

Complete List of HIS Alerts that affect CCS

| Alert # | F or W | Action | Alert Text | CCS/GHPP Generating Transaction | Comments |
|---------|--------|--------|--|---------------------------------|--|
| 01 | F | REJECT | DUPLICATE SSN AND CARRIER CODE FOUND | HI39 | Error is generated when more than one HI39 transaction for the same client and insurance carrier is transmitted to HIS on the same day. Note: If multiple HI39 transactions for the same client and insurance carrier are transmitted to HIS on the same day, the HI39 transaction with the most recent Creation Date/Time will be processed and the others will receive error 01. |
| 02 | F | REJECT | RESPONSE RECORD NAME AND BIRTHDATE DOES NOT MATCH MEDS | HI39 | Error is generated when at least one of the following conditions is met: 1) The first seven characters of the HI39 Client Last Name match the first seven characters of the MEDS Last Name AND the HI39 Client First Name does not match the MEDS First Name. 2) The first seven characters of the HI39 Client Last Name match the first seven characters of the MEDS Client Last Name AND the first six characters of the HI39 Client First Name match the first six characters of the MEDSDB Client First Name AND the HI39 DOB month and DOB day match the MEDSDB DOB month and DOB day, respectively AND the HI39 DOB year does not match the MEDSDB DOB year; specifically, the years must differ by three or more years. |
| 03 | F | REJECT | RESPONSE SSN DOES NOT HAVE A MATCHING MEDS RECORD | HI39 | Error is generated when the HI39 CIN does not match to a MEDS record. Note: this error may be out of date because a CIN that doesn't match to MEDS will be reported as error 53. |

Complete List of HIS Alerts that affect CCS

| Alert # | F or W | Action | Alert Text | CCS/GHPP Generating Transaction | Comments |
|---------|--------|--------|--|---------------------------------|--|
| 04 | F | REJECT | CARRIER CODE NOT VALID ON HIS CARRIER MASTER FILE | HI39 | This error may be out of date because a carrier that doesn't match to the Carrier Master File will be reported to as an error to Third Party Liability (TPL) Branch. |
| 05 | F | REJECT | STATUS CODE OF CARRIER NOT ACTIVE | HI39 | Error is generated when the HI39 Insurance Company information is matched to a suspended Carrier record on the Carrier Master file. (The matching Carrier Master record will have a value of "P" in the Status Code field.) |
| 06 | F | REJECT | MEDS RECORD MINOR CONSENT | HI39 | Error is generated when the HI39 record matches to a MEDS record with: <ul style="list-style-type: none"> • a Restricted Services Code that indicates Minor Consent code "009". • a Government Responsibility Code less than "6". |
| 07 | F | REJECT | NO ELIGIBILITY ON MEDS | HI39 | Error is generated when the HI39 record matches to a MEDS record with: <ul style="list-style-type: none"> • a Government Responsibility Code less than "6". • no Medi-Cal eligibility in history, current, and pending eligibility status. (The eligibility status in segments 01, 04, 51, 21, 22, 32, 71, 72, and 82 must be spaces or greater than "599" for this error to occur.) |
| 08 | F | REJECT | MEDS RECORD IS CCS, GHPP, HF, IE/RR, FOOD STAMP, FROZEN OR CONDENSED | HI39 | Error is generated when the HI39 record matches to a MEDS record with a Government Responsibility Code greater than "6". |
| 11 | F | REJECT | POLICY START DATE IS NOT NUMERIC OR SPACES | HI39 | Error is generated when the HI39 Policy Start Date contains non-numeric characters and does not equal spaces. |
| 12 | F | REJECT | POLICY END DATE IS NOT NUMERIC OR SPACES | HI39 | Error is generated when the HI39 Policy End date contains non-numeric characters and does not equal spaces. |

Complete List of HIS Alerts that affect CCS

| Alert # | F or W | Action | Alert Text | CCS/GHPP Generating Transaction | Comments |
|---------|--------|--------|---|---------------------------------|--|
| 13 | F | REJECT | POLICY END DATE IS NOT VALID | HI39 | Error is generated when the HI39 Policy Start Date is numeric or spaces AND the HI39 Policy End Date month, day, or year is invalid. For example, the month is not = "01" through "12", the day is not = "01" through "31" (specific to the month), century is not "18", "19", or "20", or the century/year is not "9999". |
| 14 | F | REJECT | POLICY START DATE IS NOT VALID | HI39 | Error is generated when the HI39 Policy Start Date month, day, or year is invalid. For example, the month is not = "01" through "12", the day is not = "01" through "31" (specific to the month), or the century is not "18", "19", or "20". |
| 15 | F | REJECT | POLICY START DATE GREATER THAN POLICY END DATE | HI39 | Error is generated when all of the following conditions are met: <ul style="list-style-type: none"> • The HI39 Policy Start Date is numeric. • The HI39 Policy End Date is numeric. • The HI39 Policy Start Date is greater than the HI39 Policy End Date. |
| 16 | A | ALERT | RESPONSE SCOPE WAS OVERLAID BY HIS CARRIER MASTER FILE SCOPE | HI39 | Error is generated when the HI39 Scope of Coverage (if present) differs from the Scope of Coverage for the matching Carrier Master record. |
| 17 | F | REJECT | POLICY START DATE CANNOT BE GREATER THAN FUTURE PENDING MONTH | HI39 | Error is generated when the HI39 Policy Start Date occurs in or after the MEDS Future Pending Month. The MEDS Future Pending Month is the MEDS Current Month plus two months. |

Complete List of HIS Alerts that affect CCS

| Alert # | F or W | Action | Alert Text | CCS/GHPP Generating Transaction | Comments |
|---------|--------|--------|---|---------------------------------|--|
| 18 | F | REJECT | CARRIER CODE, SUBSCRIBER NAME/DOB, OR POLICY HOLDER NAME IS SPACE | HI39 | Error is generated when one of the following fields on the HI39 transaction contains spaces: <ul style="list-style-type: none"> • Client Last Name • Client First Name • Policy Holder Name Last Name • Policy Holder First Name Note: Invalid Carrier Code and Birthdate will result in errors other than 18. |
| 19 | F | REJECT | POLICY HOLDER SSN AND POLICY NUMBER CANNOT BOTH BE SPACES | HI39 | Error is generated when both the HI39 Policy Holder SSN contains spaces and the HI39 Policy Number contains spaces. |
| 20 | F | REJECT | POLICY END DATE CANNOT BE GREATER THAN PENDING MONTH | HI39 | Error is generated when the HI39 Policy End Date occurs in or after the MEDS Future Pending Month. The MEDS Future Pending Month is the MEDS Current Month plus two months. |
| 21 | F | REJECT | HISDB SOURCE OF INFO IS FROM HEALTHY FAMILIES | HI39 | Error is generated when the Carrier Code assigned to this HI39 transaction matches to a HIS database record that has a Source of Change = "HFAM" (indicating Healthy Families). |
| 51 | F | REJECT | NO IDS ON TRANSACTION | HI39 | Error is generated when both the CIN and MEDS ID are not included on the HI39 transaction. |

Complete List of HIS Alerts that affect CCS

| Alert # | F or W | Action | Alert Text | CCS/GHPP Generating Transaction | Comments |
|---------|--------|--------|--|---------------------------------|---|
| 52 | F | REJECT | MEDS ID/BIRTHDATE CONFLICT | HI39 | Error is generated when at least one of the following conditions is met: 1) First six characters of HI39 Client Last Name do not equal the first six characters of the MEDS Client Last Name AND HI39 Birthdate Year does not equal the MEDS Birthdate Year. 2) First six characters of HI39 Client Last Name do not equal the first six characters of the MEDS Client Last Name AND HI39 Birthdate Month/Day do not equal the MEDS Birthdate Month/Day. |
| 53 | F | REJECT | NO MEDS RECORD FOUND | HI39 | Error is generated when the HI39 CIN (and HI39 MEDS ID if present) do not match to a record on the MEDS database. |
| 56 | F | REJECT | REQUIRED FIELD(S) NOT PRESENT ON TRANSACTION | HI39 | Error is generated when one of the following conditions is true: 1) HI39 Transaction Code is not "HI39" 2) HI39 Source System ID is not "CCS" or "GHP" 3) HI39 Creation Date is not numeric 4) HI39 Creation Time is not numeric 5) HI39 Birthdate is not numeric 6) HI39 Insurance Company Name is not present 7) HI39 Insurance Company City is not present 8) HI39 Insurance Company State is not present 9) HI39 County District Code is not present 10) HI39 CCS/GHPP Worker Code is not present |
| 57 | F | REJECT | INVALID KNOWN TO CMS INDICATOR ON MEDS | HI39 | Error is generated when the MEDS Known to CMS Indicator has a value of space. |

Complete List of HIS Alerts that affect CCS

| Alert # | F or W | Action | Alert Text | CCS/GHPP Generating Transaction | Comments |
|----------------|-----------------------|---------------|---|--|---|
| 58 | W | ALERT | TRANS SSN DOES NOT MATCH MEDS; PROCESSING WITH MEDS SSN | HI39 | Error is generated when the HI39 CIN matches to a MEDS ID that is different from the HI39 MEDS ID (if present). |
| 59 | W | ALERT | TRANS CIN DOES NOT MATCH MEDS; PROCESSING WITH SSN | HI39 | Error is generated when the HI39 CIN does not match to the MEDS CIN, but a matching MEDS ID is found on MEDS. |

F or W Column: F = FATAL, W = WARNING