



**Department of Health Care Services
California Children’s Services (CCS) Redesign
Whole-Child Model Implementation Timeline
July 17, 2015**

In a continued effort to improve and integrate care for California Children’s Services (CCS) program eligible children, the Department of Health Care Services (DHCS) has developed a Whole-Child Model to be implemented no sooner than January 2017 in specified counties. An initial draft timeline for discussion is as follows:

Dates	Action Items
<p>July 2015</p> <p><u>Key date(s):</u></p> <ul style="list-style-type: none"> • July 17, 2015 – RSAB Stakeholder Meeting # 5 	<p>Development of the Whole-Child Model:</p> <ul style="list-style-type: none"> • Document public comments and responses to the Whole-Child Model • Revise the Whole-Child Model incorporating public comments and responses as appropriate • Share potential statutory changes
<p>Fall 2015</p> <p><u>Key date(s):</u></p> <ul style="list-style-type: none"> • September 11, 2015 – Last day to pass any bills • October 7, 2015 – CCS Advisory Group Meeting # 1 • October 11, 2015 – Last day for Governor to sign or veto bills 	<p>Readiness Review:</p> <ul style="list-style-type: none"> • Develop Health Plan Readiness Review criteria • Develop template contracts between DHCS and Health Plans (example of components include care coordination, provider network, quality improvement, performance measurements, grievance & appeal process, etc.) • Draft detailed Consumer Protection processes <p>Stakeholder Engagement:</p> <ul style="list-style-type: none"> • Begin technical workgroup discussions on care coordination/medical home requirements, and quality/performance measures • Begin discussions with stakeholders around an evaluation plan for the Whole-Child Model • Further development of county roles and MOUs • Potential local town-hall meetings to be scheduled • Develop request for applications of interest for two-plan model counties. • Develop any needed requests for federal authority

Winter/Spring 2016

Key date(s):

- January 1, 2016 – Statute takes effect
- January 6, 2016 – CCS Advisory Group Meeting # 2
- April 6, 2016 – CCS Advisory Group Meeting # 3

Implementation of the Whole-Child Model:

- Continue development of technical policy guidance
- Develop County–Health Plan MOU/MOA guidance
- Continue developing key elements that will go into the contracts between DHCS and Health Plans
- Request and review applications of interest for two-plan model counties

Readiness Review:

- Finalize the Readiness Review criteria

Consumer Protection:

- Continue development/refinement of public Consumer Protection processes

Provider Network Adequacy:

- Develop CCS provider specific network adequacy monitoring tools
- Discuss provider network adequacy with health plans

Stakeholder Engagement:

- Hold local discussions on the Whole Child Model
- Hold on-going technical workgroup discussions on care coordination/medical home requirements, and quality/performance measures

Summer 2016

Key date(s):

- July 13, 2016 – CCS Advisory Group # 4

Implementation of the Whole-Child Model:

- Continue development of technical policy guidance
- Continue developing key elements that will go into managed care contracts.

Provider Network Adequacy:

- Hold on-going discussions with Health Plans to ensure Provider Network Adequacy

Stakeholder Engagement:

- Hold on-going technical workgroup discussions on care coordination/medical home requirements, and quality/performance measures

<p>Fall 2016</p> <p><u>Key date(s):</u></p> <ul style="list-style-type: none"> • October 1, 2016 – Consumer notification • October 5, 2016 – CCS Advisory Group Meeting # 5 	<p>Implementation of the Whole-Child Model:</p> <ul style="list-style-type: none"> • Continue development of technical policy guidance • Plan the implementation of the Whole-Child Model with Health Plans, Counties, families, and other stakeholders • Begin a transitional notification process for consumers/families in November 2016 <p>Provider Network Adequacy:</p> <ul style="list-style-type: none"> • Conduct readiness review for Health Plans regarding Provider Network Adequacy and other readiness criteria <p>Stakeholder Engagement:</p> <ul style="list-style-type: none"> • Hold on-going technical workgroup discussions on care coordination/medical home requirements, and quality/performance measures
<p>January 1, 2017</p>	<p>Earliest Possible Date to implement the Whole-Child Model</p>
<p>Winter/Spring 2017</p>	<p>Implementation of the Whole-Child Model:</p> <ul style="list-style-type: none"> • Continue to monitor Provider Network Adequacy • Conduct initial review of the implementation of the Whole-Child Model including collecting feedback from families and stakeholders • Conduct on-going quality monitoring and reporting