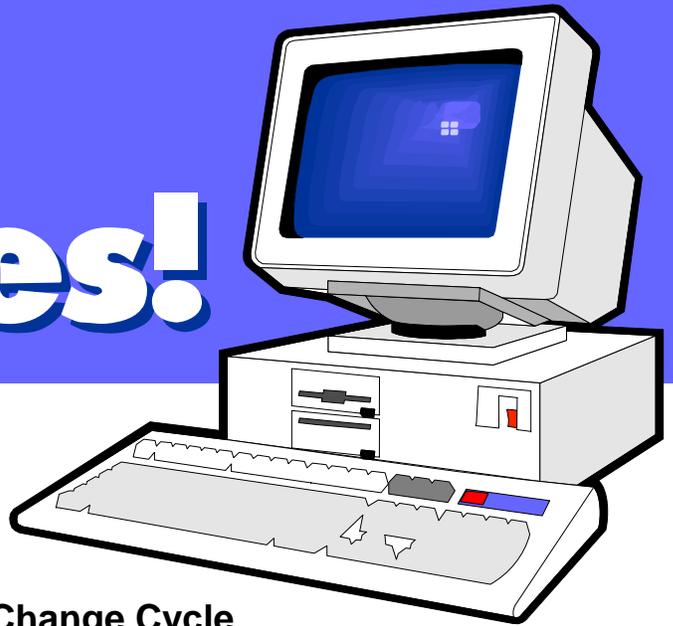


This Computes!



Department of Health Care Services
Children's Medical Services Network
(CMS Net) - Information Bulletin #238

December 2007 Change Cycle

The following is a list of CMS Net System changes included in the December 2007 Change Cycle:

NPI – National Provider Identifier:

Effective December 20, 2007 the following rules are established:

- If the user attempts to modify the end date for an existing SAR issued with a Medi-Cal Provider ID and the Medi-Cal ID is cross referenced to an NPI, the system will display a message that modification is not allowed.
- If a user attempts to modify the end date for an existing SAR issued with a Medi-Cal Provider ID and the Medi-Cal ID is not cross referenced to an NPI, the system will allow the modifications as defined in the existing business rules. When a SAR is issued to a provider with a Medi-Cal Provider number the Medi-Cal Provider number may continue to be used on the SAR until the provider obtains an NPI number.
- When a new SAR is entered for a provider who has **both** a NPI and a Medi-Cal Provider number, the SAR will be issued to the NPI number. Even if you enter or search for a Medi-Cal number the NPI number will appear.

CMS Net Web

Omit Narrative History: Narrative length can go on for several pages. This change will reduce the redundancy and length of narratives users scroll through to read the original narrative. SAR history is available on the History tab.

Denial and Cancellation Letters and NOAs: Added the special instructions button to the free text area of the denial and cancellation letters. A user may now select from special instructions to add standardized text to a letter or NOA.

SARs: Removed the County ID due to the Personally Identifiable Information (PII) to avoid security risks. The County ID will remain viewable on the system but will not transfer to the printed SAR.

Modified Special Instructions: Denti-Cal will determine for CCS whether this child is medically eligible for dental/orthodontic services. If services are denied, the family may appeal by following the instructions on the back of the denial notice sent by Denti-Cal.

Added standard text to SARs: Please refer to the Medi-cal website www.medi-cal.ca.gov regarding billing instructions utilizing your National Provider Identifier (NPI).

CMS Net Legacy

Cancelled Correspondence Automatic Narratives: When a user cancels a letter the system will generate an automatic narrative without the user intervention.

Q&A's

Q: CCS authorization was issued with my NPI provider number; however, I am planning to continue to bill using my Medi-Cal number. Will my claims process using the CCS authorization?

A: Yes, until you are notified that you must solely bill with your NPI, you may continue to bill with your Medi-Cal number as long as the Medi-Cal provider number you bill with is linked to the NPI on the CCS authorization.

Q: I have a CCS authorization issued to my Medi-Cal provider number, however, I will be billing with my NPI, will the CCS authorization work on my claims?

A: Yes, as long as the NPI you are billing with is linked to the Medi-Cal number on the CCS authorization that authorization will work on your claim.

Q: I have a CCS authorization issued to my Medi-Cal provider number, I have registered my NPI with Medi-Cal, however, I require an extension, can my existing authorization be extended?

A: No, if you require extending the dates a new authorization will be required to either cover the extension dates or the entire service period if your authorization is for inpatient services. This new SAR will be issued using your NPI

Q: I have a CCS authorization issued to my Medi-Cal provider number, I have NOT registered my NPI with Medi-Cal, I require an extension, can my existing authorization be extended?

A: Yes, this authorization can be extended and it will continue to contain you Medi-Cal provider number. However, you should register your NPI as soon as possible.

Q: I have a CCS authorization issued to my Medi-Cal provider number, I have registered my NPI with Medi-Cal, however, I require additional services, can this authorization be modified?

A: Yes, as long as the authorization is not being modified to extend the authorized dates additional services can be added to the existing SAR.