

MTP Program Enrollment Webinar
 Questions and Answers
 March 24, 2010

No	Question	Answer
1	How can we see questions/answers from Webinar that started at 8:00?	We'll post them on the CMS Net Website.
2	Please provide link to the website.	The CMS Net Website is: http://www.dhcs.ca.gov/services/ccs/Pages/default.aspx
3	Is this screen going to be available to only supervisors?	(Referring to medical information) No, there will be no restrictions by supervisor.
4	For treating dx, what if you don't know the number?	Treating DX is not required.
5	Is the managing physician the physician who determines the primary dx?	This is a case management question.
6	The conference due date should not be linked to therapy frequency as there are many exceptions to this "rule". Can this be changed?	The Conference Due date is not linked to frequency. I believe a question was asked about not linking the Medical Report Due to the frequency. We can consider this as an enhancement on a later date.
7	If you navigate away from the registration screen and don't save, will it prompt you to save?	No, it will not
8	Will we be able to generate reports on which of our clients have IEPs?	Yes. We do not currently have a report like this but if a request is sent in it can be considered as an enhancement.
9	What is the difference between the information to be entered in the "Requested next med report" field and the "Date of med report" field?	In the manual it states the following: Requested Next Med report: Enter the most recent date that MTU has send a signed Release of Information requesting a current medical report from the prescribing Physician. Date of Medical Report: Enter the date of the most current medical examination/report from the managing physician.
10	When it's a new client, is it safe to use the first day that the child was opened to us? (Referring to IEP date)	Cannot answer that question. This is a question should be responded to by CMS MTP Consultants.
11	Rather than adding a school to the state list thru Provider Registration, can you just add an "other" category, then the name of the school can be just entered under comments? Charter schools are often changing names.	We do not have any more room on the screens to add additional fields. All types of schools have been added to the table for selection. If you add them to the table other counties/user may select them as well for other cases.
12	Can you add in a contact person info in that LEA area?	Yes, you can add the name of a LEA contact using the Provider Registration module in CMS Net Web
13	When you say auto populate the Dx to legacy is it only on the MTP registration or even the Patient registration?	The DX will not auto populate to MTP web registration. Only patient address, primary addressee and other address will auto populate from the legacy Patient Registration.
14	What if you have multiple releases? Can you record multiple agencies?	Are you referring to consents? If yes, you can enter more than one.
15	If we have an unassigned therapist, are we able to input Rx due dates?	Yes
16	What if we have client Vendored for PT treatment and need to assign at MTU to PT for equipment follow up?	You would put the Vendor in the Therapy Services screen and the therapist in the DME screen for follow up.
17	What if a client sees multiple therapists during a month or PTR billing period? Our county tends to change assignments alot and this would be alot to update every time in order to generate PTR's?	The PTR allows a user to enter therapist outside the assigned therapist but the Therapy Services screen only allows entry of one OT and one PT assigned therapist.
18	What if you have a frequency of 1x/week x 4 weeks to establish a home program then 1x/6 months there after?	The frequency screen only allows one OT and one PT frequency to be captured at a time.
19	Can you give us a list of required fields/screens that we need to fill in to generate PTR'S?	Yes, they are currently available on the CMS Website, click on CCS, CMS Net, New/Upcoming projects, Q&A.

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		We will also be adding them to the MTP Manual
20	When a SAR is issued, will it post to the client's DME tracking screen?	No, but it will list the Auth # drop down list for selection.
21	Is the DME tracking linked to the SAR process?	Not currently, but we can consider it as an enhancement
22	Is there a DME tracking report for an entire MTU that can be generated? Our county requires us to do a report on this and it would be helpful to use this system to do that.	Not currently, but we can consider it as an enhancement
23	Does annual review date auto populate from legacy? That is something that is done at our admin office.	Not currently, but we can consider it as an enhancement
24	Are therapist assignments linked to the conference scheduling?	Not currently, but we can consider it as an enhancement
25	Will split frequency (1x/wk for 3 months and then 1x/month for 9 months) be possible for a specific fxy?	See #18
26	For dependent counties SRO will still determine tx dx?	Yes
27	In the future will the SAVE button prompt you to save?	No
28	What is the definition of managing physician?	Either a CCS Conference MD or a private physician. The managing physician manages therapy and writes the prescription for therapy.
29	If managing physician is not on list, such as child followed by ortho in SCC/ or non-paneled HMO MD , can we add name?	The provider list includes every kind of provider. You will continue to have the ability to add providers through the Provider Registration screen.
30	Can we put in comments re status of DME?	There is a comments box included on the DME screen.
31	Will the CCS legacy registration information auto populate into the MTP registration?	There will be a conversion of the existing data from Legacy but the only fields that will auto populate are the address fields.
32	In the training environment the therapist Rx date is required, if not an error message appears. Is this a bug?	We have an enhancement in place to correct this issue. The training environment is to be used by LA users only at this time. After the application is rolled out on Monday 29 th the training environment will be open to all users.
33	Can we generate a report somehow to show all the expired Rx's or treatment hrs assigned to a particular therapist? Can you show us how to do this?	We can create any report as long as the field is present and the data is entered by the users. Submit a request and we can work with you to create the report.
34	Please send out information on tomorrow's webinar for courtesy cases.	The information has already been sent out to the county administrators.
35	Are we still going to be able to generate a case load list?	Yes.
36	When will the MTP module be up and running?	March 29, 2010
37	Is there a way to generate a report that will let you identify when a therapist has evaluations due?	Yes and if it isn't complete enough let us know.
38	What level of security is needed add or update a school on the provider registration?	County System Administrator
39	Is there going to be training for pulling the different reports?	No, the reports are very simple to run.
40	So everything we entered into Legacy now we have to do it here, correct?	Yes except the transmission process.
41	If the managing physician wants the child to return to MTC prior to the 6 mo. or 12 mo. auto-populated return day?	I'm sorry I don't understand the question.
42	You mentioned a patient list that was sent out earlier. We haven't seen that in Tulare County. Do you know who it was sent to?]	We will resend it.
43	How do we add a therapist if they are not listed?	The same process you do today.
44	When do you expect the enhancements to be completed? And are there definitions of an of these codes, details?	No time frame Definition of what codes?
45	Is the medical review update required on an annual basis in the MTP module?	We do not have a medical review date. Only a OT and PT RX date which is not required.

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46	Who did you send the reports to regarding data needing to be updated for this conversion process...i.e. to the Therapy Supv, CCS Admin. Etc?	All chief therapists, independent therapist and dependent therapist through list serv.
47	Will the reports be available in CSV format or excel?	The reports will be available in PDF, Excel and CSV.
48	How do you handle a child whose managing physician is different for each discipline; ex. if the MTC physician has referred child to hand specialist who is now recommending a treatment plan.	We have three fields for tracking physicians. Managing, Supporting and Private.
49	When demographic info is modified in Legacy System, does it automatically modify it in the MTP web?	Yes
50	Can we update the SAR users prior to Monday?	The MTP user role will not be available in CMS Net web security until implementation on March 27 th .
51	Are we completely getting rid of the legacy system?	Only the screens and fields relating the Medical Therapy Program.
52	What is the time line for getting the info. from the excel spreadsheet that was sent to us changed so we can print out PTR's?	We are going live on Monday 29 th . We would prefer to have the data updated before the conversion.
53	Will there be a way to trace when things get deleted? What if something gets accidentally deleted by another user?	Not easily.
54	On the Report section, What does the "begin" and "end" date refer to?	The period of time the report is pulling the data to and from.
55	For dependent counties SRO will still determine tx dx?	This process will not change.
56	What is the definition of managing physician?	See #28
57	Is there a way to scroll through all the clients assigned to my MTU without having to enter each name individually? I do this on an Outlook database and it is very helpful to be able to quickly scroll through each patient's information.	Yes by selecting the county and the MTU.
58	What would you suggest for us to do regarding face sheets for new clients until your office creates a "nice" one?	Print out the Patient Registration Face sheet.
59	The only thing that merged onto Legacy is address change? If so, that means we have to input anything we change on both Legally and MTU Online?	The only data auto populated from legacy is the address. I don't understand the second part of this question. MTU Online has no relationship to the CMS Net Web MTP module. If your county wants administrative reports and PTRs generated you will need to use the CMS Net Web MTP module as well as MTU Online for clinical tracking.
60	We often have short term active (i.e. 1x/week x 4 weeks) for the home programs and then go to monitor there after. How will we do that? Do we have to go in and change the frequency after the 4 weeks are up?	You may change from treatment to monitor. Yes you will have to go in and update the Frequency screen.
61	Will we still be billing PTR's in legacy?	You will create the PTRs and batch PTRs in the MTP CMS Net web module, the transmission is still done in legacy the webinar is today at 1pm
62	If you change the MTU in the assignment screen does it change on the registration or Med Elig screen?	No
63	In the future, will the screen prompt the user to save prior to navigating to the next page/screen?	No
64	Is there any easy way to update needed information in legacy so all the required info is there for PTR'S? Some counties are large and information sent is confusing and will take much time sorting all of it out.	The PTR data will show up in the web. No additional entry is required for PTRs. All counties will be required to go into the web and verify and validate the data converted is correct.
65	What to do if you see children in another county?	If the MTU is in another county the MTU county has complete access the CMS Net MTP web based module and the legacy county will have access to everything else.

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66	We received our County data last week, but the treatment frequency was not included in this data. Will the treatment frequency currently entered in legacy in CMS Net MTP Module be auto populated during this weekend's transition?	We will look into it.
67	Is there any way that we could still print an MTP Registration facesheet?	We are in the process of creating a new MTP Face sheet for print.