

# DHCS Quick Sort Transfer Q and A for ACA Implementation

September 23, 2013

Number	Date	Type	Question	Answer
1	9/23/2013	QST	Will consumers be able to get medical service if they are out of their coverage area on vacation and need medical services?	Yes, under the Affordable Care Act, emergency room services & urgent care are covered whether they are in-network or out of network.
2	9/23/2013	QST	Need clarification for including 19yr old under MAGI if they are included under Non MAGI?	For Non-MAGI determinations use Pre-ACA rules. Consumers are considered a child until they are 21. This did not change. 19 and 20 year olds may be eligible to MAGI on their parent's case if they are enrolled in school full-time.
3	9/23/2013	QST	How can the client follow up on applications during pending process? Confirmation number?	Customers will be assigned a number in CalHEERS just as they are in SAWS currently.