

# California Children's Services Program Redesign

## Redesign Stakeholder Advisory Board (RSAB) Update Webinar

Focus: CCS Program Improvement Process  
and Technical Workgroups Update

May 29, 2015

# Agenda

**10:00-10:10 Welcome, Introductions, and Roll Call**

**10:10-10:25 Program Improvement Process Update**

**10:25-10:40 Questions & Comments**

**10:40-11:45 Technical Workgroup (TWG) Updates**

Data TWG Update and Q&A

Health Homes / Care Coordination / Transitions TWG Update and Q&A

Eligibility and Health Conditions TWG Update and Q&A

Outcomes Measures and Quality TWG Update and Q&A

Other TWG Updates and Q&A

**11:45-11:50 Wrap-Up and Next Steps**

# California Children's Services Redesign

Welcome, Introductions, and Roll Call

Bobbie Wunsch, PHCG

# California Children's Services Redesign

## Program Improvement Process Update

Anastasia Dodson, DHCS

# California Children's Services Redesign

## Questions & Comments

Bobbie Wunsch, PHCG

# California Children's Services Redesign

## Technical Workgroup Updates (TWG)

Bobbie Wunsch, PHCG

# California Children's Services Redesign

Data TWG Update

Brian Kentera, DHCS

# Data TWG Meetings

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- 3 meetings convened to date
  - 2 webinars and 1 conference call
  - Recordings and summary notes available here:  
<http://healthpolicy.ucla.edu/programs/health-economics/projects/ccs/Pages/Data-Workgroup.aspx>

# Data TWG Update

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- Review of all available CCS administrative data sources:
  - **Claims:** Standard 35C paid FFS claims and managed care encounters
  - **Eligibility:** Medi-Cal Eligibility Data System (MEDS) and Children's Medical Services Network (CMS Net)
  - **Authorization:** CCS Authorization Service Authorization Request (SAR)
  - **Provider:** Provider Master File (PMF) for CCS paneled providers, approved facilities, and Special Care Centers (SCC)
- CCS Dataset released by DHCS, available online:

<http://healthpolicy.ucla.edu/programs/health-economics/projects/ccs/Pages/Data-Workgroup.aspx>

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# Data TWG Update – Data Request Form

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- Creation of the Data Request Form for TWG and RSAB members
- 9 Data Requests received, completed requests include:
  - Enrollment period per child (days), by diagnosis and county
  - Spend per claim, by type of care and by county
- Currently pursuing neonatal intensive care unit (NICU) use by region, hospital, and over time

# Data TWG Update – Preliminary Observations

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- CCS enrollment period differs by diagnosis and region
- CCS annual spend per child varies by region
- CCS spend-per-claim varies by county
  - Inpatient, residential and outpatient claims
- CCS spend per hospital day varies by hospital
- CPOP policy briefs:

<https://cpopstanford.wordpress.com/reports-and-policy-briefs/>

# Data TWG Update - Next Steps

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- Continue to fulfill TWG and RSAB members' Data Requests
- In concert with the Outcome Measures/Quality TWG, considering conducting a survey of CCS county administrators, select providers and health plans to understand current data collection and internal data sources
- Submit Additional Data Requests to Michaela: [michferrari@ucla.edu](mailto:michferrari@ucla.edu)

# Questions?

# California Children's Services Redesign

Health Homes / Care Coordination /  
Transition TWG

Hannah Katch, DHCS

# Health Homes/ Care Coordination / Transition TWG Meetings

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- One webinar meeting convened to date
  - Recordings and notes available here:  
<http://healthpolicy.ucla.edu/programs/health-economics/projects/ccs/Pages/Health-Homes---Care-Coordination---Transitions.aspx>
- Summary of TWG's Topics Discussed
- Next Steps

# Questions?

# California Children's Services Redesign

## Eligibility and Health Conditions TWG Update

Claudia Crist, DHCS

Neal Kohatsu, MD, DHCS

# Eligibility TWG – Update

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- Two webinar meetings convened to date
  - Recordings and notes available here:  
<http://healthpolicy.ucla.edu/programs/health-economics/projects/ccs/Pages/Eligibility---Health-Conditions.aspx>
- Summary of TWG's Topics Discussed:
  - Consider criteria for CCS Eligibility and Health Conditions review process
  - Review existing CCS eligibility and health conditions and validated assessment and eligibility determination tools. Discuss areas for clarification and potential changes.
  - Coordinate with Data TWG and enlist other groups (e.g., Medical Advisory Committee) to contribute their expert knowledge

# Eligibility TWG – Next Steps

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- Consider Overall Criteria for CCS medical eligibility and health conditions review process
  - Finalize/refine *Review Guidelines*
  - Bring in experts to lend their CCS medical eligibility expertise
- Timeline for workgroup activities
  - Next TWG meeting will be scheduled after RSAB Meeting #4 on June 22
  - TWG activity will be ongoing through the end of 2016

# Questions?

# California Children's Services Redesign

## Outcome Measures/Quality TWG Update

Linette Scott, MD, DHCS

# Outcome Measures and Quality TWG Meetings

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- Two webinar meetings convened to date
  - Recordings and summary notes available here:  
<http://healthpolicy.ucla.edu/programs/health-economics/projects/ccs/Pages/Outcome-Measures---Quality.aspx>

# Outcome Measures/Quality TWG Update

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- Review of outpatient quality measures developed by Stanford Center for Policy Outcomes and Prevention, from existing CCS administrative data sources
- Discussion of additional quality measures of priority, if they currently exist, and if not, how to add them
- Review of other data sources for children and youth with special health care needs (CYSHCN):
  - Title V Needs Assessment Surveys
  - National Survey of Children with Special Health Care Needs (NS-CSHNC)
  - California Perinatal Quality Care Collaborative (CPQCC)
  - Office of Statewide Health Planning and Development (OSHPD)

# Outcome Measures/Quality TWG Update

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- Summary of TWG's suggestions for additional priority areas for measurement:
  - Effective Care
  - Care Coordination
  - Functional Outcomes
  - System Capacity
  - Cost Effectiveness
- These priorities should be measured with the overall aim of meeting the 6 CCS Redesign Goals:
  - Patient- & Family-centered Approach
  - Improve Care Coordination through an Organized Delivery System
  - Maintain Quality
  - Streamline Care Delivery
  - Build on Lessons Learned
  - Cost Effectiveness

# Outcome Measures/Quality TWG Next Steps

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- Understand how existing measures might be used or adapted for CCS to measure progress toward the 6 CCS Redesign Goals:
  - Environmental scan of national or state CYSHCN quality measures and their applicability to CCS
- Streamline efforts with other state activities for CYSHCN:
  - Coordinate with Title V Needs Assessment to align with Title V Performance Measures
- Identify existing CCS-related measurement tools or data elements that might be standardized across county CCS programs for future measurement:
  - Survey CCS programs, special care centers (SCC), and hospitals with Data TWG

# Outcome Measures/Quality TWG Next Steps

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- Leverage the expertise of the RSAB and TWG members to ensure that we are measuring the “right” things:
  - Soliciting TWG’s feedback on existing care coordination measures and proposals for additional indicators
- Ensure that the wealth of existing state data sources are understood and utilized to their full potential for CCS:
  - Pursuing potential data linkages with:
    - Child Health and Disability Prevention (CHDP) program data
    - Department of Developmental Services (DDS) data

# Questions?

# California Children's Services Redesign

## Other TWG Updates

Anastasia Dodson, DHCS

# California Children's Services Redesign

## Wrap-Up and Next Steps

Bobbie Wunsch, PHCG



# Additional Information

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- For information about the CCS Redesign, please visit: [healthpolicy.ucla.edu/ccs](http://healthpolicy.ucla.edu/ccs) or <http://www.dhcs.ca.gov/services/ccs/Pages/CCSStakeholderProcess.aspx>
- Please send any comments, concerns, or questions to the CCS Redesign team:
  - [CHPR\\_CCS@em.ucla.edu](mailto:CHPR_CCS@em.ucla.edu) and [CCSRedesign@dhcs.ca.gov](mailto:CCSRedesign@dhcs.ca.gov)
- To be added to the CCS Redesign stakeholder mailing list, please email:
  - [CHPR\\_CCS@em.ucla.edu](mailto:CHPR_CCS@em.ucla.edu) and [CCSRedesign@dhcs.ca.gov](mailto:CCSRedesign@dhcs.ca.gov)