Executive Summary

CalHEERS Feature Release 16.2 (to be deployed on 03/07/2016) contains updates to following:

Key New Features that have been added or modified in this release:

- Eligibility & Enrollment

Key System Updates that have been deployed in this release:

- Eligibility & Enrollment
- Interfaces
- Notices

Key Fixes that have been updated or resolved in this release:

- Admin Portal
- Data Warehouse
- Enrollment Assistance
- IRS 1095 Reporting
- Individual Portal
- MEDS
- Notices
- Plan and Enrollment Management
- SAWS eHIT

Alternate Procedures that have been provided with this release:

No Longer in Effect with this release

- Enrollment Assistance
- Individual Portal

New with this release

- Admin Portal

Purpose and Scope

This document describes the content of the CalHEERS Feature Release 16.2. Any known issues are described together with key features of the release contents, alternate procedures, and actions required.

Key New Features

The following summarizes the new features included in this release.

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
Eligibility & Enrollment				
Former Foster Youth (FFY) Phase II Page Flow & Schema Changes				
45507	Change Request	This functionality did not exist previously.	Eligibility criteria for Former Foster Youth (FFY) in CalHEERS includes the below mentioned: • The flow in the portal pages is changing. When a case with one individual as a single applicant attests to	NA

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
			being an FFY, the pages that will be suppressed are: Tax, Health, and the Income pages. NOTE: If he/she has others on the same application, the flow of the pages will not change. In accordance with the CMS Verification Plan, the County Social Service offices (CEWs) will verify that FFY individuals were in Foster Care /Medi-Cal at age 18 and are no longer in Foster Care, qualifying them for the FFY program. Administrative verification for FFY is now allowed. • FFY are able to upload documents for verification of FFY status. • The value (Foster Parent) has been added to the dropdown list on the *Personal Data-Demographic Information* page for the question: "**Who is the Primary Caretaker of this child?**" however, the foster parents are **not** given linkage to the parent/caretaker coverage groups for Medi-Cal.	

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
CCHIP Interface & integration into CalHEERS				
4846	Change Request	CCHIP eligibility determinations are integrated with CalHEERS.	Previously these children were found to be within the Covered California APTC/CSR FPL limits. With the implementation of this new program into CalHEERS these individuals will be given a new determination within the MAGI-Medi-Cal budget category Title XXI for the County Children's Health Initiative Program (CCHIP) above 266% UP TO AND INCLUDING 322% FPL. CCHIP is a state and federally funded public program and as per guidance, children eligible for CCHIP are NOT eligible for APTC. The CCHIP is only applicable for consumers in the following three counties: • San Mateo • San Francisco • Santa Clara. This program is case managed by existing designated county CCHIP offices. SAWS counties will handle eligible CCHIP consumers in the same manner that APTC/CSR/CCP consumers are handled. Verbiage updates to the CalNOD01 notice: • Added new CCHIP Specific Snippets • Changed "Renewals CCHIP Discontinuance Incarceration" to "Renewals CCHIP	NA

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
			Ineligible Incarceration” CalNOD63 County Children’s Health Initiative Program (CCHIP) Age Out Pre-Notice has been created. The purpose of CalNOD63 is to provide information for the primary contact of the household for information regarding the individual(s) who is currently under CCHIP coverage and why he or she may not be eligible for CCHIP in 60 days. The CalNOD63 age out notice will be triggered 60 days prior to the 19th birthday for the individual who is at the time under CCHIP Coverage. RPT03 Member Management Reporting: The CalHEERS System generates a report on a daily basis of all individuals whom for the previous day of the report run were determined either eligible or conditionally eligible for CCHIP, are being discontinued from the CCHIP program in 30 days, have had a 60 day pre-notice sent for their future discontinuance, or have moved from one CCHIP county to another CCHIP county for each respective CCHIP county. The report will be delivered to DHCS as three separate files, one for each CCHIP county, who in turn will distribute the report to each respective CCHIP county.	

Key System Updates

The following summarizes the modified features included in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
Eligibility & Enrollment				
Non-MAGI screening and Citizenship/Immigration questions will not be displayed for those members who are not applying for health benefits.				
11708	Change Request	CalHEERS displayed the Non-MAGI questions related to disability, long-term care, and Medicare, along with Citizenship and Immigration questions to non-applying members.	CalHEERS does not display and will not send via eHIT the Non-MAGI questions related to disability, long-term care, and Medicare, along with Citizenship and Immigration questions to those household members who are not applying for health benefits. When this information is received via eHIT for non-applying members, the information will not be persisted to the CalHEERS portal, nor returned on the Determination of Eligibility Response (DER).	NA
Implementation of CalHEERS Functionality for E-mail/Electronic Notification to View Notice in CalHEERS Secure Mailbox				
32825	Change Request	Consumers who selected “e-mail” as their preferred method of communication were only sent paper notices.	• When a Consumer selects "E-mail" as their Preferred Method of Communication, the CalHEERS system sends an e-mail to the Consumer that a notice is available for viewing in the CalHEERS Secure Mailbox. This e-mail will only be generated for Consumers who have a CalHEERS Account, and the e-mail is sent in the Consumer's preferred language. • The CalHEERS system will continue to send physical mail notification when an e-mail notification returns due to invalid e-mail address; a paper notice will be issued to the consumer informing them of the invalid e-mail address. • The CalHEERS system issues a paper notice to those consumers who have selected “E-mail” as the preferred means of communication notifying them	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			about their decision and informing that they will no longer receive paper mailings. This notice will be sent to active, closed and terminated cases. • This functionality does not apply to MAGI Medi-Cal notices. • The following notices have been added: o CALNOD61A Notice for Confirmation of E-mail Preference with Account (paper notice) o CALNOD61B Notice for Confirmation of E-mail Preference without Account (paper notice) o CALNOD61C Notice for Undeliverable E-mail (paper notice) o CALNOD61D Covered California E-mail Notification for Authorized Representatives (e-mail notice) o CALNOD61E Covered California E-mail Notification for Primary Contact (e-mail notice)	
Implement Functionality for Discontinuance and Denial NOA				
50102	Change Request	• The CalHEERS system denied prior Eligible MAGI Medi-Cal individuals when a Negative Action was applied.	The CalHEERS system discontinues Pending Medi-Cal individuals that were previously Conditionally Eligible, or Eligible on Medi-Cal for the same application, when a Negative Action is applied. Note: This condition primarily happened at MAGI Medi-Cal renewal when federal hub calls are made resulting in Eligible person to go to Pending eligibility.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
Expand CalHEERS logic to support eligibility programs that are not prospective				
56211	Change Request	Multiple executions of the eligibility determination were initiated in the same or subsequent days, which were generating multiple unnecessary database segments.	The business rules have been expanded to support programs that are date dependent as well as prospective (e.g. Medi-Cal Access Program). From an end user, MEDS, eHIT perspective this change aligned how eligibility is presented to current logic with the exception that MCAP can start any day in the month versus the first of the month.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
Interfaces				
Utilize the administrative verifications from SAWS to grant a full eligibility determination in the first call to BRE.				
10804	Change Request	CalHEERS only allowed California Residency Verification at the first call from eHIT Eligibility Determination Request (EDR), if all the data elements were "administratively verified." If and when administrative verifications existed in the EDR, they were bypassed on the first call to the Business Rules Engine (BRE).	The federal hub is always called for all new intakes or new-to-CalHEERS cases from SAWS. If and when administrative verifications exist in the EDR, CalHEERS will now use them. CalHEERS now uses verification of the following elements, if "administratively verified", to grant a full eligibility determination at the first call to the BRE. • California Residency Verification • Social Security Verification • Citizenship Verification • Lawful Presence Verification • Not Receiving Minimal Essential Coverage Verification • Not Deceased Verification • Not Incarcerated Verification • Income Verification • Authorized Representative (AR) The objective of this change is to decrease the number of cases that pended during the first eligibility determination to only be determined eligible when a second eligibility determination was made. Note: County Eligibility Workers (CEWs) will see a decrease in e-verifications. Only one verification (admin or e-verification) is used by the BRE. The one verification used for the eligibility determination will be sent back in the DER.	NA
Transfer of CalNOD02 generation from CalHEERS to SAWS				
35243	Change Request	CalHEERS generated CalNOD02 (MAGI Medical Notice of Action).	SAWS will generate CalNOD02 notices, and send a copy to CalHEERS for reference, and to display in the documents and correspondence page.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			For a period of 90 days, CalHEERS will generate notices for eligibility determinations initiated prior to the Release 16.2 cutover but authorized (dispositioned) after Release 16.2.	
SAWS eHIT Interface: 4.0 updates				
37037	Change Request	SAWS eHIT interface Schema had version 3.0	SAWS eHIT interface Schema has version 4.0 This change enhances the SAWS schema with multiple changes. The following key changes are highlighted: • Business Validations documented and enhanced • One-time instance Remove a person indicator added • Add a person indicator added • Change indicator added to Person Node • Indicator for Consumer Protection program – DI: Deemed Infant was added • New Former Foster Care questions were added as result of CR 45507 • Application identifiers for both SAWS and CalHEERS were added/enhanced • For DER, CalHEERS passes back the environment sent by SAWS • For DER-U, CalHEERS passes CalHEERS environment details • USCitizenInd , EligibleImmigrationInd and QualifiedNonCitizenAttestationInd element moved to the person level, and made optional as result of CR 11708 • A significant number of elements were made unbounded to facilitate the addition of values. • The origination codes to identify who initiated a change were added for unsolicited DERS: consumer, agent, SCR, Auto generated, CEW, CEC, Other	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted

			• Only 2 years of historical income data will be passed
			• Eligibility Evaluation Reason Code:
			  • No Qualifying Life Event
			  • Life Event is not within Period
			  • Life Event needs Verification
			• A CCHIP Eligibility program node was added
			• NaturalCitizenInd element was removed
			• MAGI Income, MAGI Income limit, and MAGI household size data element will be populated to support CR 35243/SB1341.	

Update the Business Rules Engine to calculate income using begin and end dates of each income source				
37033	Change Request	CalHEERS business rules engine (BRE) used to calculate the income for the entire month, irrespective of the start and end dates of income.	CalHEERS BRE is updated to calculate and prorate income using begin and end dates of each income source and income amounts, for all income frequencies. $Prorated\ Monthly\ Amount = Monthly\ Amount\ x\ \#\ of\ Active\ Days\ in\ month\ /\ \#\ of\ Total\ Days\ in\ month$	NA
Notices				
Remove usage of Arial Monotype fonts				
57229	Change Request	Arial Monotype font was used in the notices sent by Covered California.	Myriad Pro font is now used in the notices sent by Covered California. This change has been documented in CalNOD00 Notice Design Standards.	NA

Key Fixes

The following summarizes the key defect fixes implemented in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
Admin Portal				
22185	Defect Fix	When an admin created a notice on the *Administration Home* page and sent it to the admin supervisor for approval, no notices were displayed on the *Notice-Awaiting Approval* page for the admin supervisor to make a decision.	When an admin creates a notice on the *Administration Home* page and sends it to the admin supervisor for approval, notices are displayed in the *Notice-Awaiting Approval* page for the supervisor to make a decision.	Administration Homepage Notice-Awaiting Approval
24229	Defect Fix	When an admin attempted to apply on behalf of an individual and navigated to the *Application Signature* page and clicked on the **Submit** button, a We Apologize error was displayed.	When an admin applies on behalf of an individual and navigates to the *Application Signature* page and clicks the **Submit** button, Eligibility results are displayed.	Application Signature
25205	Defect Fix	When a user clicked on the **Referral to Other Programs** link on the *Eligibility Results* page, a We Apologize error was displayed.	When a user clicks on the **Referral to Other Programs** link on the *Eligibility Results* page, the case referrals are submitted successfully.	Eligibility Results
22721	Defect Fix	There was an alignment issue with the **Continue** button on the below mentioned pages • *Household Summary* • *Income Introduction* • *Personal Data Introduction* • *Personal Data Summary*	The alignment issue with the **Continue** button on the below mentioned pages is corrected. • *Household Summary* • *Income Introduction* • *Personal Data Introduction* • *Personal Data Summary*	Household Summary Income Introduction Personal Data Introduction Personal Data Summary
24949	Defect Fix	When a user made changes to the *My Profile* page, the update did not reflect in Oracle Identity Manager and Oracle Unified	When a user makes changes to the *My Profile* page, the update reflects in OIM / OUD.	My Profile

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Directory (OIM) / OUD).		
24666	Defect Fix	Hover text on the *Renewal Results* page displayed html tags.	Hover text on the *Renewal Results* page displays the hover text without any html tags.	Renewal Results
22796	Defect Fix	The hover view text of the "Ver **codigo de accesso**" button on the Spanish screen of *Search Results* pages displayed in English.	The hover view text of the "Ver **codigo de accesso**" button on the Spanish screen of *Search Results* pages displays in Spanish.	Search Results
22428	Defect Fix	The *Transaction history* page displayed "**Changes to current coverage**" as "**individual.healthCareInfo.enrolledInPlan.value**" when changes were made.	The *Transaction history* page displays the correct text, "**Changes to current coverage,**" when changes are made.	Transaction History
Data Warehouse				
17137	Defect Fix	End users had to pull in a metric for all queries to ensure that the right data was being presented in the subject area.	Users will no longer need to pull a metric; each subject area will only pull back data for that subject area because of the implementation of the implicit fact	NA
20837	Defect Fix	Individual records were not appearing in the Submitted Individual SA, or Individual Attributes folder across other SAs, because they were inserted into our error table and not the target table. Impacts: Submitted Individual SA - Entire Record Missing Application SA - Individual Attributes Enrollee SA - Individual Attributes Enrollment SA - Individual Attributes	These records should now appear in the Submitted Individual SA and Individual attributes folders across other SAs. This will also reduce the discrepancy percentages in the impacted areas listed above.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
20910	Defect Fix	The effective dating (the begin date of the record, the end date of the record, and the current flag of the record) were not always behaving properly for the Application Subject Area, and the Application Attribute Dimension. **Impacted Attribute:** BGN_DT, END_DT, and DM_CURRENT_RCRD_FLAG in DM_APP_F and DM_APP_D **Impacted Subject Area:** Delegation, Assister, Enrollee, Submitted Individual, Enrollment and Application SA	The effective dating (the begin date of the record, the end date of the record, and the current flag of the record) will have accurate reporting for the Application Subject Area, and the Application Attribute Dimension.	NA
20951	Defect Fix	Inaccurate reporting for the applying for coverage flag at the individual dimension level. **Impacted Attribute:** Applying for Coverage Flag in Individual folder. **Impacted Subject Area:** Enrollee, Submitted INDV, Enrollment, and Application.	Accurate data for reporting for the applying for coverage flag in the individual attributes folder in all SAs with individual attributes.	NA
21285	Defect Fix	Previously, there existed inaccurate or missing individual attributes across all of the Submitted Individual SAs. **Impacted Attribute:** Individual Attributes in the Submitted Individual Attribute folder.	The change should produce more accurate data within individual attributes across the Submitted Individual SAs.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Impacted Subject Area: Submitted Individual		
21442	Defect Fix	Medi-Cal Eligibility Program records possessed six types (three of which were misnamed duplicates of the other three). Without the workaround filter used (because of the similarity in names), this could have caused inaccurate reporting in missing many Medi-Cal eligible records. **Impacted Attribute:** Eligibility-Medi-Cal attribute in Eligibility Attribute folder. **Impacted Subject Area :** Enrollee, Submitted Indv, Enrollment	The Medi-Cal Eligibility Program Attribute in the Eligibility Attribute is now accurate in the Enrollee, Submitted Individual, and Enrollment SAs.	NA
22029	Defect Fix	The logic that populated the begin dates for records was incorrect, resulting in inaccurate record begin dates for all tables with history. A major impact of this was missing records in the Submitted Individual SA because the logic that populated the begin dates for records was incorrect. **Impacted Attribute:** Begin Date in the following Attribute folders: Application, Assister, Demographic, Enrollee, Enrollment, Individual **Impacted Subject Area:**	Valid begin dates in the impacted Attribute folders and SAs listed above.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Begin Date in the following SAs: Application, Enrollee, Enrollment, Submitted Individual		
22107	Defect Fix	Certain attributes in the Application Attributes folder and Application SA were not always populated when they could be. The list of attributes is AHBX_APP_ID, SRC_INDV_CASE_ID, SRC_INDV_APP_ID, **Impacted Attribute :** AHBX_APP_ID,SRC_INDV_CASE_ID,SRC_INDV_CASE_ID in DM_APP_D and DM_APP_F table **Impacted Subject Area:** Delegation, Assister, Enrollee, Enrollment, Application, Submitted Indv	The Application Attributes AHBX_APP_ID, SRC_INDV_CASE_ID, SRC_INDV_APP_ID should be populated more often in the Application Attributes folder in all SAs.	NA
22337	Defect Fix	Address information was missing or outdated in all SAs because of this source issue. Impacted attribute: Address attributes in Individual Attribute folder Impacted Subject Area: Enrollee, Submitted Indv, Enrollment, Application	After this change, individual address information should be more accurate within all SAs.	NA
22487	Defect Fix	The 2 tables (both pending and submitted application information is stored in two different tables in the staging [DW Layer] of the Data Warehouse) did not point to their counterpart of the same application.	The 2 tables (both pending and submitted application information is stored in two different tables in the staging [DW Layer] of the Data Warehouse) point to the correct counterpart of the same application.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
22488	Defect Fix	The application record populated in DW_PEND_APP_ID table was not visible in the Application Attributes folder across Subject Areas.	The application record populated in DW_PEND_APP_ID table is visible in the Application Attributes folder across Subject Areas.	NA
22665	Defect Fix	The "No of Applying Individuals" in Case and "No of Individuals" in Case attributes were often null for reporting within the Application Subject Area.	The "No of Applying Individuals" in Case and "No of Individuals" in Case attributes are accurate for reporting within the Application Subject Area.	NA
23211	Defect Fix	Renewal information in the application attributes was missing in all Subject Areas for renewal years that were not the most recent.	Renewal information in the application attributes is present for all previous years for all Subject Areas.	NA
23549	Defect Fix	The records in the Submitted Individual SA and Application SA were missing or outdated because this individual information was not properly associated. **Impacted attribute:** All attributes in Individual Dimension **Impacted Subject Area:** Submitted Individual, Application, Enrollee, Enrollment	This fix will reduce missing or outdated information in all SAs for Individual Attributes.	NA
24161	Defect Fix	Data for the Discrepancy Report in OBIEE was inaccurate, which made it more difficult for end users to accurately assess the accuracy of reporting in the Data Warehouse. Impacted attribute: NA Impacted Subject Area: NA	This fix remedies the inaccurate detailed counts within each SA.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
24424	Defect Fix	The design of error reprocessing found error records and inserted them into the target table for records from the previous day's load. This caused missing associations in all SAs. **Impacted attribute:** Referential integrity in DW tables **Impacted Subject Area:** Delegation, Assister, Enrollee, Submitted Indv, Enrollment, Application	The new design processes these records during the same day so that records in the DW (staging layer) of the Data Warehouse are properly associated and do not cause missing associations in the SAs. For example, this defect could cause missing individual attributes in all SAs (Submitted Individual, Enrollee, Enrollment, etc.). It could cause missing attribute folders in all SAs.	NA
24443	Defect Fix	The following attributes were not always populated when they should have been in the Eligibility Attributes folder in all SAs with eligibility: CASE_ELIG_COMPSTN, HH _COMPSTN, ELIG_PGM, ELIG_PGM_COV_CA, ELIG_ PGM_MEDI_CAL Impacted attribute: CASE_ELIG_COMPSTN, HH _COMPSTN, ELIG_PGM, ELIG_PGM_COV_CA, ELIG_ PGM_MEDI_CAL in Eligibility Folders Impacted Subject Area: Submitted Individual, Enrollee	The change significantly decreases the number of null values for these attributes (CASE_ELIG_COMPSTN, HH _COMPSTN, ELIG_PGM, ELIG_PGM_COV_CA, ELIG_ PGM_MEDI_CAL) in the Eligibility Attributes folders in Enrollee and Submitted Individual SA.	NA
24730	Defect Fix	Changes made to enrollment records in GI (source) were NOT reflecting in the DW.	This change should properly populate information within the Enrollment SA and not cause error records. After	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			this change, the Enrollment Attribute folder in all SAs should be up to date/have accurate information.	
24963	Defect Fix	The Truven report was populating blank values for the following fields: **COVERAGE_INDICATOR_DENTAL** **COVERAGE_INDICATOR_DRUG** **COVERAGE_INDICATOR_HEARING** **COVERAGE_INDICATOR_MEDICAL** **COVERAGE_INDICATOR_MHSA** **COVERAGE_INDICATOR_VISION** **MEDICAL_FULLY_INSURED_IND** **DRUG_FULLY_INSURED_IND**	The Truven report is populating the appropriate hard-coded values for the following fields: **COVERAGE_INDICATOR_DENTAL** **COVERAGE_INDICATOR_DRUG** **COVERAGE_INDICATOR_HEARING** **COVERAGE_INDICATOR_MEDICAL** **COVERAGE_INDICATOR_MHSA** **COVERAGE_INDICATOR_VISION** **MEDICAL_FULLY_INSURED_IND** **DRUG_FULLY_INSURED_IND**	NA
24986	Defect Fix	The Coverage Year data element of Truven file populated a value of “-1”.	The Coverage Year data element of Truven file populates the appropriate values.	NA
25023	Defect Fix	When using Prev and Next Year Enrollee Folders in OBIEE, records without Previous/Next Year information were dropped. This is because the default (dummy) record did not exist. Impacted attribute Folder Previous Year Enrollee Next Year Enrollee Previous Year Enrollment Next Year Enrollment	When using Prev and Next Year Enrollee Folders in an OBIEE report if a record has no previous/next year information the record is still returned, and the default (dummy) values for previous/next year information are displayed (e.g. UNSPECIFICED).	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Impacted Subject Area: Enrollee SA Enrollment SA Submitted Individual SA		
25079	Defect Fix	Improvement of ETL performance for the DW_APP_DELGTN and DM_DELGTN_F mappings.	The improved performance of daily load completion of DW_APP_DELGTN and DM_DELGTN_F mappings.	NA
25089	Defect Fix	The view of Assistance SA caused double counting issue and error records because the dropdown selected in LKM was LKM SQL to ORACLE_PERF **Impacted Attribute**: NA **Impacted Subject Area**: Enrollee, Application and Submitted Individual SA.	The dropdown in LKM is changed to LKM SQL to ORACLE_CUSTM_PERF, thereby resolving the double counting issue and updating records accurately in Assistance SA.	NA
25091	Defect Fix	There were multiple current flagged and subscriber flagged records in DW_ENRLEE and affected DM_ENRLEE_F as well because of multiple SUBSCRIBER_INDV_WIDs for the same AK. This caused missing records and did not provide correct information for the impacted SAs to users. **Impacted Attribute:** SUBSCRIBER_INDV_WID in ENROLLEE folder **Impacted Subject Area:** Enrollee, Enrollment and Submitted Individual	The script has been fixed which provides up to date information for impacted SAs.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
25137	Defect Fix	DW_ENRLEE.FIRST_PLAN_SELECT_YR_FLAG had 1.5K current flagged records that have multiple yes flagged records and 50K that have zero yes flagged records causing inaccurate reporting in First Plan Selection of the Year Flag for impacted SAs. **Impacted Attribute:** FIRST_PLAN_SELECT_YR_FLAG in ENROLLEE folder **Impacted Subject Area:** Enrollee, Submitted Individual	The data type is altered in a reusable mapping to properly populate the first plan selection of year flag, thereby providing accurate reporting in First Plan Selection of the Year Flag for impacted SAs.	NA
25138	Defect Fix	The Obsolete flag in Enrollment Attribute folder in Enrollee, Enrollment, and Submitted Individual SA had inaccurate reporting, and had missing or outdated previous and next year enrollment information in the Enrollment SA.	The Obsolete flag in Enrollment Attribute folder in Enrollee, Enrollment, and Submitted Individual SA has accurate reporting with previous and next year enrollment information available in Enrollment SA.	NA
25144	Defect Fix	DW_ENRLMNT.FIRST_PLAN_SELECT_FLAG had 200K cases with 400K current flagged records that have multiple yes flagged records and 9 that have zero yes flagged records causing inaccurate reporting in First Plan Selection Ever Flag for impacted SAs. **Impacted Attribute:** First Plan Selection of the Year Flag in the Enrollment Folder	Data fix has been applied for the records, thereby providing correct information in First Plan Selection Ever Flag for impacted SAs.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Impacted Subject Area: Enrollee, Enrollment, and Submitted Individual		
25245	Defect Fix	The effective dating of DW_APP (record begin date and end date) is inaccurate. This results in inaccurate begin and end dates in the Application SA, as well as error (missing) records in the Submitted Individual SA. Impacted attribute: Begin Date and End Date in DW_APP and Application SA Impacted Subject Area: Application SA Submitted Individual SA	No more error (missing) records in Submitted Indv SA due to this issue. The effective dating of DW_APP was corrected, and as a result the effective dating of the Application SA is corrected as well, and records will no longer error out (missing) from the Submitted Individual SA due to this issue.	NA
25288	Defect Fix	The MAGI and subsidy household size fields were not populated in source, so we hid them in the RPD.	The MAGI and subsidy household size fields are now being populated, but still will not be populated for older records.	NA
25336	Defect Fix	The historical view of Delegation SA displayed multiple records for the same case for the same date.	The historical view of Delegation SA displays the correct records.	NA
25430	Defect Fix	There were Multiple Current Flagged Records in DW_APP. This impacted error records in the application information resulting in missing records in the Application SA and outdated or missing application attributes in all SAs.	The records in Application SA are up to date.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
25474	Defect Fix	A data discrepancy issue in the Submitted Individual SA displayed 470,000 records without current flags and 761,000 records had multiple current flags.	All of these records now appear with current flags as per design.	NA
25535	Defect Fix	The missing Enrollment CA change logs in the enrollee mapping had inaccurate reporting in the Enrollee SA.	The fix in the missing Enrollment CA change logs in enrollee mapping now provides accurate reporting in the Enrollee SA.	NA
25783	Defect Fix	The following SAs had missing records • Application • Assister • Submitted Individual SRC_ADMIN_ID, SRC_ENTITY_ID, SRC_ASSISTER_ID, and SRC_BROKERS_ID are = 0 in certain records in DW_ASSISTER. Count of each below: COLUMN COUNT of 0 SRC_ADMIN_ID 712 SRC_ENTITY_ID 10,186 SRC_ASSISTER_ID 10,898 SRC_BROKERS_ID 10,898	The following SAs have up to date information • Application • Assister • Submitted Individual	NA
26363	Defect Fix	The ETL for DM_SUBMIT_INDV_F is experience performance issue.	The ETL for DM_SUBMIT_INDV_F has been split into two parts, in order to improve performance of the ETL and improved performance of daily load completion.	NA
26364	Defect Fix	The determination date and time were not provided and displayed in the Submit Individual SA.	The determination date and time are now populated and displayed in the Submit Individual SA	NA

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26383	Defect Fix	The Delegation SA was not part of Discrepancy report.	The Delegation SA is added to Discrepancy Report and appropriate metrics are displayed for the report.	NA
26395	Defect Fix	The delegation attributes were not present in the SA Processing Dashboard.	The delegation attributes are present in the SA Processing Dashboard.	NA
26561	Defect Fix	One of the mappings (DW_CODE) was dropping a staging table. Per our design/requirements staging tables should be truncated and reloaded, not dropped and re-created.	The staging table (C$ table for DW_CODE) is now truncated and reloaded and not dropped by the ETL.	NA
26598	Defect Fix	The CEC ID data element was not populated in current delegates for the Delegate at Plan Selection attribute.	The CEC ID data element is populated in current delegates for the Delegate at Plan Selection attribute.	NA
20944	Defect Fix	The effective dating (the end date of the record, and the current flag of the record) was not always behaving properly for the Application Subject Area because of HBX SAWS data issues.	The effective dating (the begin date of the record, the end date of the record, and the current flag of the record) will have accurate reporting for the Application Subject Area in regards to HBX SAWS data.	NA
22483	Defect Fix	The Submitted Individual Subject Area has records that are soft-deleted, and are not shown in the front end because they are no longer valid. Currently the logic to populate this flag is based solely on if the eligibility record is soft deleted in source. However, for a specific case (when the source system changes the effective dates of an eligibility record) the records in the submitted	The fix for this defect will update the logic for the soft deletion flag in submitted individual subject area to also include the scenario mentioned above.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		individual subject area can become invalid. **Impacted attribute:** IS_DELETED_FLAG in Submit Indv folder **Impacted Subject Area:** Submitted INDV		
23246	Defect Fix	There is no impact on current functionality for the reported duplicate code values as these duplicate codes are not used. **Impacted attribute:** code values in DW_CODE table **Impacted Subject Area:** NA	The fix for the reported duplicate code has no impact on current functionality.	NA
24445	Defect Fix	Missing enrollment types in Enrollee did not provide correct information in terms of the Enrollee Subject Areas. ENRLMNT_TYPE comprised of 2,079,329 null values out of a total of 3,755,457 values in the Data Warehouse. This was the case when the Current Flag was active and the ROW_WID was a value other than "-1" (i.e. dissociation) in the Enrollee Fact table. Impacted attribute: Enrollment Type attribute in Enrollment folder	Populating enrollment types in Enrollee provides proper information in terms of the Enrollee Subject Areas.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Impacted Subject Area: Enrollee		
24760	Defect Fix	Logic within the enrollment SA was invalid, causing missing enrollee records and information. The logic for DM_ENRLMNT_F included a join to the DW_ENRLEE table. This join needed to be a left join instead of a join as it caused records to drop if the join conditions were not met, which can happen. Impacted attribute: NA Impacted Subject Area: NA	Referential integrity issues are resolved for enrollee records and information missing in enrollment.	NA
24956	Defect Fix	In the delegation SA for some records some Application Attributes were missing (those sourced from DW_PEND_APP). **Impacted attribute:** Application attributes were missing from Delegation SA **Impacted Subject Area:** Delegation	The data for the application attributes is populated and displayed in the Delegation subject area	NA
24972	Defect Fix	The FIRST_PLAN_SELECT_FLAG attribute name was displayed in the Enrollment subject area. **Impacted attribute:** FIRST_PLAN_SELECT_FLAG	The attribute name FIRST_PLAN_SELECT_FLAG is renamed to FIRST_PLAN_SELECT_EVER_FLAG and is displayed in the Enrollment subject area.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		in Enrollment Folder **Impacted Subject Area:** Enrollment		
24984	Defect Fix	There is no impact in the existing business functionality. Extending demographic dimension with the source keys is for better maintenance purpose. Impacted attribute: SRC_INDV_CASE_IS in DM_DMGRPHC_D table Impacted Subject Area: NA	There is no impact in the existing business functionality. The fix for extending demographic dimension with the source keys provides better maintenance in ETL.	NA
25007	Defect Fix	There is no impact in the existing business functionality. This defect is for the better maintenance. Impacted attribute: variables VAR_DW_ENRLEE_ADDR_RESIDENCE_CODE & VAR_DW_ENRLEE_ADDR_MAILING_CODE in DW_ENRLEE Mapping Impacted Subject Area: NA	There is no impact in the existing business functionality. The fix for defect provides better ETL code maintenance.	NA
25139	Defect Fix	The issue with the first plan selection flag resulted in inaccurate reporting in the Enrollee SA subject area. DW_ENRLEE.FIRST_PLAN_SELECT_EVER_FLAG there were ˜650 individuals with ˜1.6K current flagged records that had multiple yes flagged records, and	The fix for this issue corrects information in terms of first plan selection flag in the Enrollee SA subject area.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		~50K that had zero yes flagged records. Impacted attribute: FIRST_PLAN_SELECT_YR_FLAG in ENROLLEE folder Impacted Subject Area: Enrollee		
25141	Defect Fix	A discrepancy in the Obsolete Flag in the Enrollment attribute resulted in inaccurate reporting using the Obsolete Flag in the Enrollment Attribute Folder in the Enrollee, Enrollment, and Submitted Individual SA. This also resulted in missing outdated previous and next year enrollment information in the Enrollment SA. In DW_ENRLMNT, there are ~50K cases with ~108K current flagged records that have multiple non-obsoleted flagged records, and ~130 that have zero non-obsolete flagged records. Impacted attribute: Obsolete Flag in the Enrollment Attribute Folder Impacted Subject Area: Enrollee, Enrollment, and Submitted Individual	The fix for the discrepancy in obsolete flag in the Enrollment attribute provides correct reporting in the Enrollment, Enrollee, and Submitted Individual subject area. The previous and next year enrollment information is available in the Enrollment SA.	NA
25142	Defect Fix	An issue with the first plan selection flag resulted in inaccurate reporting in the Enrollee SA subject area.	The fix for this issue provides correct information in terms of first plan selection flag in	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		DW_ENRLMNT.FIRST_PLAN_SELECT_YR_FLAG there were ~350K cases with ~700K current flagged records that had multiple yes flagged records, and ~90K that had zero yes flagged records. Impacted attribute: First Plan Selection of the Year Flag in the Enrollment Folder Impacted Subject Area: Enrollee, Enrollment, and Submitted Individual	the Enrollee SA subject area.	
25246	Defect Fix	There were missing Records in Submitted Indv SA and did not provide correct information for the impacted subject areas to users. In Error Validation for DM_SUBMIT_INDV_F, 2,625,987 error records were found on CURRENT_APP_WID duplicates. After further analysis, it was discovered that 39,139,431 error records in DM_SUBMIT_INDV_F were affected by an overlapping time span issue in DW_APP. Impacted attribute: CURRENT_APP_WID in the Submitted Individual Folder Impacted Subject Area:	The fix for the missing records Submitted Indv provides up-to-date information for impacted subject's areas.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Submitted Individual		
25331	Defect Fix	Due to a configuration issue there were multiple current flagged records in DW_ENRLMNT. This resulted in error (missing) records in DW_ENRLEE, missing records in the Enrollee SA, double-counting in the Enrollment SA, and missing Enrollee Attributes in other SAs. In DW_ENLRMNT, there were about 455K cases that had multiple current flagged records per SRC_ENRLMNT_ID. This had downstream effects on DW_ENRLEE and caused about 34K records in the error table. Impacted attribute: Current flag attribute in Enrollment SA Enrollee Attribute Folder in all SAs Impacted Subject Area: Enrollee, Submitted Individual, Enrollment	There is only one current flagged record in DW_ENRLMNT. As a result, there are no missing records in Enrollee SA, double counting in Enrollment SA, or missing Enrollee folder attributes in other SAs due to this issue.	NA
25334	Defect Fix	Due to a configuration issue there were multiple current flagged records in DW_ADDR. This resulted in error (missing) records in DW_ENRLEE, missing records in the Enrollee SA, missing Individual Folder attributes in all SAs, and	There is only one current flagged record in DW_ADDR. As a result, there are no missing records in Enrollee SA, double counting in Enrollment SA, missing Individual Attributes folder in all SAs, or missing	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		missing Enrollee folder attributes in all other SAs. In DW_ADDR, there were 37K individuals with multiple current flagged records. This had downstream effects on DW_ENRLEE among other tables. Impacted attribute: Individual Attribute folder in all SAs Enrollee Attribute Folder in all SAs Impacted Subject Area: Enrollee, Submitted Individual, Enrollment, Application	Enrollee folder attributes in all SAs due to this issue.	
25432	Defect Fix	There were missing records in the Application SA, and outdated or missing application attributes in all SAs. In DW_PEND_APP, there were 40K individuals with multiple current flagged records. This had downstream effects on DW_ENRLMNT among other tables Impacted attribute: Current flag attribute in Application Folder Impacted Subject Area: Delegation, Assister, Enrollee, Submitted Individual, Enrollment, Application	The fix for the missing records Application SA provides up to date information for impacted subject's areas.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
25433	Defect Fix	There were missing Records in Enrollee SA, Submitted Individual SA. In DW_ENRLMNT, there were 980K individuals with multiple current flagged records Impacted attribute: Current flag attribute in Enrollment Folder Impacted Subject Area: Enrollee, Submitted Individual	The fix for the missing records Enrollee SA, Submitted Individual SA provides up-to-date information for impacted subject areas.	NA
25461	Defect Fix	The root cause of the multiple current flagged records and time span issue the root cause was identified as the next delegation record not being a part of the incremental extraction filter. As a result when a new delegation was accepted, the previous delegation was not automatically brought into the Data Warehouse and updated, resulting in multiple current flagged records and time span issue. Impacted attribute: Current flag attribute in Delegation Folder Impacted Subject Area: Submitted Individual, Application	This has been resolved by the code change made to incremental extraction filter.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
25462	Defect Fix	There were missing Records in Submitted INDV SA and did not provide correct information for the impacted subject areas to users. In DW_ELIG, there were 753K IDs with no current record and 484K IDs with multiple current records. See SQL script and special logic for DW_ELIG current record determination Impacted attribute: Current Flag attribute in DW_ELIG table Impacted Subject Area: Submitted Individual	The fix for the missing records in SUBMITTED INDV SA provides up-to-date information for impacted subject areas.	NA
25463	Defect Fix	There were missing Records in Submitted Indv. In DW_DMGRPHC, there were 96K individuals with time span overlap issue Impacted attribute: DW_BGN_DT,DW_END_DT in DW_DMGRPHC table Impacted Subject Area: Submitted Individual	The fix for the missing records Submitted Indv provides up-to-date information for impacted subject areas.	NA
25465	Defect Fix	The attributes begin date and end dates were inaccurate in DW_ENRLEE and in the Enrollee SA. This defect caused error (missing) records in the Submitted INDV SA. In DW_ENRLEE, there were 7K individuals with time	The attributes begin date and end date in the Enrollee SA are accurate. Also there are no missing records in the SUBMITTED INDV SA caused by this issue.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		span overlap issue Impacted attribute: DW_BGN_DT,DW_END_DT in DW_ENRLEE table Impacted Subject Area: Enrollee, Submitted Individual		
25466	Defect Fix	The attributes begin date and end dates were inaccurate in DW_ENRLMNT and in the Enrollment SA and Enrollee SA. This defect also caused error (missing) records in the Submitted INDV SA. In DW_ENRLMNT, there were 468K IDs with time span overlap issue. Impacted attribute: DW_BGN_DT,DW_END_DT in DW_ENRLMNT table Impacted Subject Area: Submitted Individual, Enrollment, Enrollee	The attributes begin date and end date in the Enrollment SA and Enrollee SA are accurate. Also there are no missing records in the SUBMITTED INDV SA caused by this issue.	NA
25467	Defect Fix	There were missing Records in ENRLEE SA and did not provide correct information for the impacted subject areas to users. In DW_INDV, there were 44K individuals with time span overlap issue. Impacted attribute: DW_BGN_DT, DW_END_DT in DW_INDV table	The fix for the missing records ENRLEE SA provides up-to-date information for impacted subject areas.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Impacted Subject Area: Enrollee		
25468	Defect Fix	The Ignore Error check box was checked in LKM for the step "Truncate Work table" and in IKM for the step "Truncate Flow table". In DW_ELIG, there were 41K IDs with multiple current records. Impacted attribute: Current Flag attribute in DM_DMGRPHC_D table Impacted Subject Area: Submitted Individual	The Ignore Error check box is unchecked in LKM for the step "Truncate Work table" and in IKM for the step "Truncate Flow table."	NA
25471	Defect Fix	The Ignore Error check box was checked in LKM for the step "Truncate Work table" and in IKM for the step "Truncate Flow table". In DM_ENRLMNT_F, there were 4K IDs with no current flagged records. Impacted attribute: Current Flag attribute in DM_ENRLMNT_F table Impacted Subject Area: Delegation, Assister, Application	The Ignore Error check box is unchecked in LKM for the step "Truncate Work table" and in IKM for the step "Truncate Flow table."	NA
25473	Defect Fix	There were missing Records in SUBMITTED INDV SA and did not provide correct information for the impacted subject areas to users. In DM_ASSISTER_D, there were 7K IDs with multiple	The fix for the missing records SUBMITTED INDV SA provides up-to-date information for impacted subject areas.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		current flagged records. Impacted attribute: Current Flag attribute in DM_ASSISTER_D table Impacted Subject Area: Submitted Individual		
25474	Defect Fix	A data discrepancy issue in the Submitted Individual subject area was causing 470,000 records to not appear with current flags, while 761,000 records had multiple current flags. Impacted attribute: Current Flag attribute in DM_SUBMIT_INDV_F table Impacted Subject Area: Submitted Individual	All of these records now appear with current flags as per design.	NA
25475	Defect Fix	The Ignore Error check box was checked in LKM for the step "Truncate Work table" and in IKM for the step "Truncate Flow table." In DM_ELIG_D, there were 724K IDs with no current records and 779K with multiple current records. Special logic for determination of current record for DM_ELIG_D. Impacted attribute: Current Flag attribute in DM_ELIG_D table Impacted Subject Area: Enrollee	The Ignore Error check box is unchecked in LKM for the step "Truncate Work table" and in IKM for the step "Truncate Flow table".	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
25476	Defect Fix	The Ignore Error check box was checked in LKM for the step "Truncate Work table" and in IKM for the step "Truncate Flow table." In DM_ENRLEE_F, there were 25K IDs with no current flagged records. Impacted attribute: Current Flag attribute in DM_ENRLEE_F table Impacted Subject Area: Enrollee	The Ignore Error check box is unchecked in LKM for the step "Truncate Work table" and in IKM for the step "Truncate Flow table."	NA
25783	Defect Fix	There were missing Records in Submitted Indv, Application and Assister would not provide correct information for the impacted subject areas to users. SRC_ADMIN_ID, SRC_ENTITY_ID, SRC_ASSISTER_ID, and SRC_BROKERS_ID are = 0 in certain records in DW_ASSISTER. Count of each below: COLUMN COUNT of 0 SRC_ADMIN_ID 712 SRC_ENTITY_ID 10,186 SRC_ASSISTER_ID 10,898 SRC_BROKERS_ID 10,898	The fix for the missing records Submitted Indv, Application and Assister provides up-to-date information for impacted subject areas.	NA
26478	Defect Fix	The reporting functionality for Application at Plan Selection was not yet introduced in the Enrollee SA. Impacted attribute:	Reporting functionality for Application at Plan Selection is introduced in the Enrollee SA.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		APP_PLAN_SELECT_WID in ENROLLEE folder Impacted Subject Area: ENROLLEE		
26513	Defect Fix	Special Enrollment functionality was not present in the Application Subject Area. Impacted attribute: SEP attributes in Application folder Impacted Subject Area: APPLICATION	Special Enrollment functionality is present in the Application Subject Area.	NA
26521	Defect Fix	The Enrollee SA did not include several fields such as the Enrollee Effective Start Date, Enrollee Effective End Date, and Enrollee Enrollment Year. Impacted attribute: Enrollee Effective Start Date, Enrollee Effective End Date, and Enrollee Enrollment Year in ENROLLEE folder Impacted Subject Area: ENROLLEE	The Enrollee SA includes several fields such as the Enrollee Effective Start Date, Enrollee Effective End Date, and Enrollee Enrollment Year.	NA
26526	Defect Fix	The Enrollment SA did not include several fields, such as the Benefit Effective Date, Benefit Effective End Date, and the Enrollment Year. Impacted attribute: Benefit Effective Date, Benefit Effective End Date, and the Enrollment Year in ENROLLMENT folder	The Enrollment SA includes several fields, such as the Benefit Effective Date, Benefit Effective End Date, and the Enrollment Year.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Impacted Subject Area: ENROLLMENT		
Enrollment Assistance				
25299	Defect Fix	When a user attempted to reinstate a cancelled / terminated case of 2015 in 2016, the **Change Effective Date** button on the *Change Plan Effective Dates / Reinstate Coverage* page was greyed out.	When a user attempts to reinstate a cancelled / terminated case of 2015 in 2016, the **Change Effective Date** button on the *Change Plan Effective Dates / Reinstate Coverage* page is available.	Change Plan Effective Dates / Reinstate Coverage
24017	Defect Fix	When a user attempted to renew for year 2016 by choosing the plan selection as **One Plan for All**, whereas **Plan Per Person** was selected in year 2015, **Keep the plan you have now** or **Shop for a new plan** were both displayed on *Choose a Health plan for 2016* page.	When a user attempts to renew for year 2016 by choosing the plan selection as **One Plan for All**, whereas **Plan Per Person** was selected in year 2015, **Shop for a new plan** is the only option displayed on *Choose a Health plan for 2016* page.	Choose a Health plan for 2016
24638	Defect Fix	When an admin updated citizenship status of one of the household members and navigated to the *Household Enrollment Introduction* page, the **Choose Health Plan** button was displayed.	When an admin updates citizenship status of one of the household members and navigates to the *Household Enrollment Introduction* page, the **Continue Health Plan update** button is displayed.	Household Enrollment Introduction
25963	Defect Fix	When a user clicked the **Continue Dental Plan** button on the *Household Enrollment Introduction* page after reporting a change, the following error message was displayed "IND70 Failed to process this request."	When a user clicks the **Continue Dental Plan** button on the *Household Enrollment Introduction* page after reporting a change, user is navigated to *Plan Selection – In Progress page.*	Household Enrollment Introduction
24499	Defect Fix	When a case was auto renewed for 2016 which had a custom grouping status as G1: Enrolled, and	When a case is auto renewed for 2016 which had a custom grouping status as G1 : Enrolled and	Individual Homepage

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		G2: Pending in 2015, clicking the **Continue** button on the *Individual Homepage* navigated to the *Plan Selection - One Plan for All* page.	G2: Pending in 2015, clicking the **Continue** button on the *Individual Homepage* navigates to the *Plan Selection by custom grouping - Select Plans* page.	
24997	Defect Fix	When an admin reinstated health plan during special enrollment period for an initial case created in open enrollment, the **Shop for Dental Plan** button was displayed on the *Individual Homepage*.	When an admin reinstates health plan during special enrollment period for an initial case created in open enrollment, the **Shop for Dental Plan** button is not displayed on the *Individual Homepage*.	Individual Homepage
26329	Defect Fix	Below mentioned were the issues faced by Entity admin on the *Location and Hours* page: • Upon clicking the **Primary Sites** link in **Edit** mode, all fields were blank • Only the **Document Upload** link on the left hand navigation pane navigated to its page. • Upon clicking the **Add Sub-site** button, a 404 page cannot be found error was displayed.	Below mentioned are the fixes for Entity admin on the *Location and Hours* page: • Upon clicking the **Primary Sites** link in **Edit** mode, the application navigates to its respective page • All links on the left hand navigation pane navigate to their respective pages. • Upon clicking the **Add Sub-site** button, the application navigates to *Add Sub-site* page.	Location and Hours
26213	Defect Fix	Renewal Batch job ENR-1001-DD-01 returned a 107 error.	Renewal Batch job ENR-1001-DD-01 completes successfully.	NA
24597	Defect Fix	When a user updated the **AHBX Enrollment Start** and **AHBX Enrollment End** Date on the *Update Enrollment* page, the **Created by** field in the database was updated with random user details.	When a user updates the **AHBX Enrollment Start** and **AHBX Enrollment End** Date on the *Update Enrollment* page, the **Created by** field in the database is updated with the logged-in user details.	Update Enrollment

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
IRS 1095 Reporting				
26640	Defect Fix	When a terminated case was reinstated with a valid enrollment record, the new enrollment generated a void notice.	When a terminated case is reinstated with a valid enrollment record, the new enrollment does not generate a void notice.	NA
26758	Defect Fix	IRS-2015-IB-01 job returned irs_ack_flag as "N" for VOID records.	IRS-2015-IB-01 job returns irs_ack_flag as "Y" for VOID records.	NA
Individual Portal				
24973	Defect Fix	When an admin clicked the **Terminate Participation** link on the *Individual Homepage*, an exception error was displayed.	When an admin clicks the **Terminate Participation** link on the *Individual Homepage*, the action completes without any error.	Individual Homepage
26216	Defect Fix	When a user clicked the **Continue Change Report** button on the *Individual Homepage*, the **Return to Summary** button was displayed on the *Household Members* page.	When a user clicks the **Continue Change Report** button on the *Individual Homepage*, the **Return to Summary** button is not displayed on the *Household Members* page.	Individual Homepage Household Members
25539	Defect Fix	CalHEERS inserted a new renewal record for each EDR sent by Statewide Automated Welfare Systems (SAWS) to open renewal period for an already renewed case.	CalHEERS returns a "one exists" response for each EDR sent by SAWS to open renewal period for an already renewed case.	NA
25984	Defect Fix	When an EDR was sent from SAWS for invoking SSA/VLP services, an exception error was displayed.	When an EDR is sent from SAWS for invoking SSA/VLP services, the request is processed successfully.	NA
22525	Defect Fix	An entry with blank **Change Type** was displayed in the **Change Log Table** on the *Transaction History* Page after an EDR was processed.	No entry is displayed in the **Change Log Table** on the *Transaction History* Page after an EDR is processed.	Transaction History
22550	Defect Fix	The **Old Value** column in the **Change Log Table** on the *Transaction History*	The **Old Value** column in the **Change Log Table** on the *Transaction History*	Transaction History

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		page displayed "0" value.	page does not display "0" value.	
21811	Defect Fix	Job Access with Speech (JAWS) did not read the *Create Account Confirmation* pop up on the *Account Summary* Page.	JAWS reads the *Create Account Confirmation* pop up on the *Account Summary* Page.	Account Summary
21914	Defect Fix	JAWS read the field "**Type of Deduction**" as "**How often**" on the *Add Deduction* page.	JAWS reads the field "**Type of Deduction**" correctly on the *Add Deduction* page.	Add Deduction
21913	Defect Fix	JAWS did not read the date format on the *Add Deduction* page.	JAWS reads the date format on the *Add Deduction* page.	Add Deduction
23784	Defect Fix	Validations on the *Add Employment Income* page were not working for **Employer Contact person**, **Employer Mailing address** lines1 & 2.	Validations on the *Add Employment Income* page are working for **Employer Contact person**, **Employer Mailing address** lines1 & 2.	Add Employment Income
21763	Defect Fix	Upon disabling Cascading Style Sheet (CSS), text explaining "**Last Date Paid**" on the *Add Employment Income* page was displayed twice.	Upon disabling CSS "**Last Date Paid,**" text on the *Add Employment Income* page is displayed only once.	Add Employment Income
21842	Defect Fix	JAWS did not read the colon (:) for the following questions on the *Add Employment Income* page using tab key • How Often:* • How much does this person get paid (before taxes)? ($):*	JAWS reads the colon (:) for the following questions on the *Add Employment Income* page using tab key • How Often:* • How much does this person get paid (before taxes)? ($):*	Add Employment Income
21845	Defect Fix	The Web Accessibility Toolbar (WAT) displayed no labels for the below mentioned fields on the *Add Employment Income* page • First Date Paid	The WAT displays labels for the below mentioned fields on the *Add Employment Income* page • First Date Paid • Last Date Paid	Add Employment Income

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		• Last Date Paid		
21922	Defect Fix	JAWS did not read the date format on the below mentioned pages: • *Add Other Income* • *Add Self-Employment Income*	JAWS reads the date format on the below mentioned pages: • *Add Other Income* • *Add Self-Employment Income*	Add Other Income Add Self-Employment Income
23734	Defect Fix	The below mentioned were issues related to JAWS on the *Add Other Income* page • "**Graphic Calendar Clickable**" was not read when navigated through the tab key • The Dropdowns for "'"**What type of income?**" and "**Source**" labels to select and enter fields were not read when navigated through the tab key • All dropdown values were read twice when navigated through arrow keys • "**Edit**" or "**Edit. Type in text**" for "**Source**" field was not read when navigated through arrow keys	The below mentioned are fixes related to JAWS on the *Add Other Income* page • "**Graphic Calendar Clickable**" is read when navigated through the tab key • The Dropdowns for "'"**What type of income?**" and "**Source**" labels to select and enter fields are read when navigated through the tab key • All dropdown values are read only once when navigated through arrow keys • "**Edit**" or "**Edit. Type in text**" for "**Source**" field is read when navigated through arrow keys	Add Other Income

23735	Defect Fix	The below mentioned were issues related JAWS on the *Add Other Income* page
		
		• The following fields were not read when navigated through the Tab key:
		  o What type of income?
		  o Source
		  o First Date Paid -
			The below mentioned are fixes related to JAWS on the *Add Other Income* page
			
			• The following fields are read when navigated through the Tab key:
			  o What type of income?
			  o Source
			  o First Date Paid - Estimate the date
				Add Other Income

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Estimate the date you first received income this year from this source o Last Date Paid - If you will continue to receive income from this source, please leave this blank. If this income source is ending, enter the date you will no longer receive income from this source. (Click the "?" for help with this question) o -One-time Lump Sum Pay Date • The contents of the "**How Often**" combo box was read twice • The following fields were not read as "Edit Type and Text" o Source o How much ($) o First Date Paid - Estimate the date you first received income this year from this source • Values of the following fields were read twice o How much ($) o First Date Paid - Estimate the date you first received income this year from this source • Date format was read as "DD/MM/YYY" for the following field	you first received income this year from this source o Last Date Paid - If you will continue to receive income from this source, please leave this blank. If this income source is ending, enter the date you will no longer receive income from this source. (Click the "?" for help with this question) o -One-time Lump Sum Pay Date • The contents of the "**How Often**" combo box are read only once • The following fields are read as "Edit Type and Text" o Source o How much ($) o First Date Paid - Estimate the date you first received income this year from this source • Values of the following fields are read only once o How much ($) o First Date Paid - Estimate the date you first received income this year from this source • Date format is read as "DD/MM/YYYY" for the following field "**One-**	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		"**One-time Lump Sum Pay Date**"	**time Lump Sum Pay Date**"	
23742	Defect Fix	Tool tip links with text were not displayed on the *Add Other Income* page upon disabling Cascading Style Sheets (CSS).	Tool tip links with text are displayed on the *Add Other Income* page upon disabling CSS.	Add Other Income
23582	Defect Fix	When an admin clicked the **View Case** button on the *Admin Search* Page, an exception error was displayed.	When an admin clicks the **View Case** button on the *Admin Search* Page, case details are displayed.	Admin Search
21819	Defect Fix	Tooltip was inconsistent on all pages and JAWS read it as Help Link.	Tooltip is consistent on all pages and JAWS reads it as <Page Name> - Help.	All Pages
21848	Defect Fix	JAWS did not read the *Save & Exit* popup on All pages.	JAWS reads the *Save & Exit* popup on All pages.	All Pages
23905	Defect Fix	The below mentioned were issues on the *Application History* page: • JAWS o "Application History online help" was read as "Online help" o Expand / Collapse status was not read o Table headers were read as links • The Table name "Eligibility Request History" was displayed twice upon disabling Cascading Style Sheets (CSS)	The below mentioned are fixes on the *Application History* page: • JAWS o "Application History online help" is read correctly o Expand / Collapse status is read o Table headers are read correctly • The Table name "Eligibility Request History" is displayed only once upon disabling CSS	Application History
23054	Defect Fix	When a user attempted to download the eligibility results on the *Application History* page, a We Apologize error was displayed.	When a user attempts to download the eligibility results on the *Application History* page, the eligibility results pdf is downloaded without any error.	Application History
21788	Defect Fix	Upon disabling Cascading Style Sheet (CSS), **Edit**	Upon disabling CSS, **Edit** buttons (to edit previous	Application Review

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		buttons (to edit previous pages) on the R*eview Application* page were displayed as links.	pages) on the Review *Application* page are displayed as buttons.	
21797	Defect Fix	JAWS did not read the asterisk for mandatory fields along with the label while using Tab / Arrow key on the *Application Signature* Page.	JAWS reads the asterisk for mandatory fields along with the label while using Tab / Arrow key on the *Application Signature* Page.	Application Signature
21813	Defect Fix	JAWS had the following issues using tab or up/down arrow key for an AR: • *Household Members* Page ▪ Help link (question mark icon) did not read the content for the below questions o Check the box if this person has satisfactory immigration status. o Is this person a qualified non-citizen? ▪ The following content and start (*) was not read simultaneously with a single key press o First Name (*) o Last Name (*) o Does this person want health insurance? Even if you have insurance now, you might find better coverage or lower costs(*) o Sex* o Date of Birth	JAWS has the following fixes while using tab or up/down arrow key for an AR: • *Household Members* Page ▪ Help link (question mark icon) reads the content for the below questions o Check the box if this person has satisfactory immigration status. o Is this person a qualified non-citizen? ▪ The following content and start (*) is read simultaneously with a single key press o First Name (*) o Last Name(*) o Does this person want health insurance? Even if you have insurance now, you might find better coverage or lower costs(*) o Sex*	Application Signature Household Members

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		(mm/dd/yyyy) (*) o Does this person have a Social Security Number? (*) o Social Security number(*) o Is this person a U.S. Citizen or National? (*) • *Application Signature* Page ▪ Help link (question mark icon) did not read the content for the below question o Do any of the following qualifying life events or situations apply to you?	o Date of Birth (mm/dd/yyyy) (*) o Does this person have a Social Security Number? (*) o Social Security number(*) o Is this person a U.S. Citizen or National? (*) • *Application Signature* Page ▪ Help link (question mark icon) reads the content for the below question o Do any of the following qualifying life events or situations apply to you?	
23815	Defect Fix	The below mentioned were issues related to JAWS on the *Application Signature* page: • Check box labels were read three times when navigated through arrow keys • The greyed out button **Submit** was read	The below mentioned are fixes related to JAWS on *Application Signature* page: • Check box labels are read only once when navigated through arrow keys • The greyed out button **Submit** is not read	Application Signature
23670	Defect Fix	When a user navigated to the *Application Signature* page (in renewal mode) and clicked Espanol, the	When a user navigates to the *Application Signature* page (in renewal mode) and clicks Espanol, the	Application Signature

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Windows Internet explorer popup with **Retry** and **Cancel** buttons was displayed.	page is displayed in Spanish.	
21799	Defect Fix	Tabbing order for the "Click here for more information about qualifying life events" link was not present in the **Special Enrollment** section on the *Application Signature* page.	Tabbing order for the "Click here for more information about qualifying life events" link is present in the **Special Enrollment** section on the *Application Signature* page.	Application Signature
24833	Defect Fix	When a user attempted to "Report a change" for year 2015 and clicked the **Submit** button on the *Application Signature for Reported Changes* page, a We Apologize error was displayed.	When a user attempts to "Report a change" for year 2015 and clicks the **Submit** button on the *Application Signature for Reported Changes* page, Eligibility Results are displayed.	Application Signature for Reported Changes
22594	Defect Fix	When a Service Center Representative (SCR) entered an incorrect document ID on the *Apply for Benefits* page, the message to enter correct document ID was displayed in English for the Spanish language screen.	When an SCR enters an incorrect document ID on the *Apply for Benefits* page, the message to enter correct document ID is displayed in Spanish for the Spanish language screen.	Apply for Benefits
21812	Defect Fix	When an AR navigated to the *Apply with Benefit* page, JAWS read the text "With" as "W" and "ith."	When an AR navigates to the *Apply with Benefit* page, JAWS reads the text "With" as one word.	Apply with Benefit
22482	Defect Fix	The Verbiage on the *Certified Enrollment Counselor Homepage* was aligned incorrectly.	The Verbiage on the *Certified Enrollment Counselor Homepage* is aligned correctly.	Certified Enrollment Counselor Homepage
24825	Defect Fix	When an admin / agent clicked the **Continue Change Report** link under **Actions** on the *Consumer Homepage,* an exception error was displayed.	When an admin / agent clicks the **Continue Change Report** link under **Actions** on the *Consumer Homepage, the admin* / agent is navigated to the respective page which is in progress for editing.	Consumer Homepage

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
22289	Defect Fix	When a user hovered over the **Cancel** and **Ok** buttons of the *Confirm your Mailing Address* popup on the *Contact Information* page, tool tips were not displayed.	When a user hovers over the **Cancel** and **Ok** buttons of the *Confirm your Mailing Address* popup on the *Contact Information* page, tool tips are displayed.	Contact Information
21840	Defect Fix	The **Ok** button in the following popup "Zip Code not in service area" was displayed as a link upon disabling Cascading Style sheets (CSS) on the below mentioned pages: • *Create Account – Contact Information Page* • *Household Primary Contact Page* • *Personal Data - Address and Contact Page*	The **Ok** button in the following popup "Zip Code not in service area" is displayed as a button upon disabling Cascading Style sheets (CSS) on the below mentioned pages: • *Create Account – Contact Information Page* • *Household Primary Contact Page* • *Personal Data - Address and Contact Page*	Create Account – Contact Information Household Primary Contact Personal Data - Address and Contact
22227	Defect Fix	The following field "**What is the expected date of delivery?***" on the *Demographic Data* page accepted incorrect dates.	The following field "**What is the expected date of delivery?***" on the *Demographic Data* page does not accept incorrect dates.	Demographic Data
15648	Defect Fix	The documents uploaded on the *Household Primary Contact* page during RIDP were not seen on the *Documents and Correspondence* Page.	The documents uploaded on the *Household Primary Contact* page during RIDP are seen on the *Documents and Correspondence* Page.	Documents and Correspondence
21858	Defect Fix	JAWS had the following issues with the *Help* popup on the *Documents and Correspondence* Page: • The Documents and Correspondence heading was neither read as a dialogue nor	JAWS has the following fixes for the *Help* popup on the *Documents and Correspondence* Page: • The Documents and Correspondence heading is read as a heading	Documents and Correspondence

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		heading. • Focus reached the **Close** button at the bottom of the popup as soon as it was displayed.	• Focus does not reach the **Close** button at the bottom of the popup as soon as it is displayed.	
21859	Defect Fix	The following were issues on the *Documents and Correspondence* page: • Upon disabling Cascading Style sheets (CSS) o "**Document Name**", "**Document Type**" and "**Date/Time**" headings were displayed as links o Help icon description was not displayed • JAWS o Help icon description was not read when navigated through arrow keys o **Document Name**", "**Document Type**" and "**Date/Time**" headings were read as links.	The following are fixes on the *Documents and Correspondence* page: • Upon disabling CSS o "**Document Name**", "**Document Type**" and "**Date/Time**" headings are displayed as headings o Help icon description is displayed • JAWS o Help icon description is read when navigated through arrow keys o **Document Name**", "**Document Type**" and "**Date/Time**" headings are read as headings.	Documents and Correspondence
21750	Defect Fix	The application did not allow the user to select a plan upon clicking the **Choose a Health Plan** button on the *Eligibility* page, even after the previous life event had been denied by admin and a new life event was in active status.	The application allows the user to select a plan upon clicking the **Choose a Health Plan** button on the *Eligibility* page after the previous life event has been denied by admin and a new life event is in active status.	Eligibility
21887	Defect Fix	The following were issues on the *Eligibility Results*	The following are fixes on the *Eligibility Results* page	Eligibility Results

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		page when Cascading Style Sheet (CSS) was disabled: • The **Consumer Home**, **Continue Health Plan Update**, **Save & Exit**, **Done**, **View Medi-Cal Details** and **View Submitted Application** buttons were displayed as links • The **Appeal Decision** link was not displayed	upon disabling CSS: • The **Consumer Home**, **Continue Health Plan Update**, **Save & Exit**, **Done**, **View Medi-Cal Details** and **View Submitted Application** buttons are displayed as buttons • The **Appeal Decision** link is displayed.	
21936	Defect Fix	The Below mentioned were issues related to JAWS on the *Eligibility Results* page: • "Eligibility Results – Help link" was read as "Help link" • The Tabbing order was incorrect when accessed via Internet Explorer browser	The Below mentioned are fixes related to JAWS on the *Eligibility Results* page: • "Eligibility Results – Help link" is read correctly • The Tabbing order is correct when accessed via Internet Explorer browser	Eligibility Results
20552	Defect Fix	When a user reported a change to the residential address with the same rating region, the eligibility program on the *Eligibility Results* page for one of the household members changed.	When a user reports a change to the residential address with the same rating region, the eligibility program on the *Eligibility Results* page does not change for any of the household members.	Eligibility Results
23703	Defect Fix	The below mentioned were issues on the *Enrollment History* Page: • The **Enrollment History** Help link was not displayed upon disabling Cascading Style Sheets (CSS) • JAWS read the **View Details** button as unavailable when it was	The below mentioned are fixes on the *Enrollment History* Page: • The **Enrollment History** Help link is displayed upon disabling CSS • JAWS reads the **View Details** button status correctly • JAWS reads the **Change Premium Assistance**	Enrollment History

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		available • JAWS did not read the **Change Premium Assistance amount** link when navigated through arrow keys • JAWS did not read the contents of the below mentioned tabs when navigated through arrow keys o Member details o Transaction History	**amount** link when navigated through arrow keys • JAWS reads the contents of the below mentioned tabs when navigated through arrow keys o Member details o Transaction History	
26377	Defect Fix	When an admin clicked the **Enrollment History** or **Program Eligibility** *by* **Person** links on the *Individual Maintain Summary* page, an exception error was displayed.	When an admin clicks the **Enrollment History** or **Program Eligibility by Person** link on the *Individual Maintain Summary* page, the application navigates to the respective page.	Enrollment History Program Eligibility by Person
22724	Defect Fix	When a Service Center Representative (SCR) updated the Expected household income for the year on the *Expected income for year* (yyyy) page, the *update Expected Household Income for year (yyyy)* popup displayed the amount in non-international number system format.	When an SCR updates the Expected household income for the year on the *Expected income for year* (yyyy) page, the *update Expected Household Income for year (yyyy)* popup displays the amount in international number system format.	Expected income for year
22175	Defect Fix	When a user attempted to navigate to the *Household* page on an expired session, a We Apologize error was displayed.	When a user attempts to navigate to the *Household* page on an expired session, the user is able to access the *Household* Page.	Household
23710	Defect Fix	The below mentioned were issues related to JAWS on *Household* page: • Line break tags were read when hovered	The below mentioned are fixes related to JAWS on *Household* page: • Line break tags are not read when hovered	Household

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		over the help icon for the following question "Does this person have or has this person been offered affordable, minimum standard health insurance for 2015? *" • The dropdown values for the following questions were read twice when navigated through arrow key o States o Does this person have or has this person been offered affordable, minimum standard health insurance for 2015? * • The following fields were not read when navigated through tab key o Employer Name o Employer Identification Number (EIN) o Employer mailing address Line 1 o Employer Mailing Address Line 2 o City o State o Zip Code o Foreign Employer Mailing Address Line 1 o Foreign Employer Mailing Address Line 2 o Country Name o Foreign Province	over the help icon for the following question "Does this person have or has this person been offered affordable, minimum standard health insurance for 2015? *" • The dropdown values for the following questions are read only once when navigated through arrow key o States o Does this person have or has this person been offered affordable, minimum standard health insurance for 2015? * • The following fields are read when navigated through tab key o Employer Name o Employer Identification Number (EIN) o Employer mailing address Line 1 o Employer Mailing Address Line 2 o City o State o Zip Code o Foreign Employer Mailing Address Line 1 o Foreign Employer Mailing Address Line 2 o Country Name o Foreign Province Name	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Name o Foreign Postal Code • The following fields were not read as "Edit type and text" when navigated through arrow keys o Employer Name o Employer Identification Number (EIN) o Employer mailing address Line 1 o Employer Mailing Address Line 2 o City o State o Zip Code o Foreign Employer Mailing Address Line 1 o Foreign Employer Mailing Address Line 2 o Country Name o Foreign Province Name o Foreign Postal Code • The following question was read twice when navigated through arrow keys "Does this employer have a foreign mailing address?" • The **Back**, **Save & Exit**, and **Continue** buttons, including the answer selected for the previous question, were read when only the **Back** button was	o Foreign Postal Code • The following fields are read as "Edit type and text" when navigated through arrow keys o Employer Name o Employer Identification Number (EIN) o Employer mailing address Line 1 o Employer Mailing Address Line 2 o City o State o Zip Code o Foreign Employer Mailing Address Line 1 o Foreign Employer Mailing Address Line 2 o Country Name o Foreign Province Name o Foreign Postal Code • The following question is read only once when navigated through arrow keys "Does this employer have a foreign mailing address?" • Only the **Back** button is read • The help link contents for the following question are read only once "Does this person have or has this person been offered affordable, minimum	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		supposed to be read • The help link contents for the following question were read twice: "Does this person have or has this person been offered affordable, minimum standard health insurance for 2015? *" • The following questions were not read when navigated through tab key o Does this person need help with long-term care or home and community-based services? o Does this person receive Medicare benefits?	standard health insurance for 2015? *" • The following questions are read when navigated through tab key o Does this person need help with long-term care or home and community-based services? o Does this person receive Medicare benefits?	
24765	Defect Fix	When an invalid SSN number was entered in the **Social Security number** field on the *Household* page, one of the following error messages were displayed: • This is not a valid Social Security Number. Enter a valid Social Security Number or leave blank to proceed • SSN: Only numbers are allowed.	When an invalid SSN number is entered in the **Social Security number** field on the *Household* page, the following error message is displayed. "This is not a valid Social Security Number. Enter a valid Social Security Number or leave blank to proceed"	Household
21899	Defect Fix	The below mentioned were issues on the *Household – Primary Contact* page upon disabling Cascading Style Sheet (CSS).	The below mentioned are fixes on the *Household – Primary Contact* page upon disabling CSS. • Help text is displayed	Household – Primary Contact

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		• Help text was not displayed for the below mentioned fields o Home Phone Number o Work Phone Number o Cell Phone Number o E-mail o Zip o How would you like to receive your notices and other information? o In what language should we write you? o In what language should we speak to you? • Label for SSN field was missing.	for the below mentioned fields o Home Phone Number o Work Phone Number o Cell Phone Number o E-mail o Zip o How would you like to receive your notices and other information? o In what language should we write you? o In what language should we speak to you? • Label for SSN field is present.	
21905	Defect Fix	JAWS read the **Choose Health Plan** button as a link on the *Household Enrollment Introduction* page.	JAWS reads the **Choose Health Plan** button as a button on the *Household Enrollment Introduction* page.	Household Enrollment Introduction
22827	Defect Fix	When a user selected "No" for applying health insurance on the *Household Member Information* Page, the error message displayed was in English when the language selected was Spanish.	When a user selects "No" for applying health insurance on the *Household Member Information* Page, the error message is displayed in Spanish when the language selected is Spanish.	Household Member Information
23713	Defect Fix	The below mentioned were issues related to JAWS: • Mandatory sign (*) was not read when navigated through Tab key • Field Name and Mandatory sign (*)	The below mentioned are fixes related to JAWS: • Mandatory sign (*) is now read when navigated through Tab key • Field Name and Mandatory sign (*) are	Household Members Household - Primary Contact Provide ESignature

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		were not read simultaneously when navigated through arrow keys Issues apply on the following pages • *Household Members* • *Household - Primary Contact* • *Provide ESignature*	now read simultaneously when navigated through arrow keys Fixes apply on the following pages • *Household Members* • *Household - Primary Contact* • *Provide ESignature*	
24842	Defect Fix	When a user clicked the **Continue** button on the *Household Members* page, an exception error was displayed.	When a user clicks the **Continue** button on the *Household Members* page, the *Relationships* page is displayed.	Household Members
26726	Defect Fix	When a user clicked the **Continue** button after filling the details on the *Household Members* page, an exception error was displayed.	When a user clicks the **Continue** button after filling the details on the *Household Members* page, the *Household Relationships* page is displayed.	Household Members
21827	Defect Fix	JAWS did not read Star (*) for the following fields on the *Household Primary Contact* page using tab key. • E-mail • Street Address • Zip Code	JAWS reads Star (*) for the following fields on the *Household Primary Contact* page using tab key. • E-mail • Street Address • Zip Code	Household Primary Contact
21850	Defect Fix	JAWS did not read the asterisk (*) for the following fields on the *Household Primary Contact* page • First Name • Last Name • Date of Birth (mm/dd/yyyy) • E-mail • Street Address • City • State	JAWS reads the asterisk (*) for the following fields on the *Household Primary Contact* page • First Name • Last Name • Date of Birth (mm/dd/yyyy) • E-mail • Street Address • City • State	Household Primary Contact

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		• Zip	• Zip	
23740	Defect Fix	JAWS did not read the "Cancel All Change" dialogue box when navigated using arrow keys on the below mentioned pages: • *Household Primary Contact* • *Employment Income*	JAWS reads the "Cancel All Change" dialogue box when navigated using arrow keys on the below mentioned pages: • *Household Primary Contact* • *Employment Income*	Household Primary Contact Employment Income
22509	Defect Fix	The Spanish verbiage of the *Identity Proofing Options* popup on the *Household Primary Contact* page was not in line with the English text.	The Spanish verbiage of the *Identity Proofing Options* popup on the *Household Primary Contact* page is in line with the English text.	Household Primary Contact
22216	Defect Fix	The **Continue** button on the *Household Summary* page was not aligned correctly.	The **Continue** button on the *Household Summary* page is aligned correctly.	Household Summary
23305	Defect Fix	The Web Accessibility Toolbar (WAT) displayed labels for non-editable fields in the **Household Relationships** section on the *Household Summary* page.	The WAT does not display labels for non-editable fields in the **Household Relationships** section on the *Household Summary* page.	Household Summary
21782	Defect Fix	Upon disabling Cascading Style Sheet (CSS), **Edit** buttons on the *Income Summary* Page were displayed as links.	Upon disabling CSS, **Edit** buttons on the *Income Summary* Page are displayed as buttons.	Income Summary
21896	Defect Fix	The following were issues on the *Income Summary* Page: • Tab key did not navigate to the **Edit** button under the Expand/Collapse **Current Monthly Household Income** heading, hence JAWS did not read **Edit**	The following are fixes on the *Income Summary* Page: • Tab key navigates to the **Edit** button under the Expand/Collapse **Current Monthly Household Income** heading, and the **Edit** button is read by JAWS • JAWS reads the hover	Income Summary

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		button. • JAWS did not read the hover content for the help icon adjacent to the **Total Expected Yearly Household Income** heading.	content for the help icon adjacent to the **Total Expected Yearly Household Income** heading.	
25289	Defect Fix	When an admin attempted to reapply for an inactive case which had a Negative Action marked, the *Individual Homepage* had the **Report a Change** button.	When an admin attempts to reapply for an inactive case which had Negative Action marked, the *Individual Homepage* has the **Apply Now** button.	Individual Homepage
22435	Defect Fix	The Coverage start date on the *Individual Homepage* was either not displayed or was incorrect post reporting a change (RAC).	The Coverage start date on the *Individual Homepage* is displayed correctly post RAC.	Individual Homepage
23304	Defect Fix	JAWS read the Chevrons of the application progress track on the *Individual Homepage* as completed even when they weren't completed.	JAWS reads the Chevrons of the application progress track on the *Individual Homepage* as per their status.	Individual Homepage
23471	Defect Fix	JAWS read the links on the *Individual Homepage* as bullets with a single arrow key press when accessed through Internet Explorer 9 only.	JAWS reads the links on the *Individual Homepage* as links with a single arrow key press when accessed through Internet Explorer 9.	Individual Homepage
24562	Defect Fix	When a user clicked the **Apply Now** button on the *Individual Homepage*, a We Apologize error was displayed.	When a user clicks the **Apply Now** button on the *Individual Homepage*, the user is navigated to the *Start* page.	Individual Homepage
25861	Defect Fix	When an admin reinstated a case, the *Individual Homepage* displayed the following messaged "**Your Application is complete**"	When an admin reinstates a case, the *Individual Homepage* displays the following messaged "**Covered as of *Start Date of Coverage***"	Individual Homepage

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
21825	Defect Fix	The Below mentioned were issues with JAWS on the Individual Landing page: Using Up / Down arrow key • **Apply Now** button was read as a link • "**Auto Test Announcement 52035**" and "**05/20/2015**" was read without a pause. • Under the **Actions** heading, JAWS did not read the "**Continue Application**," "**Withdraw Application**," and " **Enter Access Code**" links as unavailable Using Tab Key • **Apply Now** button was read as a link • Focus was on "**Withdraw Application**" and "**Enter Access Code**" links which were disabled	The Below mentioned are fixes for JAWS on the Individual Landing page: Using Up / Down arrow key • **Apply Now** button is read as a button • "**Auto Test Announcement 52035**" and "**05/20/2015**" is read with a pause. • Under the **Actions** heading, JAWS reads the "**Continue Application**," "**Withdraw Application**," and " **Enter Access Code**" links as unavailable Using Tab Key • **Apply Now** button is read as a button • Focus does not reach "**Withdraw Application**" and "**Enter Access Code**" links as they are disabled.	Individual Landing page
25058	Defect Fix	When an admin clicked the **Transaction History** link on the *Individual Maintenance Summary* page, a We Apologize error was displayed.	When an admin clicks the **Transaction History** link on the *Individual Maintenance Summary* page, Transaction details are displayed.	Individual Maintenance Summary
25425	Defect Fix	When an admin clicked the **Program Eligibility by Person** link on the *Individual Maintenance Summary* page, an exception error was displayed.	When an admin clicks the **Program Eligibility by Person** link on the *Individual Maintenance Summary* page, the application navigates to the page without any error.	Individual Maintenance Summary
14095	Defect Fix	When a user removes delegate access on the	When a user removes delegate access on the	Manage Delegates

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Manage Delegates page, irrelevant popups were displayed.	*Manage Delegates* page, a popup informing a new Certified Enrollment Counsellor (CEC) can be chosen is displayed along with the **Find Help Near You** link.	
21983	Defect Fix	The below mentioned were issues related to JAWS on the *Manage Delegates* page: • "Manage Delegate – Help" was read as "Help" • The below mentioned fields were read as links o Last name o First name o Username o Remove o User type	The below mentioned are fixes related to JAWS on the *Manage Delegates* page • "Manage Delegate – Help" is read correctly • The below mentioned fields are read as fields o Last name o First name o Username o Remove o User type	Manage Delegates
21866	Defect Fix	The below mentioned were issues related to JAWS on the *Manage Verifications* Page: • When navigated using arrow keys o Manage Verifications link was not read o Help link (i) was read as "link graphic link help" o When **Submit Date** and **Status** columns on **Verification History table** had no values, "Blank" was read only once o The **Edit** and	The below mentioned are fixes related to JAWS on the *Manage Verifications* Page • When navigated using arrow keys o Manage Verifications link is read o Help link (i) is read correctly o When **Submit Date** and **Status** columns on **Verification History table** have no values, "Blank" is read twice (once for each column) o The **Edit** and	Manage Verifications

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Withdraw links on the **Verification History table**, when greyed out, were read as "Edit anchor" and "Withdraw anchor" o "U.S. Passport" was read as "U dot S Passport" in Documents Uploaded table • When navigated using tab key o **Edit**, **Withdraw**, and **View** links were read as "**Edit link Edit**," "**Withdraw link Withdraw**," and "**View link View**" o Focus did not reach the **Manage Verification** link o Focus reached text "Select a row to see details below" o Help link (i) was read as "help link graphic"	**Withdraw** links on the **Verification History table**, when greyed out, are read correctly o "U.S. Passport" is read as "U dot S dot Passport" in Documents Uploaded table • When navigated using tab key o **Edit**, **Withdraw**, and **View** links are read correctly o Focus reaches the **Manage Verification** link o Focus does not reach text "Select a row to see details below" o Help link (i) is read correctly	
22753	Defect Fix	The **Premium Assistance (Tax Credit)** value on the *Manual Eligibility* page displayed a single decimal value.	The **Premium Assistance (Tax Credit)** value on the *Manual Eligibility* page displays two decimal values.	Manual Eligibility
22715	Defect Fix	The negative action source on the *Manual Verification* page displayed as "**SWS**".	The negative action source on *Manual Verification* page displays as "**SAWS**".	Manual Verification
24631	Defect Fix	When an admin clicked the **Submit** button on the *Manual Verification* page, an exception error was displayed.	When an admin clicks the **Submit** button on the *Manual Verification* page, verification is passed.	Manual Verification

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
25172	Defect Fix	When an admin turned **Off** the renew mode on the *Renew Mode for Covered California Programs* page, and clicked the **Save and Exit** button on the *Manual Verification* page after updating the appropriate verification status, a We Apologize error message was displayed followed by the case status moved to **Withdrawn**.	When an admin turns **Off** the renew mode on the *Renew Mode for Covered California Programs* page, and clicks the **Save and Exit** button on the *Manual Verification* page after updating the appropriate verification status, the verification status is saved and the case status moves to **In Progress.**	Manual Verification
25522	Defect Fix	When an admin clicked the **Re-determine Eligibility** button on the *Manual Verification* page, a We Apologize error was displayed.	When an admin clicks the **Re-determine Eligibility** button on the *Manual Verification* page, Eligibility Results are displayed.	Manual Verification
18610	Defect Fix	Users who had a year 2014 application in choose plan mode had duplicate entries for Primary house hold member. When a user tried to submit an application for year 2015, an exception error was displayed.	Users having year a 2014 application in choose plan mode are able to submit an application for year 2015.	NA
17233	Defect Fix	The website did not function as designed on iPad.	The website functions as designed on iPad.	NA
24846	Defect Fix	When a change to Address line 1 and line 2 were reported for the primary and other members of the case, Eligibility determination was triggered.	When a change to address line 1 and line 2 is reported for the primary and other members of the case, Update outbound is triggered.	NA
21758	Defect Fix	Upon disabling Cascading Style Sheet (CSS), **Add Deduction**, **Add Income**, **Back**, **Continue**, **Ok**, and **Cancel** buttons were displayed as a link and **Save & Exit** button displayed as	Upon disabling CSS, **Add Deduction**, **Add Income**, **Back**, **Continue**, **Ok**, **Cancel**, and **Save & Exit** buttons are displayed as buttons	Other Income Income Deduction Income Summary

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		text on the following pages: • Other Income • Income Deduction • Income Summary • Eligibility results page • Upload Document page • Enrollment • Referral to Other Program page • QHP per Person • QHP & Dental Per Person Summary • QHP - APTC Conditional • Household Introduction • Consent for verification • Personal Data-HealthCare Information page • Self - Employment Income • Employment Income • Healthcare page • Other Income • Household-Primary Contact • Household Members (AR View) • Enrollment: QHP • Provide eSignature page • Summary - QHP per Person, Dental All • Household Enrollment Summary with dental plan	• Other Income • Income Deduction • Income Summary • Eligibility results page • Upload Document page • Enrollment • Referral to Other Program page • QHP per Person • QHP & Dental Per Person Summary • QHP - APTC Conditional • Household Introduction • Consent for verification • Personal Data-HealthCare Information page • Self - Employment Income • Employment Income • Healthcare page • Other Income • Household-Primary Contact • Household Members (AR View) • Enrollment: QHP • Provide eSignature page • Summary - QHP per Person, Dental All • Household Enrollment Summary with dental plan	Eligibility results Upload Document Enrollment Referral to Other Program QHP per Person QHP & Dental Per Person Summary QHP - APTC Conditional Household Introduction Consent for verification Personal Data-HealthCare Information Self - Employment Income Employment Income Healthcare Other Income Household-Primary Contact

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
				Household Members (AR View) Enrollment: QHP Provide eSignature Summary - QHP per Person, Dental All Household Enrollment Summary with dental plan
21756	Defect Fix	The **Learn More** and "**i**" icons are not aligned on the following pages when viewed using Safari browser: • Overview • Help with cost • Starting Question • Consent for verification • Primary Contact • Household member • Address contact • Heath Care page • Optional Data page	The **Learn More** and "**i**" icons are aligned on the following pages when viewed using Safari browser: • Overview • Help with cost • Starting Question • Consent for verification • Primary Contact • Household member • Address contact • Heath Care page • Optional Data page	Overview Help with cost Starting Question Consent for verification Primary Contact Household member Address contact Heath Care Optional Data
23614	Defect Fix	The following fields appeared twice on the *Personal Data – Address & Contact Information* page upon disabling Cascading Style Sheets (CSS):	The following fields appears only once on the *Personal Data – Address & Contact Information* page upon disabling CSS: • Street Address 1 * • City *	Personal Data – Address & Contact Information

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		• Street Address 1 * • City * • State * • Zip Code *	• State * • Zip Code *	
21841	Defect Fix	The title attribute for the **Back** button on the *Personal Data - Address and Contact* Page was not displayed.	The title attribute for the **Back** button on the *Personal Data - Address and Contact* Page is displayed.	Personal Data - Address and Contact
25049	Defect Fix	When a user reported a change to address and clicked the **Return to Summary** button on the *Personal Data – Address and Contact* page, the *Confirm your address* popup was not displayed.	When a user reports a change to address and clicks the **Return to Summary** button on the *Personal Data – Address and Contact* page, the *Confirm your address* popup is displayed.	Personal Data – Address and Contact
21734	Defect Fix	When a radio button was selected on the following pages, JAWS only indicated that the radio button was selected, but did not read the corresponding text : • *Personal Data - Health Care Information* • *Personal Data - Optional Information*	When a radio button is selected on the following pages, JAWS indicates that the radio button is selected and reads the corresponding text : • *Personal Data - Health Care Information* • *Personal Data - Optional Information*	Personal Data - Health Care Information Personal Data - Optional Information

21868	Defect Fix	The following were issues seen on the *Personal Data – Health Insurance Information* page:
		
		• Help text was not displayed for the below questions upon disabling Cascading Style Sheet (CSS)
		  o Are you Currently Enrolled in any of these Plans/Coverage?
		  o Does this person have or has this person been
			The following are fixes on the *Personal Data – Health Insurance Information* page:
			
			• Help text is displayed for the below questions upon disabling CSS
			  o Are you Currently Enrolled in any of these Plans/Coverage?
			  o Does this person have or has this person been offered affordable,
				Personal Data – Health Insurance Information

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		offered affordable, minimum standard health insurance for 2015? o Are you expecting any changes to your current health care coverage? • Member name was displayed as text but was not editable upon disabling CSS • JAWS did not read the message in the Help text for the following question "Are you Currently Enrolled in any of these Plans/Coverage?" • JAWS read the **Back**, **Save & Exit**, and **Continue** buttons as links • Using Tab key control did not navigate to the **Return to Summary** button after the **Save & Exit** button, and hence was not read by JAWS • Help text for the following question "Does this person have or has this person been offered affordable, minimum standard health insurance for 2015?" did not have full description on Internet Explorer browser.	minimum standard health insurance for 2015? o Are you expecting any changes to your current health care coverage? • Member name is displayed as text and editable upon disabling CSS • JAWS reads the message in the Help text for the following question "Are you Currently Enrolled in any of these Plans/Coverage?" • JAWS reads the **Back**, **Save & Exit,** and **Continue** buttons as buttons • Using Tab key control navigates to the **Return to Summary** button after **Save & Exit** button, and hence is read by JAWS • Help text for the following question "Does this person have or has this person been offered affordable, minimum standard health insurance for 2015?" has full description on Internet Explorer browser.	
24701	Defect Fix	When a user clicked the **Save & Exit** button on the *Personal Data – Health Insurance Information* page, an exception error	When a user clicks the **Save & Exit** button on the *Personal Data – Health Insurance Information* page, details entered are	Personal Data – Health Insurance Information

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		was displayed.	saved.	
26180	Defect Fix	When a user clicked the **Save and Exit** button on the *Personal Data - Health Insurance Information* page, an exception error was displayed.	When a user clicks the **Save and Exit** button on the *Personal Data - Health Insurance Information* page, the entries on the page are saved.	Personal Data - Health Insurance Information
23354	Defect Fix	Web Accessibility Toolbar (WAT) displayed no label for the following: • Below mentioned questions on the *Personal Data - HealthCare Information* page o Employer Name o Employer Identification Number (EIN) o Does this employer have a foreign mailing address? o Employer Mailing Address Line 1 o Employer Mailing Address Line 2 o City o State o Zip Code o Foreign Employer Mailing Address Line 1 o Foreign Employer Mailing Address Line 2 o Country Name o Foreign Province Name o Foreign Postal Code • Below mentioned questions on the *Employment Income*	WAT displays label for the following: • Below mentioned questions on the *Personal Data - HealthCare Information* page o Employer Name o Employer Identification Number (EIN) o Does this employer have a foreign mailing address? o Employer Mailing Address Line 1 o Employer Mailing Address Line 2 o City o State o Zip Code o Foreign Employer Mailing Address Line 1 o Foreign Employer Mailing Address Line 2 o Country Name o Foreign Province Name o Foreign Postal Code • Below mentioned questions on the *Employment Income* page	Personal Data - HealthCare Information Employment Income Other Income Set up an Account – Contact Information Enrollment History Application Signature Program Eligibility Summary by Person Report a change summary Current Enrollment Terminate Participation Manage Verification Set up an

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		page o First Date Paid - Estimate the date you first started to receive income from this employer o Last Date Paid - If this job has not ended, please leave this blank. If this job has ended or is about to end, enter in the date you received or will receive your last pay from this employer o Employer Contact Person o Employer Phone Number o Employer Mailing Address Line 1 o Employer Mailing Address Line 2 o City o State o Zip Code • Below mentioned questions on the *Other Income* Page o First Date Paid - Estimate the date you first started to receive income from this employer o Last Date Paid - If this job has not ended, please leave this blank. If this job has ended or is about to end, enter in the date you received or will	o First Date Paid - Estimate the date you first started to receive income from this employer o Last Date Paid - If this job has not ended, please leave this blank. If this job has ended or is about to end, enter in the date you received or will receive your last pay from this employer o Employer Contact Person o Employer Phone Number o Employer Mailing Address Line 1 o Employer Mailing Address Line 2 o City o State o Zip Code • Below mentioned questions on the *Other Income* Page o First Date Paid - Estimate the date you first started to receive income from this employer o Last Date Paid - If this job has not ended, please leave this blank. If this job has ended or is about to end, enter in the date you received or will receive your last	Account – Account Summary Plan Selection

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		receive your last pay from this employer o Employer Income source • The **Closest Match** field in the *Confirm your mailing address* popup displayed on the *Set up an Account – Contact Information* page • Radio button "Select" on *Enrollment History* page • Below mentioned fields on the *Application Signature* page o Life Event Selection dropdown o Coverage date Selection dropdown o Special Enrollment Expiry date labels • The "Viewing Enrollment Information for" dropdown on *Program Eligibility Summary by Person* page • Below mentioned fields on the *Report a change summary* Page o How did you hear about Covered California o Home address o Mailing address o Home phone number o Work phone number o Extension o Cell phone number	pay from this employer o Employer Income source • The **Closest Match** field in the *Confirm your mailing address* popup displayed on the *Set up an Account – Contact Information* page • Radio button "Select" on *Enrollment History* page • Below mentioned fields on the *Application Signature* page o Life Event Selection dropdown o Coverage date Selection dropdown o Special Enrollment Expiry date labels • The "Viewing Enrollment Information for" dropdown on *Program Eligibility Summary by Person* page • Below mentioned fields on the *Report a change summary* Page o How did you hear about Covered California o Home address o Mailing address o Home phone number o Work phone number o Extension o Cell phone number o E-mail	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		o E-mail o Marital status o Preferred written language o Preferred spoken language o Hispanic, Latino, or Spanish origin o Ethnicity o Race • The "Viewing Enrollment Information for" field on the *Current Enrollment* Page • Below mentioned fields on the *Terminate Participation* page o Blank space top of Terminate Participation heading. o "What year do you wish to terminate participation for?" field. • Below mentioned fields on the *Manage Verification* page o Radio Button o Verification ID o Category o Submit Date o Status o Action • Below mentioned fields on the *Set up an Account – Account Summary* page o Name o Birthdate o Social security number o Preferred method of communication	o Marital status o Preferred written language o Preferred spoken language o Hispanic, Latino, or Spanish origin o Ethnicity o Race • The "Viewing Enrollment Information for" field on the *Current Enrollment* Page • Below mentioned fields on the *Terminate Participation* page o Blank space top of Terminate Participation heading. o "What year do you wish to terminate participation for?" field. • Below mentioned fields on the *Manage Verification* page o Radio Button o Verification ID o Category o Submit Date o Status o Action • Below mentioned fields on the *Set up an Account – Account Summary* page o Name o Birthdate o Social security number o Preferred method of communication	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		o Street address 1 o Street address 2 o City o State o Zip code o E-mail o Phone number o Username o Password o Electronic signature PIN • All checkboxes on the *Plan Selection* page	o Street address 1 o Street address 2 o City o State o Zip code o E-mail o Phone number o Username o Password o Electronic signature PIN • All checkboxes on the *Plan Selection* page	
23712	Defect Fix	JAWS read the following after reading the **Continue** button on the *Personal Data – Optional Data* page when navigated through tab key: • Address & contact completed link. • Demographic contact completed link. • Optional data link.	JAWS reads the following before reading the **Continue** button on the *Personal Data – Optional Data* page when navigated through tab key • Address & contact completed link. • Demographic contact completed link. • Optional data link.	Personal Data – Optional Data
21867	Defect Fix	The Web Accessibility Toolbar (WAT) displayed no label for the following questions on *Personal Data – Optional Data* page: • What is this person's origin? • What is this person's race?	The WAT displays label for the following questions on *Personal Data – Optional Data* page: • What is this person's origin? • What is this person's race?	Personal Data – Optional Data
21872	Defect Fix	The radio button group labels on the *Personal Data – Optional Data* page were not read by JAWS.	The radio button group labels on the *Personal Data – Optional Data* page are read by JAWS.	Personal Data – Optional Data
22218	Defect Fix	The **Continue** button on the *Personal Data Summary* page was not aligned correctly.	The **Continue** button on the *Personal Data Summary* page is aligned correctly.	Personal Data Summary

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
23512	Defect Fix	JAWS read the **Expand / Collapse** link as a button on the below mentioned pages: • *Personal Data Summary page* • *Income summary page* • *Application Review Page*	JAWS reads the **Expand / Collapse** link as a link on the below mentioned pages: • *Personal Data Summary page* • *Income summary page* • *Application Review Page*	Personal Data Summary Income summary Application Review
22375	Defect Fix	The following field "**What will this person's tax filing status be this year?***" on the *Personal Data-Tax Information* page in Espanol had the following "**Dependiente**" extra dropdown value in comparison to the page in English.	The following field "**What will this person's tax filing status be this year?***" on the *Personal Data-Tax Information* page in Espanol does not have any extra dropdown values in comparison to the page in English.	Personal Data-Tax Information
22376	Defect Fix	The *Warning* popup on the *Personal Data-Tax Information* page in Espanol did not have the complete content in Spanish.	The *Warning* popup on the *Personal Data-Tax Information* page in Espanol has the complete content in Spanish.	Personal Data-Tax Information

21794	Defect Fix	The Web Accessibility Toolbar (WAT) displayed no label for the following.
		
		• The following plans on the *Plan Comparison* Page
		  o Platinum
		  o Gold
		  o Silver
		  o Bronze
		  o Catastrophic
		• The following fields on the *Terminate Participation* Page
		  o Termination Reason
		  o Effective Date
		  o Comment
			WAT displays label for the following.
			
			• The following plans on the *Plan Comparison* Page
			  o Platinum
			  o Gold
			  o Silver
			  o Bronze
			  o Catastrophic
			• The following fields on the *Terminate Participation* Page
			  o Termination Reason
			  o Effective Date
			  o Comment
			• The **First Person** and
				Plan Comparison
				
				Terminate Participation
				
				Eligibility Results
				
				Application Signature
				
				Transaction History
				
				Report a Change Summary
				
				Household Primary Contact

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		• The **First Person** and **Second Person** sections on the *Eligibility Results* page • The following question "This application qualifies for Special Enrollment as a result of a qualifying life event" on the *Application Signature* page • The **Transaction Type** field on the *Transaction History* page • All Sections on the *Report a Change Summary* Page • The **Social Security Number** field on the *Household Primary Contact* Page	**Second Person** sections on the *Eligibility Results* page • The following question "This application qualifies for Special Enrollment as a result of a qualifying life event" on the *Application Signature* page • The **Transaction Type** field on the *Transaction History* page • All Sections on the *Report a Change Summary* Page • The **Social Security Number** field on the *Household Primary Contact* Page	
21915	Defect Fix	JAWS read the **table end** message at the end of each row of the table on the below mentioned pages: • *Plan Selection - One Plan for All* • *Plan Selection by Custom Grouping - Select Plans* • *Plan Selection - Per Person*	JAWS reads the **table end** message at the end of the table on the below mentioned pages: • *Plan Selection - One Plan for All* • *Plan Selection by Custom Grouping - Select Plans* • *Plan Selection - Per Person*	Plan Selection - One Plan for All Plan Selection by Custom Grouping - Select Plans Plan Selection - Per Person
21912	Defect Fix	The below mentioned were issues on the *Plan Selection – One plan for all* page upon disabling Cascading Style Sheet (CSS): • **Choose Health Plan**, **Back**, **Save & Exit**, and **Change Plan Selection Method** buttons were	The below mentioned are fixes on the *Plan Selection – One plan for all* page upon disabling CSS: • **Choose Health Plan**, **Back**, **Save & Exit**, and **Change Plan Selection Method** buttons are displayed as buttons.	Plan Selection – One plan for all

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		displayed as links. • Hover over text for Help link was displayed as "**Plan Selection**"	• Hover over text for Help link is displayed as "**Plan Selection - One Plan for All – Help**"	
21943	Defect Fix	The page name on the browser tab header was not matching the page displayed for the below mentioned pages: • *Plan Selection by Custom Grouping - Select Plans* • *Plan Selection - Per Person*	The page name on the browser tab header matches the page displayed for the below mentioned pages: • *Plan Selection by Custom Grouping - Select Plans* • *Plan Selection - Per Person*	Plan Selection by Custom Grouping - Select Plans Plan Selection - Per Person
21852	Defect Fix	The question mark (?) links for the **SSN** and **Date of Birth** fields were not displayed upon disabling Cascading Style sheets (CSS) on the *Program Eligibility Summary By Person* page.	The question mark (?) links for the **SSN** and **Date of Birth** fields are displayed upon disabling CSS on the *Program Eligibility Summary By Person* page.	Program Eligibility Summary By Person
21854	Defect Fix	The following were issues related to JAWS in the Help popup of the *Program Eligibility Summary By Person* page: • Focus directly reached the **Close** button on the help popup as soon as it was displayed. • The Program Eligibility Summary by Person heading was not read.	The following are fixes related to JAWS in the Help popup of the *Program Eligibility Summary By Person* page: • Focus directly reaches the heading on the help popup as soon as it is displayed. • The Program Eligibility Summary by Person heading is read.	Program Eligibility Summary By Person
21853	Defect Fix	The Web Accessibility Tool (WAT) displayed no label for the below mentioned: • Combo box field "Viewing Enrollment Information for" on the *Program Eligibility*	The WAT displays labels for the below mentioned: • Combo box field "Viewing Enrollment Information for" on the *Program Eligibility Summary By Person*	Program Eligibility Summary By Person Manage Verifications

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Summary By Person page • The **Verification Id** field on *Manage Verifications* page	page • The **Verification Id** field on *Manage Verifications* page	
21937	Defect Fix	The below mentioned were issues on the *Referral to Other Programs* page: • Hover on help icon (i) displayed as "Help" • JAWS did not read the help popup content using keyboard	The below mentioned are fixes on the *Referral to Other Programs* page: • Hover on help icon (i) displays as "Referral to Other Programs - Help" • JAWS reads the help popup content using keyboard	Referral to Other Programs
21849	Defect Fix	The below mentioned were issues on the *Relationships* page: • The help link content was not read by JAWS when navigated through arrow keys • The **Back** and **Save & Exit** buttons were displayed as links upon disabling Cascading Style Sheets (CSS)	The below mentioned are fixes on the *Relationships* page: • The help link content is read by JAWS when navigated through arrow keys • The **Back** and **Save & Exit** buttons are displayed as buttons upon disabling CSS	Relationships

23785	Defect Fix	The below mentioned were issues on the *Report a Change Summary* Page:
		
		• Upon disabling Cascading Style sheets (CSS)
		  o The **Edit** and **Add Household Member** buttons were displayed as links
		  o The Tool tip links with text were not displayed
			The below mentioned are fixes on the *Report a Change Summary* Page:
			
			• Upon disabling CSS
			  o The **Edit** and **Add Household Member** buttons are displayed as buttons
			  o The Tool tip links with text are displayed
			
			• JAWS
			  o "Blanks" for empty
				Report a Change Summary

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		• JAWS o "Blanks" for empty fields were not read when navigated through arrow keys o The "Section Name" was not read along with the **Edit** button o "Zero" was read as alphabet "o" in the **Household Annual Income** field	fields are read when navigated through arrow keys o The "Section Name" is read along with the **Edit** button • "Zero" is read correctly in the **Household Annual Income** field	
22373	Defect Fix	When a user chose Spanish language and navigated to the *Report a Change Summary* page, the **Tax information** section of the page displayed question marks (?) before and after the following question "**Individual review application expected to file this Year**," and did not translate this question to Espanol.	When a user chooses Spanish language and navigates to the *Report a Change Summary* page, the **Tax information** section of the page does not display question marks (?) before and after the following question "**Individual review application expected to file this Year**" and translates this question to Espanol.	Report a Change Summary
22391	Defect Fix	The text meant for an unsubsidized application was displayed on the *Report a Change Summary* page for a subsidized application.	The text meant for an unsubsidized application is not displayed on the *Report a Change Summary* page for a subsidized application.	Report a Change Summary
23055	Defect Fix	When an admin clicked the **View Home** button on the *Search Individual* page, a We Apologize error was displayed.	When an admin clicks the **View Home** button on the *Search Individual* page, the *Consumer Homepage* is displayed.	Search Individual
24732	Defect Fix	When an admin clicked either the **View Home** or **View Case** button on the *Search Individual* page, an exception error was displayed.	When an admin clicks either the **View Home** or **View Case** button on the *Search Individual* page, the appropriate page opens up.	Search Individual

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
23526	Defect Fix	The table header on the *Self-Employment Income* page was not partitioned correctly when accessed through Firefox browser.	The table header on the *Self-Employment Income* page is partitioned correctly when accessed through Firefox browser.	Self-Employment Income
22746	Defect Fix	When an agent navigated to the *Set up an Account* page, the page had alignment issues.	When an agent navigates to the *Set up an Account* page, the page is aligned correctly.	Set up an Account
21821	Defect Fix	The below mentioned were issues on the *Set up an Account – Username & Password* page: • Hovering over the **Continue** button at the bottom of the page when greyed out displayed the title attribute as "Continue" only in both Cascading Style Sheets (CSS) enabled and disabled mode • Upon disabling CSS, the following hover over text "You must enter all required information to continue "for the **Continue** button displayed as plain text	The below mentioned are fixes on the *Set up an Account – Username & Password* page: • Hovering over the **Continue** button at the bottom of the page when greyed out displays the title attribute as "You must enter all required information to continue" in both CSS enabled and disabled mode • Upon disabling CSS, the following hover over text "You must enter all required information to continue "for the **Continue** button displayed as hover over text	Set up an Account – Username & Password
21891	Defect Fix	JAWS did not read the Upload link on the *Submit Verification* page using Tab key.	JAWS reads the Upload link on the *Submit Verification* page using Tab key.	Submit Verification
23867	Defect Fix	The below mentioned were issues on the *Submit Verification* page: • JAWS o "Edit" or "Edit.	The below mentioned are fixes on the *Submit Verification* page: • JAWS o "Edit" or "Edit.	Submit Verification

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Type in text" were not read for the comments field when navigated through arrow keys o "Required Documents for" section was not read in table format o Expand / Collapse status was not read • The Headings "Verification" and "Submit Verification" were not displayed in upper case upon disabling Cascading Style Sheets (CSS)	Type in text" are read for the comments field when navigated through arrow keys o "Required Documents for" section is read in table format o Expand / Collapse status is read • The Headings "Verification" and "Submit Verification" are displayed in upper case upon disabling CSS	
21909	Defect Fix	The Web Accessibility Toolbar (WAT) displayed no label for the **Comments** field on the *Terminate Participation* page.	The WAT displays the label for the **Comments** field on the *Terminate Participation* page.	Terminate Participation
23022	Defect Fix	When a user attempted to navigate to the *Transaction Details* page, a We Apologize error was displayed.	When a user attempts to navigate to the *Transaction Details* page, the user is able to access the page without any error.	Transaction Details
22548	Defect Fix	The header **Change Elements** for the Change Type **Health Status Change** on the *Transaction History* page displayed as below: In English • Blind/Disabled Status • LTC/HCBS Status In Spanish • pd.temp.disabled.flag • pd.long.term.care.flag	The header **Change Elements** for the Change Type **Health Status Change** on the *Transaction History* page displays as below In English • Is this person blind and/or disabled? • Does this person need help with Long Term Care or Home and Community Based Services (HCBS) Waiver	Transaction History

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			Services? In Spanish • ¿Esta persona es ciega o discapacitada? • ¿Necesita esta persona ayuda para cuidado a largo plazo o con servicios en el hogar y con base a la comunidad?	
23714	Defect Fix	The below mentioned were issues related to JAWS on the *Transaction History* page: • The **From Date** and **To Date** fields for **Transaction Name** were read as "From type and text" and "To Type and text" • The **Search** button was skipped when navigated through tab key • The below mentioned headings for the **Transactions Table** were read as links o Transaction Name o User Id o Date/Time • The below mentioned headings for the **Change Log Table** were read as links o Change Type o User ID o Date/time	The below mentioned are fixes related to JAWS on the *Transaction History* page • The **From Date** and **To Date** fields for **Transaction Name** are read as "From date" and "To date" • The **Search** button is not skipped when navigated through tab key • The below mentioned headings for the **Transactions Table** are read as headings o Transaction Name o User Id o Date/Time • The below mentioned headings for the **Change Log Table** are read as headings o Change Type o User ID o Date/time	Transaction History
22549	Defect Fix	When a user reported a change on the *Household*	When a user reports a change on the *Household*	Transaction History

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Members page by unchecking the checkbox for the following question "Check the box if this person has satisfactory immigration status," the *Transaction History* page displayed the new value for immigration status as **blank**.	*Members* page by unchecking the checkbox for the following question "Check the box if this person has satisfactory immigration status," the *Transaction History* page displayed the new value for immigration status as **N.**	
24675	Defect Fix	When a user clicked the online help button on the *Transaction History* Page, the **Determination Start Date** description in the *Transaction History* popup was incomplete.	When a user clicks the online help button on the *Transaction History* Page, the **Determination Start Date** description in the *Transaction History* popup is complete.	Transaction History
21823	Defect Fix	JAWS read the word **Pins** in the "**Pins do not match**" error message as "**Pin s**" on the *Username & Password* page.	JAWS reads the word **Pins** in the "**Pins do not match**" error message as "**Pins**" on the *Username & Password* page.	Username & Password
MEDS				
25042	Defect Fix	HX18 (Create Application) job failed for those cases where the application was withdrawn before submitting, resulting in submit date field being null.	HX18 job process successfully for those cases where the application is withdrawn before submitting, as submit date is populated with intake "status. Application" date.	NA
25228	Defect Fix	MEDS jobs (HX34 [MEDS update application (denial)], HX40 [Discontinue eligibility], and HX20-U [Eligibility Update]) driving queries were not picking all the records using Autosys schedule date and last successful batch run.	MEDS jobs (HX34, HX40 and HX20-U) driving queries are picking all the records using Autosys schedule date and last successful batch run.	NA
25626	Defect Fix	MEDS HX40 job re-run sent duplicate records to MEDS.	MEDS HX40 job re-run does not send duplicate records to MEDS.	NA
25872	Defect Fix	HX40 job picked up records with NULL aid codes.	HX40 job does not pick up records with NULL aid	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			codes.	
25730	Defect Fix	HX18 job failed for those records which had Gross Monthly Income field value of more than 5 digits.	HX18 job processes those records which have Gross Monthly Income field value of more than 5 digits.	NA
25627	Defect Fix	MEDS HX34 job re-run sent duplicate records to MEDS.	MEDS HX34 job re-run does not send duplicate records to MEDS.	NA
24660	Defect Fix	MEDS HX34 job query was blocking sessions on AHBX causing DB performance issues.	The below mentioned optional fields are removed from the MEDS HX34 job query, thereby improving the DB performance. • Mailing address details • AR details and • Alternative AR details • Member of Indian tribe flag	NA
Notices				
24757	Defect Fix	NOD12 (Renewal Effectuate) notices displayed Notice Inserted date.	NOD12 notices display Notice Generated date.	NA
26791	Defect Fix	CalNOD62B notice name displayed "CalNOD62B_ 2015IRSForm1095B_2015."	CalNOD62B notice name displays "CalNOD62B_ 2015IRSRevisedForm1095A _ 2015."	NA
24243	Defect Fix	When a user selected **Yes** on the AR page, AR did not receive notices.	When a user selects **Yes** on the AR page, AR receives notices.	Authorized Representative
24711	Defect Fix	NOD 12 notices were not generated for cases where the primary applicant did not opt for benefits.	NOD 12 notices are generated for cases where the primary applicant does not opt for benefits.	NA
25298	Defect Fix	The **Blue Cross**, **Health Net**, and **Blue Shield** invoices had **Balance Forward** and **Total Amount Due** amounts truncated with no dollar ($) sign.	The **Blue Cross**, **Health Net**, and **Blue Shield** invoices has **Balance Forward** and **Total Amount Due** amounts display completely with dollar ($) sign.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
25623	Defect Fix	The following Batch Job **ARC-1000-OB-01** (Send notices to Pitney Bowes for print/mail) when restarted, created a zip file and sent all notices to Novitex (print vendor).	The following Batch Job **ARC-1000-OB-01** when restarted sends only those notices to Novitex which were not sent in the initial run.	NA
Plan and Enrollment Management				
26178	Defect Fix	When an admin clicked the **Reinstate** button on the *Change Plan Effective Dates / Reinstate Coverage* page, an exception error was displayed.	When an admin clicks the **Reinstate** button on the *Change Plan Effective Dates / Reinstate Coverage* page, the request is processed successfully.	Change Plan Effective Dates / Reinstate Coverage
26490	Defect Fix	When a user attempted to reinstate a terminated enrollment which had the same coverage start and end date, the *Plan Selection Date* popup on the *Household Enrollment Introduction* page was not displayed.	When a user attempts to reinstate a terminated enrollment which has the same coverage start and end date, the *Plan Selection Date* popup on the *Household Enrollment Introduction* page is displayed.	Household Enrollment Introduction
25032	Defect Fix	Outbound (CalHEERS to carriers) 834 EDI (Renewal Effectuate for GI) file displayed both active and terminated member details.	834 EDI file displays only active member details.	NA
25040	Defect Fix	When a case was reinstated, the status in GI and HBX did not match.	When a case is reinstated, the status in GI and HBX matches.	NA
24878	Defect Fix	When a user removed a household member by reporting a change and clicked the **Submit** button on the *Application Signature* page, a We Apologize error was displayed.	When a user removes a household member by reporting a change and clicks the **Submit** button on the *Application Signature* page, the *Plan Selection Date* popup is displayed.	Application Signature
24944	Defect Fix	The Coverage start date calculation picked up the date entered by the admin on the *Plan Selection Date* popup.	The Coverage start date calculation picks up the life event date entered by the admin on the *Application Signature* page.	Application Signature

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
24699	Defect Fix	The popup *Error: You already have Coverage* on *Household Enrollment* and *Change Plan Effective Dates / Reinstate Coverage* page had the word **start** spelled incorrectly in the following message "You are trying to enroll in coverage with a start date of [date]. The following members already have coverage during this time and cannot **starts** other coverage: {1}. If you would like to try and get other coverage at this time, please call the Service Center at 1-800-300-1506 for help."	The popup *Error: You already have Coverage* on *Household Enrollment* and *Change Plan Effective Dates / Reinstate Coverage* page has the word **start** spelled correctly in the following message "You are trying to enroll in coverage with a start date of [date]. The following members already have coverage during this time and cannot **start** other coverage: {1}. If you would like to try and get other coverage at this time, please call the Service Center at 1-800-300-1506 for help."	Change Plan Effective Dates / Reinstate Coverage Household Enrollment
25850	Defect Fix	When an admin clicked the **Change Effective Date** button on the *Change Plan Effective Dates / Reinstate Coverage* page to reinstate the enrollment, an exception error was displayed.	When an admin clicks the **Change Effective Date** button on the *Change Plan Effective Dates / Reinstate Coverage* page to reinstate the enrollment, reinstate is successful.	Change Plan Effective Dates / Reinstate Coverage
26394	Defect Fix	When an admin clicked the **Continue** button in the *Changes Saved* popup on the *Change Plan Effective Dates / Reinstate Coverage* page, a We Apologize error was displayed.	When an admin clicks the **Continue** button in the *Changes Saved* popup on the *Change Plan Effective Dates / Reinstate Coverage* page, the application navigates to the *Household Enrollment Summary* page.	Change Plan Effective Dates / Reinstate Coverage
25639	Defect Fix	When an admin attempted to reinstate a terminated application, the option to reinstate dental plan was not visible on the *Change Plan Effective Dates / Reinstate Coverage* page.	When an admin attempts to reinstate a terminated application, the option to reinstate dental plan is visible on the *Change Plan Effective Dates / Reinstate Coverage* page.	Change Plan Effective Dates / Reinstate Coverage
24943	Defect Fix	• The *Enrollment Introduction* page	• The *Enrollment Introduction* page	Enrollment History

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		displayed the **Choose Health Plan** button • The *Enrollment History* page did not display the past enrollments when the subscriber changed.	displays the **Choose Health Plan Update** button • The *Enrollment History* page displays the past enrollments when the subscriber changes.	Enrollment Introduction
24777	Defect Fix	When a user's **Citizenship Verification Status Failed**, re-determined eligibility discontinued the user from CCP/APTC eligibility; however the *Enrollment History* page displayed the **Enrollment Status** as **Pending.**	When a user's **Citizenship Verification Status Failed**, re-determining eligibility discontinues the user from CCP/APTC eligibility, and the *Enrollment History* page displays the **Enrollment Status** as **Cancel.**	Enrollment History
26454	Defect Fix	When an admin attempted to reinstate one member or one group of a terminated application, the *Enrollment Summary* page displayed all members of the household together with the member or group which was reinstated.	When an admin attempts to reinstate one member or one group of a terminated application, the *Enrollment Summary* page displays only the member or group reinstated.	Enrollment Summary
25421	Defect Fix	When an admin clicked the **Choose Dental Plan** button on the *Individual Homepage*, an exception error was displayed.	When an admin clicks the **Choose Dental Plan** button on the *Individual Homepage*, application navigates to the *Plan Selection – In Progress* page.	Individual Homepage
25033	Defect Fix	HBX did not update the new member coverage start date with the carrier-sent effective date.	HBX updates the new member coverage start date with the carrier-sent effective date.	NA
25041	Defect Fix	IND 20 did not update the coverage end date, status, user id, pending app id, and global id for the QHP disenrollment section.	IND 20 updates the coverage end date, status, user id, pending app id, and global id for the QHP disenrollment section.	NA
24835	Defect Fix	IND 19 eligibility results on a few occasions had provided incorrect APTC	Additional validations are added to the IND 19 eligibility determination	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		eligibility benefits to non-eligible users.	procedure to ensure APTC eligibility benefits reach the right recipients only.	
24630	Defect Fix	Hover text for Major Dental Care (Child) EOC had the word "root canals" in bold text.	Hover text for Major Dental Care (Child) EOC has the word "root canals" in plain text.	NA
25108	Defect Fix	The value for the Out-of-Pocket field displayed 0$ for Anthem Gold 80 PPO plan.	The Value for the Out-of-Pocket field is displayed along with the annual premium for Anthem Gold 80 PPO plan	NA
21968	Defect Fix	Using the up and down arrow keys as well as the Tab key, JAWS encountered several issues while reading the *Plan Comparison* page.	JAWS reads the *Plan Comparison* page using the up and down arrow keys as well as the Tab key without any problems.	Plan Comparison
24898	Defect Fix	When a user entered a date on the *Plan Selection Date* popup on the *Plan Selection* page and clicked the **Continue** button, a We Apologize error was displayed.	When a user enters a date on the *Plan Selection Date* popup on the *Plan Selection* page and clicks the **Continue** button, the user continues with plan selection.	Plan Selection
24720	Defect Fix	The **Choose Health Plan** button displayed on the *Plan Selection – In Progress* page for Medi-Cal (MCAP) eligible individual.	The **Choose Health Plan** button no longer displays on the *Plan Selection – In Progress* page for Medi-Cal (MCAP) eligible individual.	Plan Selection - In Progress

24137	Defect Fix	The below mentioned were issues on the *Plan Selection – In progress* page:
		
		• Upon disabling Cascading Style Sheets (CSS)
		  • The **Back** and **Change Selection Method** links were not displayed
		  • Help link was displayed instead of Plan Selection tool tip
			The below mentioned are fixes on the *Plan Selection – In progress* page:
			
			• Upon disabling CSS
			  • The **Back** and **Change Selection Method** links are displayed
			  • Plan Selection tool tip is displayed
			• JAWS
			  o Plan Selection – Help link is read correctly
				Plan Selection – In progress

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		• JAWS o Plan Selection – Help link was read as Help link o "Clickable" was read at the end of each line in the Help tool tip content.	o "Clickable" is not read at the end of each line in the Help tool tip content.	
25808	Defect Fix	When a spouse was added post open enrollment period, the Qualified Dental Plan (QDP) selection was not available on the *Plan Selection – In progress* page.	When a spouse is added post open enrollment period, the QDP selection is available on the *Plan Selection – In progress* page.	Plan Selection – In Progress
24725	Defect Fix	When a Service Center Representative (SCR) admin clicked on the **Choose Health Plan** button on the *Plan Selection by Custom Grouping – Select plans* page for group 2, the *Plan Selection Date* pop up was not displayed.	When an SCR admin clicks on the **Choose Health Plan** button on the *Plan Selection by Custom Grouping – Select plans* page for group 2, the *Plan Selection Date* pop up is displayed.	Plan Selection by Custom Grouping – Select plans
24828	Defect Fix	When an admin attempted to Terminate Participation, dropdowns for the following field "**What year do you wish to terminal participation for?**" on the *Terminate Participation* page did not have year 2016 as an option.	When an admin attempts to Terminate Participation, dropdowns for the following field "**What year do you wish to terminal participation for?**" on the *Terminate Participation* page has year 2016 as an option.	Terminate Participation
SAWS eHIT				
24212	Defect Fix	Eligibility Determination Request (EDR) submitted with a change in Primary Contact Individual for a new member added to the case returned a null pointer exception error.	EDR submitted with a change in Primary Contact Individual for a new member added will receive a functional business validation message reflecting the reason for the EDR rejection.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			The following validation message will display: ***VALIDATION ERROR: Primary Contact was changed . Unable to process the case.***	
24540	Defect Fix	EDR submitted with Income Deduction begin date greater than end date returned an illegal argument exception error.	EDR submitted with Income Deduction begin date greater than end date is processed. Will receive a functional business validation message reflecting the reason for the EDR rejection. The following validation message will display: *VALIDATION ERROR* ***:Deduction Record provided where Begin Date is after the End Date for SAWS Person:XX;***	NA
25090	Defect Fix	When a user selected the **Non-Magi / Other Referrals** links on the *Eligibility Results* page, and clicked the **Share My Information** link, a We Apologize error was displayed.	When a user selects the **Non-Magi / Other Referrals** links on the *Eligibility Results* page, and clicks the **Share My Information** button, the case is processed without any errors.	Eligibility Results
24837	Defect Fix	The negative action source on the *Manual Verification* Page displayed as "**SWS**."	The negative action source on the *Manual Verification* Page displays as "**SAWS**."	Manual Verification
20939	Defect Fix	When a change to the case name was reported in SAWS for a CalHEERS case-linked account, the solicited DER did not update the name in CalHEERS.	When a change to the case name is reported in SAWS for a CalHEERS case-linked account, the solicited DER updates the name in CalHEERS.	NA
24201	Defect Fix	Upon rerun of failed SAWS outbound batch jobs, all files, including the initially	Upon rerun of failed SAWS outbound batch jobs, only the remaining files which	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		processed files, were picked up during the second run, thereby sending duplicate files to partners.	were not processed initially are picked up during the second run, thereby not sending any duplicate files to partners.	
24769	Defect Fix	When a companion EDR transaction was cancelled due to a sequence error, the following message was displayed "An Internal Error occurred on the Covered California"	When a companion EDR transaction is cancelled due to a sequence error, the following message is displayed "BUSINESS VALIDATION : Prior Companion EDR in Sequence is in ERROR"	NA
19421	Defect Fix	When the user's eligibility changed from Medi-Cal to APTC for one or more members of the household, the application for year 2015 returned an exception error.	When the user's eligibility changes from Medi-Cal to APTC for one or more members of the household, they are able to progress with the enrollment process for year 2015.	NA
20784	Defect Fix	EDRs errored out by attempting to put 51 characters into a 50 character database column, as the extra character was added by the EDR program while processing the case.	A condition has been added in the program logic to truncate to 50 characters so that EDRs process successfully.	NA
22318	Defect Fix	The following fields were missing from the *Personal Verification* page • Name • Date of Birth • SSN • SSN Waver	The following fields are present in the *Personal Verification* page • Name • Date of Birth • SSN • SSN Waver	Personal Verification

Alternate Procedures

Summary of Alternate Procedures

This section summarizes Alternate Procedures **No Longer in Effect** as of this release. Except for the following (and those noted in previous release notes), all other Alternate Procedures from previous releases remain in effect.

#	Alternate Procedures No Longer in Effect	Ref ID	Release Delivered
Enrollment Assistance			
181	When a user clicks on the Continue button for renewals on the Individual homepage, the Plan Selection – One Plan for All page displays instead of the Custom Grouping page which would allow the pending group from 2015 to enroll.	24499	16.2
183	Household Enrollment Introduction page displays Choose Health Plan button instead of Continue Health Plan Update button.	24638	16.2
Individual Portal			
153	Eligibility Changes to MAGI Medi-Cal for Household Member After RAC to Update the Home/Residence Address	20552	16.2
167	"We Apologize" Error Message Displays When Navigating to the Household Introduction page	22175	16.2
174	"We Apologize" Error Message Displays When Users Attempt to View Application PDF link.	23054	16.2
180	A "We apologize" error message displays after clicking on the View Case button on the Search Individual page.	23582	16.2
185	When a user/admin attempts to submit an application, a "We Apologize" error message is displayed upon clicking Submit button on the Application Signature page. This issue occurs when the page is idle for more than 2minutes. When a page is idle for more than the specified time, connection between the application and database is lost, timing out the session.	24701	16.2
187	When a user/admin clicks on continue report a change link on the individual home Page, a "We Apologize" error message is displayed.	24825	16.2

This section summarizes the **NEW** Alternate Procedures for known issues agreed to be resolved in a future release.

#	New Alternate Procedures	Ref ID	Planned Release
Admin Portal			
191	Admin user enters and saves Note in the Flexible App but the note does not transfer over to display in the Case Summary 'Notes' section	26702	16.4

Detailed Alternate Procedures

The following provides detailed alternate procedures for known issues:

Alternate Procedure #191 – Admin user enters and saves Note in the Flexible App but the note does not transfer over to display in the Case Summary 'Notes' section	
Users Impacted	Admin users (Service Center Representatives and County Eligibility Workers)
Area Impacted	Admin Portal
What's Happening Now	Admin user adds notes to Flex App. In-Progress Flex App: 1. Admin user types notes into the **Notes** textbox field on the Flex App. 2. Admin user clicks **Save**. Typed note is saved and displays in a non-editable section just above the Notes textbox field on the Flex App. Admin user should not look for the Notes entered in the Flex App to display on the *Summary - Notes* page. Submitted Flex App: 1. Admin user types notes into the **Notes** textbox field on the Flex App. 2. Admin user clicks **Save**. Typed note is saved and displays in a non-editable section just above the Notes textbox field on the Flex App. 3. Admin user submits completed application and case number is assigned. 4. After searching by case number, Admin user navigates to *Summary - Notes* page for submitted Flex App. Notes entered in the Flex App do not display in the *Summary - Notes* page for the submitted case.

Alternate Procedure #191 – Admin user enters and saves Note in the Flexible App but the note does not transfer over to display in the Case Summary 'Notes' section	
Actions to Take	1. Before submitting a Flex App that contains notes, copy and paste the typed note(s) from the Flex App into a sticky note or Word document. 2. After submitting the completed Flex App for eligibility results, also copy the case number from the left navigation panel. 3. Navigate to the **Search Individual** page. 4. Select Search by: **Case ID** from the search dropdown and paste in the case number. 5. Click the **Search** button. 6. From the *Results*, select the corresponding individual's radio button. 7. Click the **View Case** button. User is navigated to the *Application History* page. 8. Click on the **Notes** from the left hand Summary navigation panel. 9. Click **Add Note** button. Copy and paste in the note saved to the sticky note or Word document into the Notes field. 10. Click **Save Note** button. Copied and saved note displays in the non-editable Notes section above the Notes textbox on the *Summary – Notes* page.
SCR/Defect	Defect 26702
Planned Release	16.4