
WEB MESSAGES ENHANCEMENTS
as of 02/09/09

System Maintenance Change Request
SMCR 1011
(IR200709-1011)

DRAFT

AMENDMENTS

Amendment #	Page#	Description	Date
1.			
2.			

DRAFT

TABLE OF CONTENTS

AMENDMENTS	II
TABLE OF CONTENTS	III
1 INTRODUCTION	5
1.1 PURPOSE	5
1.2 SCOPE.....	5
1.3 DEFINITIONS, ACRONYMS, AND ABBREVIATIONS	8
1.4 OVERVIEW.....	8
2 OVERALL DESCRIPTION.....	ERROR! BOOKMARK NOT DEFINED.
2.1 ASSUMPTIONS AND DEPENDENCIES.....	9

DRAFT

List of Tables

Table 1-1, Definitions, Abbreviations and Acronyms 8

DRAFT

1 INTRODUCTION

1.1 PURPOSE

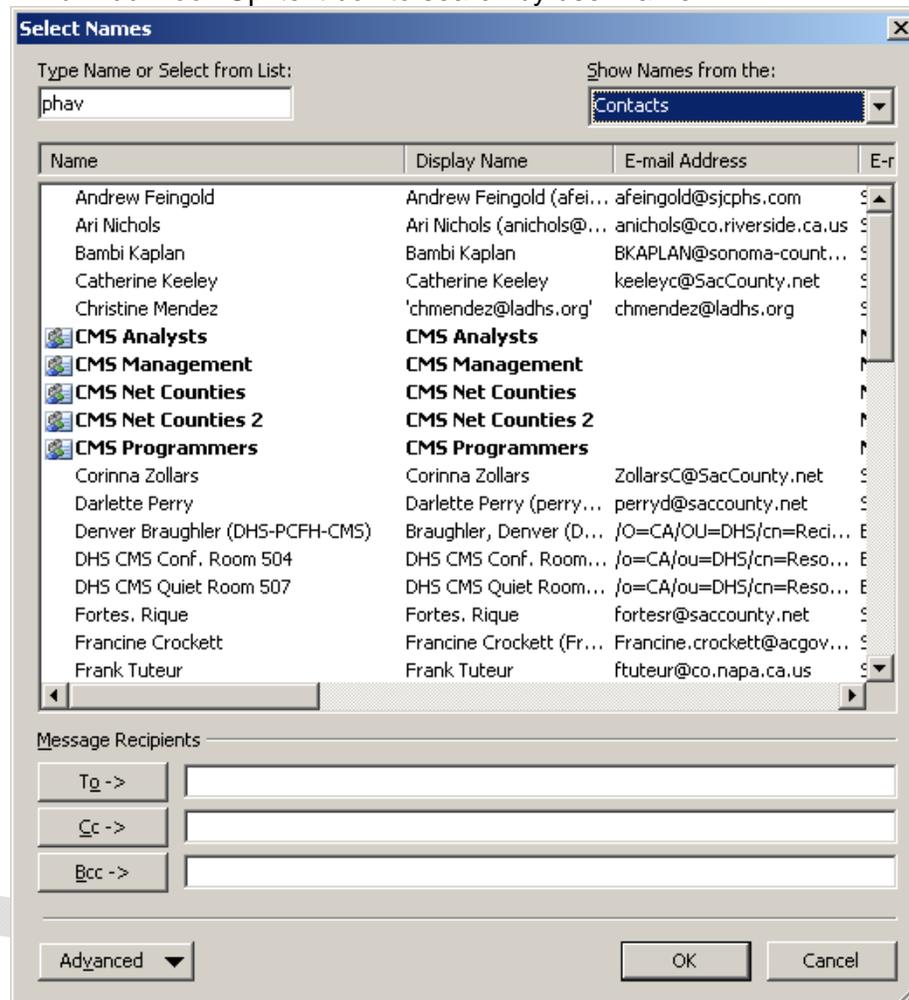
This project is to address the listed enhancements and defects for the Web Messages module.

1.2 SCOPE

Make the **Web Messages** module more user-friendly and consistent with the Web Correspondence module and streamlined with existing system modules:

1. Create 'Draft' folder to hold draft messages
 - a. The folder will have a counter for all draft messages
 - b. Draft messages cannot be moved to other folders
 - c. If the user navigates away from an unfinished draft web message, the System will display the following message options:
 1. "Save the draft"
 2. "Disregard draft and continue"
 3. "Cancel"
2. Create custom groups within Web Message module (Distribution Lists).
3. Create ability to mark web messages as 'unread'.
4. Don't allow web message replies and forwards to grow in subject line:
Re:Re:Fwd:Re:Re:Re
5. Add * symbol [style indicating required field] next to the Subject line.
6. Add label name to the folder icon.
 - a. May need to expand the toolbar, or create a second row.
 - b. Use the correct icon to identify the function for creating new folders.
Please ask Denver.

7. We want to emulate the distribution method, look, and feel used in MS Outlook.
 - a. Default the county distribution list to user's current county when selecting Recipients.
 - b. Add 'Look Up' text box to search by user name.



8. Defect: When the mouse cursor is on the subject line or body of the message, the distribution list pops up when you hit <ENTER> key.
9. Defect: In the 'Sent' folder, display the names of the Recipients instead of the sender (which is you).
10. Add ability to forward attachments. Please see Denver regarding the attachment to the old message that contains the attachment. Leave the attachment at the top.
11. Add the county name in parentheses next to each user so Regional Office users will know where the users are from

12. "Permanently" delete web messages. When the user deletes web messages within the 'Deleted' container, the messages are actually moved to a different folder that is not seen by the users.
13. Auto-save should not prevent page timeouts if implemented correctly using AJAX.
14. Provide a live character counter to track length of the body of the message. As the user enters text, the counter should count down and display the number of available characters that be used.
 - a. Once the character count has hit its maximum limit, display a message to indicate the character limit has been reached.
 - b. Need to apply the validation if a user tries to paste a large number of characters to the body of the message.
15. Use AJAX query to display recipient names
 - a. Enable the 'To' text box to allow users to type in the last name + first name of the user.
 - b. So when the user types "Smith" in the 'To' text box, the system will filter and display all the names that begin with "Smith" in a drop-down list. Each name should have the users' legal county in parentheses.
16. Add the 'Add new folder' icon at the top of the folder list
17. Enable the ability to right-click on a folder to rename or delete
18. Dynamically increase the height of the "To" and "CC" list when recipients are added.
19. Rename the 'Send/Receive' button to 'Send'
20. Add a 'Next' and 'Previous button in the Read Message screen so users can read the next of previous message
21. Add page selectors in the 'Inbox' and have each page display 25 messages.
22. When creating new web message, display the 'Send', "X" and "print" buttons. This would be less confusing for the users.

1.3 DEFINITIONS, ACRONYMS, AND ABBREVIATIONS

Table 1-1 lists the definitions, abbreviations and acronyms that may be used within this document:

Table 1-1, Definitions, Abbreviations and Acronyms

Term	Definition
CCS	California Children's Services
CIN	Client Index Number
CMS Net	Children's Medical Services Network
SAR	Service Authorization Request
SMCR	System Maintenance Change Request
MTU	Medical Therapy Unit
MEDS	Medi-Cal Eligibility Data System

1.4 OVERVIEW

This project is to address the listed enhancements and defects for the Web Messages module

1.5 ASSUMPTIONS AND DEPENDENCIES

1. This SCMR uses the DHS web design standards
2. This has the same “look and feel” of the Web Correspondence module

DRAFT