

This Computes!



**Department of Health Care Services
Children's Medical Services Network
(CMS Net) - Information Bulletin #459**

October 9, 2015 Change Cycle

The CMS Net applications will be down at 5:00 p.m. on Friday, October 9th through 6:00 a.m. Monday, October 12th. This update will implement changes included in the October 2015 change cycle further described below:

Follow-Up Module

1. The Follow-Up Module has been transitioned from CMS Net Legacy to CMS Net Web. County users will be able to assign and respond to Follow-Up requests within their county. Functionality includes the ability to:
 - a. Enter, edit, delete and reassign Follow-Up requests.
 - b. Search and update Follow-Up requests.
 - c. Track action items assigned to the county users through the Follow-Up requests.
 - d. Send notifications through Web messages for all Follow-Up to the users in their own county.
2. Follow-Up module provides a reporting feature where users can extract reports of Follow-Up requests in pending, completed or no action status assigned to them or other users in their own county.
3. Access the Follow-Up module manual by clicking the manual's hyperlink in the top right corner within the CMS Net application.

Case Alerts

Case Alerts has been added as a menu selection under the Program Module's hyperlink. The module has been updated to include "Next Patient" and "Previous Patient" buttons which will allow the user to view, add, or delete Case Alerts for multiple clients consecutively.

Correspondence

Free Text Comments Entry

Free text comments in the Interview Letter will no longer carry over to other attachments such as Program Services Agreement, CCS Consent for MTP Services, Income Statement, Health Insurance Form and the Notice of Privacy Practices.

Provider Search Results

When creating correspondence, the Specialty type(s) for Paneled Providers and the Special Care Center (SCC) type for SCCs will now display.

Eligibility

Fees Screen

If fees are due and the case is closed for negotiated transfer, the balance due will be transferred to the receiving county. Any payments received in the originating county will be added under receiving county's Enrollment Fee Reduced Amount (to reduce the balance due by the amount received).

Registration

Addressee Tab

While creating letter addressee for SCC, instead of looking at the Relationship of the contact, the system will now look at the Addressee Type of the contact to determine whether the client has an assigned SCC.

Patient Info Tab

Modified the pseudo SSN field to accept all values ending with "Q" or "P". MEDS has made programming logic to allow for the "Q" and will begin sending them approximately November 2015 when the "P" values run out according to their estimates.

User Security

Corrected the defect when the current logged in user changed their job title and saved it. The change did not reflect on the 'Home Page' immediately. Now when the current

logged in user changes their job title it is immediately changed and visible on the 'Home Page'.

Caseload

Caseload Transfer Screen

- Added caseload name after the caseload code where caseload selection is displayed.
- Added new search criteria - Status, to the Search by Client section.
- Added ability to search by alpha as the Search by Alpha Name Range section.
- Added Caseload Transfer Results PDF report after a successful permanent transfer.
- User may choose to print or save report.

Caseload Maintenance Screen

- Added caseload code after caseload name display.
- Corrected Admin check-box defect. When Admin check box is checked, it will remain checked.

Caseload Distribution Rules Screen

- New screen that allows County System Admin & Plus users to create, modify, and delete caseload distribution rules and also to print the rules.
- When distribution rules are set up for a county, CMS Net will distribute cases automatically based on these rules, if a case is pended in Registration or opened to a MTU in Medical Therapy.
- County System Admin & Plus users also have the option to redistribute cases based on the rules using the Distribute Cases button.

Caseload Distribution Manuals

- The new Caseload Distribution manual is available in the Manual link within CMS Net.
- Caseload sections have also been added to Registration manual.

Provider Management

The CMS Paneling Dates section will sort by the Paneling Provider Status first, then by Start Date and then by Stop Date.

SAR

- Updates to the SAF logic to discontinue creating a SAF update when a NOA – SAR is updated or reissued. Previously when user updated or reissued a NOA – SAR, used for denial, the SAR was updated with the new letter information. This

triggered an update to the SAF (Medi-Cal and Dental). However, since the SAR was already present in the FI, the agency reported an error. With this fix, the SAF will not be updated when user updates or reissues a NOA – SAR.

- Resolved an issue where SARs could not be approved for providers with multiple entries for their NPI.

Reports

MTP Master List Report

Modified report to include additional fields: CIN/Medi-Cal#, DOB, CCS Eligibility Status, MTP Primary DX, and MTP Treatment DX.

Caseload Summary Report

- Corrected the Caseload Summary Report to work for all counties. Previously, it was only working for Los Angeles County.
- Caseload Summary Report for Los Angeles County also added to “Los Angeles Reports” submenu.

Financial Appointments by Team Report

Renamed to Financial Appointments by PFSW in the Reports menu under Los Angeles Reports. Search now requires a date range and the following is displayed in the reports: Number of appointments for each date and name of each person who has the appointments. Report displays names across the top and dates in the first column. Totals per row and column are also provided.

PEDI

Daily Activity Report (Case Management)

Name will now be displayed as Last Name, First Name on the report. Viewing report in HTML will make the report results open in a new window. When report is sorted by Client Name, the sort will be applied to the client’s last name.

If you have questions, please contact the CMS Net Help Desk at cmshelp@dhcs.ca.gov or call (866) 685 – 8449.