

This Computes!



**Department of Health Services
Children's Medical Services Network
(CMS Net) - Information Bulletin #207**

Notice Of Actions (NOAs)/Denial Letters Issued to Healthy Families (HF) Subscribers

HF health plans are not capitated for services to treat a subscriber's CCS eligible medical condition. Such services are specifically excluded from the HF plans' scope of benefits. NOAs or Denial Letters on requested services that are issued to HF subscribers should not include language instructing a provider to seek authorization of and reimbursement for the services from the HF plan unless the denial is because the HF subscriber does not have a CCS eligible medical condition.

When CCS denies services for a HF subscriber who is medically eligible for CCS when the provider is not CCS approved or the request for authorization has not been submitted timely to CCS, the denial letter or NOA should not include language referring the provider to the HF plan for authorization or payment.