

CalHEERS IAP 24 Month Plan Roadmap - April 2016

2015			2016									2017														
Q4			Q1			Q2			Q3			Q4			Q1			Q2			Q3			Q4		
Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Release 16.2 - 3/7/16 Deployment						Release Q1 - 17.Q1																				
Release 16.4 - 5/16/16 Deployment									Release Q2 - 17.Q2																	
Release 16.7 - 07/2016 Deployment												Release Q3 - 17.Q3														
Release 16.9 - Deployment 09/2016															Release Q4 - 17.Q4											

Business Goals

1. Ensure Consumers receive accurate & timely eligibility determination and correct plan enrollment, initially and during any change or renewal event

<p>RELEASE 16.2 <u>Prog Adds/Enhancements:</u> 4846 – CHIP Integration 45507 – Former Foster Youth (FFY) Phase II Page Flow/Schema Changes <u>Notices:</u> 35243 - SB1341 Phase I MAGI 50102- Implement Functionality for Disc and Denials</p> <p>32825 –Email/ Electronic notification to view notice 56211 –Expand logic to support eligibility programs that are not prospective</p> <p>RELEASE 16.4 <u>Prog Adds/Enhancements:</u> 3043 - Soft Pause 52030 - SB 75 - Full Scope M/C All Children <u>Income:</u> 4304 - Modify Income Limit for Ages 6-19 for Aid Code P5 & P6 <u>Application:</u> 4633 – Deemed Infant 46220 - Consumers are not eligible to APTC if they received APTC and did not file income multiple/duplicate accounts, taxes or reconcile their APTC for that year. applications and cases</p>	<p>RELEASE 17.Q1 Income Changes - Income capture updates; 57638 - Income Data Quality and Usability Enhancements 30049 - MAGI Medi-Cal and APTC Budget Info Passed to SAWS Eligibility 29911 – ESI and MEC questions 10021 – SAWS Case Data Overlay 52600 - County of Responsibility EICT</p>	<p>RELEASE 17.Q2 Consumer Protection Programs (CPPs)</p>	<p>RELEASE 17.Q3 Investigate capability of supporting mixed household notices (e.g., SB1341 pt. II, AB617)</p>
<p>RELEASE 16.7 <u>Citizenship:</u> 29176 - Alien and INS to MEDS 52341 - Pregnant Teen Income Disregard 31943 - RIDP Text <u>Application:</u> 32277 - Elig for IAP based on Immigration Status 3124 - Newly Qualified Immigrants M/C Wrap</p>	<p>RELEASE 16.9 <u>Eligibility</u> 27819 - Discontinue/Disenrollment failed citizenship/lawful presence/MEC/SSN/Income over 90 days 40758 - Projected Annual Income (PAI) Logic Updates 46384 - Implement End of Month Terminations 47370 - APTC recalculation updates - 36110 Phase II 59947 - Pregnant Women Enrolled in QHP to remain in QHP with option to transition to Medi-Cal 59949 - Apply MAGI Medi-Cal Effective Date Rules Year Round (including during Open Enrollment) <u>Case Management</u> 52314 - Dup App – Long Term CR - Noticing Consumers for closed accounts/cases and Delinking and Relinking SAWS Cases from CalHEERS Cases via eHIT Enhancement 57637 - GI 2.0 Integration Services 59948 - 2017 Renewals Enhancements 60481 - Dental Renewal</p>		

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Business Goals

2. Ensure Business Partners are able to receive, exchange and reconcile appropriate Consumer information on a timely basis.

<p>RELEASE 16.2 eHIT Enhancement: 37037 – eHIT Schema 4.0 Verifs: 10804 - Use Admin Verif from SAWS</p> <p>RELEASE 16.4 MEDS: 30174 - Implement CalHEERS MEDS Check for MC Elig 47630 - CalHEERS Case Number added to Alert File from MEDS</p> <p>RELEASE 16.7 Fed Hub: 12055 Medicare MEC Check 52600 - County of Responsibility Electronic EICT</p> <p>RELEASE 16.9 Data Validation: 10675 - MEDS: Change HX18 and HX20 to Generate at an Individual Level 47371 - Add Automation, Monitoring, and Alerting to the Inbound and Outbound 834/GI Batch processes- 29022 Phase II 43965 - Retroactive billing for PMPM 60324 - Change PMPM Billing to Percentage of Premium 60493 - 1095 Reporting in the month of termination for non-payment Transaction/Reconciliation: 56112 - Trigger 834 Maintenance Transactions for Agent Delegation Changes 10021 - Data validation to prevent data overlay 45852 - CalHEERS MEDS Transaction Generation Process 57713 - CMS Reporting</p>	<p>RELEASE 17.Q1 eHIT Enhancement CR 10675 – HX 18 and HX 20 at the Individual Level</p> <p>RELEASE 17.Q3 Carrier Updates - 834 Processing, Carrier Updates, PCP Selection</p> <p>RELEASE 17.Q4 EHIT Efficiency Changes - Separate Eligibility and Verification services</p>	
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3. Authorized End Users are appropriately equipped with tools and trained to serve consumers effectively and to handle exceptional situations.

<p>RELEASE 16.2 Case Management: 7169 - Expedited, Flexible Application RELEASE 16.2X Priority 47817 – 2016 FPL Tble Update (16.2.1.0)</p> <p>RELEASE 16.4 Transactions/Reconciliation: 43915 - Send 834 Term/Re-enroll for change in subscriber id as primary household member (not maintenance transaction)</p> <p>RELEASE 16.7 - TBD</p> <p>RELEASE 16.9 Case Management: 28970 - Automate workflow processes for Covered California 37095 - Enhanced CalHEERS Functionality for Specific SCR Roles for Manual Overrides</p>	<p>RELEASE 17.Q1 Agent/CEC Enhancements CR 65685 - CECs Never Lose Delegations CR 56121 - Agent Portal, Including Agency Management and Delegation Functionality</p>	
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Business Goals

<p>4. Provide Consumers and End Users with Improved Consumer Experience.</p>	<p>RELEASE 16.2 Consumer Assistance: 37033 - Income Improvements Consumer Experience: 11708 - Do not display Non-MAGI for non-applying members</p>	<p>RELEASE 17.Q1 Consumer Experience CR 65920 - Document Reprint CR 65922 - Document Upload</p>																																				
	<p>RELEASE 16.4 Consumer Experience: 54364-ADA Compliance Findings - Visual and Text-based Cues Case Management: 51764 - Documentation Update for R16.4</p>	<p>RELEASE 17.Q2 Single Streamlined Application Changes - Dynamic questions, UI improvements, enhanced data capture</p>																																				
	<p>RELEASE 16.7 Consumer Assistance: 3262 - Provide APTC members the choice to purchase member level plans and Allow RDPs and children under the age of 26 on same plan with parents 47367 - Updates to Online Help Pages - Phase 2 Case Management: 57079 - Documentation Update for R16.7</p>	<p>RELEASE 17.Q3 Medi-Cal Plan Selection</p>																																				
		<p>RELEASE 16.9 Case Management: 60571 - Update CalHEERS to Include Consumer Consent to Share PII With any Covered CA Certified Representative 60289 - Plan Year 2017 Operational Changes for Plan Management Usability: 47011 - Minimum Liability Protection Language</p>																																				
<p>5. Ensure the technical infrastructure is properly maintained, current, secure and supports capacity demands and completion of business goals.</p>	<p>RELEASE 16.2 Technical: 42378 - EDR-C Mitigation of Near Consecutive Eligibility Determination Request submissions 57229 - Remove usage of Arial Monotype fonts</p>	<p>RELEASE 17.Q1 Technical CR 65930 - CCU Training Environment Enhancements</p>																																				
	<p>RELEASE 16.4 36484 - Move Login Pages to AHBX Portal 29943 - Establish an SFTP Landing Pad for DHCS Data</p>																																					
	<p>RELEASE 16.7 Technical: 56178 - Responsive Web Design 57936 - Release 16.7 eHIT Schema Changes - eHIT v4.2</p>																																					
	<p>RELEASE 16.9 Technical: 45954 - Add My Profile Link to GI Portal Pages for CR 9873 Password Policy Change for Agent Manager, CEE Admin, Agent, CEE, and CEC Roles 58014 - CalHEERS Header and Footer Hosted by CoveredCA.com 60477 - GI 2.0 License Purchase, and Maintenance Enhancement 46047 - Insurance Affordability Programs Transition Automation Enhancement</p>																																					