

This Computes!



**Department of Health Care Services
Children's Medical Services Network
(CMS Net) - Information Bulletin #455**

August 7, 2015 Change Cycle

The CMS Net applications will be down at 5:00 p.m. on Friday, August 7th through 6:00 a.m. Sunday, August 9th. This update will implement changes included in the August 2015 change cycle further described below:

Service Authorization Request (SAR)

- Modified SAR processing to allow the provider type (Medical/Dental/SCC) to be changed on a Pending SAR.
- Changed the name of Reporting Category to Funding Category

Case Notes

- Modified system rules to disallow entry of a case note on a deleted referral from Referral Tracking
- New subject codes added to the drop-down list: Family Navigation, Grievance, Intensive Care Coordination, Release of Information Received and Release of Information Sent.

Referral Tracking

- Modified system rules to disallow deleting or editing of another county's referral.

Web Messages

- Modified ordering on user created web message folders. They will now display in alphabetical order.

Registration

- Modified system rules to disallow deleting or editing of another county's referral.
- Remove incorrect system validation for mother's age.

- Resolved issue where desired CIN is not showing up as a result to link case to, as long as the SSN is entered in.

Provider Registration

- Correct Provider Registration address validation issues.
- Correction to allow a backslash “/” entry in the address fields. Previously once saved the address could no longer be edited.

User Security (Impacts County System Administrators, Administrators Plus and State Administrators Only)

- Added ability to deactivate and inactive user status.
- Added system validation check for activation date field when reactivating an “inactive or deactivated” user. Activation date is required before saving.
- System defaults the job title to be type ‘user’, when reactivating a deactivated user.
- Home page displays the security template of user (this applies to all CMS Net users).

Reports

- User can run reports for counties if that particular County is added to the User’s profile as additional counties. Some Reports include:
 - Series Letter Activity Report
 - Reports - Medical Review Less than 91 days
 - Reports - Pending Cases with Medical Eligibility
 - Reports - Monthly Transition Planning
 - MTP – Monthly MTU Statistics
 - Registration – Medical Home Summary by Caseload
- Legacy GHPP case records information has been converted to reports available on web. GHPP users may generate a Legacy Authorization Details or Correspondence Details report.

Security

- Updated system message on bottom of Homepage to display that the Password field is case sensitive.

Correspondence

- Updated G-34 and G-36 application letters to include the Department of Health Care Services standard Notice of Privacy Practices (NPP)
- Added a text box for ‘free-text’ entry when the ‘Notice of Privacy Practices (NPP) - HIPAA’ correspondence is selected.

Caseload Transfer

- Correction to transfer logic to allow manual caseload transfers to over-ride the target limit set to zero or a daily limit set to zero.

Provider

- Increased license number field from 9 to 25 in accordance with new policy number expansion by Medi-Cal Provider Enrollment.

Provider Electronic Data Interchange (PEDI) - Impacts System administrators only

- User Management:
 - Correction to defect on User Management when system was not saving new account creation after selecting another User ID when ID selected already exists.
 - Correction when entering information in pretty case, it was saving in uppercase. Not data will be saved in pretty case.
 - Correction to system validation when a User ID's contains a space. They were previously not allowed to set a Secret Question/Answer combination.
 - Resolved error 500 issue caused by number of provider records being displayed.
- Domain Management:
 - Correction to "Error 500" when clicking on Domain tab. This was related to handling the number of provider records in the Domain.
 - Correction to always display liaison's info even if their password is expired.
 - Added a Comments section to store information related to the user account.
 - Added ability to find user in Domain Management to add as liaison.
 - Allow pretty case in Liaison Name to be saved. Currently, after saving, pretty case converted to UPPERCASE.
 - Updated to display the liaison's email address instead of the mailing address.
 - Updated to make Secret Question/Answer a page to navigate to rather than a pop-up.
 - Liaison contact information should always be visible on Domain Update page, whether liaison account is active or inactive.
 - Added Domain ID to Domain Management screen
 - Filter inactive domains from search, added a check box to include if selected.

- My Profile:
 - On user profile page, display the liaison information for users to know who their liaison(s) are: name, address, phone, email address.
- User Management:
 - Under the "Domain Contact Information" that displays the liaison's info, display the liaison's email address as well.
 - Role: when updating a regular user to be a liaison, allow ability to also update work address directly from this screen.
 - Added "Entered in error" as a new Suspend Reason
- User Search
 - Correction to background Fix background on PEDI User Search Result Header. Looks gray and pixilated.
 - Correction to search if user's name has an '. It was previously not searching for this special character.
- PEDI Client Header
 - Added name of Medical Therapy Unit (MTU) when the client has an MTU assignment in CMS Net.
 - Added MTU status to the client header to display if case is opened, closed or on hold to Medical Therapy Program

If you have questions, please contact the CMS Net Help Desk at cmshelp@dhcs.ca.gov or call (866) 685 – 8449.