center for Health Policy Research
11/2012

Rady Children's MSO Services

The Rady Children's Integrated Delivery System structure provides the following services for capitated (pre-paid) pediatric populations:

- Medical Management
  - Case Management, Utilization Management and Authorizations, Quality Management and Pay for Performance, and Prevention and Wellness Programs
- Administrative Operations
  - Eligibility, Claims, Encounter Data reporting, Internal Audit and Quality Control, Credentialing, Information Systems, Member Services, and Provider Relations
- Financial Service

Rady Children's Capitation Management

- Capitation Management
  - First started managing risk in 1993
  - System-wide, over nearly 270,000 unique Medicaid and Commercial patients

Rady Children's CCS Demonstration Pilot

California Kids Care

a program of Rady Children's Hospital-San Diego

CCS Demonstration Pilot at Rady Children's

CCS Conditions

- CCS patient populations
  - Cystic Fibrosis
  - Sickle Cell
  - Hemophilia
  - Acute Lymphoid Leukemia
  - Diabetes

CCS Demonstration Pilot at Rady Children's
Model

- Care Navigator and Patient Technician Partners
- Patient- and Family-Centered Whole Child Care Plans
  - Develop integrated, Whole Child Care Plan together with Primary and Specialty providers, and Family
  - Build relationships and engagement
  - Identify patient perceptions of health, psychosocial components, barriers, goals
  - Medical Home – Primary Care Physician or Specialist
- RISK© scoring for acuity, care planning and resource determination
- Evidence-based, coordinated care
  - Continuum of services and providers

CCS Demonstration Pilot at Rady Children's
Care Navigator

- Role of Care Navigator
  - Patient engagement
  - Care Planning
  - Care Coordination Connector
  - Referral Network
  - Support and proactive intervention
- Transforming Care
  - One patient – "usual care"
  - One patient – "whole child care"
  - One population – "proactive, engaged care"

CCS Demonstration Pilot at Rady Children's

Pediatric Risk Tool

- Rady Children's Pediatric Risk Assessment and RISK Tool ©
  - Medical condition and status
  - Medications
  - Technology dependency
  - Care Coordination
  - Behavioral Health
  - Social issues

Risk Assessment – Risk Tool, ©2012 Rady Children's Hospital – San Diego. All rights reserved.

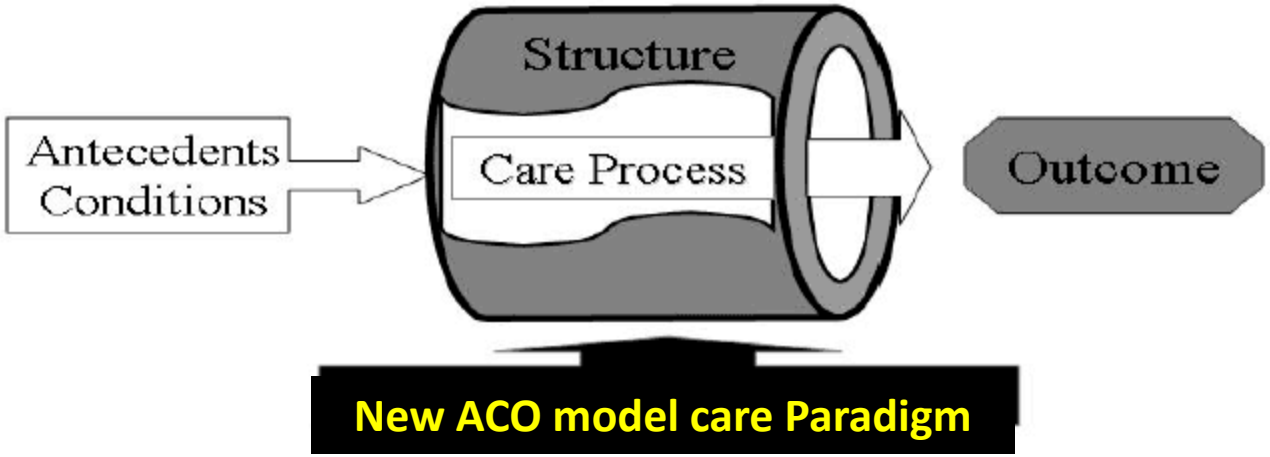
CCS Demonstration Pilot at Rady Children's

Cystic Fibrosis Pilot

- Cystic Fibrosis patient Pilot
  - Commercial, capitated patient population
  - Process measures
  - Electronic Medical Record "build"
  - Key Success Factors

CCS Demonstration Pilot at Rady Children's
Evaluation

- CCS Demonstration Pilot Evaluation
  - Measures
    - Process
    - Cost
    - Quality



CCS Demonstration Pilot at Rady Children's
Implementation

- Knox Keene readiness
- Planning
  - Clinical pathways and protocols
  - Patient engagement
  - Electronic Medical Record
  - MSO services

Questions?