AB 1296 Stakeholder Workgroup
Meeting Notes

Date: Wednesday June 24, 2015
Time: 10:00 AM – 12:00 PM
Location: Covered California, 1601 Expositon Blvd, Sacramento, California
Conference Call: 866-600-1649; Passcode: 8376929

Meeting Facilitators: Matt Ortiz

Meeting Sponsors: Katie Ravel (Covered California); Thien Lam (Covered California); Jennifer Kent (DHCS); Rene Mollow (DHCS); Cynthia Haden (CalHEERS)

ATTENDEES:

Covered California (CC)	**DHCS**	**CalHEERS**	☒ Kimberly Lewis (Health Law)
☒ Katie Ravel	☒ Jennifer Kent (DHCS)	☒ Cynthia Haden	☒ Lucy Quacinella (Maternal Access)
☒ Thien Lam	☒ Rene Mollow (DHCS)		
☒ Darryl Lewis	☒ Alice Mak (DHCS/MCED)		
☒ Bianca Vargas	☒ Robert Sugawara (DHCS/MCED)	**Stakeholder Community**	
☒ Anjie Dillard	☒ Ernesto Sanchez (DHCS/MCED)	☒ Elizabeth Landsberg (WCLP)	
☒ Karen Ruiz	☒ Clarissa Wade (DHCS/MCED	☒ Jen Flory (WCLP	
CWDA	**Other DHCS Representatives**	☒ Jessica Haspel (Children Now)	
☒ Cathy Senderling	**Agency**	☒ Julie Silas (Consumer Union)	
☒ Assmaa Elayyat	☒ Katie Heidon	☒ Katie Murphy (NLSLA)	

AGENDA and NOTES

1. **Introductions**
    a. Facilitators:
        i. Thien Lam (CC)
        ii. Katie Ravel (CC)
        iii. Jennifer Kent (DHCS)
        iv. Rene Mollow (DHCS)
        v. Cynthia Haden (CalHEERS)
    b. Notes:
        i. Introductions

2. **CalHEERS 24- Month Roadmap**
    a. Facilitators:
        i. Thien Lam (CC)
        ii. Katie Ravel (CC)
        iii. Rene Mollow (DHCS)
        iv. Cynthia Haden (CalHEERS)
    b. Insurance Affordability Programs (IAP) 24-Month Roadmap – Status Updates for R15.7 and R15.9
    c. Discussion of R16.2 System Changes
    d. Notes:
        i. CalHEERS provided status updates for R15.7, R15.9 and discussed top priorities for R16.2 (shaded orange on the 24 Month Roadmap).
        ii. Provided updates of CR scheduled for CalHEERS release 15.7:
            - CR 7098 Enhance Eligibility Transition History Table to Display All Consumer Eligibility Transaction: DHCS explained that the availability of historical information regarding eligibility transactions will be improved.
            - CR 7169 Expedited/Flexible Application Entry for Service Center Representatives (SCRs): DHCS shared that this CR's new release date is 15.9.
            - CR 7536 MEDS Error Handling: DHCS shared that this CR is on hold.
            - CR 8754 Plan Portal Presentation Changes (deductibles, benefits, hover text): DHCS shared that this CR is on hold.
            - CR 28702 Long Term Negative Action (LTNA): The expected date of release of the functionality for LTNA, including the notices related to LTNA, is July 27, 2015 (R15.7). The language that will be implemented in 15.7, along with the specific reasons for why a person would receive a notice as a result of LTNA, was shared with advocates in April 2015.

1. Attachment 1 - "NOA Changes in 15.7"
    a. This chart provides all MAGI notice language that is changing during R15.7 and includes all reasons for why a person would receive a LTNA notice. LTNA notice language is listed under CR 27802.
2. Attachment 2 - "Copy of Snippet Table CalNOD02 v13.0 062315"
    a. This chart provides all notice snippet language programmed for use in CalHEERS once R15.7 is implemented, including LTNA denial and discontinuance snippets.
3. Attachment 3 – "Copy of Dynamic MAGI Snippets Spreadsheet 062315"
    a. This chart provides all existing notice language as of June 2015 (Column B), along with planned changes in 15.7 and beyond (Column C), and edits provided by advocates in May 2015 (Column E). All changes listed under R15.7 (CR 27802) in Column D are as a result of LTNA.
    - Action Item: DHCS will notify advocates once the NOAs have been released.
    - Action Item: Further discuss LTNA at 6/26 CFSW meeting.

- CR 32297 Notice Reduction: DHCS shared this CR is on schedule for implementation R15.7.
    - Action Item: Advocates to provide response to snippet table to the Notice workgroup.

iii. Provided updates of CR scheduled for CalHEERS release 15.9:

- CR 3066 Former Foster Youth (FFY): DHCS confirmed CR will be implemented in two phases. Phase 1 (R15.9 release) messaging informing consumer that he/she may use streamline application (short form) at the county. Phase 2 planned for R16.2 will suppress particular questions for the single FFC consumer.
- CR 8517 Medi-Cal Access Program Integration: DHCS confirmed this CR will be implemented in two phases with Phase 1 in R15.9. The second phase is targeted for R16.2. Advocate requesting status on MCAP plan selection process. DHCS confirmed that MAXIMUS is handling plan selections.
- CR 10804 Use Administration Verification from SAWS to Grant Full Eligibility Determination: DHCS confirmed that this CR does not include California residency verification. Implementation date is being delayed and is scheduled for R16.2.
- CR 37034 User Interface (UI): Covered California explained this CR is not a major redesign, only minor changes to screen such as shading.
- CR 40758 Use Lower Income: Implementation date is delayed and scheduled to R16.2. Advocate asked what is the current process and whether this CR applies to MCAP? DHCS confirmed MCAP uses current income or tax information.

iv. Discussed CRs targeted for CalHEERS release 16.2:

- CR 4304 Modify Income Limit for Children Ages 6-19 for Aid Codes P5 & P6: Advocate expressed concerns whether income limits are impacting eligibility. DHCS confirmed there is no impact to eligibility. There is a federal claiming issue related to Title 19 and Title 21.
- CR 4180 Begin/End Date on eHIT: DHCS confirmed that this CR provides eHIT data for hearings and appeals.
- CR 46147 DOB Field Enhancement: DHCS explained that this CR has 16.2 release date but DHCS has strongly requested CalHEERS to implement this CR prior to R16.2 preferably before 2016 open enrollment. Advocates expressed concern about the current process and requested more information.
- Advocate requesting status on Prenatal Gateway. DHCS confirmed that this program will not be implemented in CalHEERS through the CR process. DHCS will leverage current presumptive eligibility (PE) pathways similar to Hospital PE and CHDP Gateway. .

- SB 1341 (CR 35243: Transfer Medi-Cal NOA Generation from CalHEERS to SAWS)
  - June 9, 2015 meeting with DHCS, OSI, DSS, Covered California, and CWDA. Pre-JADs have occurred and Business Requirements were being finalized for submission to CalHEERS. Advocate Elizabeth Landsberg attended one of the Pre-JADS.
  - Phase 1: Medi-Cal MAGI NOAs are targeted for R16.2 release. Phase 2: Mixed Household NOAs is targeted for 2017 and future release.
  - Advocates concerned about co-branding of NOAs and would like to include Med-Cal and MCAP logos.

3. Miscellaneous

a. Facilitators:
   i. n/a

b. Notes:
   i. CalHEERS states that User Acceptance Testing (UAT) can include advocates. Advocates requested to include a better understanding of application process from the beginning and not just the testing of a particular CR.
   ii. Advocates expressed concerns regarding the status of cases referred to DHCS for assistance. Advocates noted they don't received information as to the disposition of the cases referred.
      1. Action Item: DHCS to reiterate that there is already an established process that stakeholders should be sending their cases for investigation to.
   iii. DHCS stated and CalHEERS confirmed 15.9 release date has been pushed to Oct 12, 2015. Thus, the next AB 1296 meeting will be rescheduled from mid-August to mid-September.

ACTION ITEMS

	Action Item	Owner	Due Date
1.	Per CR 28702 (LTNA) - DHCS will notify advocates once the NOAs have been released	DHCS	ASAP
2.	Per CR 28702 (LTNA) - Advocates to provide scenarios to the Notice workgroup	Advocates	ASAP
3.	Per CR 28702 (LTNA) - Further discuss LTNA at 6/26 CFSW meeting.	DHCS	6/26
4.	DHCS to reiterate that there is already an established process that stakeholders should be sending their cases for investigation to	DHCS	DHCS will provide update at September AB 1296

NEXT MEETING:

September 11, 2015, 10 AM – 12 PM