

CalHEERS IAP 24 Month Plan Roadmap - June 2016

2015			2016												2017											
Q4			Q1			Q2			Q3			Q4			Q1			Q2			Q3			Q4		
Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
			Release 16.2 - 3/7/16 Deployed						Release Q1 - 17.Q1																	
			Release 16.4 - 5/16/16 Deployed			Release 16.7 - 08/01/2016 Deployment												Release Q2 - 17.Q2								
			Release 16.9 - Deployment 09/26/2016												Release Q3 - 17.Q3											
			Release Q4 - 17.Q4																							

Business Goals

1. Ensure Consumers receive accurate & timely eligibility determination and correct plan enrollment, initially and during any change or renewal event

<p>RELEASE 16.2 Prog Adds/ Enhancements: 4846 – CCHIP Integration 45507 – Former Foster Youth (FFY) Phase II Page Flow/Schema Changes Notices: 35243 - SB1341 Phase I MAGI 50102- Implement Functionality for Disc and Denials 32825 –Email/ Electronic notification to view notice 56211 –Expand logic to support eligibility programs that are not prospective</p>	<p>RELEASE 17.Q1 Income Changes - Income capture updates; 57638 - Income Data Quality and Usability Enhancements 30049 - MAGI Medi-Cal and APTC Budget Info Passed to SAWS Eligibility 29911 – ESI and MEC questions 52600 - County of Responsibility EICT</p>	<p>RELEASE 17.Q2 Consumer Protection Programs (CPPs)</p>	<p>RELEASE 17.Q3 Investigate capability of supporting mixed household notices (e.g., SB1341 pt. II, AB617)</p>
<p>RELEASE 16.4 Prog Adds/Enhancements: 3043 - Soft Pause 52030 - SB 75 - Full Scope M/C All Children Income: 4304 - Modify Income Limit for Ages 6-19 for Aid Code P5 & P6 Application: 4633 – Deemed Infant 46220 - Consumers are not eligible to APTC if they received APTC and did not file income multiple/duplicate accounts, taxes or reconcile their APTC for that year. applications and cases</p>	<p>RELEASE 16.7 Citizenship: 29176 - Alien and INS to MEDS 52341 - Pregnant Teen Income Disregard 31943 - RIDP Text Prog Adds/Enhancements: 34752 - Horizontal Integration Non Health Application: 32277 - Elig for IAP based on Immigration Status 3124 - Newly Qualified Immigrants M/C Wrap (not operational)</p>		
	<p>RELEASE 16.9 Eligibility 27819 - Discontinue/Disenrollment failed citizenship/lawful presence/MEC/SSN/Income over 90 days 40758 - Projected Annual Income (PAI) Logic Updates 46384 - Implement End of Month Terminations 47370 - APTC recalculation updates - 36110 Phase II 59947 - Pregnant Women Enrolled in QHP to remain in QHP with option to transition to Medi-Cal 59949 - Apply MAGI Medi-Cal Effective Date Rules Year Round (including during Open Case Management 52314 - Dup App – Long Term CR -Provide Functionality to Close Identified Multiple/Duplicate Cases Created by Consumers 56179 - Provider Directory Functionality 59948 - 2017 Renewals Enhancements 60481 - Dental Renewal Enhancement 46047 - Insurance Affordability Programs Transition Automation Enhancement</p>		

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Business Goals

2. Ensure Business Partners are able to receive, exchange and reconcile appropriate Consumer information on a timely basis.

<p>RELEASE 16.2 eHIT Enhancement: 37037 – eHIT Schema 4.0 Verifs: 10804 - Use Admin Verif from SAWS</p> <p>RELEASE 16.4 MEDS: 30174 - Implement CalHEERS MEDS Check for MC Elig</p> <p>RELEASE 16.7 Fed Hub: 12055 Medicare MEC Check</p> <p>RELEASE 16.9 Data Validation: 47371 - Add Automation, Monitoring, and Alerting to the Inbound and Outbound 834/GI Batch processes- 29022 Phase II 43965 - Retroactive billing for PMPM 60324 - Change PMPM Billing to Percentage of Premium 60493 - 1095 Reporting in the month of termination for non-payment Transaction/Reconciliation: 56112 - Trigger 834 Maintenance Transactions for Agent Delegation Changes</p>	<p>RELEASE 17.Q1 eHIT Enhancement 10675 – HX 18 and HX 20 at the Individual Level</p> <p>RELEASE 17.Q2 Transaction/Reconciliation 57713 - CMS Data Submission</p> <p>RELEASE 17.Q3 Carrier Updates - 834 Processing, Carrier Updates, PCP Selection</p> <p>RELEASE 17.Q4 EHIT Efficiency Changes - Separate Eligibility and Verification services</p>		
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3. Authorized End Users are appropriately equipped with tools and trained to serve consumers effectively and to handle exceptional situations.

<p>RELEASE 16.2 Case Management: 7169 - Expedited, Flexible Application</p> <p>RELEASE 16.2X Priority 47817 – 2016 FPL Tble Update (16.2.1.0)</p> <p>RELEASE 16.4 Transactions/Reconciliation: 43915 - Send 834 Term/Re-enroll for change in subscriber id as primary household member (not maintenance transaction)</p> <p>RELEASE 16.9 Case Management: 28970 - Automate workflow processes for Covered California 37095 - Enhanced CalHEERS Functionality for Specific SCR Roles for Manual Overrides</p>	<p>RELEASE 17.Q1 Agent/CEC Enhancements 65685 - CECs Never Lose Delegations</p> <p>RELEASE 17.Q2 Agent/CEC Enhancements 56121 - Agency Portal, Including Agent Management and Delegation Functionality</p>		
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4. Provide Consumers and End Users with Improved Consumer Experience.

<p>RELEASE 16.2 Consumer Assistance: 37033 - Income Improvements</p> <p>Consumer Experience: 11708 - Do not display Non-MAGI for non-applying members</p> <p>RELEASE 16.4 Consumer Experience: 54364-ADA Compliance Findings - Visual and Text-based Cues</p>	<p>RELEASE 17.Q1 Consumer Experience 65920 - Document Reprint 65922 - Document Upload 66251 - Bulk Document Upload</p> <p>RELEASE 17.Q2 Single Streamlined Application Changes - Dynamic questions, UI improvements, enhanced data capture</p>		
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