

|                             |  | County System Admin | D Group | Dependent Co. | Independent Co. | Regional Office | Statewide Consultant | View Only |
|-----------------------------|--|---------------------|---------|---------------|-----------------|-----------------|----------------------|-----------|
| Authorization               | User can access Authorization module   | X                   | X       | X             | X               | X               | X                    |           |
| Appointment Scheduling      | User can create and update appointment.  | X                   | X       | X             | X               | X               | X                    |           |
| Batch Correspondence        | User can close a batch   | X                   |         |               |                 |                 |                      |           |
| Correspondence              | User can access correspondence to create, complete, delete, reissue, and cancel letter | X                   | X       | X             | X               | X               | X                    |           |
| Case Notes                  | User can access case note to create, edit, delete, and flag case note                  | X                   | X       | X             | X               | X               | X                    | X         |
| Provider                    | User can access Provider Search  | X                   | X       | X             | X               | X               | X                    | X         |
| SAR Add                     | SAR Add – Users may create SARs, modify pending SARs, delete SARs                      | X                   | X       | X             | X               | X               | X                    |           |
| SAR Authorize               | SAR Authorize – Users may authorize SARs, modify authorized SARs                       | X                   | X       |               | X               | X               | X                    |           |
| SAR Re-Authorize            | Users may reauthorize cancelled SARs   | X                   |         |               |                 |                 | X                    |           |
| SAR Cancel                  | Users may cancel SARs  | X                   |         |               | X               | X               | X                    |           |
| SAR Deny                    | Users may deny SARs  | X                   |         |               | X               | X               | X                    |           |
| SAR Override                | User can override existing business rules  | X                   |         |               |                 |                 | X                    |           |
| SAR EPSDT-SS                | User can enter EPSDT-SS & CCS SS authorizations  | X                   |         |               |                 |                 | X                    |           |
| County Administrator        | User is a county administrator   | X                   |         |               |                 |                 |                      |           |
| Conf Sched                  | User can access Conf Sched   | X                   | X       | X             | X               | X               |                      |           |
| MTP User                    | User is a MTP worker   | X                   | X       | X             | X               | X               |                      |           |
| PTR Entry                   | User can enter and update PTR  | X                   | X       | X             | X               | X               |                      |           |
| PTR Review                  | User can review PTR  | X                   | X       | X             | X               | X               |                      |           |
| PTR Batch                   | User can create and update PTR batches   | X                   | X       | X             | X               | X               |                      |           |
| System Manager Menu         | User can access System Manager Menu  | X                   |         |               |                 |                 |                      |           |
| CORRECT CASE STATUS         | User can access CORRECT CASE STATUS  | X                   |         |               |                 |                 |                      |           |
| CORRECT PROGRAM ELIGIBILITY | User can access CORRECT PROGRAM ELIGIBILITY  | X                   |         |               |                 |                 |                      |           |
| CORRECT REFERRAL / TRANSFER | User can access CORRECT REFERRAL / TRANSFER  | X                   |         |               |                 |                 |                      |           |
| DELETE TICKLER              | User can access DELETE TICKLER   | X                   |         |               |                 |                 |                      |           |
| HF Coverage Correction      | User can access HF Coverage Correction   | X                   |         |               |                 |                 |                      |           |
| TRACK TRANSACTIONS          | User can access TRACK TRANSACTIONS   | X                   |         |               |                 |                 |                      |           |
| Core Applications           | User can access Core Applications  | X                   | X       | X             | X               | X               |                      |           |
| CHANGE ACCESS CODE          | User can access CHANGE ACCESS CODE   | X                   | X       | X             | X               | X               | X                    | X         |
| DISPLAY ELIGIBILITY LOG     | User can access DISPLAY ELIGIBILITY LOG  | X                   | X       | X             | X               | X               | X                    | X         |
| ELECTRONIC POST-IT NOTE     | User can access ELECTRONIC POST-IT NOTE  | X                   | X       | X             | X               | X               |                      |           |
| ELIGIBILITY                 | User can access Eligibility menu   | X                   | X       | X             | X               | X               |                      |           |
| Pending Eligibility         | User can access Pending Eligibility  | X                   | X       | X             | X               | X               |                      |           |
| Residential Worksheet       | User can access Residential Worksheet  | X                   | X       | X             | X               | X               |                      |           |
| Financial Worksheet         | User can access Financial Worksheet  | X                   | X       | X             | X               | X               |                      |           |
| Enrollment/Assessment Fees  | User can access Enrollment/Assessment Fees   | X                   | X       | X             | X               | X               |                      |           |
| MEDS Inquiry                | User can access MEDS Inquiry   | X                   | X       | X             | X               | X               |                      |           |
| Medi-Cal Coverage           | User can access Medi-Cal Coverage  | X                   | X       | X             | X               | X               |                      |           |
| Insurance Coverage          | User can access Insurance Coverage   | X                   | X       | X             | X               | X               |                      |           |
| Healthy Families Coverage   | User can access Healthy Families Coverage  | X                   | X       | X             | X               | X               |                      |           |

|                                       |   |   |   |   |   |   |   |   |
|---------------------------------------|---|---|---|---|---|---|---|---|
| Medical Eligibility                   | User can access Medical Eligibility                   | X | X | X | X | X |   |   |
| Program Eligibility                   | User can access Program Eligibility                   | X | X | X | X | X |   |   |
| Eligibility Tracking                  | User can access Eligibility Tracking                  | X | X | X | X | X |   |   |
| Display Eligibility Log               | User can access Display Eligibility Log               | X | X | X | X | X |   |   |
| Replace Beneficiary ID Card           | User can access Replace Beneficiary ID Card           | X | X | X | X | X |   |   |
| Client Eligibility                    | User can access Client Eligibility                    | X | X | X | X | X |   |   |
| Personal Injury                       | User can access Personal Injury                       | X | X | X | X | X |   |   |
| Application Status                    | User can access Application Status                    | X | X | X | X | X |   |   |
| EVENT TRACKING                        | User can access Event Tracking                        | X | X | X | X | X |   |   |
| APPLICATION STATUS                    | User can access APPLICATION STATUS                    | X | X | X | X | X |   |   |
| ELECTRONIC POST-IT NOTE               | User can access ELECTRONIC POST-IT NOTE               | X | X | X | X | X |   |   |
| GENERATE TICKLER LIST                 | User can access GENERATE TICKLER LIST                 | X | X | X | X | X |   |   |
| HEALTHY FAMILIES COVERAGE             | User can access HEALTHY FAMILIES COVERAGE             | X | X | X | X | X |   |   |
| INSURANCE COVERAGE                    | User can access INSURANCE COVERAGE                    | X | X | X | X | X |   |   |
| MEDI-CAL COVERAGE                     | User can access MEDI-CAL COVERAGE                     | X | X | X | X | X |   |   |
| MEDICAL REPORT RECEIVED               | User can access MEDICAL REPORT RECEIVED               | X | X | X | X | X |   |   |
| MEDICAL REPORT REQ/REC HISTORY        | User can access MEDICAL REPORT REQ/REC HISTORY        | X | X | X | X | X |   |   |
| MEDICAL REPORT REQUEST                | User can access MEDICAL REPORT REQUEST                | X | X | X | X | X |   |   |
| MEDS INQUIRY                          | User can access MEDS INQUIRY                          | X | X | X | X | X |   |   |
| MEDS INQUIRY DISPLAY                  | User can access MEDS INQUIRY DISPLAY                  | X | X | X | X | X |   |   |
| MISCELLANEOUS TICKLER ENTRY/EDIT      | User can access MISCELLANEOUS TICKLER ENTRY/EDIT      | X | X | X | X | X |   |   |
| PERSONAL INJURY                       | User can access PERSONAL INJURY                       | X | X | X | X | X |   |   |
| FOLLOW UP                             | User can access Follow Up                             | X | X | X | X | X |   |   |
| Edit Follow Up Requests and Responses | User can access Edit Follow Up Requests and Responses | X | X | X | X | X |   |   |
| Enter New Follow Up Request           | User can access Enter New Follow Up Request           | X | X | X | X | X |   |   |
| Follow Up History                     | User can access Follow Up History                     | X | X | X | X | X |   |   |
| Respond to Follow Up Requests         | User can access Respond to Follow Up Requests         | X | X | X | X | X |   |   |
| GENERATE REQUESTS/AUTHS/CLAIMS        | User can access Generate Requests/Auths/Claims        | X | X | X | X | X |   |   |
| DISPLAY REQUEST FOR SERVICE           | User can access DISPLAY REQUEST FOR SERVICE           | X | X | X | X | X |   |   |
| PRINT AUTHORIZED REQUESTS             | User can access PRINT AUTHORIZED REQUESTS             | X | X | X | X | X |   |   |
| MEDICAL THERAPY PROGRAM               | User can access Medical Therapy Program               | X | X | X | X | X |   |   |
| CREATE AND TRANSMIT PTR CLAIM         | User can access CREATE AND TRANSMIT PTR CLAIM         | X | X | X | X | X |   |   |
| REGISTRATION                          | User can access REGISTRATION                          | X | X | X | X | X | X | X |
| EDIT DUPLICATE/BAD RECORD             | User can access EDIT DUPLICATE/BAD RECORD             | X | X | X | X | X |   |   |
| EDIT CASE NUMBER                      | User can access EDIT CASE NUMBER                      | X |   |   |   |   |   |   |
| PATIENT REGISTRATION/EDIT             | User can access PATIENT REGISTRATION/EDIT             | X | X | X | X | X |   |   |
| PENDING TRANSFERS                     | User can access PENDING TRANSFERS                     | X | X | X | X | X |   |   |
| REGISTRATION DISPLAY                  | User can access REGISTRATION DISPLAY                  | X | X | X | X | X | X | X |
| SYSTEMS MAINTENANCE                   | User can access SYSTEMS MAINTENANCE                   | X | X | X | X | X |   |   |
| MANAGEMENT REPORTS                    | User can access MANAGEMENT REPORTS                    | X | X | X | X | X |   |   |
| Case Load - Report                    | User can access Case Load - Report                    | X | X | X | X | X | X |   |
| SAR – Report                          | User can access SAR – Report                          | X | X | X | X | X | X |   |
| MTP – Report                          | User can access MTP – Report                          | X | X | X | X | X | X |   |
| Provider – Report                     | User can access Provider – Report                     | X | X | X | X | X | X |   |
| Miscellaneous – Report                | User can access Miscellaneous – Report                | X | X | X | X | X | X |   |

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|---|---|---|---|---|---|---|--|--|
| Los Angeles – Report ( <b>ONLY FOR LA</b> ) | User can access Los Angeles – Report                  | X | X | X | X | X |  |  |
| User Management                             | User can access User Management                       | X | X | X | X | X |  |  |
| User Security                               | User can access User Management – User Security       | X |   |   |   |   |  |  |
| User Unavailability                         | User can access User Management – User Unavailability | X | X | X | X | X |  |  |
| User Availability                           | User can access User Management – User Availability   | X |   |   |   |   |  |  |
| Provider Registration                       | User can access Provider Registration                 | X |   |   |   |   |  |  |
| Caseload                                    | User can access Caseload                              | X | X | X | X | X |  |  |
| Caseload Maintenance                        | User can access Caseload – Caseload Maintenance       | X | X | X | X | X |  |  |
| Caseload Transfer                           | User can access Caseload – Caseload Transfer          | X | X | X | X | X |  |  |