

# This Computes!



## Department of Health Services Children's Medical Services Network (CMS Net) - Information Bulletin #379

### WHEN TO USE CLOSURE REASONS NEG1 OR RES3

In order to reduce the number of calls on the helpdesk regarding transfer closures, please review the usage criteria for NEG1 or the RES3 closure reason.

NEG1 – Negotiated transfer to another county.

**This closure code will allow the program end date to remain unchanged.**

*Note: Please refer to NL: 15-1207 regarding case transfers between counties.*

Use RES3 - Residence established outside the county.

**This closure code will end the program period.**

*Note: Family moved from the county without further notification.*

Please disseminate this information widely. Please contact the helpdesk at (866) 685-8449 or [cmshelp@dhcs.ca.gov](mailto:cmshelp@dhcs.ca.gov) prior to closing the case if you have questions or need further clarification regarding use of either of these closure reasons. Thank you.