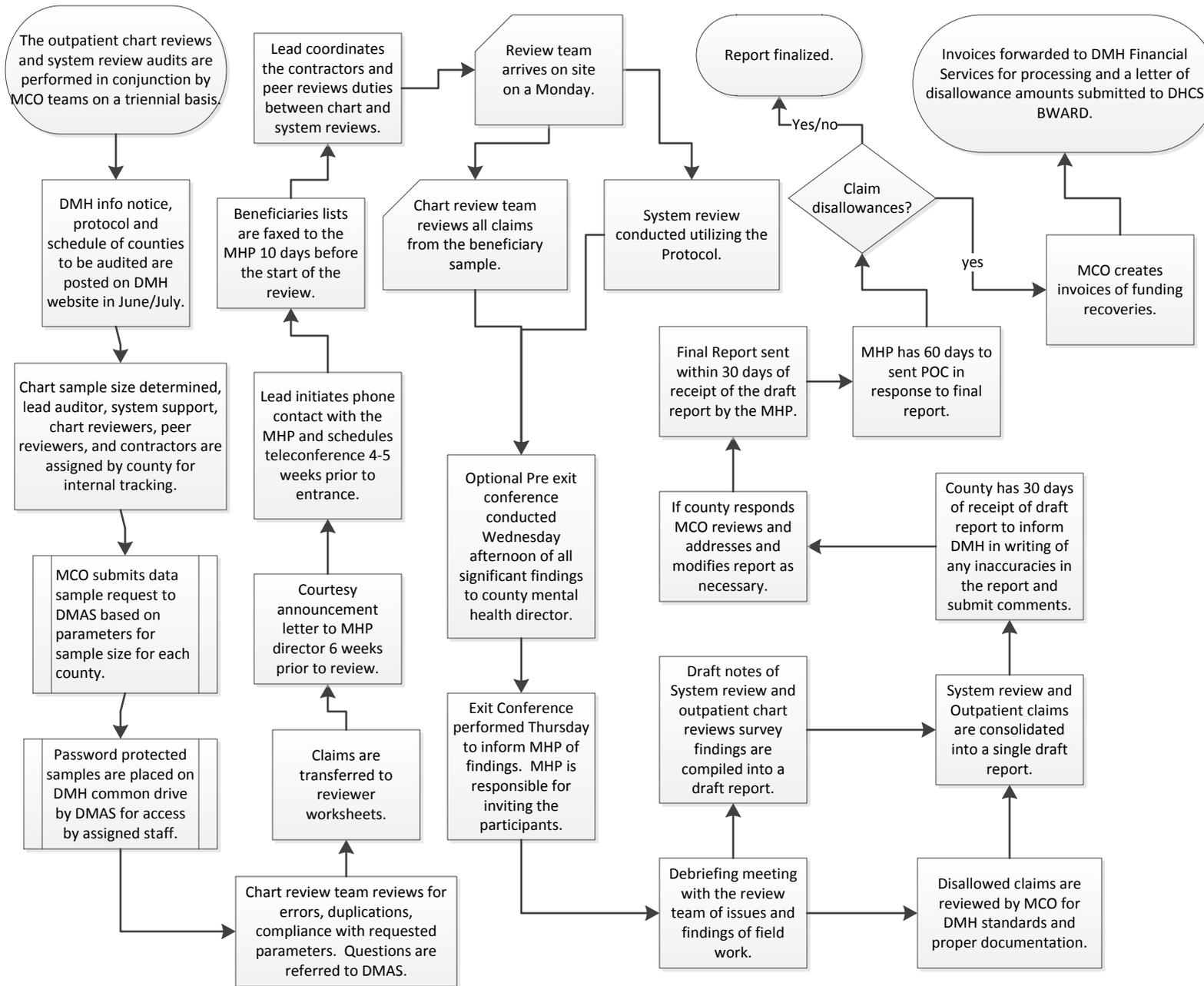


Exhibit II – System review and Outpatient Chart Reviews and Appeals -Medi-Cal Oversight

System and Outpatient Field Reviews – Program Compliance Division



Appeal Process – Community Services Division

