

# IHSS & WPCS Provider Overtime Rules Participant Meeting

Department of Health Care Services (DHCS)  
Long-Term Care Division (LTCD)  
In-Home Operations (IHO)



# Agenda

- Welcome by DHCS
- Housekeeping
- Purpose of the Meeting
- Overtime, Travel and Wait Time Payment for IHSS and WPCS Providers
- Implications to Waiver Participants and Providers
- DHCS Process for Assisting Participants and Providers
- General Questions and Comments
- Small Group Discussions with Nurse Care Managers

# Welcome by DHCS

- Welcome
- Introductions
  - Moderator: Shiela Mendiola  
Waiver Administration Unit
  - Presenter: Carol Keen and Teri Walsh  
In-Home Operations

# Housekeeping

- We will take questions and comments at the end of the presentation.
- Callers will be on mute for the duration of the presentation to reduce background noise.
- Please keep questions and comments focused and brief to allow time for everyone to ask their question.

# Purpose of the Meeting

- To provide information on new federal and state laws regarding overtime pay to IHSS and WPCS providers.
- Identify implications to IHO and NF/AH waiver participants.
- Introduce the process and additional resources to address provider issues.
- Secure input on resolving outstanding issues.

# Overtime, Travel and Wait Time Payment for IHSS & WPCS Providers

- Overtime rules now apply to IHSS/WPCS providers.
  - Overtime will be paid at 1 1/2 times the regular hourly wage over 40 hours in a workweek.
- Compensation for providers traveling between multiple participants.
- “Wait time” that is associated with medical accompaniment are now also applicable.

# Implications To Waiver Participants and Providers

- Workweek and maximum hours per workweek
  - Workweek is defined as Sunday through Saturday
  - Maximum hours per workweek is 66 hours per provider
- Providers to cover combined IHSS and WPCS authorized hours
- NF/AH individual cost cap
- Other implication as identified by participants and providers

# DHCS Process for Assisting Participants & Providers

- Accessing additional providers through Public Authority, DHCS contracted home care and Home Health Agencies
- Role of Nurse Care Managers and LTCD support staff.
- DHCS Waiver WPCS hotline: (916) 552-9241

# General Questions and Comments

# Small Group Discussions with Nurse Care Managers

- Questions, issues and challenges
  - Input and suggestions

# Additional Information & Resources

- In-Home Operations (IHO) Web Site:  
<http://www.dhcs.ca.gov/services/ltc/Pages/In-HomeOperations.aspx>
- IHO Main Phone Line: (916) 552-9105
- IHO Email: [IHOWaiver@dhcs.ca.gov](mailto:IHOWaiver@dhcs.ca.gov)
- Department of Social Services Participant and Provider Information:
  - Participant:  
<http://www.cdss.ca.gov/cdssweb/entres/forms/English/TEMP3002.pdf>
  - Provider:  
<http://www.cdss.ca.gov/cdssweb/entres/forms/English/TEMP3001.pdf>