

12/10



Blue Shield  
of California  
An Independent Member  
of the Blue Shield Association

December 21, 2006

ALWAYS HOME NURSING SVCS INC  
8632 Greenback Lane Ste B  
Orangevale CA 95662

Subscriber Number:  
Patient Name:  
Review Number:

Dear Always Home Care:

This letter confirms our telephone conversation on 12/21/2006.

As discussed, the request for 24 hour LVN/RN Shift Care to be provided by ALWAYS HOME NURSING SVCS INC has been approved. We reserve the right to review this level of care for medical necessity. This approval only applies as long as services at this level of care are medically necessary. The treatment dates approved are from 1/1/2006 through 12/31/2006.

We have agreed that ALWAYS HOME NURSING SVCS INC will provide these services at the following rates:

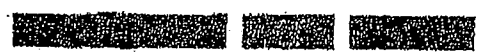
- 1 RN intermitten visit up to 2 hours per month @ 115.00 for Case Management services.
- Continuous Care by RN @ hourly rate of \$52.00/hr or
- Continuous Care by LVN @ hourly rate of \$48.00 per hour

You have agreed to accept the above all-inclusive rates, less any subscriber copayment and deductibles outlined in the subscriber's health plan, as payment in full.

The above services are subject to the subscriber's health plan provisions, benefits and our allowable amounts. For more information concerning the benefits available, please contact:

P.O. Box 272520  
Chico, CA 95927-2520  
(800) 344-5547

California law prohibits billing the member for any amount except for the applicable copayment and deductible for covered services.



Medical Operations  
4203 Town Center Blvd., El Dorado Hills, CA 95762-7299  
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1-800-344-5547