

This Computes!



**Department of Health Care Services
Children's Medical Services Network
(CMS Net) - Information Bulletin #446**

TELEHEALTH CODES and MODIFIERS

The purpose of this information bulletin is to advise the CCS Program and GHPP staff of code additions to the CCS Program Service Code Groupings (SCGs) for telehealth services:

1. Effective April 21, 2014, the CCS Program SCGs have been updated to include all codes for reimbursable telehealth services. The CMS Net user may cross check requests for telehealth codes against the list in the Medi-Cal Provider Manual. See reference (1) in Reference Section on page 2.
2. There is no change to CMS Net authorization of medically necessary diagnostic and treatment services – including requests for telehealth services.
3. SCG 01 includes all telehealth service current procedural terminology (CPT) codes listed in the Medi-Cal Provider Manual, including the Q3014 (originating site) and T1014 (originating site and distant site). Note:
 - SCG 02, 03, and 07 include SCG 01.
 - SCG 09 is authorized with SCG 01. See This Computes #129.
 - SCG 10 is authorized with SCG 01. See This Computes #186.
4. SCGs 04, 05, 06, 11 and 12 have been updated with all telehealth codes.

5. SCG 08 contains unique codes (including telehealth codes) for Federally Qualified Health Centers (FQHC), Indian Health Clinics, and Rural Health Clinics (RHCs). SCG 08 will not change. See This Computes #427.
6. For all SCGs, the telehealth modifiers GT and GQ are not included in the SCGs. The modifiers are neither requested by the provider nor authorized by program staff. GT and GQ modifiers are used by the provider in the Medi-Cal claims process for telehealth services.

References:

1. [Medi-Cal Provider Manual](#), Medicine: Telehealth
2. Medi-Cal Provider Manual, [Modifiers: Approved List \(modif app\)](#)
3. The California Children's Services (CCS) [Numbered Letter](#) (NL) 14-1213 regarding Telehealth Services for the CCS Program and GHPP.
4. The Department of Health Care Services' [Medi-Cal and Telehealth](#) webpage: This webpage also has links to Frequently Asked Questions (FAQs) about billing for Medi-Cal telehealth services, telehealth resources, and the telephone number for the Telephone Service Center.