

This Computes!



**Department of Health Services
Children's Medical Services Network
(CMS Net) - Information Bulletin # 45**

CMS Net Help Desk Support Hours

The hours for the CMS Net Help Desk are from 7:00 a.m. to 5:00 p.m., Monday through Friday. There is no coverage on Saturday. Please leave a message or email your questions should you have problems during non-business hours. You will receive notification back during normal business hours.

HELP DESK HOURS

📞 Monday through Friday 7:00 a.m. – 5:00 p.m.

CONTACT INFORMATION

📞 Phone: (916) 327-2378 or toll free (866) 685-8449

📠 Fax: (916) 327-0997

✉ Email: cmshelp@dhs.ca.gov

EXTENDED SYSTEM AVAILABILITY

With at least 48 hours prior notice CMS Net can be made available to users during non-business hours, however, there will be no on-call support. Please contact the Help Desk to make arrangements.