

# This Computes!



**Department of Health Care Services  
Children's Medical Services Network  
(CMS Net) - Information Bulletin #373**

## **Program and Client Eligibility Updates**

The past several change cycles we have implemented changes to ensure eligibility data is entered correctly. During the update process we identified 37,000+ cases (all statuses) with incorrect Program and/or Client Eligibility periods. On Friday, September 9th, we will run an automated process to correct these inaccurate records.

Even though the process is automated, some records will require manual review and correction. We will work directly with the counties to resolve the eligibility discrepancies. Please contact Julie Rundall at [Julie.rundall@dhcs.ca.gov](mailto:Julie.rundall@dhcs.ca.gov) or call 916 327-2295 if you have questions regarding this data update.

Listed below are the some of the inaccuracies identified:

- Overlapping program periods
- Duplicate program eligibility dates
- Two program eligibility periods with the same begin or end dates
- Program eligibility begin date without an end date
- Program eligibility end date without a begin date
- Program eligibility period without an associated client eligibility period
- Invalid gaps in the client eligibility period(s)
- Invalid gaps in the program eligibility(s)

Thank you in advance for your assistance.