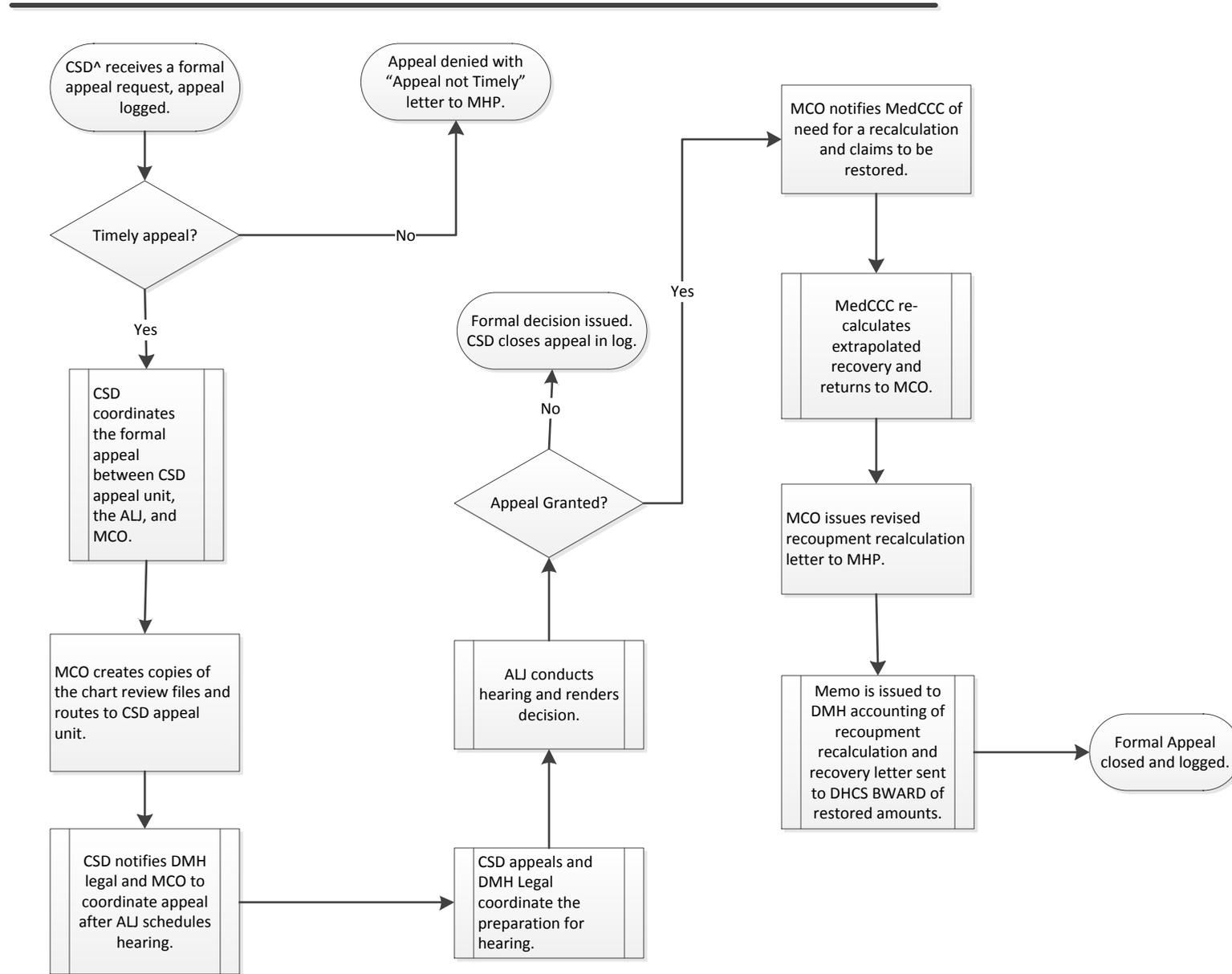


# Exhibit III A – EPSDT Chart Reviews and Appeal Process (MCO)

\*Formal Process (As proposed)



\* Formal appeal are a pending process not yet developed or implemented. The flowchart is a draft of the projected business steps.