

# This Computes!



Department of Health Care Services  
Children's Medical Services Network  
(CMS Net) - Information Bulletin #262

## Narratives/Case Notes Access

**The CMS Net system will restore Narratives/Case notes access and update features. The restriction preventing a county from entering a case note/narrative on another county's case will be removed and implemented in the June 28<sup>th</sup> Change Cycle.**

The Case Notes module implemented a change that restricts any county from entering narratives/case notes on another county's case.

The ability to enter a narrative in Case Notes for another county's case will be restored:

- during case transfers;
- for communication between counties when more than one county is involved in a case; and
- for any other case management situations.

This will enable counties to communicate and coordinate essential services. Ultimately, the children and families are provided with better case management.

Any questions, please contact the CMS Net Help desk at (916) 327-2378. Thank you.